



# Thomas Cook Tours



SAVE <sup>UP TO</sup>

**£500<sub>pp</sub>**

AND LOW DEPOSIT

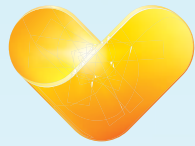
**JUST £99**

PER PERSON

## **PREVIEW BROCHURE 2019-2020**

**DISCOVER THE WORLD ON OUR INSPIRATIONAL  
ESCORTED JOURNEYS ACROSS ALL 7 CONTINENTS**

January 2019 - April 2020



# Thomas Cook Tours







Cinque Terre, Italy



Los Angeles, California



African Elephants



Victoria Falls, South Africa

# GET A preview

## OF 2019 THOMAS COOK TOURS

|       |                              |
|-------|------------------------------|
| 02-11 | Welcome to Thomas Cook Tours |
| 12-33 | USA & Canada                 |
| 34-41 | Central & South America      |
| 42-45 | Australia & New Zealand      |
| 46-53 | Asia                         |
| 54-59 | Africa & the Middle East     |
| 60-73 | Europe                       |

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|       |  |
|-------|--|
| 74-79 | Useful Holiday Information<br>& Booking Conditions |
|-------|--|





# THOMAS COOK TOURS GIVES YOU more

## **MORE PEACE OF MIND**

Every minute of your travel experience is important to us. Whether it's helping you select a destination, taking you to and from the airport or offering you a helping hand whilst you are on your tour, we really are there for you every step of the way.

## **MORE EXPERTISE**

We are committed to placing you at the heart of every decision we make. Our passionate tour design team travels the globe, creating new experiences and staying ahead of the latest travel trends. Plus, with a professional Tour Manager at your service and local guides by your side you'll never miss a thing.





## always included...

- A carefully planned itinerary
- 4-star accommodation
- The services of a professional tour manager
- Expert local guides with insider knowledge
- Attraction entrance fees with preferential access
- Unparalleled sightseeing
- Enriching cultural experiences
- Comfortable on-tour transportation
- Hotel-to-hotel baggage handling
- Plus, Wifi! Available on tour

### MORE FLEXIBILITY

We recognise how individual all our customers are. So, from pre and post nights in the world's greatest cities, to tour extensions and built-in free time in your destination, you can make every trip your own. With more customisation choices, and optional excursions throughout your journey, every moment feels like your own personal adventure.

### MORE ON TOUR

Our commitment to exceeding expectations begins with including more iconic sightseeing and cultural inclusions into every tour, delivering a more immersive cultural experience. And that's just the beginning. We also include more meals in local restaurants and more menu choices. Add in carefully selected 4-star accommodation and the stage is set for a truly amazing journey.



# more ON TOUR



Matsumoto Castle, Japan

Nantucket

## Cultural Experiences

The cultural experiences you'll find as part of each itinerary are travel moments both large and small. These are the special inclusions (selected by our experts) that allow you to truly come to know a destination and, more importantly, the people who call that place home.

## Must-Sees

Every destination has its iconic locations that are simply a must for visitors. Thomas Cook Tours' inclusive itineraries interweave what we call the "must-sees" with more immersive experiences to create a richer portrait of the destination.





Spier Hotel, Stellenbosch



Peruvian Woman Weaving

## It's Your Choice

Everyone's road is different and that's why Thomas Cook Tours has introduced **It's Your Choice!** Many of our itineraries now feature different paths you can take. On select days, choose the included experience that best suits your interests.



Hotel Raito, Amalfi

**“It was an absolutely fabulous trip,** from the beautiful hotel (in a perfect location) to the wonderful included sights and shows.”

- Rhonda M.

## Accommodation

Whether it's the amenities, the history, the view or the location, your accommodation becomes a highlight all on its own. We carefully select each hotel to best fit your inclusive itinerary.

## Culinary Inclusion

Food is a wonderful window to new cultures. Our authentic culinary experiences take you into the destination, inspiring both your understanding and your taste buds.





## Personalise your adventure

Every customer is different, so to make your trip your own, we offer more ways to customise your tour. With features such as pre and post nights stays, tour extensions, It's Your Choice on tour, dine arounds and on-tour options, you can make every day a personal adventure!



# *customise* your tour...



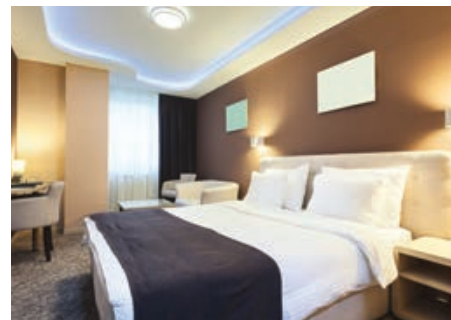
## **PRIVATE AIRPORT TRANSFERS**

Our private airport transfer service is available when you book your flights with us. Your driver will collect you from your home and take you directly to your chosen UK airport. It's the perfect way to begin and end your adventure. (See page 74)



## **UPGRADE YOUR FLIGHTS**

With Thomas Cook Tours you can upgrade your flight class to travel in ultimate comfort and convenience. Treat yourself to a wealth of amenities that come with a business, premium economy, or first-class tickets. Land rested, refreshed, and ready for the world's wonders.



## **PRE-NIGHTS**

Thomas Cook Tours can easily add a pre-night stay to your existing itinerary and with a single phone call we can reserve tickets to your host city's best attractions. Enjoy the benefits of an early arrival and a streamlined booking process.



## **IT'S YOUR CHOICE**

Everyone is different and that's why this year, Thomas Cook Tours is expanding 'It's Your Choice' on tour. On selected days, you can choose from the included experiences which best suits your interests and preferences of how to explore!



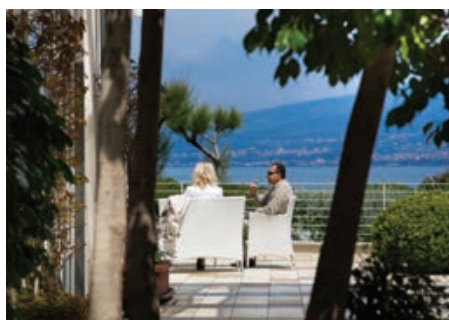
## **OPTIONAL EXPERIENCES**

Every tour offers a collection of optional excursions, carefully selected to offer you a different perspective on your destination. Enhance your experience and make the most of your time away from home.



## **DINING EXPERIENCES**

On selected tours and evenings, our Diner's Choice allows you to choose where to enjoy your included dinner. Find just the right spot from a list of city restaurants.



## **POST-NIGHTS**

Thomas Cook Tours can also add a post-night stay to your existing itinerary. Stay a little bit longer and enjoy more of some of the world's best destinations.



## **TOUR EXTENSIONS**

Our list of tour extensions reads like the logbook of a great adventure. These extensions (which you can add before and after your tour) are the perfect way to add a few more memories.



## **GO BACK-TO-BACK**

Thomas Cook Tours can help you combine two tours into one grand experience. Many of our dates line up perfectly to allow you to discover more of the world.





# more TRAVEL STYLES

## Thomas Cook Tours variety

No matter how you want to see the world, Thomas Cook Tours can take you there. Whether you want to travel across an entire country, dive into a local culture, or come to know one of the world's great cities, Thomas Cook Tours has the travel experience that's right for you.



# find your *travel style*



## CLASSIC

### *Thomas Cook Tours Flagship*

Thomas Cook Tours opens the door to a world of amazing destinations. Discover famous sights around the world, sample regional cuisine, stay in centrally located hotels and connect with new and captivating cultures. These itineraries offer an inspiring and easy way to experience the world, where an expert guide takes care of all the details.



## EXPLORATIONS

### *Immersive Small Group Touring*

Smaller groups lead to bigger experiences. Explorations tours give access to the world in a new way, venturing off the beaten track for more adventure and immersive cultural connections.



## SPOTLIGHTS

### *Single-hotel Stays*

Unpack just once and explore the world's most iconic cities during Spotlights' single-hotel stays. The leisurely pace offers you the chance to get to know these destinations like a local. Must-see cultural highlights are always included, plus there's plenty of time to explore independently, creating your own unique adventure.



## RIVER CRUISE

### *Taking the River Less Travelled*

Thomas Cook Tours' River Cruises are a slower, more intimate way to explore the world. These adventures are an easy way to travel through the world's beautiful waterways.



## FAITH

### *Spiritual Journeys*

Thomas Cook Tours' collection of religious tours has been created with our faith-based customers in mind. The focus is on creating inspiring travel experiences in world-famous spiritual locations, and these itineraries are designed utilising more modest accommodation that capture the reflective surroundings in which they sit.

## *tour pace* 1 2 3 4 5

Our Tour Pacing (1 - 5) is featured on each tour itinerary page within this brochure and on our website.

**LEVEL 1:** A leisurely paced tour which involves minimal physical activity.

**LEVEL 2:** An average physical activity level where you should be in good health, able to climb stairs and walk reasonable distances.

**LEVEL 3:** These tours blend longer and shorter days, and more leisure time. Walking tours, and longer distances, should be expected.

**LEVEL 4:** These tours involve longer walks over uneven terrain and periods of standing.

**LEVEL 5:** These tours are very active, requiring participants to be physically fit to fully enjoy all of the experiences.



# USA & Canada

**A CONTINENT WHICH IS VAST, DIVERSE AND COLOURFUL**

From the glorious, snow-capped peaks of the Canadian Rockies and the European influenced charm of Quebec, to the excitement of lively New York City, the epic national parks and the unique southern hospitality found in America's South, North America really does have it all! Let us guide you through the tapestry of colourful destinations only found in North America.





American Elk



Château Frontenac, Canada



Yosemite National Park, California



Vancouver, Canada



# ISLANDS OF NEW ENGLAND

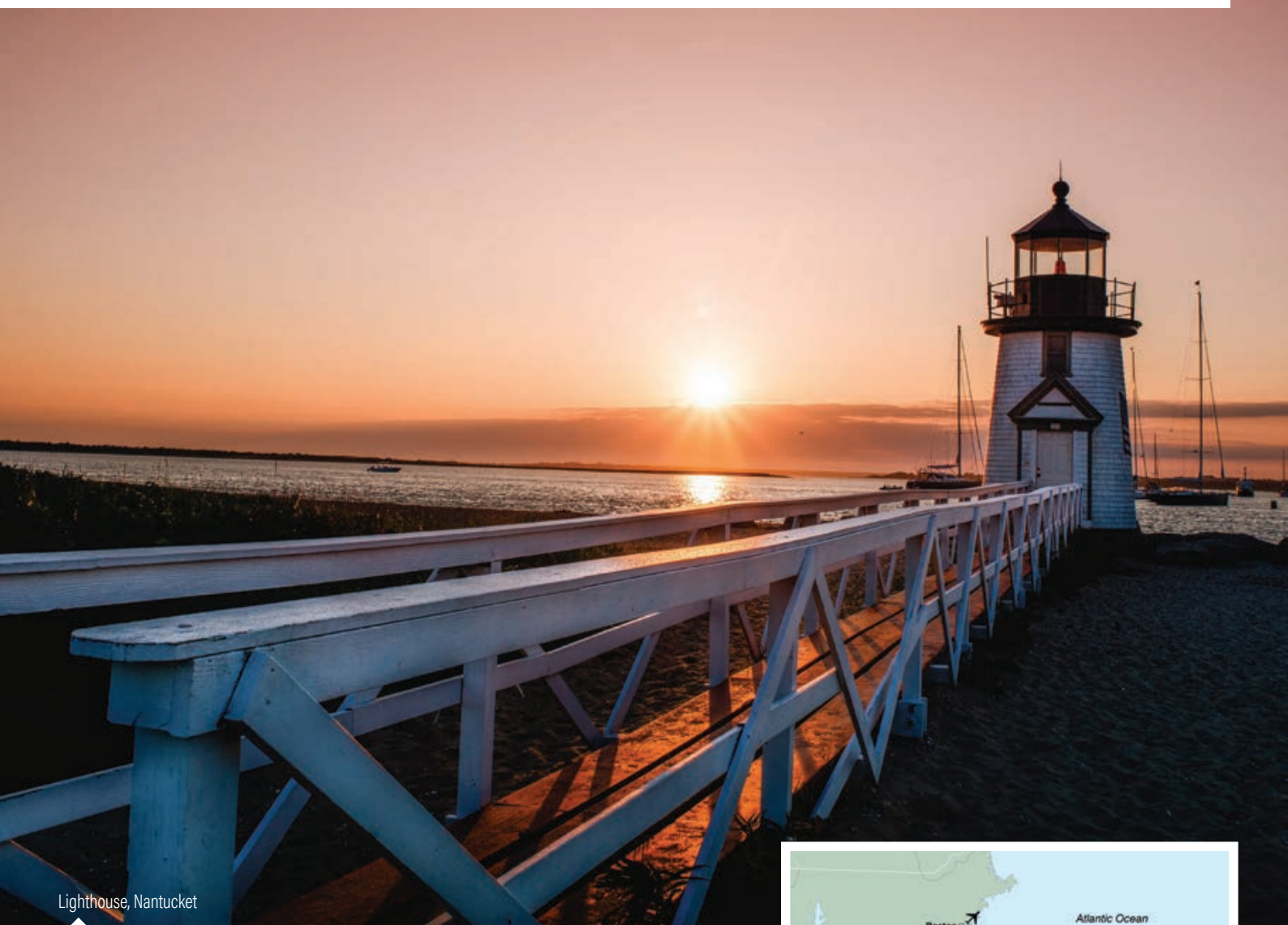
8 Days • 11 Meals

Price is per person, land only, double occupancy.

NOW FROM

**£1,749\***

SOLO TRAVELLERS NOW FROM £2,199



Lighthouse, Nantucket

**New England's miles of sandy beaches, majestic coasts, and rolling surf invite relaxation.**

Visit Boston and Providence, the Gilded Age mansions of Newport, the lively artist colony of Provincetown, and the beautiful islands of Martha's Vineyard and Nantucket. See Plymouth Rock and step back in time in the town where the Pilgrims landed in 1620. Complete your New England experience as you indulge in a traditional seafood and lobster feast.

## Highlights:

- Visit a working New England cranberry bog, a thriving crop of Cape Cod.
- In historic Boston, experience iconic landmarks including the Old North Church.
- Learn to cook like a New Englander during a chef-led demonstration.



Boston, Massachusetts

**TOUR PACE**  
See page 11 for details.

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# COLOURS OF NEW ENGLAND

8 Days • 10 Meals

Price is per person, land only, double occupancy.

NOW FROM  
**£2,349\***

SOLO TRAVELLERS NOW FROM £3,349

2019 dates coming soon. Go online for our latest dates and prices.

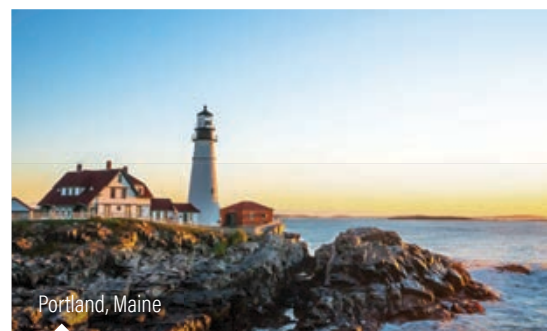


New England Foliage

**Be charmed by the colours of New England on this 8-day tour that brings you from the heart of historic Boston to the farms, coast and mountains of the north.** Learn about the maple sugaring industry of New England on a farm tour of the Rocks Estate. Admire Maine's dramatic coast and discover the seaside communities of Boothbay Harbour and Kennebunkport. This is New England at its finest.

## Highlights:

- Watch apples transform into cider the old-fashioned way.
- Enjoy a locally guided tour of Boston featuring its famed Faneuil Hall Marketplace.
- Embark on a cruise of stunning Lake Winnepesaukee.



**TOUR PACE**  
See page 11 for details.

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or call us on **0800 804 8363** or visit your **local travel agent**. 15



# HERITAGE OF AMERICA

10 Days • 13 Meals

Price is per person, land only, double occupancy.

NOW FROM

**£1,959\***

SOLO TRAVELLERS NOW FROM £2,729

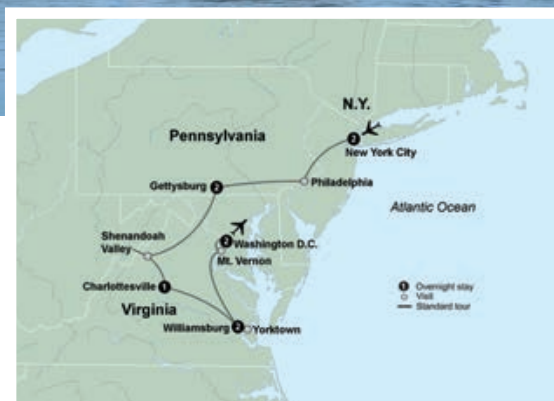


Washington, D.C.

**Follow the epic story of American democracy.** Spend two nights in New York City before heading to Philadelphia to view the Liberty Bell and see Independence Hall. Walk the hallowed battlefield at Gettysburg and tour the National Military Park & Museum. View the moving World War II Memorial, the Vietnam Veterans Memorial and the Korean War Memorial. Visit Arlington National Cemetery.

## Highlights:

- Stroll the grounds of historic Colonial Williamsburg.
- Enjoy breakfast at Ellen's Stardust Diner in New York City featuring singing staff.
- Embark on a tour of Philadelphia, "the Birthplace of a New Nation."



Liberty Bell

**TOUR PACE**  
See page 11 for details.

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# SPOTLIGHT ON WASHINGTON, D.C.

6 Days • 8 Meals

Price is per person, land only, double occupancy.

NOW FROM

**£1,449\***

SOLO TRAVELLERS NOW FROM £1,899

## SPOTLIGHTS SINGLE HOTEL STAY

U.S. Capitol Building

**The epic story of American democracy comes to life in America's capital city.** View the extraordinary monuments throughout the National Mall that commemorate the heroes who have shaped America's past. Uncover the gems of the Smithsonian Institution as you explore some of its world-renowned museum collections. Join us for this extraordinary exploration of America's history and culture in Washington, D.C.

### Highlights:

- Tour the iconic and storied U.S. Capitol building.
- Explore the Smithsonian's Air & Space Museum or the National Museum of American History.
- Experience international cuisine in local restaurants throughout the city.



U.S. Supreme Court

### TOUR PACE

See page 11 for details.

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# SPOTLIGHT ON NEW YORK CITY

5 Days • 5 Meals

Price is per person, land only, double occupancy.

NOW FROM

£1,519\*

SOLO TRAVELLERS NOW FROM £1,939

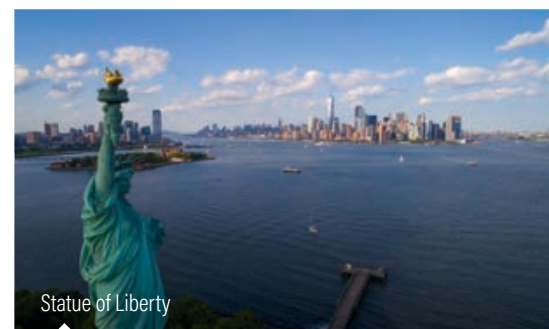
## SPOTLIGHTS SINGLE HOTEL STAY

Central Park, New York

Experience the best of "the Big Apple" on this **spectacular tour**. Spend four nights in the heart of Midtown close to Central Park and Times Square. Take your seat and watch the curtain rise for two exciting Broadway shows. Ferry to the Statue of Liberty and Ellis Island. See the Empire State Building and Central Park. Visit the poignant 9/11 Museum and Memorial. Get ready to "start spreading the news!"

### Highlights:

- Join a local guide for a tour of New York City's time-honoured landmarks.
- Enjoy breakfast at the famous Ellen's Stardust Diner, featuring a singing staff.
- Embark on a voyage to experience "Lady Liberty" up-close.



**TOUR PACE**  
See page 11 for details.

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# SOUTHERN CHARM

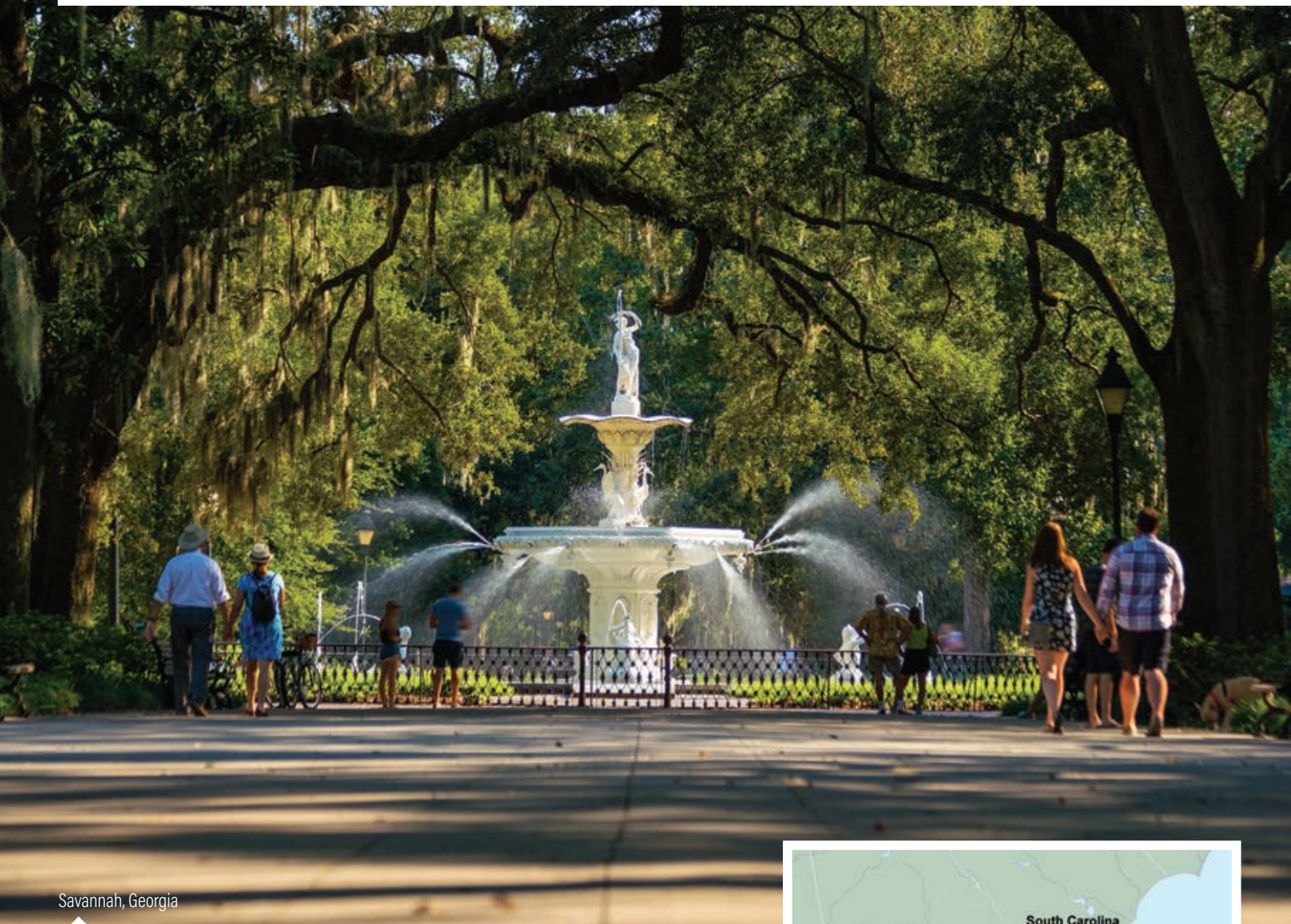
7 Days • 9 Meals

Price is per person, land only, double occupancy.

NOW FROM

**£1,629\***

SOLO TRAVELLERS NOW FROM £2,169



Savannah, Georgia

## Experience the history, charm and singular hospitality of the Low Country in Georgia and South Carolina.

Choose to explore one of America's oldest plantations, Boone Hall, or the Patriots Point Naval & Maritime Museum. Discover the history of Savannah and antebellum Charleston with 2-night stays in each city. You will uncover a magic that you can only find in America's friendly South.

### Highlights:

- Explore the 19th-century Andrew Low House and Gardens.
- Step back in time at the luxurious Jekyll Island Club.
- Enjoy a cooking demonstration and dinner of regional specialties in Savannah.



Charleston, South Carolina

**TOUR PACE**  
See page 11 for details.

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# AMERICA'S MUSIC CITIES

8 Days • 11 Meals

Price is per person, land only, double occupancy.

NOW FROM

**£1,479\***

SOLO TRAVELLERS NOW FROM £2,089

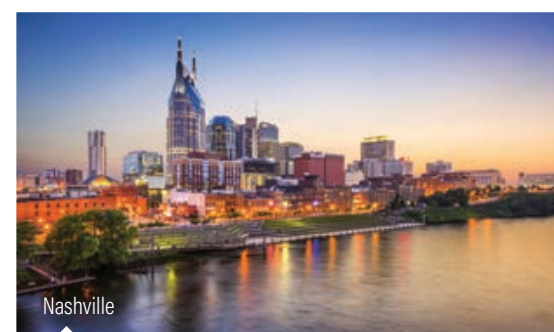


Jazz Musicians, New Orleans

**Visit New Orleans, Memphis and Nashville as you revel in the sounds of the blues, jazz, country, and good old rock 'n' roll.** Experience the unique city of New Orleans, where jazz, food and fun abound. Spend one night in Memphis, "birthplace of the blues," and tour Elvis Presley's Graceland. Enjoy reserved seats at the Ryman Auditorium, home of the original Grand Ole Opry show.

## Highlights:

- Experience a 2-night stay at the palatial Gaylord Opryland Hotel in Nashville.
- Explore the Country Music Hall of Fame, the largest museum of popular music in the world.
- Visit the historic Ryman Auditorium, and the Grand Ole Opry.



**TOUR PACE**  
See page 11 for details.

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# AMERICA'S NATIONAL PARKS & DENVER

14 Days • 20 Meals Price is per person, land only, double occupancy.

NOW FROM  
**£3,339\***

SOLO TRAVELLERS NOW FROM £4,649  
2019 dates coming soon. Go online for our latest dates and prices.

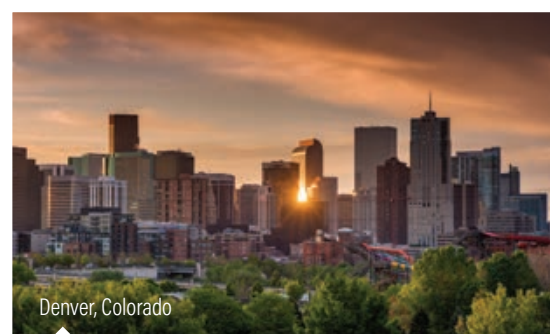


Grand Canyon National Park

**Experience the grandeur of the American West as you explore six fantastic national parks on this exciting journey.** Experience Yellowstone National Park and stay in a National Historic Landmark at the Grand Canyon. Marvel at the magnitude and colour of Zion's cliffs. Enjoy 2-night stays in Salt Lake City and Jackson Hole. Drive through the incredible Bighorn Mountains and the great Sioux Nations Territory before seeing Mt. Rushmore and Crazy Horse Monument.

## Highlights:

- Explore the Buffalo Bill Centre of the West, a tribute to Buffalo Bill Cody.
- Meet Native Americans and discuss their unique and colourful culture.
- Experience a chuck wagon dinner and cowboy entertainment.



Denver, Colorado

**TOUR PACE**  
See page 11 for details.

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# COLORADO ROCKIES

9 Days • 12 Meals

Price is per person, land only, double occupancy.

NOW FROM  
**£1,989\***

SOLO TRAVELLERS NOW FROM £2,649  
2019 dates coming soon. Go online for our latest dates and prices.



Arches National Park

**Experience the majesty of the Colorado Rockies, four National Parks and two historic trains that celebrate the can-do spirit of the Old West.** Marvel at the diversity and majesty of Arches and Canyonlands National Parks. Ascend Pikes Peak on the world's highest cog railway. From towering peaks to deep canyons and Old West towns to dynamic cities, a region of contrasting beauty and charm awaits.

## Highlights:

- Spend two nights in Durango, a fun-filled cowboy town where you can relive the excitement of the Old West.
- See one of the largest cliff dwellings built by ancestors of the Pueblos.
- Explore the massive and rugged Rocky Mountain National Park.



Cliff Dwellings, Mesa Verde

**TOUR PACE**  
See page 11 for details.

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# CANYON COUNTRY

8 Days • 10 Meals

Price is per person, land only, double occupancy.

NOW FROM

**£1,989\***

SOLO TRAVELLERS NOW FROM £2,609

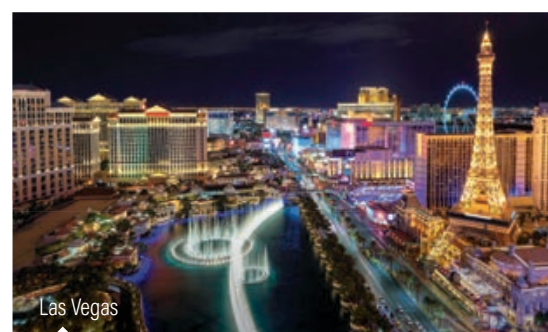


Bryce Canyon National Park

**A journey through Canyon Country brings you into a colourful world of stunning southwestern vistas and the unique topography of three national parks: Zion, Bryce and the Grand Canyon.** Spend a night on the South Rim of the Magnificent Grand Canyon. Luxuriate at the Lake Powell Resort for two nights. Then it's off to the neon-lit spectacle of Las Vegas.

## Highlights:

- Behold the breath-taking views of the vast Grand Canyon.
- Climb aboard Zion's open-air tram with an expert guide.
- Explore the most amazing spires of Bryce Canyon National Park.



Las Vegas

**TOUR PACE**  
See page 11 for details.

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or call us on **0800 804 8363** or visit your **local travel agent**. 23



# CALIFORNIA COAST

8 Days • 10 Meals

Price is per person, land only, double occupancy.

NOW FROM

**£1,859\***

SOLO TRAVELLERS NOW FROM £2,749



Golden Gate Bridge, San Francisco

**From the big cities of San Francisco to San Diego, you'll see the sights and landmarks that make California so unforgettable.** Witness the majestic Golden Gate Bridge. Travel along the breath-taking Big Sur Coast and Monterey's famed 17-Mile Drive. Get to know the best of San Diego with views and visits to Old Town, the harbour, the Gaslamp Quarter, and more. Discover California's treasure trove of beauty and excitement.

## Highlights:

- Tour glorious Hearst Castle and explore some of its 165 rooms and 127 acres.
- Stay in the quaint seaside village of Santa Barbara, often called "America's Riviera."
- Visit Old Mission Santa Barbara, established in 1786.



San Diego

**TOUR PACE**  
See page 11 for details.

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# PACIFIC NORTHWEST & CALIFORNIA

8 Days • 10 Meals

Price is per person, land only, double occupancy.

NOW FROM

**£1,629\***

SOLO TRAVELLERS NOW FROM £2,319



Seattle

**Explore the majestic Pacific Northwest and California on this eight-day adventure, from the wilds of Mount St. Helens and the Columbia River Gorge to the sophistication of Portland, Seattle and San Francisco.**

Book your Pacific Northwest holiday and travel along Oregon's beautiful Pacific coast. Visit Redwood National Park. Explore Eureka, a historic timber and fishing village. Cross the Golden Gate Bridge and discover the "City by the Bay," San Francisco.

## Highlights:

- Visit the lively Pike Place Market, Seattle's famous fish and vegetable market.
- Venture to Mount St. Helens Visitor Centre to learn about its eruptions.
- Enjoy dinner on Pier 39 with views of San Francisco's Golden Gate Bridge.



**TOUR PACE**  
See page 11 for details.

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or call us on **0800 804 8363** or visit your **local travel agent**. 25



# HAWAIIAN ADVENTURE

10 Days • 13 Meals

Price is per person, land and on tour air, double occupancy.

NOW FROM

£3,439\*

SOLO TRAVELLERS NOW FROM £5,149



North Shore, Oahu, Hawaii

**Let the spirit of "Aloha" be your guide on this leisurely three-island tour of Hawaii featuring 3-night stays each in Oahu, Kauai and Maui.** Enjoy your luxurious

beachfront hotel in Waikiki. "Remember Pearl Harbour" and visit the USS Arizona Memorial. Explore the largest Hawaiian coffee estate in Kauai and learn about the coffee beans' journey from tree to cup. Experience a traditional Polynesian luau, capping off your adventure through paradise.

## Highlights:

- Admire the hula dance, an ancient Polynesian art form.
- Behold the breath-taking Waimea Canyon, the "Grand Canyon of the Pacific."
- Stroll through historic streets of the old royal capital of Lahaina, Maui.



Waimea Canyon

**TOUR PACE**  
See page 11 for details.

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# ALASKA DISCOVERY LAND & CRUISE

13 Days • 25 Meals

Price is per person, land and port taxes/fees, double occupancy.

NOW FROM  
**£2,949\***

SOLO TRAVELLERS NOW FROM £4,719

2019 dates coming soon. Go online for our latest dates and prices.



Glacier Bay, Alaska

**Relax for seven nights and enjoy the epic Alaskan scenery from aboard one of Princess Cruise Lines' lovely ships.** Cruise through the Inside Passage and Glacier Bay, taking in rugged natural wonders. Travel deep into Denali National Park for the best opportunities to view the region's wildlife. Explore Alaska's gorgeous capital, Juneau. Visit Ketchikan, the "Salmon Capital of the World." End in vibrant Vancouver.

## Highlights:

- Relive Alaska's Gold Rush days in historic Skagway.
- Cruise past Hubbard Glacier, one of Alaska's advancing glaciers.
- Enjoy an evening of entertainment at the Music of Denali Dinner Theatre.



Ketchikan, Alaska

**TOUR PACE**  
See page 11 for details.

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# ALASKA & THE YUKON

13 Days • 18 Meals

Price is per person, land only, double occupancy.

NOW FROM  
**£3,879\***

SOLO TRAVELLERS NOW FROM £5,259  
2019 dates coming soon. Go online for our latest dates and prices.



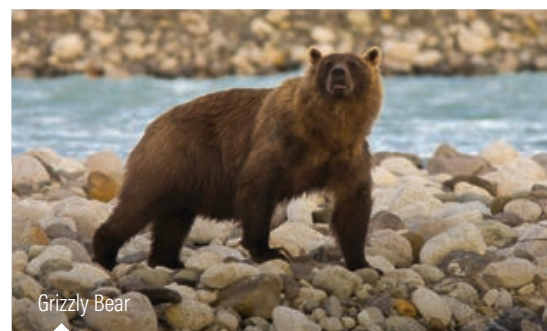
Denali Mountain Range

## Surround yourself in unspoiled landscapes, ancient glaciers and an array of wildlife on your Alaskan and Yukon adventure.

Take a trip through breath-taking Prince William Sound to view its glaciers. Set out for the "Gateway of the Klondike" – Skagway. Enjoy breakfast and savour first-class Goldstar service on the Alaska Railroad on an adventure into Denali National Park and travel deep into the park on a backcountry adventure Tundra Wilderness tour. Along the way come to know all of the treasures of "the last frontier."

### Highlights:

- Board a scenic sternwheeler for a cruise on the peaceful Chena River.
- Stop in the village of Carmacks to see the famous Five Finger Rapids.
- Marvel at the incredible views along the renowned Top of the World Highway.



Grizzly Bear

**TOUR PACE**  
See page 11 for details.

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# MARITIMES COASTAL WONDERS

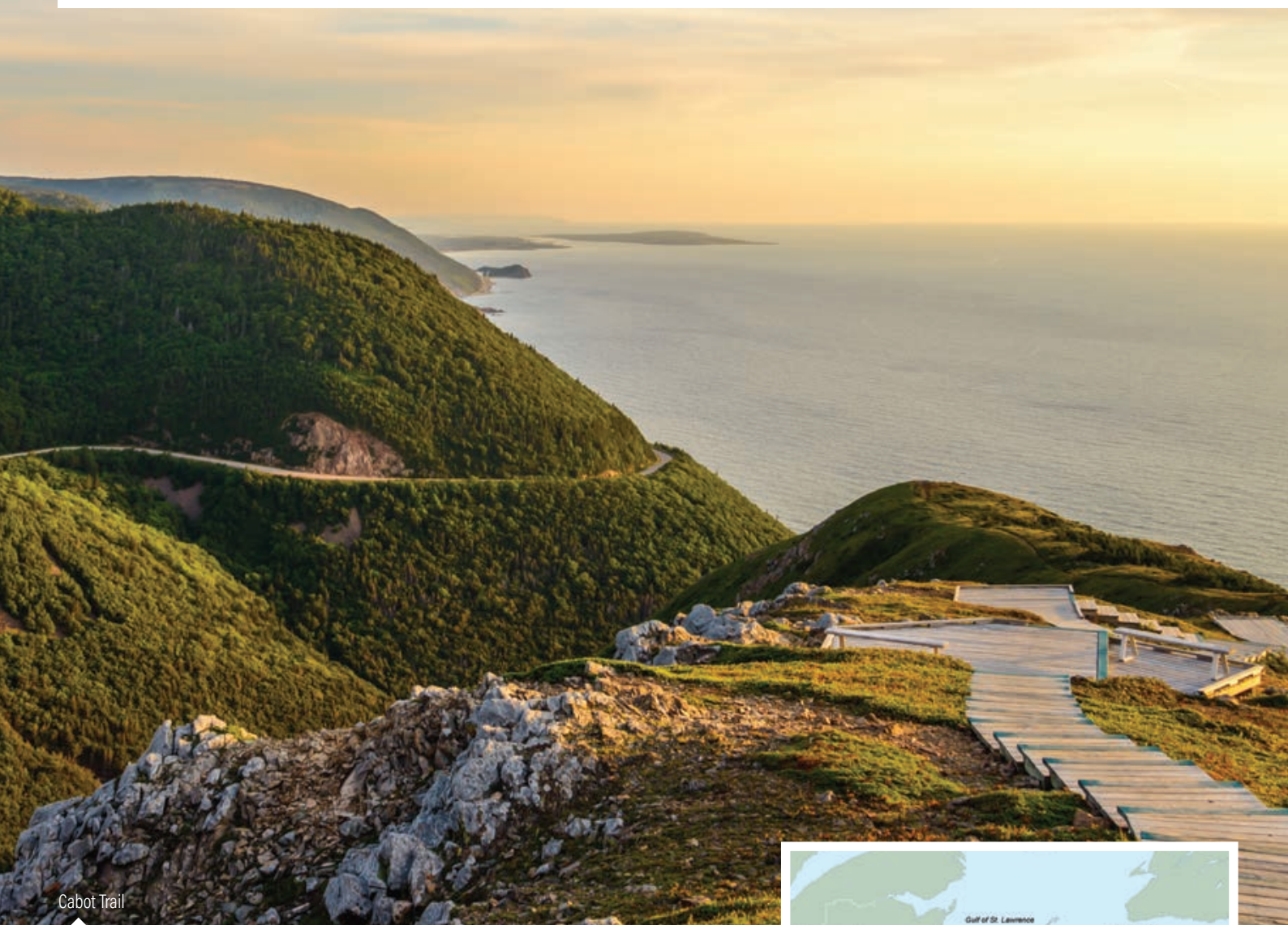
11 Days • 16 Meals

Price is per person, land only, double occupancy.

NOW FROM  
**£2,219\***

SOLO TRAVELLERS NOW FROM £2,799

2019 dates coming soon. Go online for our latest dates and prices.



Cabot Trail

## Join us as we uncover the treasures of the Canadian

**Maritimes.** From the rugged Cabot Trail to the amazing Fundy tides, fun and adventure awaits. Marvel at the incredible views at Nova Scotia's Peggy's Cove. Be inspired by the many inventions of Alexander Graham Bell at his museum. Travel along the striking Lighthouse Route. Don't miss the rugged beaches, picturesque fishing villages, and rich seafaring history of this amazing region.

### Highlights:

- Experience local life at the celebrated Saint John City Market.
- See the four-story high flowerpot-shaped Hopewell Rocks and savour a traditional Maritimes lobster feast.
- Learn a few handy Gaelic phrases and join in the fun of a "milling frolic."



Peggy's Cove

**TOUR PACE**  
See page 11 for details.

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or call us on 0800 804 8363 or visit your **local travel agent.** 29



# NEWFOUNDLAND & LABRADOR DISCOVERY

12 Days • 18 Meals Price is per person, land only, double occupancy.

NOW FROM  
**£3,019\***

SOLO TRAVELLERS NOW FROM £3,629  
2019 dates coming soon. Go online for our latest dates and prices.

## EXPLORATIONS SMALL GROUP TOUR

TRAVEL WITH AN AVERAGE  
OF 18 GUESTS

Cape Spear Lighthouse

Discover a blend of natural beauty, quaint villages, and stunning ocean views on your exploration through Newfoundland and Labrador. Board a cruise of Witless Bay Ecological Reserve in search of whales, puffins and other marine life. In Gros Morne National Park, explore the spectacular Tableland Mountains. Pause at Long Point Lighthouse to take in the sweeping views – you may even spot an iceberg!

### Highlights:

- Taste flavours of the region during a traditional Jiggs dinner.
- Become an honorary Newfoundlander during a "Screech-In" ceremony.
- Walk in the footsteps of a great explorer at Captain James Cook National Historic Site.



Atlantic Puffin

**TOUR PACE**  
See page 11 for details.

① ② ③ ④ ⑤



# THE BEST OF EASTERN CANADA

8 Days • 10 Meals

Price is per person, land only, double occupancy.

NOW FROM

**£1,269\***

SOLO TRAVELLERS NOW FROM £1,729

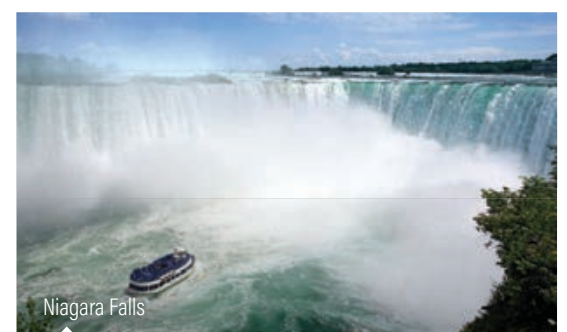


Montreal

From the European-styled, old world elegance of Quebec City to the thundering magnificence of Niagara Falls, you'll love every moment of this tour of Eastern Canada. Enjoy two-night stays in Montreal, Quebec City and Toronto, as well as an overnight stay in Ottawa and city tours of each of them. From picturesque countryside to glistening skyscrapers, a truly unforgettable cultural and historical experience awaits you in the heart of Eastern Canada.

## Highlights:

- Witness the incredible power of Mother Nature at breath-taking Niagara Falls.
- Take a stroll through bustling Byward Market.
- Tour Montreal and see Jacques Cartier Square and McGill University.



Niagara Falls

**TOUR PACE**  
See page 11 for details.

① ② ③ ④ ⑤

or call us on 0800 804 8363 or visit your local travel agent. 31



# CANADIAN ROCKIES BY TRAIN

9 Days • 13 Meals

Price is per person, land only, double occupancy.

NOW FROM

**£3,359\***

SOLO TRAVELLERS NOW FROM £4,049



Jasper National Park

**Climb aboard VIA Rail's "The Canadian," as it takes you between Vancouver and Jasper on a once-in-a-lifetime overnight train journey.** Relax in the dome car and experience panoramic views of snow-capped mountains, glacial lakes, rushing rivers and the sheer unspoiled wilderness of Canada. Journey along the unforgettable Icefields Parkway. Discover the natural beauty of Moraine Lake, the powerful Bow Falls and impressive Hoodoos.

## Highlights:

- Experience a day on a ranch in the Alberta plains, complete with a wagon ride in search of buffalo and a BBQ lunch in the great outdoors.
- In Jasper, see the dramatic Maligne Canyon and its picture-perfect lake, where you enjoy breakfast with a view!
- Experience the beautiful city of Vancouver with a sightseeing tour.



VIA Rail

**TOUR PACE**  
See page 11 for details.

① ② ③ ④ ⑤

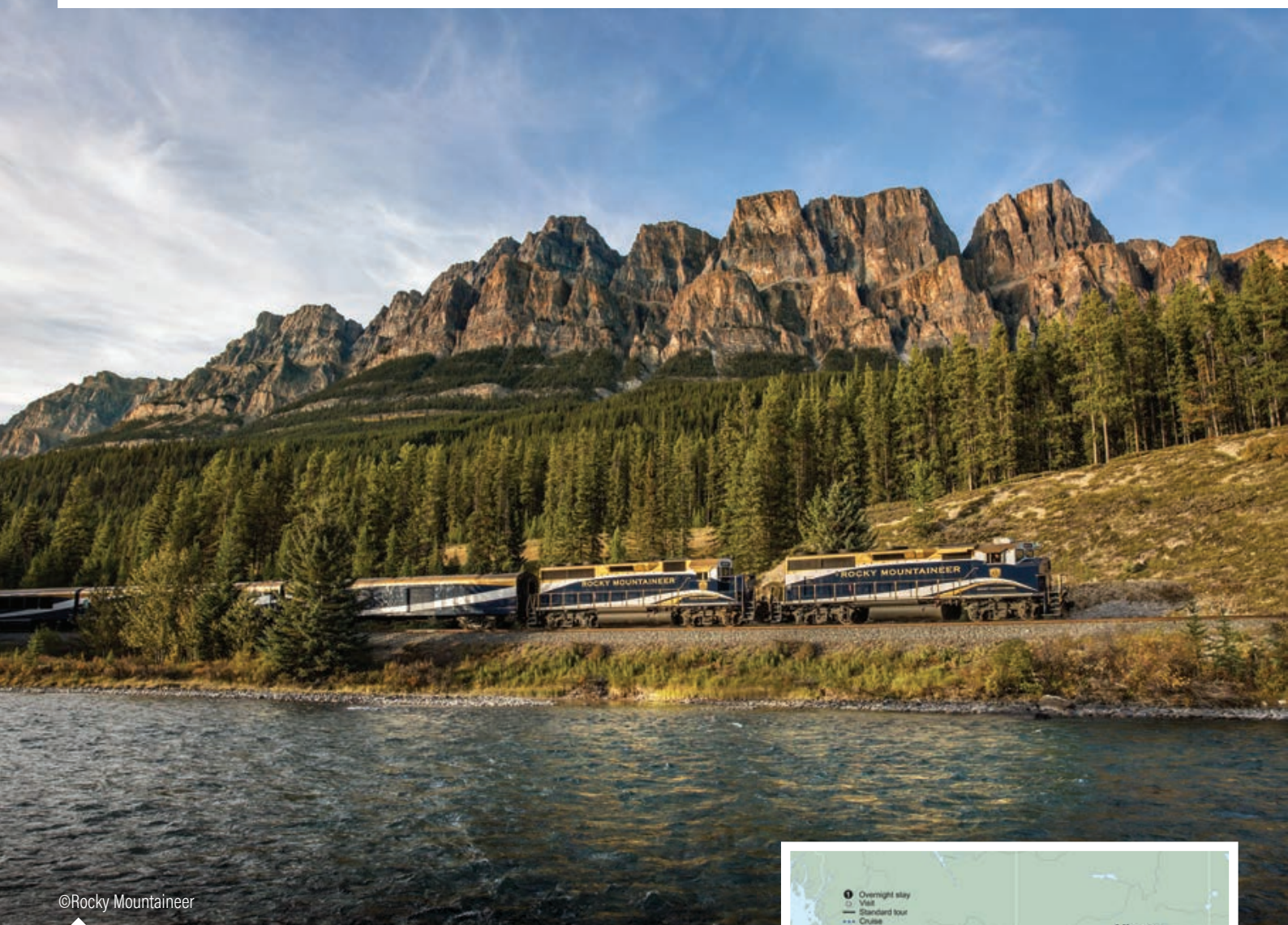


# CANADIAN ROCKIES FEATURING ROCKY MOUNTAINEER

8 Days • 12 Meals    Price is per person, land only, double occupancy.

NOW FROM  
**£3,359\***

SOLO TRAVELLERS NOW FROM £4,129



©Rocky Mountaineer

**Set out to explore the best of Western Canada on a tour that opens in Vancouver and takes you to Banff aboard the famous Rocky Mountaineer train.** Enjoy a sightseeing tour of Vancouver. Take a scenic ferry to Vancouver Island and visit Butchart Gardens. Journey onboard the train from the fields of the Fraser Valley and the mighty Fraser River into the heart of the Canadian Rockies. During your time in Banff, stop at stunning Peyto Lake and admire Bow Falls.

## Highlights:

- Experience two awe-inspiring days onboard Rocky Mountaineer.
- Enjoy breakfast at Capilano Suspension Bridge.
- Stroll the spectacular Butchart Gardens in Victoria.
- Take a scenic drive through Banff featuring the powerful Bow Falls and Hoodoos.



Capilano Suspension Bridge

**TOUR PACE**  
See page 11 for details.

① ② ③ ④ ⑤

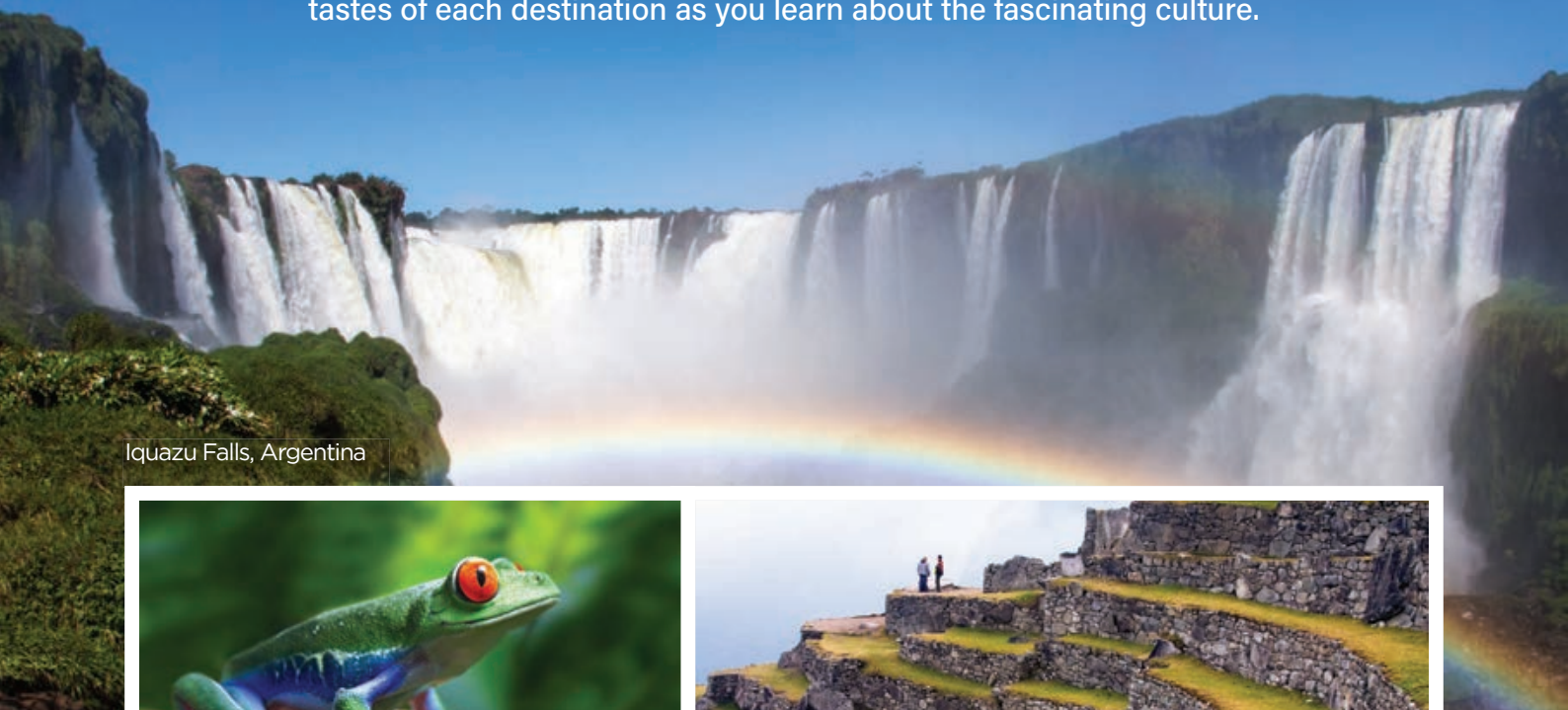
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# Central & South America

## INSPIRING LANDSCAPES AND UNFORGETTABLE EXPERIENCES

This dynamic part of the world is filled with wonders from Buenos Aires to Machu Picchu. Delve into the secrets of the region; the biodiversity of the rainforest, the energetic culture along grand boulevards, ancient historical sites once lost to history, renowned wine regions and surprising cuisine. Our tours are sure to immerse you in the sights, sounds and tastes of each destination as you learn about the fascinating culture.

A wide, powerful waterfall cascading over a rocky ledge, with a vibrant rainbow arching across the misty spray at its base.

Iguazu Falls, Argentina



Red Eyed Tree Frog



Machu Picchu, Peru



Torres Del Paine, Chile



# COSTA RICA: A WORLD OF NATURE

12 Days • 23 Meals

Price is per person, land only, double occupancy.

NOW FROM

**£1,989\***

SOLO TRAVELLERS NOW FROM £2,529

## EXPLORATIONS SMALL GROUP TOUR

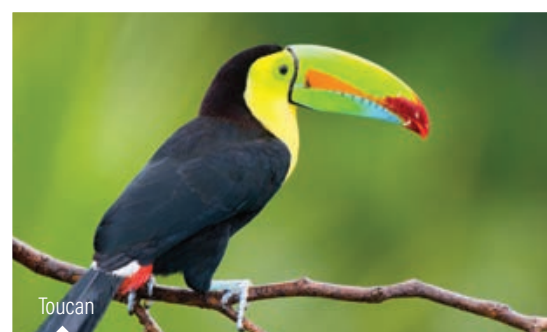
TRAVEL WITH AN AVERAGE  
OF 18 GUESTS

Manuel Antonio National Park

**Immerse yourself in this vibrant, living Eden in Central America.** Settle in for two nights in Tortuguero National Park which protects 13 of Costa Rica's endangered species. Spend two nights in an eco-lodge within the Sarapiquí Rainforest. Take in the spectacular views of Arenal Volcano during your three-night stay at the foot of the volcano. Explore the white sandy beaches of Manuel Antonio National Park, just minutes from your resort.

### Highlights:

- Visit the world's first green turtle research station in Tortuguero National Park
- Indulge in the sweet taste of chocolate at a cacao plantation.
- Hop aboard a river boat for a jungle crocodile safari and bird watching excursion.



**TOUR PACE**  
See page 11 for details.

① ② ③ ④ ⑤

or call us on **0800 804 8363** or visit your **local travel agent**. 35



# TROPICAL COSTA RICA

9 Days • 14 Meals

Price is per person, land only, double occupancy.

NOW FROM

**£1,249\***

SOLO TRAVELLERS NOW FROM £1,499



Arenal Volcano

**Lush forests and stunning waterfalls... rumbling volcanoes and endless coastlines... Costa Rica is a paradise teeming with exotic plants and incredible animals.** Experience the forest canopy on a hanging bridges nature walk. Explore part of the 20,000 acre nature preserve of Cano Negro on a river boat adventure. Relax in the mineral-rich waters of a hot springs with views of Arenal Volcano.

## Highlights:

- Enjoy the breath-taking scenery surrounding Arenal Volcano.
- Stay in the Guanacaste region, known for its fine sandy beaches.
- Discover the history of coffee in Costa Rica at the Doka Coffee Estate.



Squirrel Monkeys

**TOUR PACE**  
See page 11 for details.

① ② ③ ④ ⑤



# PERU: ANCIENT LAND OF MYSTERIES

11 Days • 17 Meals

Price is per person, land and on tour air, double occupancy.

NOW FROM

**£2,724\***

SOLO TRAVELLERS NOW FROM £3,494



Peruvian Woman

OPTIONAL EXTENSION:  
PERUVIAN AMAZON



Ollantaytambo

## Fantastic archeological treasures set amidst the soaring Andean peaks – this can only be Peru.

Explore Andean art forms and the local way of life from ancient times through present day during your stay in the Sacred Valley. Savour an authentic Pachamanca dinner. Travel to Machu Picchu aboard the famed Vistadome train. Discover the exquisite cuisine of Peru, which has been awarded the top food travel destination in the world four years in a row.

### Highlights:

- Explore the colourful markets of Peru, including the famous Pisac village market.
- Meet the indigenous Uros people of the floating islands on Lake Titicaca.
- Discover Lima's fascinating history during a tour of the city centre.

**TOUR PACE**  
See page 11 for details.

① ② ③ ④ ⑤



# MACHU PICCHU & THE GALAPAGOS ISLANDS

15 Days • 29 Meals Price is per person, land and on tour air, double occupancy.

NOW FROM  
£6,629\*

SOLO TRAVELLERS NOW FROM £8,549

## EXPLORATIONS SMALL GROUP TOUR

TRAVEL WITH AN AVERAGE  
OF 18 GUESTS

Machu Picchu

OPTIONAL EXTENSION:  
OTAVALO

The past comes alive as you travel from the Land of the Incas to the Galapagos archipelago. Explore the Spanish colonial cities of Lima, Quito and Cuzco. Set foot in two hemispheres at the Equatorial Line Monument. After delving into ancient cultures, you'll connect with one-of-a-kind wildlife as you cruise the pristine Galapagos Islands, made famous by Charles Darwin.

### Highlights:

- Admire the giant tortoises at the Charles Darwin Research Station.
- Discover centuries-old Andean textile methods at a living museum of the Peruvian Andes.
- Explore the fabled ruins of Machu Picchu.



Blue Footed Boobies, Galapagos

**TOUR PACE**  
See page 11 for details.

① ② ③ ④ ⑤



# DISCOVER PANAMA

9 Days • 15 Meals

Price is per person, land only, double occupancy.

NOW FROM

£1,749\*

SOLO TRAVELLERS NOW FROM £2,279



Casco Viejo

## Explore the colours and natural beauty of Panama – a land between the seas.

Cruise through the canal aboard the Pacific Queen on a partial transit and stay at the Gamboa Rainforest Resort. Visit the historic district in Panama City, Casco Viejo, and the Miraflores Locks Visitor Centre. Stay in Anton Valley, a community nestled entirely within a volcano crater. Complete your Panama experience with a final night in your resort overlooking Playa Bonita.

### Highlights:

- Join your guide for a nature hike along the rainforest trails.
- Travel by dugout canoe to an Emberá village to learn about indigenous culture.
- Sample fresh Panamanian ceviche at the Mercado de Mariscos.



Panama City

**TOUR PACE**  
See page 11 for details.

① ② ③ ④ ⑤

or call us on 0800 804 8363 or visit your **local travel agent**. 39



# HIGHLIGHTS OF SOUTH AMERICA

10 Days • 13 Meals

Price is per person, land and on tour air, double occupancy.

NOW FROM

**£2,684\***

SOLO TRAVELLERS NOW FROM £3,344



Iguazu Falls, Brazil

OPTIONAL EXTENSION:  
BRAZILIAN AMAZON

## Uncover the beauty of South America.

Discover lively Buenos Aires on a panoramic tour. Fly to Iguazu Falls – hailed as the most beautiful waterfalls in the world. Journey to Corcovado by train to see Christ the Redeemer, one of the largest Art Deco statues in the world. Enjoy a sumptuous feast in a typical Brazilian churrascaria.

### Highlights:

- Move to the passionate rhythms of tango during a stunning performance.
- Take in unparalleled views of Iguazu Falls.
- Mingle with the locals at one of Rio de Janeiro's open-air markets.



Buenos Aires

**TOUR PACE**  
See page 11 for details.

① ② ③ ④ ⑤



# THE COMPLETE SOUTH AMERICA

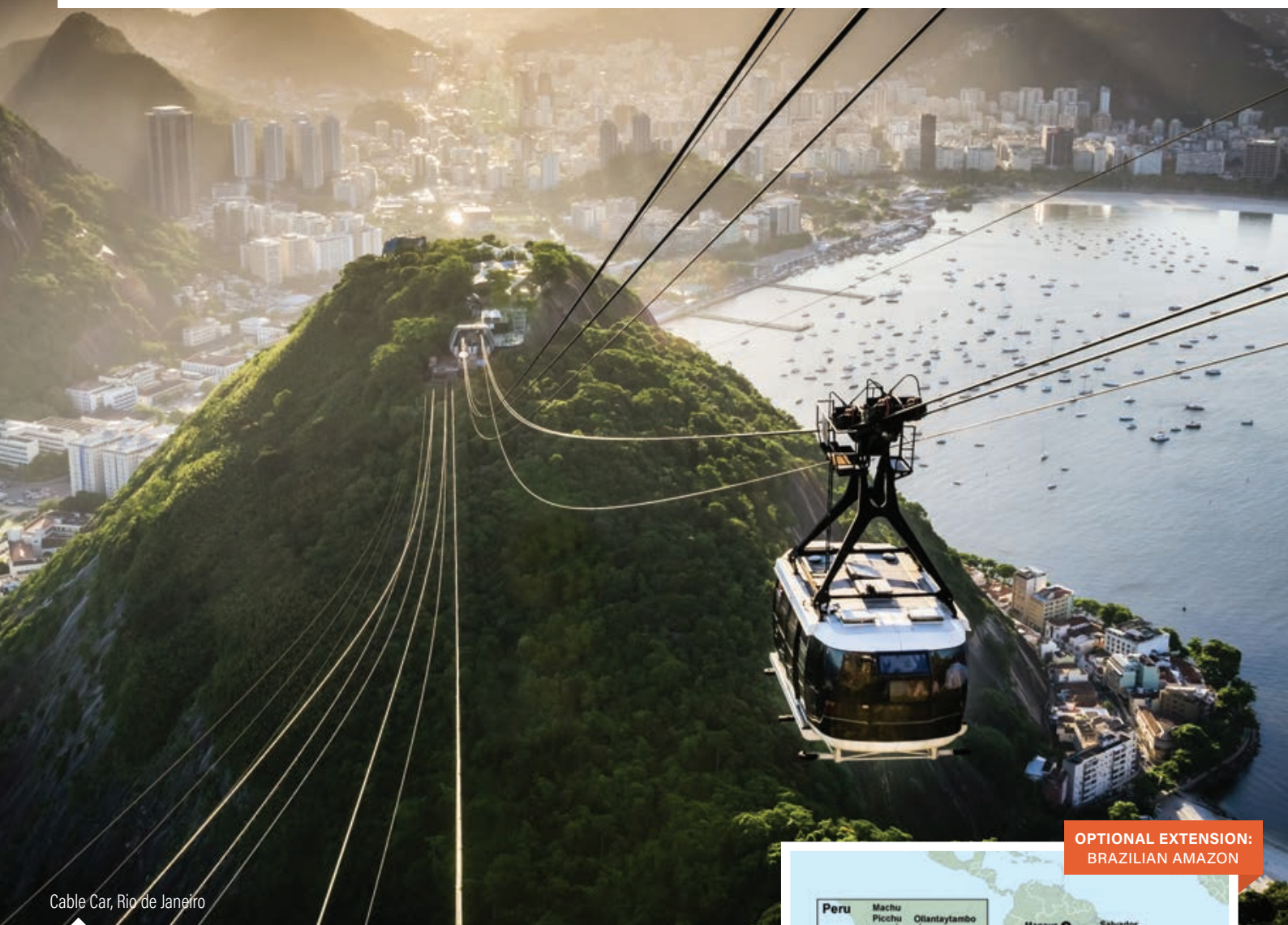
23 Days • 38 Meals

Price is per person, land and on tour air, double occupancy.

NOW FROM

£6,909\*

SOLO TRAVELLERS NOW FROM £8,759



Cable Car, Rio de Janeiro

OPTIONAL EXTENSION:  
BRAZILIAN AMAZON

From the mystical Machu Picchu and a journey through Patagonia to three nights in cosmopolitan Rio de Janeiro, this is the trip of a lifetime across South America. In Peru, visit Lima, the Sacred Valley, Machu Picchu and Cuzco to learn about the mystical Incan Empire. In rugged Patagonia, cruise through the Chilean fjords and take in the breath-taking sites at Torres Del Paine. South America is spectacular.

## Highlights:

- Embrace the art of tango at a live performance.
- Venture to Argentina's famous Perito Moreno Glacier.
- Craft *caipirinhas* - Brazil's famous cocktail.



Machu Picchu

**TOUR PACE**  
See page 11 for details.

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# Australia & New Zealand

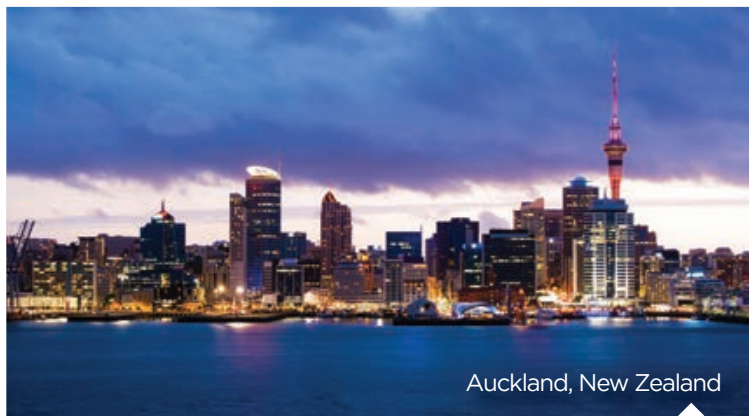
## UNIQUE WILDLIFE, DRAMATIC LANDSCAPES AND FRIENDLY COSMOPOLITAN CITIES

Take your travels to the other side of the world to experience the allure of the South Pacific. Snorkel the Great Barrier Reef. Stand before Mt. Cook. Explore the colours of the Outback. Learn about the secrets of the Sydney Opera House. Discover the region's friendly people, adventurous spirit, inspiring landscapes, lively cities, and peaceful countryside.

Great Barrier Reef, Australia



Koalas



Auckland, New Zealand



Queenstown, New Zealand



# EXPLORING NEW ZEALAND

22 Days • 35 Meals

Price is per person, land only, double occupancy.

NOW FROM

**£4,399\***

SOLO TRAVELLERS NOW FROM £6,169



OPTIONAL EXTENSION:  
FIJI



From the steaming geothermal vents of Rotorua to the temperate rainforest of Franz Josef Glacier, experience all of New Zealand's many facets on this unforgettable journey. Immerse yourself in the Maori culture. Delight in an overnight stay on the shores of Lake Te Anau. Sip wine at a regional vineyard in Otago. Witness the famous Haka war challenge, followed by a Hangi feast. Discover the many treasures of New Zealand.

## Highlights:

- Cruise through the Bay of Islands' famous Hole in the Rock.
- Traverse the heart of the Southern Alps aboard the famous TranzAlpine train.
- Enjoy a tasting and lunch at one of New Zealand's wineries.



**TOUR PACE**  
See page 11 for details.

① ② ③ ④ ⑤

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# EXPLORING AUSTRALIA

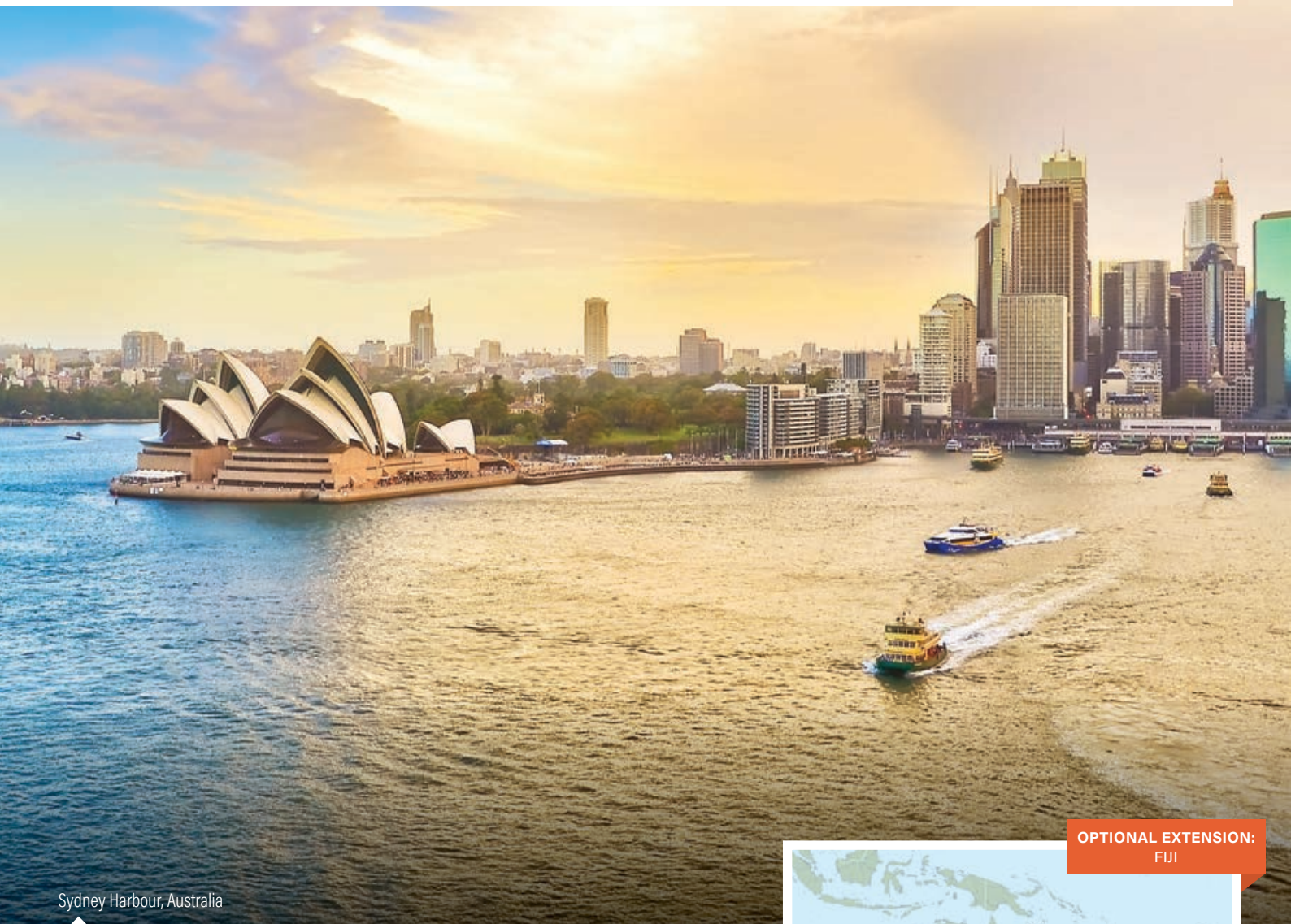
16 Days • 23 Meals

Price is per person, land and on tour air, double occupancy.

NOW FROM

**£3,859\***

SOLO TRAVELLERS NOW FROM £5,009



Sydney Harbour, Australia

## Explore the diverse wonder of the land "Down Under."

A 3-day adventure in the rugged Outback introduces you to the Aboriginal life and culture of Alice Springs and Uluru, the indigenous name for Ayers Rock. Delve into the colourful world of the Great Barrier Reef. Explore the Barossa Valley, a premier winemaking region. Meet Australia's famous wildlife up-close with a chance to see crocodiles, koalas, kangaroos, and other fascinating animals from the region.

### Highlights:

- Come to know the Walpiri Aboriginal people during a "Dreamtime Tour."
- Take a guided tour of the Sydney Opera House.
- Delight in a bush dinner in the Australian Outback.

OPTIONAL EXTENSION:  
FIJI



Great Barrier Reef

**TOUR PACE**  
See page 11 for details.

① ② ③ ④ ⑤



# THE COMPLETE SOUTH PACIFIC

25 Days • 38 Meals

Price is per person, land and on tour air, double occupancy.

NOW FROM

£7,289\*

SOLO TRAVELLERS NOW FROM £9,489



Ayers Rock, Australia

OPTIONAL EXTENSION:  
FIJI



Queenstown, New Zealand

**Meet a koala, enjoy a bush dinner in the Outback, cruise the pristine waters of Milford Sound – do it all on The Complete South Pacific, an unforgettable 25-day journey through Australia and New Zealand.** Take in the sights during a delightful dinner cruise of Sydney Harbour. Discover the colourful world of the Great Barrier Reef. Marvel at New Zealand's majestic fjord, Milford Sound. Throughout your adventure explore Aboriginal and Maori traditions.

## Highlights:

- Explore Te Puia, a Maori cultural and geothermal experience.
- Tour the sandstone domes known as Kata Tjuta at the base of Ayers Rock.
- Learn about the customs of the "Kiwis" during a home-cooked meal.

**TOUR PACE**  
See page 11 for details.

① ② ③ ④ ⑤



# Asia

## LANDS STEEPED IN HISTORY AND ANCIENT TRADITION

Delve into the vibrant cultures, the dynamic blend of the ancient and the modern, and all the engaging mysteries of Asia. We'll take you on a journey to discover the iconic sites we all dream about. Walk through Angkor Wat, explore the Forbidden City, meet the Terracotta Army or journey on a Bullet Train. These experiences are just the beginning of an amazing adventure in Asia.







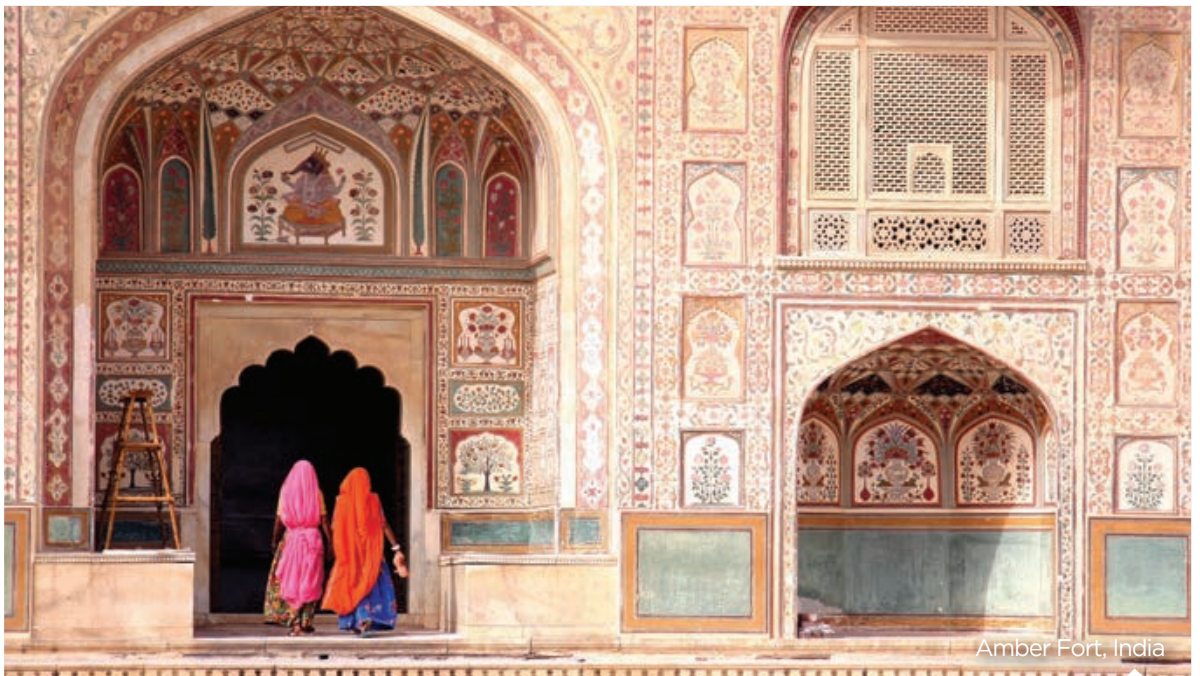
Halong Bay, Vietnam



Cambodian Monks



Kyoto, Japan



Amber Fort, India



# CULTURAL TREASURES OF JAPAN

13 Days • 21 Meals

Price is per person, land only, double occupancy.

NOW FROM

£3,249\*

SOLO TRAVELLERS NOW FROM £4,299



Fushimi Inari Taisha

**Immerse yourself in the ancient and modern cultures of Japan.** Experience the electric city of Tokyo. Board the Hakone Ropeway for goliath views of Mt. Fuji, and tour Matsumoto Castle. In the Japanese Alps, enjoy Hida beef and sake at a local brewery. Kyoto is the cultural capital of Japan and a marvel to behold. Explore Kyoto's Nijo Castle, home of the first Shogun.

## Highlights:

- Explore the famous Yanaka Ginza district, the "shitamachi," with old town ambience reminiscent of Tokyo's past.
- Stop for a sushi lunch in Tokyo's famous fish market.
- Visit the Itsukushima Shinto Shrine and Hiroshima Peace Memorial.



Torii Gate

**TOUR PACE**  
See page 11 for details.

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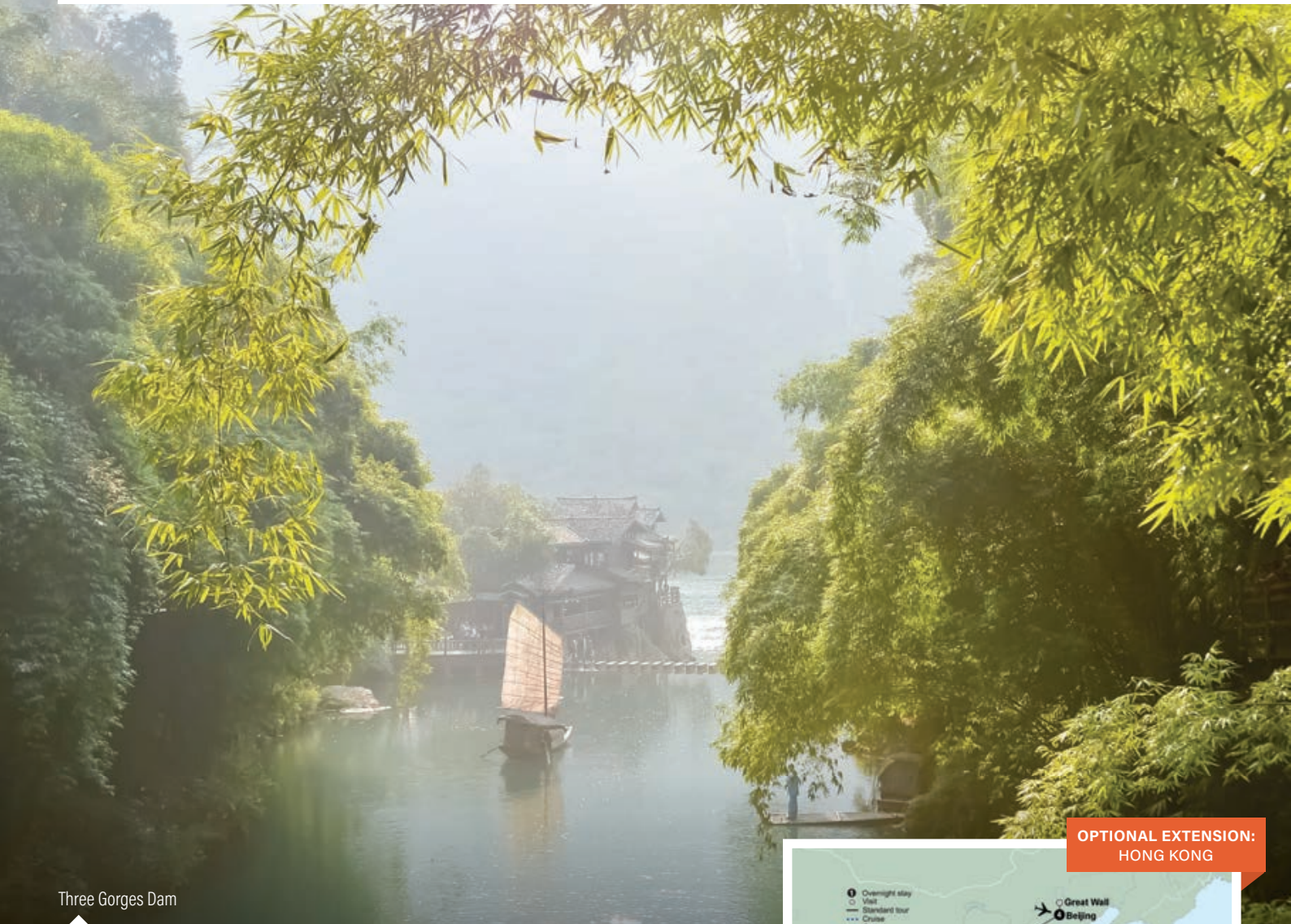


# WONDERS OF CHINA & THE YANGTZE RIVER

18 Days • 40 Meals Price is per person, land and on tour air, double occupancy.

2019 dates coming soon.

Go online for our latest  
dates and prices.



Three Gorges Dam

OPTIONAL EXTENSION:  
HONG KONG



**Experience China's marvels, ancient and modern, rural and cosmopolitan, on this fantastic 18-day tour that features a relaxing four-night upstream cruise of the Yangtze River.** Walk a section of the Great Wall, tour the old, narrow streets of Beijing by rickshaw. Interact with China's national treasure at the Panda Breeding Sanctuary. Cruise the famous karst landscape of the Li River in Guilin. Experience both old and ultra-modern China in Shanghai.

## Highlights:

- Explore Old Town Shanghai and tranquil Yuyuan Garden.
- Discover the mysterious Forbidden City and the immense Tiananmen Square.
- Stand before the 8,000 warriors in the life-size terracotta army in Xian.



Terra Cotta Warriors

**TOUR PACE**  
See page 11 for details.

① ② ③ ④ ⑤



# TASTE OF VIETNAM

14 Days • 27 Meals

Price is per person, land and on tour air, double occupancy.

NOW FROM

£2,399\*

SOLO TRAVELLERS NOW FROM £3,169

## EXPLORATIONS SMALL GROUP TOUR

TRAVEL WITH AN AVERAGE  
OF 18 GUESTS

Halong Bay

OPTIONAL EXTENSION:  
BANGKOK

**Delve into an ancient and mysterious world as you explore Vietnam's rich culture and complex history.** At the Vietnam War Memorial park, tour the Cu Chi Tunnels – underground hideouts used during the war. Experience life on the Mekong Delta. Behold the nation's imperial past at the Thien Mu Pagoda and marvel at the haunting ruins of My Son. A new colourful mosaic unfolds every day as you make your way through this fascinating land.

### Highlights:

- Get acquainted with Ho Chi Minh City on your sightseeing tour.
- Overnight on a luxury junk boat cruise in Halong Bay.
- Learn about the country's unique culinary traditions during a cooking demonstration in rural Ky Son.



Mekong Delta

**TOUR PACE**  
See page 11 for details.

① ② ③ ④ ⑤



# KINGDOMS OF SOUTHEAST ASIA

19 Days • 36 Meals

Price is per person, land and on tour air, double occupancy.

NOW FROM

£3,299\*

SOLO TRAVELLERS NOW FROM £4,299

## EXPLORATIONS SMALL GROUP TOUR

TRAVEL WITH AN AVERAGE  
OF 18 GUESTS

Angkor Wat

OPTIONAL EXTENSION:  
BANGKOK

**Delve into an ancient and mysterious world.** Begin in Vietnam and explore its complex relationship with the West. Learn unique culinary secrets in the ancient town of Hoi An. Find inspiration at Cambodia's Angkor Wat temple, the world's largest religious structure. From contemplating the fall of Saigon to exploring a once forgotten temple deep in the jungle, each day paints a new picture of the rich cultures of Southeast Asia.

### Highlights:

- Journey to the famous Pak Ou Caves, home to hundreds of Buddhas.
- Board a traditional riverboat for a cruise down the Mekong River.
- See the Cu Chi Tunnels, a maze of underground Viet Cong passageways.



Street Vendors, Vietnam

**TOUR PACE**  
See page 11 for details.

① ② ③ ④ ⑤

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# MYSTERIES OF INDIA

14 Days • 26 Meals

Price is per person, land and on tour air, double occupancy.

NOW FROM

**£2,474\***

SOLO TRAVELLERS NOW FROM £3,244

## EXPLORATIONS SMALL GROUP TOUR

TRAVEL WITH AN AVERAGE  
OF 18 GUESTS

River Ganges

OPTIONAL EXTENSION:  
SOUTH INDIA

**The Taj Mahal, temples and tigers – experience all the spice of India on this tour.** See the Taj Mahal bathed in the light of sunrise. Enjoy magnificent views of the Jag Mandir Palace. See the City Palace in Jaipur. Experience two game drives in Ranthambore National Park. Take an early morning ride on the holy River Ganges. Discover the many ways in which this mysterious land dazzles the senses.

### Highlights:

- Explore Old Delhi's narrow streets by rickshaw.
- Sit down for a home-hosted dinner and observe daily life inside the old city.
- Ascend by jeep to the top of Amber Fort.



Amber Fort

**TOUR PACE**  
See page 11 for details.

① ② ③ ④ ⑤



# INDIA'S TREASURES

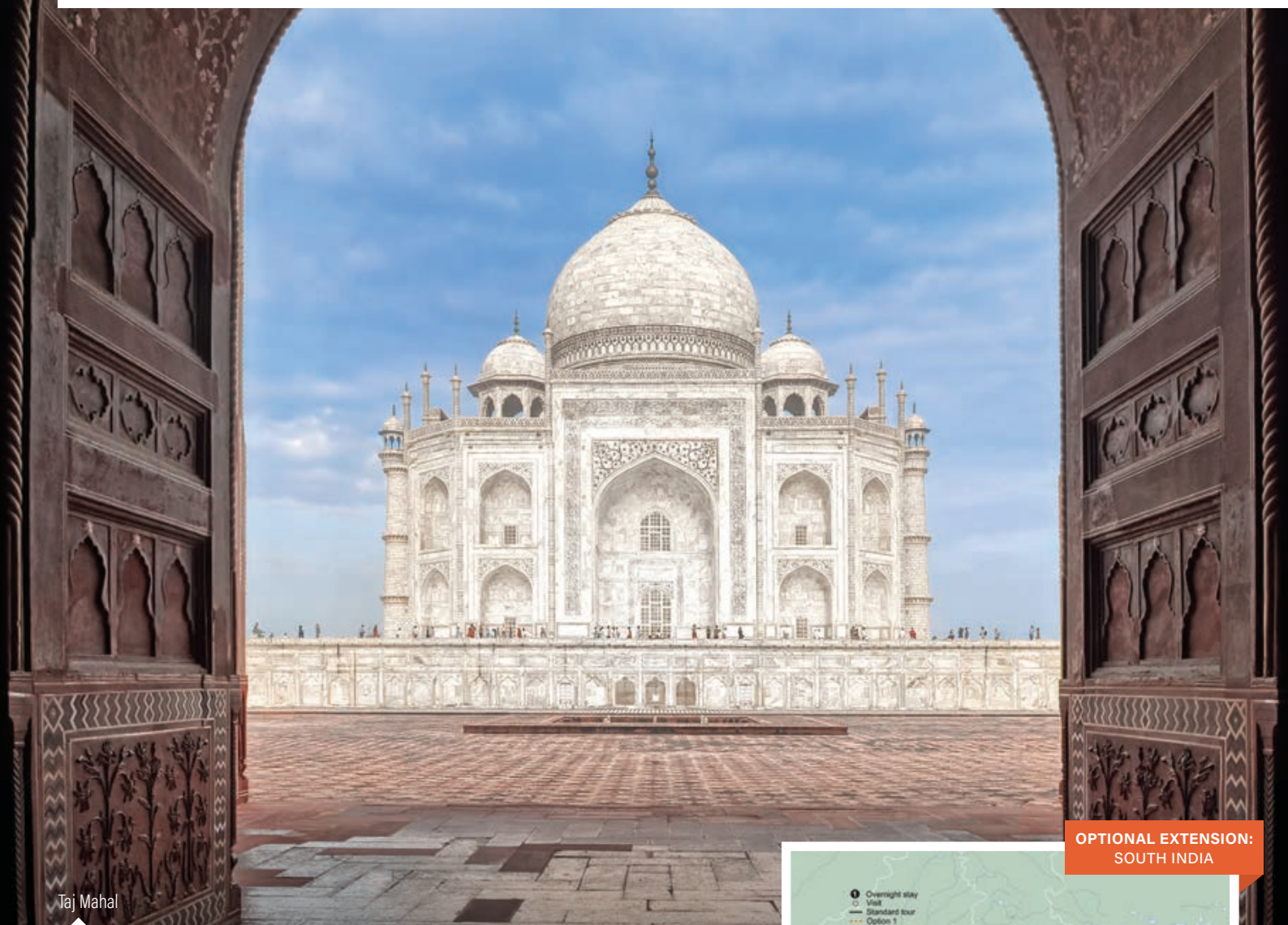
9 Days • 17 Meals

Price is per person, land only, double occupancy.

NOW FROM

£1,379\*

SOLO TRAVELLERS NOW FROM £1,839



Taj Mahal

OPTIONAL EXTENSION:  
SOUTH INDIA

**India's Golden Triangle showcases some of the most beautiful sites in the country during stays in Delhi, Jaipur and Agra.** Spend three nights in the vibrant "Pink City" of Jaipur and visit the majestic Amber Fort and Hawa Mahal, home to a former Maharaja. Soak in the colours of India during a visit to a flower market. At sunrise, behold one of the most impressive sites in the world – the Taj Mahal.

## Highlights:

- Discover the holy shrine of Sikhs, Gurudwara Bangla Sahib.
- Explore Agra Fort, an impressive walled city that dates back to the 11th century.
- Visit Chand Baori, one of the largest and most beautiful stepwells in the world.



Jama Masjid

**TOUR PACE**  
See page 11 for details.

① ② ③ ④ ⑤

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# Africa & the Middle East

## WONDERS OF THE WORLD, ENDLESS WILDLIFE AND ANCIENT CULTURES

Imagine looking out over the plains of Kenya while a lion roars in the distance or an elephant crosses the trail up ahead. Perhaps you'll find yourself atop Table Mountain in Cape Town looking down on the waters of the Atlantic and the Indian Ocean. You may picture yourself on an inspiring journey to the Holy Land or following in the footsteps of Joanna Lumley along the River Nile. One thing is for sure, this region has something for everyone.



African Landscape



Spice Market, Jerusalem



Cape Town, South Africa



Marrakech, Morocco



# ICONIC ISRAEL

9 Days • 16 Meals

Price is per person, land only, double occupancy.

NOW FROM

**£1,859\***

SOLO TRAVELLERS NOW FROM £2,439



Masada

OPTIONAL EXTENSION:  
JORDAN



Jerusalem

**Journey to Israel, discovering some of the most significant sites of the ancient world including Bethlehem, Nazareth, Caesarea and the oldest city in the world, the ruins of Jericho.** Visit historic sites such as Baha'i Shrine & Gardens, Acre, and Jerusalem's Old City. No matter where you look, the legendary stories of mankind's collective history come to life.

## Highlights:

- Ascend the ancient walls of Masada by cable car.
- Enjoy the wonders of the Dead Sea.
- Get a taste of the local flavour when you enjoy lunch at a kibbutz.

**TOUR PACE**  
See page 11 for details.

① ② ③ ④ ⑤

or call us on **0800 804 8363** or visit your **local travel agent**. 55



# THE PLAINS OF AFRICA

13 Days • 33 Meals

Price is per person, land and park fees, double occupancy.

NOW FROM

£3,719\*

SOLO TRAVELLERS NOW FROM £4,109

## EXPLORATIONS SMALL GROUP TOUR

TRAVEL WITH AN AVERAGE  
OF 18 GUESTS

African Lion

OPTIONAL EXTENSION:  
TANZANIA

**On a fascinating safari adventure, explore the scenic vistas and magnificent wildlife of Kenya.** Numerous

safari game drives bring you in search of the "Big 5" - lion, elephant, buffalo, leopard, and rhinoceros. You'll also visit the Rothschild Giraffe Sanctuary. Make a stop at a Maasai village to get to know the people. See all the stunning sights and gorgeous beauty of Kenya on this unforgettable adventure.

### Highlights:

- Set out on numerous game drives in search of lions, elephants, buffalo, leopards and rhinos.
- Explore the farmhouse of Karen Blixen, author of *Out of Africa*.
- See Rothschild giraffes up-close as you feed them from a platform.



Maasai Mara Woman

**TOUR PACE**  
See page 11 for details.

① ② ③ ④ ⑤



# EXPLORING SOUTH AFRICA, VICTORIA FALLS & BOTSWANA

13 Days • 23 Meals Price is per person, land and on tour air, double occupancy.

NOW FROM  
**£4,529\***

SOLO TRAVELLERS NOW FROM £5,489

## EXPLORATIONS SMALL GROUP TOUR

TRAVEL WITH AN AVERAGE  
OF 18 GUESTS

Victoria Falls

OPTIONAL EXTENSION:  
DUBAI

**From cosmopolitan Cape Town, to the power of Victoria Falls, to the remote wilds of Botswana, this is the complete African travel experience.** Explore the tip of the continent at the Cape of Good Hope. Search out legendary wildlife along the remote Chobe River. Marvel at the bio-diversity of the Entabeni Conservancy. Enjoy a wine tasting. Multiple game drives and unique culinary experiences provide the perfect blend of culture and thrills.

### Highlights:

- Head out for an African sundowner by 4x4 and enjoy the sunset.
- Step aboard a cable car and be whisked atop Table Mountain.
- Savour a true African dining experience including a hand-washing ceremony.



African Safari

**TOUR PACE**  
See page 11 for details.

① ② ③ ④ ⑤

or call us on **0800 804 8363** or visit your **local travel agent**. 57



# SPECTACULAR SOUTH AFRICA

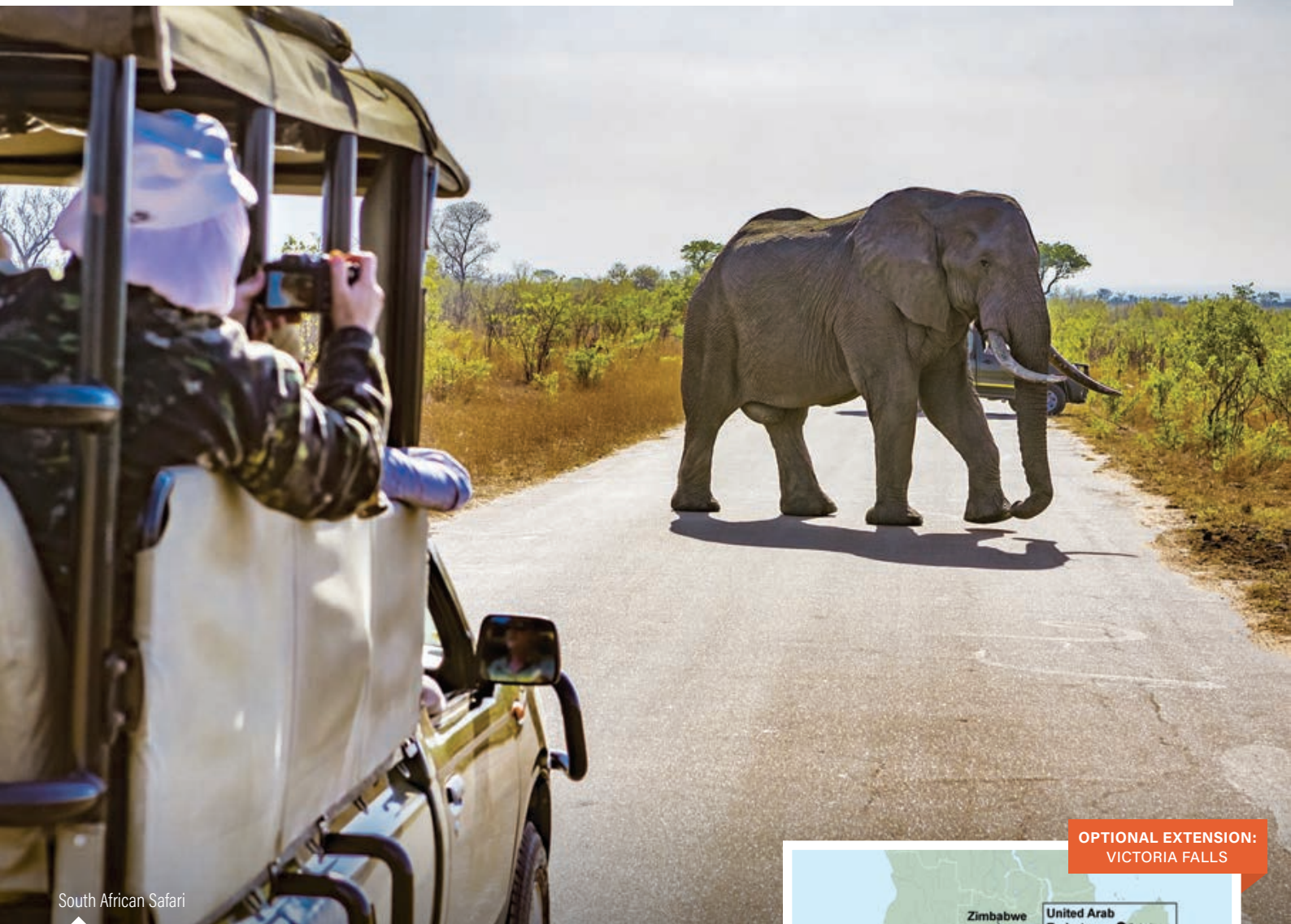
12 Days • 21 Meals

Price is per person, land and on tour air, double occupancy.

NOW FROM

**£2,314\***

SOLO TRAVELLERS NOW FROM £2,814



South African Safari

**OPTIONAL EXTENSION:  
VICTORIA FALLS**



**South Africa's cosmopolitan cities, posh resorts, expansive desert, magnificent wildlife and fertile wine country combine with a harmonious mix of many cultures to create a fascinating tour.** Ponder history during a visit to the Apartheid Museum. Search out the "Big Five" during an open-air safari game drive. Relax during a leisurely stay in Cape Town, one of the most beautiful cities in the world.

## Highlights:

- Marvel at the breath-taking Drakensberg Mountains.
- Enjoy an unforgettable African "BOMA" dinner.
- Experience a thrilling cable car ride rising more than 3,000 feet.



Cape Town

**TOUR PACE**  
See page 11 for details.

① ② ③ ④ ⑤



# COLOURS OF MOROCCO

10 Days • 18 Meals

Price is per person, land only, double occupancy.

NOW FROM

£1,899\*

SOLO TRAVELLERS NOW FROM £2,489

## EXPLORATIONS SMALL GROUP TOUR

TRAVEL WITH AN AVERAGE  
OF 18 GUESTS

Moroccan Ceramics

**Get to know the vibrant culture and colourful backdrops that are distinctively Morocco.** Spend time in the capital city of Rabat. Explore Fes, one of the holiest cities in the world. In Marrakech, get a true taste of Moroccan hospitality during lunch and tea with a local family. Enchanting Morocco will dazzle you with its deep history, unique atmosphere and welcoming people.

### Highlights:

- Stroll through the cobbled alleyways of the ancient market of Medina.
- Dine at Rick's Café, the mythical saloon from the 1942 film "Casablanca."
- Board a camel to your nomad camp and overnight in the Sahara Desert.



Sahara Desert

**TOUR PACE**  
See page 11 for details.

① ② ③ ④ ⑤

or call us on 0800 804 8363 or visit your **local travel agent**. 59



# Europe

## A PLETHORA OF GRAND CITIES AND HISTORIC WONDERS

Europe's cities are filled with energy and culture. The villages are friendly and relaxed. Every corner is steeped in history. A new experience will be waiting at every turn. See the art of Picasso up close. Taste the flavours of Tuscany on an epicurean journey or learn about the art of the flamenco from a local expert in Seville. The opportunities are endless.







Parthenon Ruins, Greece



Michelangelo's *David*, Italy



Neuschwanstein Castle, Germany



Skógafoss, Iceland





# SPAIN'S CLASSICS

10 Days • 14 Meals

Price is per person, land only, double occupancy.

NOW FROM

£1,679\*

SOLO TRAVELLERS NOW FROM £2,009



Parc Güell

## Experience Spain's colourful pageant of art, history and culture.

Explore the priceless treasures of the Royal Palace, one of Europe's largest palaces. Enjoy reserved seating at a flamenco show and feel the passion of this famous dance. Explore Madrid, Valencia, Barcelona, Granada, Cordoba and Toledo. Become part of an authentic "paella experience," and learn how this rice dish is made and where it originated.

### Highlights:

- See the Cathedral of Seville, the third largest in the world.
- Join a local expert for a tour of the world-famous Alhambra palace.
- Set out on a walking tour of historic Valencia or explore the Lladro City of Porcelain.



Madrid

**TOUR PACE**  
See page 11 for details.

① ② ③ ④ ⑤



# ITALIAN VISTAS

12 Days • 17 Meals

Price is per person, land only, double occupancy.

NOW FROM

£2,489\*

SOLO TRAVELLERS NOW FROM £3,049



Grand Canal, Venice

OPTIONAL EXTENSION:  
MILAN



**This tour has everything you've always wanted in Italy travel.** Enjoy multiple-night stays in Rome, Florence, Venice, the Sorrento Coast and Stresa in the Lakes. See the gems of the Renaissance in Florence's Academy Gallery, including Michelangelo's *David*. Marvel at the Leaning Tower of Pisa and stroll the streets of Verona that were the backdrop for Shakespeare's *Romeo and Juliet*.

## Highlights:

- Get an in-depth tour of the famous Colosseum.
- Visit a Tuscan winery and farm where you'll enjoy lunch and sample local wines.
- Set out on a locally guided tour of Florence, "Cradle of the Italian Renaissance."



Sorrento Harbour

**TOUR PACE**  
See page 11 for details.

① ② ③ ④ ⑤



# SPOTLIGHT ON TUSCANY

8 Days • 10 Meals

Price is per person, land only, double occupancy.

NOW FROM

**£1,279\***

SOLO TRAVELLERS NOW FROM £1,439

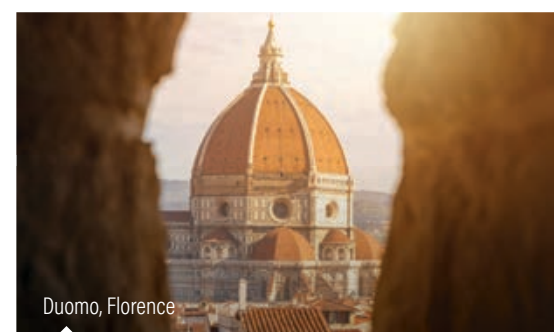
## SPOTLIGHTS SINGLE HOTEL STAY

Tuscan Vineyard

**The rolling hills of Tuscany are home to sprawling vineyards, charming medieval hill towns and enchanting cities.** Discover them for yourself on this relaxing sojourn into the Italian countryside. Visit Florence, Siena, Pisa and San Gimignano. Learn about the heroic deeds of WWII at remains of the Gothic Line and visit the Museum of Liberation. Enjoy fabulous local wines and the region's famous cuisine. This is Tuscany as you always imagined it.

### Highlights:

- Journey to Florence for a tour of the "Cradle of the Italian Renaissance."
- Explore the mystical city of Siena with a local guide.
- Enjoy regional wines with every included dinner.



Duomo, Florence

**TOUR PACE**  
See page 11 for details.

① ② ③ ④ ⑤



# EXPLORING GREECE & ITS ISLANDS

14 Days • 22 Meals

Price is per person, land and on tour air, double occupancy.

NOW FROM

**£2,559\***

SOLO TRAVELLERS NOW FROM £3,239



Oia Village, Santorini

**Discover the magnificent ruins of ancient Greece in their tranquil Mediterranean settings.** This comprehensive journey explores Greece's most important ancient monuments, like the famed Temple of Zeus, archeological site of Olympia and ancient artefacts of Delphi. In Athens, enjoy traditional cuisine, wine and entertainment at a family-owned taverna in the lively Plaka district. Learn the history of this fascinating country from local experts on guided tours of Athens, Meteora, Delphi, Olympia and Corinth.

## Highlights:

- Explore the grandeur of Olympia, the birthplace of the Olympic Games.
- Join a local expert to explore Athens and its famed sites.
- Feast on local food and wine at a traditional "taverna."



Athens

**TOUR PACE**  
See page 11 for details.

① ② ③ ④ ⑤



# DISCOVER CROATIA, SLOVENIA AND THE ADRIATIC COAST

11 Days • 16 Meals Price is per person, land only, double occupancy.

NOW FROM  
**£1,759\***

SOLO TRAVELLERS NOW FROM £2,119



Plitvice National Park, Croatia

**Medieval architecture, tranquil lakes, local villages and Croatian charm will delight you on this tour featuring Dubrovnik, Lake Bled, Ljubljana, and the stunning Dalmatian coast.** Explore Plitvice National Park, a place where waterfalls cascade down sheer cliffs connecting sixteen pristine lakes. Step inside Diocletian's Palace and back into Roman times in Split's Old Town. Discover Ljubljana, Slovenia's quaint capital city, and float on a "pletna" boat on serene Lake Bled.

## Highlights:

- Enjoy a visit and dinner with a local family outside Dubrovnik.
- Experience Opatija, "Croatia's Riviera," a retreat for Habsburg Monarchs.
- Visit Dubrovnik's Franciscan Monastery, where Europe's oldest pharmacy lies.



Lake Bled, Slovenia

**TOUR PACE**  
See page 11 for details.

① ② ③ ④ ⑤



# DISCOVER SWITZERLAND, AUSTRIA & BAVARIA

9 Days • 12 Meals

Price is per person, land only, double occupancy.

NOW FROM  
**£1,689\***

SOLO TRAVELLERS NOW FROM £1,929



Bern, Switzerland

**Journey through spectacular mountain scenery and picturesque cities as you experience the enchanting Alpine cultures of Switzerland, Austria and Bavaria.** Walk the halls of the 13th-century Château de Chillon, a princely residence on the shores of Lake Geneva. Visit Oberammergau, a picture-perfect traditional German Alpine village. Sample traditional regional cuisine, including cheese fondue, at some of the oldest and most famous restaurants in Europe.

## Highlights:

- Spend a day exploring Salzburg's historic past and charming old town.
- Explore delightful Bern on a sightseeing tour featuring the Bundeshaus.
- Savour a dinner featuring local cuisine such as traditional cheese fondue.



GoldenPass Panoramic Train

**TOUR PACE**  
See page 11 for details.

① ② ③ ④ ⑤



# MAGNIFICENT CITIES OF CENTRAL AND EASTERN EUROPE

13 Days • 18 Meals Price is per person, land only, double occupancy.

NOW FROM  
**£1,919\***

SOLO TRAVELLERS NOW FROM £2,569



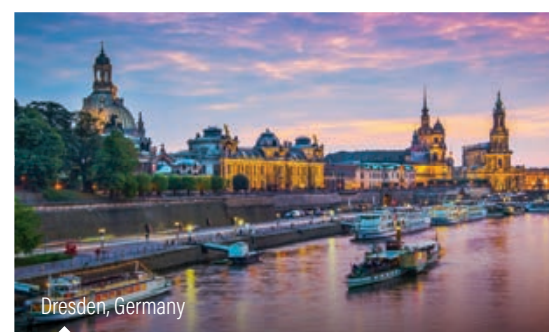
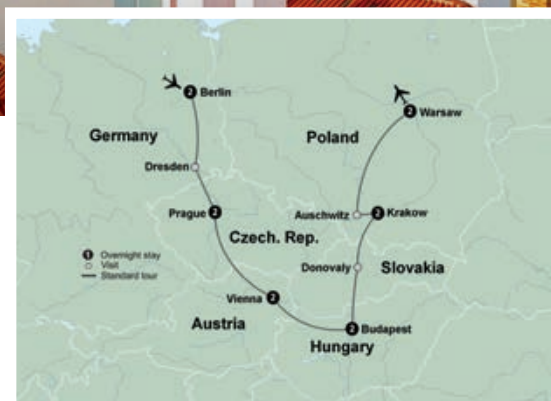
Prague, Czech Republic

## Explore the historic and culturally rich cities of the Czech Republic, Germany, Austria, Hungary and Poland.

Walk across the spectacular Charles Bridge in Prague. Discover the picturesque Hungarian countryside. Visit the former concentration camp of Auschwitz and conclude in Warsaw, a city with history both joyous and tragic. Be enchanted by some of Europe's most magnificent and legendary cities.

### Highlights:

- The fairy-tale city of Prague reveals the remarkable Hradcany Castle.
- Come to know Vienna and its lavish Schoenbrunn Palace.
- Dine at one of Vienna's most beloved restaurants.



Dresden, Germany

**TOUR PACE**  
See page 11 for details.

① ② ③ ④ ⑤



# DISCOVERING POLAND

11 Days • 14 Meals

Price is per person, land only, double occupancy.

NOW FROM

**£1,699\***

SOLO TRAVELLERS NOW FROM £2,229



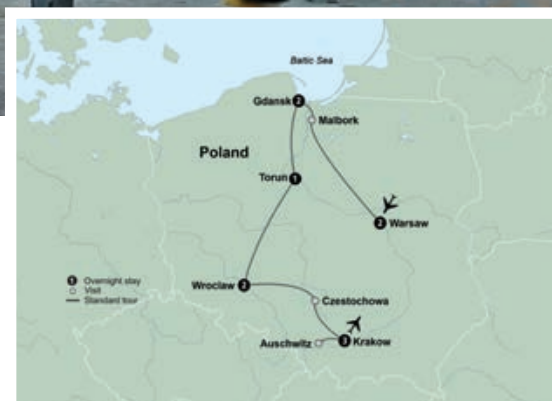
Wrocław

**Embark on an in-depth journey through Poland.**

**Tour the thriving capital city of Warsaw.** Walk the meandering lanes of historical Krakow, where you will see Wawel Castle; once home to the kings of Imperial Poland. The somber history and tragic reality of Auschwitz is unveiled during a moving visit. Explore the ancient city squares of Torun, Wrocław, Warsaw, Gdansk, and Krakow.

## Highlights:

- A tour of Wrocław brings you up-close to this ethnically diverse city.
- Immerse yourself in Polish culture during a folklore show and dinner.
- Learn how to make gingerbread according to a 500-year-old recipe.



Wawel Castle, Krakow

**TOUR PACE**  
See page 11 for details.

① ② ③ ④ ⑤



# ICELAND'S MAGICAL NORTHERN LIGHTS

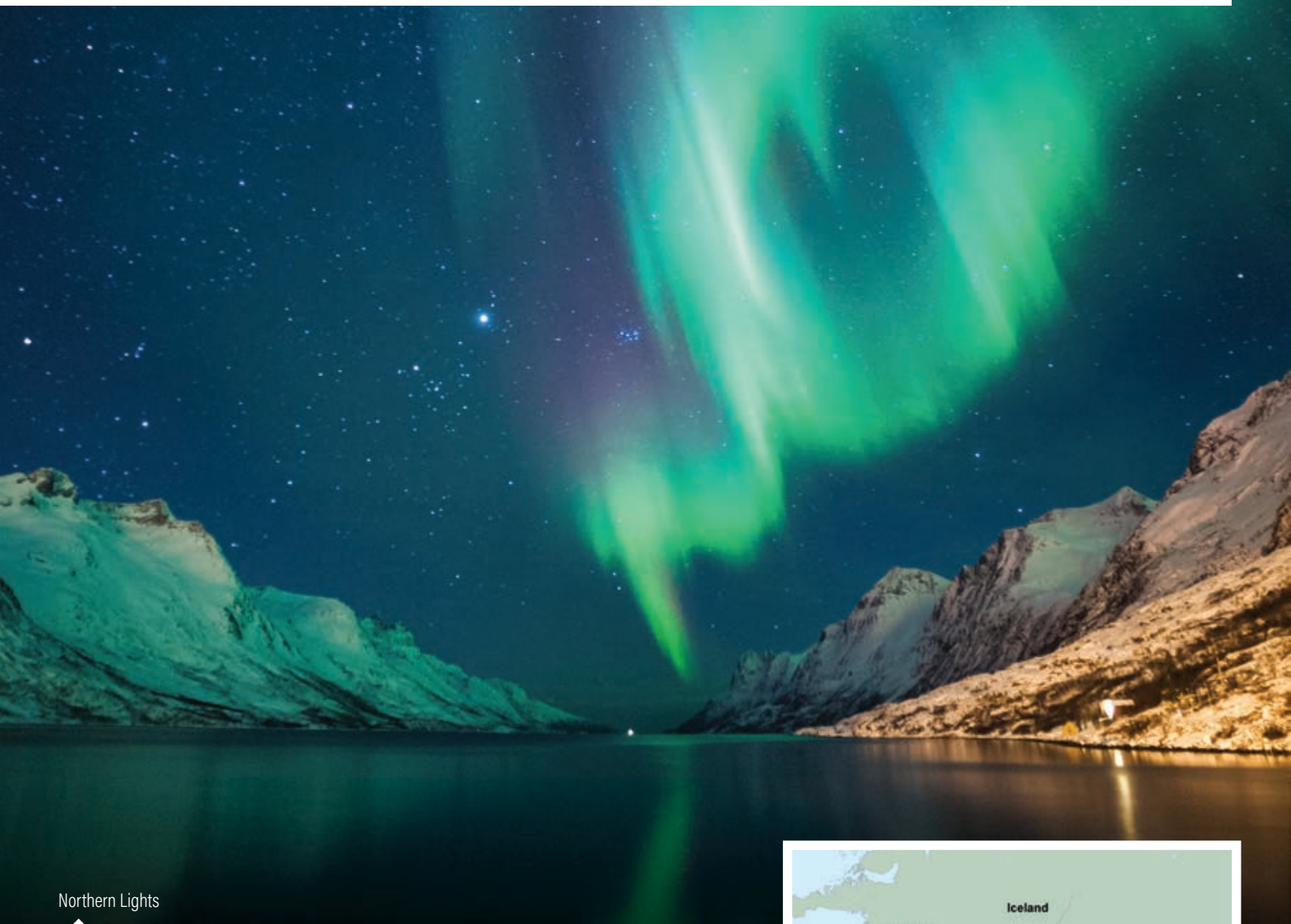
6 Days • 10 Meals

Price is per person, land only, double occupancy.

NOW FROM

**£1,989\***

SOLO TRAVELLERS NOW FROM £2,499



Northern Lights

The “land of fire and ice” is a place of many wonders, including the rare opportunity to see the spectacular **aurora borealis – or northern lights**. Take an exhilarating evening northern lights cruise. See Jökulsárlón glacial lagoon filled with floating icebergs. Relax in the warm, mineral-rich water of the natural geothermal pool, the Blue Lagoon. Spend your evenings gazing at the night sky in search of the elusive and dazzling northern lights.

## Highlights:

- Explore Skogar Folk Museum, covering all aspects of Icelandic life.
- Learn about the volcanic nature of the island of Iceland during a visit to the Lava Exhibition Centre.
- Experience the energy at the geothermal fields of Geysir and Strokkur.



Reykjavik

**TOUR PACE**  
See page 11 for details.

① ② ③ ④ ⑤



# ICELAND: LAND OF FIRE & ICE

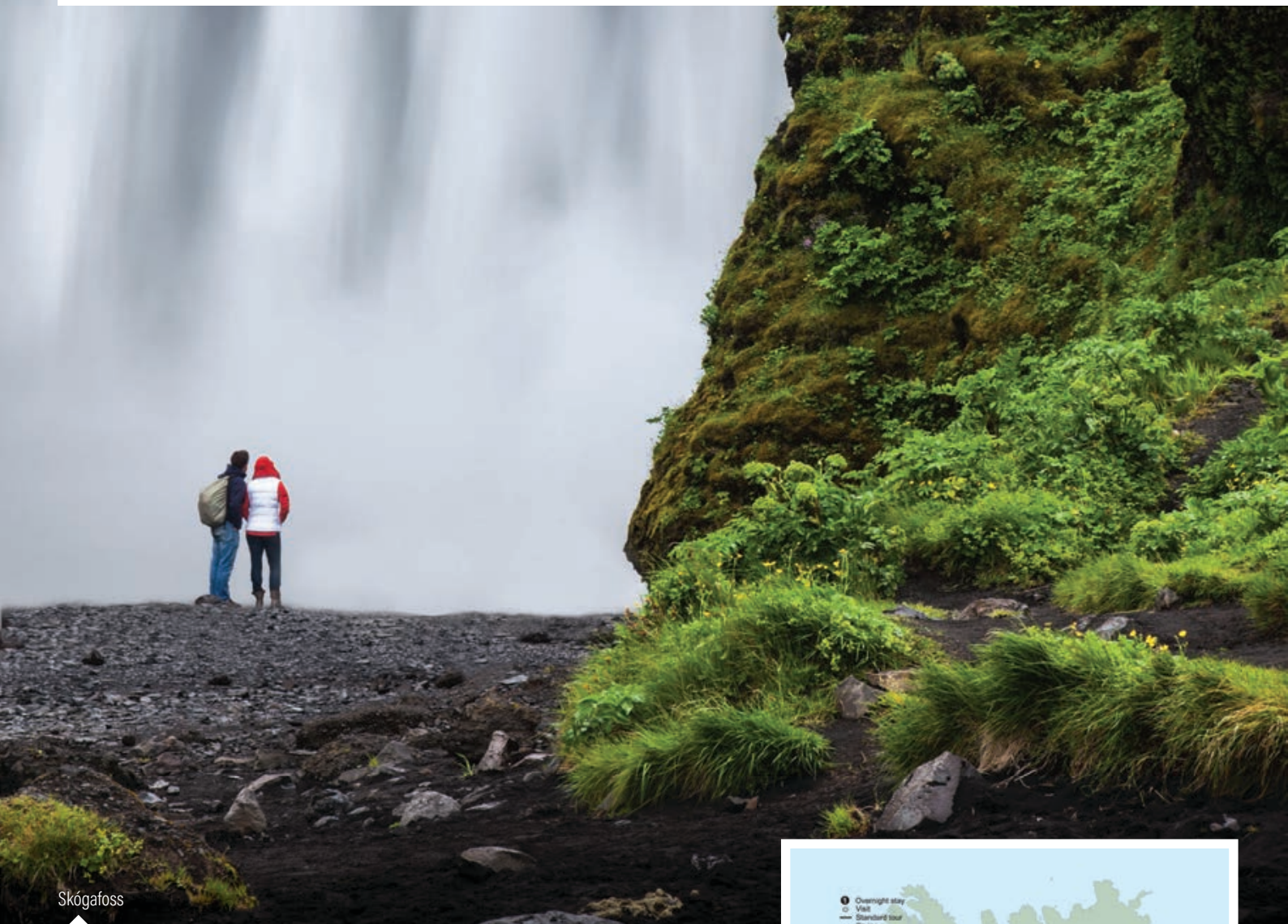
9 Days • 13 Meals

Price is per person, land only, double occupancy.

NOW FROM

**£2,369\***

SOLO TRAVELLERS NOW FROM £2,909



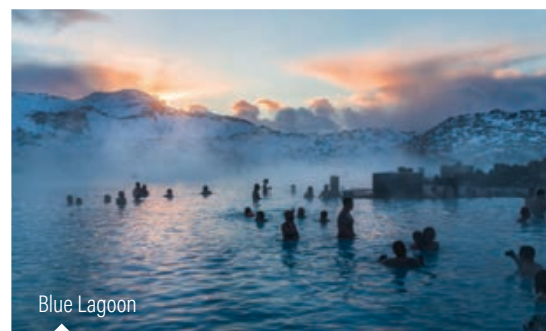
Skógafoss

## An island of dramatic contrasts, Iceland is a landscape forged by fire and ice.

Travel the "Golden Circle" where many natural scenic wonders are located. Soak in the Blue Lagoon, go on a whale watching cruise, take a volcanic cave hike, or stroll along coastal lava fields while admiring natural wildlife. Discover the spectacular landscapes and proud people of this small island nation during this fascinating journey.

### Highlights:

- Cruise on the ice-strewn Jökulsárlón Glacial Lagoon, gliding past icebergs.
- Journey to the spectacular Gullfoss waterfall.
- Try an Icelandic delicacy — cured "hákarl."



Blue Lagoon

**TOUR PACE**  
See page 11 for details.

① ② ③ ④ ⑤

or call us on **0800 804 8363** or visit your **local travel agent.** 71





Oberammergau

2020

## Oberammergau 2020

*Don't Miss Out on this Iconic Piece of History!*

2020 is the year when once again the tiny Bavarian hamlet of Oberammergau, Germany takes the world's centre stage. Don't miss out on this once-in-a-lifetime experience. Space on all 7 of our incredible itineraries is limited.

### Book now!

#### Tours Include:

- Imperial Cities
- Austrian Delight
- Discover Switzerland, Austria & Bavaria
- Alpine Explorer
- Exploring the Alpine Countries
- Germany's Cultural Cities & the Romantic Road
- Classic Danube River Cruise

Visit [thomascooktours.com](https://thomascooktours.com)  
for full information.







# USEFUL HOLIDAY INFORMATION

Please read carefully through the following information before booking your Thomas Cook Tours. When you book, you will be asked if you have read and understood this section, as well as our Booking Conditions.

## FELLOW TRAVELLERS

Your fellow travellers will come from a wide range of locations and backgrounds. However, because we only offer English-speaking trips, the majority will be from the USA, UK, Canada and Australia.

## GROUP SIZE

Our group size ranges from between 10 to 44 people, depending on your chosen style of tour. The approximate maximum number on each tour is detailed on each tour page, although we rarely have groups that are smaller than six or seven people.

## INCLUSIVE TOURING

Inclusive Touring with Thomas Cook Tours means that we provide you with the peace of mind of knowing that all of the essential elements of your holiday are carefully looked after by us. We include the following with every escorted tour package booked with us, and the full details can be found on each page within the brochure and online.

- ✓ Transportation via coach, mini bus
- ✓ Quality accommodation in carefully selected locations
- ✓ Most meals as detailed
- ✓ Included sightseeing as detailed
- ✓ Admission charges as detailed
- ✓ Portage as detailed

## YOUR FLIGHTS

When you have selected your chosen itinerary, we will find the best priced flight available to meet your holiday requirements. When you book your flight with us, you will receive a complimentary private door to door airport transfer, arrival and departure transfers within your chosen holiday destination and your holiday will be fully bonded through our ATOL bonding.

When purchasing flights from Thomas Cook Tours you must ensure that the name as submitted matches the name on your passport. Please notify Thomas Cook Tours, your travel agent or your group leader immediately in the event of any discrepancy.

## PRIVATE UK AIRPORT TRANSFERS

Thomas Cook Tours includes a private airport transfer on all bookings when a flight is booked with us. The complimentary service is for distances of up to 150 miles from the point of collection to the departure airport. A supplement is payable for distances over 150 miles. Mileage is calculated using Google Maps. The service is offered per booking in the mainland UK and Northern Ireland only. Complimentary private airport transfers do not apply to tour only bookings or group bookings.

## TOUR ONLY

If you purchase a 'tour only' holiday, please provide Thomas Cook Tours with your flight schedules for the entire tour 8 weeks prior to departure. Choosing to book a tour only with us excludes Thomas Cook Tours from any liability where your privately organised travel arrangements may result in inconvenient or difficult flight connection times/ transfer times. We do not include transfers from the arrival and departure airport at the holiday destination or private UK airport transfers with tour only bookings.

## ACCOMMODATION

We pride ourselves on the quality of accommodation available on each tour. We tend to use 4 star hotels on all of our tours. However, on certain tours we will put location as the key selection criteria. This is true in many of our tours where we stay within a national park, where the uniqueness of staying within the national park is a major highlight of the tour. We have listed the hotels where you will stay on each tour page, although on some dates alternative hotels may be used.

## SOLO TRAVELLERS

Our tour pricing is based on 2 sharing a twin / double room. If you are travelling on your own, we have pricing for solo travellers which takes into account having your own room throughout your tour. Please see the Solo Traveller pricing on each tour page. Places are limited so please book early.

## INCLUDED MEALS

We include many meals on each tour, but not all. This allows you to choose on selected nights where you'd like to dine. Your tour manager can organise restaurants to suit your personal tastes giving you flexibility and choice on your tour to try the cuisine in local restaurants and also to choose where to eat and how much to spend. Please see individual tours for specific meal inclusions.

## TRANSPORT

On each tour we use a variety of different transport. We use everything from coaches, boats, river cruisers and trains to tuk tuk's and camels. On some tours smaller buses, which may not be lavatory equipped, may be used. In this case, frequent stops are made during travel periods.

## TOUR MANAGERS

Our award-winning tour managers are carefully selected for their travel experience, people skills and their time working with you. Their main responsibility is to make sure that all members of the group are well looked after and return home having had a wonderful holiday with amazing memories. It is the tour manager's responsibility to ensure that the tour runs smoothly and that all the logistics are in place; also to oversee the health and safety aspects of your holiday. They are also on hand to provide advice and recommendations for any free time within your specific tour.

## GUARANTEED DEPARTURES

We have been increasing the number of tours which we advertise with 'Guaranteed Departures'. You will find this information on the website where dates and prices are listed. For these tours, we guarantee that the advertised itinerary will not be cancelled unless we are forced to do so by 'Force Majeure'. There is no minimum group size for these departures.

## HIGH ALTITUDE

Several tours reach elevations of 8,200 feet or more. We allow time for acclimatisation and usually the body acclimatises well to spending extended periods of time above this altitude. It is difficult to predict who is at risk from altitude sickness but if you have a heart or respiratory problem we advise you not to risk extended travel at high altitudes and to check with your doctor.

## PASSPORTS AND VISAS

All visa information provided in this brochure is for guidance. Where visas are required, you must check with the relevant embassy or consulate on how to apply.

For tours where a visa is required for UK passport holders, we will advise you at the time of booking. Obtaining the proper proof of citizenship for entry to destination countries is your responsibility. A valid 10 year machine readable passport is required for all individuals travelling outside of the United Kingdom. Passports must be valid for at least six months beyond the return date from the destination. You must check with the appropriate embassy or consulate for specific information and entry requirements.

## HOTEL AND AIRPORT PARKING

Hotel and parking option includes one night's accommodation before the tour, and free parking for the duration of any tour. Additional parking due to private arrangements or tailor made extensions are payable at the reduced rate of £10 per day.

## HOTEL CHECK IN AND OUT

Most hotels make rooms available for check in at approximately 3pm on the day of arrival. Thomas Cook Tours has taken your time of arrival into consideration when arranging flights to accompany our tours. On checking in, the hotel will ask each customer to register and may require an imprint of your credit card in order to cover personal items and incidentals. If you do not have a credit card for this purpose, a cash deposit may be requested. Check out of hotels is usually between 10am and midday on the day of departure. If you have a late evening flight, we will inform you of this and ask if you wish to make provision for your departure by booking a day room on your last day (time permitting).

## HEALTH AND SAFETY

If you are taking prescription medication, please be sure to take an adequate supply for your tour and a few additional days in original prescription containers.

Medication should be packed in your carry-on baggage (never in checked luggage).

You may want to carry an extra prescription in case medication is lost. We operate a 'No Smoking' policy on all of our coaches. During the tour, your coach will make frequent stops for the convenience of all guests. The Foreign & Commonwealth office produces up-to-date travel information to help British travellers make informed decisions about travelling abroad. For further information please visit; [www.fco.gov.uk/knowbeforeyougo](http://www.fco.gov.uk/knowbeforeyougo). Alternatively you can contact ABTA at [abta.com](http://abta.com). We recommend viewing health advice from the Department of Health and discussing with your own GP any specific needs you may have whilst travelling. The Department of Health is a source of information regarding health facilities, vaccinations, and up to date health information for travel including advice on Deep Vein Thrombosis. Please visit their website at [www.dh.gov.uk](http://www.dh.gov.uk) for further details.

## SPECIAL ASSISTANCE

Thomas Cook Tours will make reasonable efforts to accommodate the special needs of tour participants. Persons requiring individual assistance must be accompanied by a companion who is capable of, and totally responsible for, providing the necessary assistance. Neither Thomas Cook Tours personnel nor its suppliers may physically lift or assist clients onto transportation vehicles. Please ask your booking agent for a Special Needs form if applicable. This form must be filled out and submitted to us at least eight weeks prior to your departure date so that we can make appropriate arrangements and inform your Tour Manager. Please Note: It is a condition of your contract with us that you inform us before booking of any special needs or assistance that may be required from Thomas Cook Tours during your tour. You will be responsible for indemnifying us in relation to any costs we incur as a result of any failure on your part to do so. Facilities on tour to assist individuals with disabilities vary from country to country.

## LUGGAGE ALLOWANCE

Due to limited vehicle capacity, one carry-on 36 inches/95 cms in length, height, and width; not to exceed 11 lbs/5 kg.) and one checked luggage (62 inches/160 cms in length, height and width; not to exceed 50 lbs/23 kgs) are allowed. Please note that these guidelines must be considered with the specific allowance permitted by the airline with whom you are booked to travel. If you exceed the limit of 2 bags, we cannot guarantee that your additional luggage will be able to fit in the vehicle.

Storage or shipment of additional luggage will be at your expense. If we are able to accommodate your additional luggage, we will levy a £2.50 per hotel, per bag fee.

Although every effort is made to handle passengers' luggage carefully, we cannot be responsible, assume liability or accept claims for loss or damage to luggage and personal effects due to breakage, theft, or normal wear and tear that results from hotel, airline and group carrier handling. It is in your best interest to make certain you have adequate insurance to cover these eventualities. On safari tours, soft duffel bag luggage is required as storage space on safari vans is limited.



BOOKING CONDITIONS

These Booking Conditions, together with our privacy and data protection policy, and any other written information we brought to your attention before we confirmed your booking, form the basis of your contract with Adventures Unlimited Inc. of Unit 6, Brook Business Centre, Cowley Mill Road, Uxbridge, Middlesex UB8 2FX, United Kingdom ('we' or 'us'). Please read them carefully as they set out our respective rights and obligations. All the holidays in this brochure/ website are operated by Adventures Unlimited Inc. trading as Thomas Cook Tours. References to 'you' and 'your' include the final named person on the booking and all persons on whose behalf a booking is made or any other person to whom a booking is transferred.

- By making a booking, the first named person on the booking agrees on behalf of all persons detailed on the booking that:
- a. He/she has read these Booking Conditions and has the authority to and does agree to be bound by them;
  - b. He/she consents to our use of information in accordance with our Privacy & Data Protection Policy;
  - c. He/she is over 18 years of age and resident in the United Kingdom and where placing an order for services with age restrictions declares that he/she and all members of the party are of the appropriate age to purchase those services;
  - d. he/she accepts financial responsibility for payment of the booking on behalf of all persons detailed on the booking.

1. MAKING A BOOKING AND PAYING FOR YOUR HOLIDAY

To secure a booking, we or our authorised travel agent must receive the applicable deposit per person (or full payment depending on when your date of departure is) in accordance with table 1 below at clause 2. If the arrangements you wish to book are available we will issue a Confirmation Invoice and send this to you or your travel agent. We reserve the right to return your deposit and decline to issue a confirmation at our absolute discretion. A binding contract will come into existence between you and us as soon as we have issued you with a Confirmation Invoice confirming the details of your booking. If your confirmed arrangements include a flight we (or if you booked via an authorised agent of ours, that agent) will also issue you with an ATOL Certificate. If you book online, any acknowledgement of your booking request which we send to you is not a confirmation of your booking. Before your booking has been confirmed, in the unlikely event that an error has occurred we do reserve the right to make any changes or decline your booking at our discretion. We will communicate any changes to you and request your acceptance of these before issuing you with a Confirmation Invoice.

Upon receipt, if you believe that any details on your Confirmation Invoice or ATOL Certificate (or any other document) are wrong you must advise us immediately as changes cannot be made later and it may harm your rights if we are not notified of any inaccuracies in any document within ten days of our sending it out (five days for tickets).

The balance of the cost of your arrangements is due in accordance with Table 1 in clause 2 below. If we do not receive all payments in full and on time, we reserve the right to treat your booking as cancelled by you in which case the cancellation charges set out in Table 2a and 2b in clause 6 below will become payable.

For flight inclusive bookings covered by our ATOL, any money paid to an authorised agent of ours is held by that agent on behalf of and for the benefit of the Trustees of the Air Travel Trust at all times, but subject to the agent's obligation to pay it to us for so long as we do not fail financially. If we do fail financially, any money held at that time by the agent or subsequently accepted from the consumer by the agent, is and continues to be held by that agent on behalf of and for the benefit of the Trustees of the Air Travel Trust without any obligation to pay that money to us.

In the case of international payments you must ensure that the full GBP Sterling amount is received by us after all bank charges have been levied.

Thomas Cook Tours can assume no responsibility for and cannot be held liable for any wrongful, negligent or unauthorised acts or omissions of any travel agent or travel agency other than that of Thomas Cook Tours, itself, and its own employees.

2. DEPOSITS & BALANCES

Further to clause 1, the deposit payable and balance due date (including any surcharge where applicable) will vary depending on the holiday you book, as follows:

Table 1a

| Holiday   | Deposit Payable* | Balance due not less than |
|---|------------------|---------------------------|
| All holidays (excluding cruise holidays and Antarctica) | £200 per person  | 60 days before departure  |
| Ocean and river cruise holidays                         | £200 per person  | 120 days before departure |
| Holidays to Antarctica                                  | £200 per person  | 180 days before departure |

\*A higher deposit may be payable in certain circumstances, for example if any supplier(s) require additional payment at the time of booking / prior to the balance due date. On occasions, full payment for a service such as flights, permits or pre-purchased passes may also be required at the time of booking or prior to the balance due date. (Please note that unlike many other operators, we do not charge any transaction fees if using a credit card).

3. THE PRICE OF YOUR HOLIDAY

You will be notified of the price of your holiday at the time of booking. However, we reserve the right to amend the price of unsold holidays at any time and correct errors in the prices of confirmed holidays.

Once we have issued you with a Confirmation Invoice and a contract exists between us, we guarantee that we will not pass on any unexpected fuel surcharges or currency exchange charges which may otherwise have affected the price of your booking. This means, no matter what happens to the price of fuel or with the exchange rates we use, the price of your confirmed holiday is protected at all times. The prices shown in our brochures and our website are based on our current charges and costs but they may go up and down; we reserve the right to alter the price of any of our holidays and will advise you of the correct price prior to booking. Please call us or visit our website for the most up-to-date prices.

The price of your travel arrangements has been calculated using the rate of \$1.30 to £1 in relation to the following currencies: US\$ and £GBP.

4. CUTTING YOUR HOLIDAY SHORT

If you are forced to return home early, we cannot refund the cost of any services you have not used. If you cut short your holiday and return home early in circumstances where you have no reasonable cause for complaint about the standard of your holiday arrangements, we will not offer you any refund for that part of your holiday not completed, or be liable for any associated costs you may incur. Depending on the circumstances, your travel insurance may offer cover for curtailment and we suggest that any claim is made directly with them.

5. IF YOU CHANGE YOUR BOOKING

If after your holiday has been confirmed you wish to alter your booking, we will try to make the necessary arrangements provided we receive written confirmation of the change from the person who signed the booking form, or your travel agent, before the date on which the final balance of the cost of your holiday is due. Whilst we will do our best to assist, we cannot guarantee that we will be able to meet your requested change. Changes and transfers will be subject to an administrative fee of £25 per change per person as well as any applicable rate changes or extra costs incurred by us and any costs or charges incurred or imposed by any of our suppliers. You should be aware that these costs could increase the closer to the departure date that changes are made and you should contact us as soon as possible. Where we are unable to assist you and you do not wish to proceed with the original booking we will treat this as a cancellation by you. A cancellation fee may be payable.

Transfer of Booking: If you or any member of your party is prevented from travelling, that person(s) may transfer their place to someone else (introduced by you and satisfying all the conditions applicable to the arrangements) providing we are notified not less than 28 days before departure and you pay an amendment fee of £25 per person transferring, meet all costs and charges incurred by us and/or incurred or imposed by any of our suppliers and the transferee agrees to these booking conditions and all other terms of the contract between us. If you are unable to find a replacement, cancellation charges as set out will apply in order to cover our estimated costs. Otherwise, no refunds will be given for passengers not travelling or for unused services.

**Note: Certain arrangements may not be amended after they have been confirmed and any alteration could incur a cancellation charge of up to 100% of that part of the arrangements.**

6. IF YOU CANCEL YOUR BOOKING

If you or any other member of your party decides to cancel your confirmed booking you must notify us in writing. Your notice of cancellation will only take effect when it is received in writing by us at our offices. Since we incur costs in cancelling your travel arrangements, you will have to pay the applicable cancellation charges to compensate for estimated losses and expenses. These are calculated from the date we receive your written notification of cancellation and will be payable up to the maximum shown in Tables 2a and 2b below.

The cancellation charges detailed below are calculated on the basis of the total cost payable by the person(s) cancelling excluding insurance premiums and amendment charges which are not refundable in the event of the person(s) to whom they apply cancelling:

Table 2a: All holidays excluding ocean/river cruises and holidays to Antarctica

| Period before departure notice of cancellation is received by us | Cancellation Charge  |
|--|----------------------|
| More than 60 days  | Deposit only         |
| 60 - 29 days   | 50% of holiday cost  |
| 28 - 15 days   | 60% of holiday cost  |
| 14 - 8 days  | 75% of holiday cost  |
| 7 - 4 days   | 90% of holiday cost  |
| Less than 3 days   | 100% of holiday cost |

Table 2b: All ocean/river cruises and holidays to Antarctica

| Period before departure notice of cancellation is received by us | Cancellation Charge  |
|--|----------------------|
| Before balance due date  | Deposit only         |
| Balance due date – 90 days                                       | 50% of holiday cost  |
| 89 - 45 days   | 60% of holiday cost  |
| 44 - 21 days   | 75% of holiday cost  |
| 20 - 8 days  | 80% of holiday cost  |
| 7 - 4 days   | 90% of holiday cost  |
| Less than 3 days   | 100% of holiday cost |

**Note: Certain arrangements may not be amended after they have been confirmed and any alteration or cancellation could incur a cancellation charge of up to 100% of that part of the arrangements in addition to the charge above.**

We will deduct the cancellation charge(s) from any monies you have already paid to us.

You may be able to reclaim these charges (less any applicable excess) under the terms of your insurance policy. If some, but not all party members cancel, additional charges may be payable by the remaining members, e.g. under occupancy charges or single supplements. No allowance or refund can be made for your meals, rooms, excursions etc., included in the price of your tour but not taken, nor can any refund be made for lost, mislaid, or destroyed travel tickets or vouchers.

7. THOMAS COOK TOURS WORRY-FREE TRIP CANCELLATION WAIVER PLAN ("CANCELLATION WAIVER")

Cancellation Waiver provided by Thomas Cook Tours: The Cancellation Waiver is provided by Thomas Cook Tours. Payment of a per person Cancellation Waiver fee provides for a full refund of all payments (including deposit), except the Cancellation Waiver fee itself, made to Thomas Cook Tours for travel arrangements in case of cancellation of your travel plans for any reason prior to the date of departure. The Cancellation Waiver fee with air only covers airline tickets you have purchased from Thomas Cook Tours.

Exception: If you originally purchased nonrefundable airline tickets, this Cancellation Waiver does not provide a refund for the airline tickets, taxes or fees, in the event of a cancellation.

The Cancellation Waiver protects you from penalties in the event you have a need to cancel your entire inclusive tour package up to the day prior to departure. The Cancellation Waiver does not indemnify you from penalties if you choose to cancel partial tour components or air. If you choose to partially cancel your tour, you will be responsible for a revision fee as well as any penalties that are incurred at the time of the cancellation.

Thomas Cook Tours' Cancellation Waiver does not cover any single supplement charges which arise from an individual's travelling companion electing to cancel for any reason prior to departure. In this case, the single supplement will be deducted from the refund of the person who cancels. Division of this charge between the two passengers involved is solely their responsibility. If insufficient funds are deducted from the cancelling client, the travelling client will be charged the remaining portion of the single supplement.

Payment of the Cancellation Waiver Fee (if chosen) must be received by Thomas Cook Tours with your deposit. The fee is nontransferable and valid only for the individual who has chosen the Cancellation Waiver.

Where to Request Refunds

To request a refund under the Cancellation Waiver, please call Thomas Cook Tours and send any unused airline tickets to:

Thomas Cook Tours  
ATTN: Customer Service Department  
Unit 6-Brook Business Centre  
Cowley Mill Road  
Uxbridge, Middlesex, UB8 2FX

If cancellation occurs prior to departure, contact the Thomas Cook Tours Reservations Department. When a client cancels prior to departure, any refunds are processed through the booking agent.

Thomas Cook Tours Worry-Free Trip Cancellation Waiver Plan Pricing (per person)

The Cost of the Worry-Free Trip Cancellation Waiver Plan is as follows:

- Land Only Clients: £150.00 per person
- Air-Inclusive Clients: £200.00 per person

Thomas Cook Tours Worry-Free Trip Cancellation Waiver Plan can only be purchased by individuals who have purchased our Flex Airfare or Instant Purchase nonrefundable air through us. Instant Purchase air and its associated taxes, fees and surcharges require full payment at time of reservation and are 100% nonrefundable.

The Cancellation Waiver offered is NOT a contract of insurance. Rather, the payment of the cancellation waiver fee merely



enhances your contract terms with us in offering you a holiday package without cancellation penalties. As discussed in item 25, it is a condition of your contract that you have adequate travel insurance in place.

8. IF WE CHANGE OR CANCEL YOUR BOOKING

As we plan your holiday arrangements many months in advance we may occasionally have to make changes or cancel your booking and we reserve the right to do so at any time.

Changes: If we make a minor change to your holiday, we will make reasonable efforts to inform you or your travel agent as soon as reasonably possible if there is time before your departure but we will have no liability to you. Examples of minor changes include alteration of your outward/return flights by less than 12 hours, changes to aircraft type, change of accommodation to another of the same or higher standard, changes of carriers. Please note that carriers such as airlines used in the brochure may be subject to change.

Occasionally we may have to make a major change to your confirmed arrangements. "Examples of "major changes" include the following, when made before departure:

- A change of accommodation area for the whole or a significant part of your time away;
- A change of accommodation to that of a lower standard or classification for the whole or a significant part of your time away;
- A change of outward departure time or overall length of your arrangements of twelve or more hours;
- A change of UK departure airport, as long as that change is not from one London airport to another London airport. London airports are Heathrow, Gatwick, Stansted, Luton and London City;
- A significant change to your itinerary, missing out one or more destination entirely;
- The closure of the only or all advertised swimming pool(s) at your accommodation for an extended period.

**Cancellation:** We will not cancel your travel arrangements less than 60 days before your departure date, except for reasons of force majeure or failure by you to pay the final balance. We may cancel your holiday before this date if, e.g., the minimum number of clients required for a particular travel arrangement is not reached.

If we have to make a major change or cancel, we will tell you as soon as possible and if there is time to do so before departure, we will offer you the choice of:

1. (for major changes) accepting the changed arrangements;
2. having a refund of all monies paid; or
3. accepting an offer of alternative travel arrangements of comparable standard from us, if available (we will refund any price difference if the alternative is of a lower value).

You must notify us of your choice within 7 days of our offer. If you fail to do so we will assume that you have chosen to accept the change or alternative booking arrangements.

**Insurance:** If we cancel or make a major change and you accept a refund, we will provide a full refund of your travel insurance premiums if you paid them to us and can show that you are unable to transfer or reuse your policy.

**Compensation:** If we cancel or make a major change less than 60 days before departure, we will pay compensation as detailed below. The compensation that we offer does not exclude you from claiming more if you are entitled to do so.

| Period before departure a significant change or cancellation is notified to you (or your travel agent) | Compensation change or per person (excluding infants) |
|--|---|
| 60 days or more  | £0  |
| 59 - 45 days   | £20   |
| 44 - 30 days   | £30   |
| Less than 30 days  | £50   |

**IMPORTANT NOTE:** We will not pay you compensation in the following circumstances:

- where we make a minor change;
- where we make a major change or cancel your arrangements more than 60 days before departure;
- where we have to cancel your arrangements as a result of your failure to make full payment on time;
- where the change or cancellation by us arises out of alterations to the confirmed booking requested by you;
- where we are forced to cancel or change your arrangements due to Force Majeure (see clause 12).

Please note: where accommodation with a higher price than the original accommodation is offered by us and accepted by you, the difference in price will be deducted from any compensation payable. In no case will we pay compensation if accommodation is offered by us and accepted by you with a higher price than that originally booked in the same location where no additional payment is made by you.

If we become unable to provide a significant proportion of the services that you have booked with us after you have departed, we will make alternative arrangements for you at no extra charge and, if appropriate in all the circumstances, will pay you reasonable compensation.

9. PASSPORTS, VISAS AND HEALTH REQUIREMENTS

It is your responsibility to check and fulfill the passport, visa, health and immigration requirements applicable to your booking and that no personal circumstances such as a criminal offence or travel to another country will affect your entry into the country you're

visiting, and that you have the required vaccinations to gain entry to any country which you are visiting. We can only provide general information about this. You must check requirements for your own specific circumstances with the relevant Embassies and/or Consulates and your own doctor as applicable. Requirements do change and you must check the up to date position in good time before departure.

Most countries now require passports to be valid for at least 6 months after your return date. If your passport is in its final year, you should check with the Embassy of the country you are visiting. For further information contact the Passport Office on 0300 222 0000 or visit [www.gov.uk/browse/abroad/passports](http://www.gov.uk/browse/abroad/passports). Special conditions apply for travel to the USA, and all passengers must have individual machine readable passports. Please check [www.usembassy.org.uk](http://www.usembassy.org.uk)

For European holidays you should obtain a completed and issued form EHIC prior to departure.

Up to date travel advice can be obtained from the Foreign and Commonwealth Office, visit [www.fco.gov.uk](http://www.fco.gov.uk)

Non British passport holders, including other EU nationals, should obtain up to date advice on passport and visa requirements from the Embassy, High Commission or Consulate of your destination or country(ies) through which you are travelling.

We do not accept any responsibility if you cannot travel, or incur any other loss because you have not complied with any passport, visa, immigration requirements or health formalities. Further, we are not liable to you for any illness or discomfort you suffer through failure to have required vaccinations or to follow medical advice. You agree to reimburse us in relation to any fines or other losses which we incur as a result of your failure to comply with any passport, visa, immigration requirements or health formalities.

10. SINGLE TRAVELLER OCCUPANCY

Our holidays are advertised on a per person basis based on two persons sharing a room therefore the price when occupied by one person is higher than when two persons share the cost of the room. It is not our intention to penalise anyone who is under occupying the accommodation we provide and we certainly do not make additional or excessive profit from these sales: the price we charge merely reflects the real cost to us. If a hotel is able to offer accommodation designed for single occupancy only, we will normally charge a reduced supplement, considerably smaller than the one we apply when a single traveller occupies a double room. Allocation of rooms is at the discretion of each individual hotel and not something that we can influence.

11. DEALING WITH COMPLAINTS

We will make every effort to make your holiday as enjoyable and trouble free as possible. Most problems can be sorted out straight away if we know about them. If you have a complaint, you must advise our representatives straight away and the supplier of the service(s) in question. If you don't complain at the time this may affect your ability to claim compensation. You may also contact us directly using the emergency telephone number enclosed with your travel documents. That number will put you in touch with one of our employees who will take all reasonable steps to help you. If the problem cannot be resolved and you wish to complain further, you must write to us within 28 days of your return from holiday to: Customer Services Department, Thomas Cook Tours, Unit 6, Cowley Mill Road, Brook Business Centre, Uxbridge, Middlesex, UB8 2FX, quoting your booking reference number and all other relevant information. Please keep your letter concise and to the point. This will assist us to quickly identify your concerns and speed up our response to you. Failure to follow the procedure set out in this clause may affect ours and the applicable supplier's ability to investigate your complaint, and will affect your rights under this contract.

Please note that we offer an Alternative Dispute Resolution service through our ABTA membership. Please see clause [23] for further details. You can also access the European Commission Online Dispute (ODR) Resolution platform at <http://ec.europa.eu/consumers/odr/>. This ODR platform is a means of registering your complaint with us; it will not determine how your complaint should be resolved.

12. BEHAVIOUR

All guests staying with us are expected to conduct themselves in an orderly and acceptable manner and not to disrupt the enjoyment of other guests. If in our opinion or in the opinion of any hotel manager or any other person in authority, your behaviour or that of any member of your party is causing or is likely to cause distress, danger or annoyance to any of our other guests or any third party or damage to property, or to cause a delay or diversion to transportation, we reserve the right to terminate your booking arrangements with us immediately. In the event of such termination our liability to you and/or your party will cease and you and/or your party will be required to leave your accommodation or other service immediately. We will have no further obligations to you and/or your party. No refunds for lost accommodation or any other service will be made and we will not pay any expenses or costs incurred as a result of termination. You and/or your party may also be required to pay for loss and/or damage caused by your actions and we will hold you and each member of your party jointly and individually liable for any damage or losses caused by you or any member of your party. Full payment for any such damage or losses must be paid directly to the hotel manager or other supplier prior to departure from the hotel. If you fail to make payment, you will be responsible for meeting any claims (including legal costs) subsequently made against us as a result of your actions together with all costs we incur in pursuing any claim against you. We

cannot be held responsible for the actions or behaviour of other guests or individuals who have no connection with your booking arrangements or with us.

13. EVENTS BEYOND OUR CONTROL

Except where otherwise expressly stated in these booking conditions we will not be liable or pay you compensation if our contractual obligations to you are affected by any event which we or the supplier(s) of the service(s) in question could not, even with all due care, foresee or avoid. These events can include, but are not limited to war, threat of war, civil strife, terrorist activity and its consequences or the threat of such activity, riot, the act of any government or other national or local authority including port or river authorities, industrial dispute, lock closure, natural or nuclear disaster, fire, chemical or biological disaster and adverse weather, sea, ice and river conditions and all similar events outside our or the supplier(s) concerned's control. Advice from the Foreign Office to avoid or leave a particular country may constitute Force Majeure. We will follow the advice given by the Foreign Office.

14. OUR RESPONSIBILITY FOR YOUR HOLIDAY

1. We will accept responsibility for the arrangements we agree to provide or arrange for you as an "organiser" under the Package Travel, Package Holidays and Package Tours Regulations 1992 as set out below. Subject to these booking conditions, if we or our suppliers negligently perform or arrange the services which we are obliged to provide for you under our contract with you, as set out on your confirmation invoice, we will pay you reasonable compensation. The level of such compensation will be calculated taking into consideration all relevant factors such as but not limited to: following the complaints procedure as described in these conditions and the extent to which ours or our employees' or suppliers' negligence affected the overall enjoyment of your holiday. Please note that it is your responsibility to show that we or our supplier(s) have been negligent if you wish to make a claim against us
2. We will not be responsible or pay you compensation for any injury, illness, death, loss, damage, expense, cost or other claim of any description if it results from:
  - a. the act(s) and/or omission(s) of the person(s) affected;
  - b. the act(s) and/or omission(s) of a third party unconnected with the provision of the services contracted for and which were unforeseeable or unavoidable; or
  - c. unusual or unforeseeable circumstances beyond ours or our supplier(s) control, the consequences of which could not have been avoided even if all due care had been exercised; or
  - d. an event which either ourselves, our employees, agents or suppliers and subcontractors could not, even with all due care, have foreseen or forestalled.
3. We limit the amount of compensation we may have to pay you if we are found liable under this clause as follows:
  - a. **loss of and/or damage to any luggage or personal possessions and money,**  
the maximum amount we will have to pay you in respect of these claims is an amount equivalent to the excess on your insurance policy which applies to this type of loss per person in total because you are assumed to have adequate insurance in place to cover any losses of this kind.
  - b. **Claims not falling under (a) above and which don't involve injury, illness or death**  
the maximum amount we will have to pay you in respect of these claims is twice the price paid by or on behalf of the person(s) affected in total. This maximum amount will only be payable where everything has gone wrong and you or your party has not received any benefit at all from your booking.
  - c. **Claims in respect of international travel by air, sea and rail, or any stay in a hotel**
    - i. The extent of our liability will in all cases be limited as if we were carriers under the appropriate Conventions, which include The Warsaw/Montreal Convention (international travel by air); The Athens Convention (with respect to sea travel); The Berne/ COTIF Convention (with respect to rail travel) and The Paris Convention (with respect to hotel arrangements). You can ask for copies of these Conventions from our office. Please contact us. In addition, you agree that the operating carrier or transport company's own 'Conditions of Carriage' will apply to you on that journey. When arranging transportation for you, we rely on the terms and conditions contained within these international conventions and those 'Conditions of Carriage'. You acknowledge that all of the terms and conditions contained in those 'Conditions of Carriage' form part of your contract with us, as well as with the transport company and that those 'Conditions of Carriage' shall be deemed to be included by reference into this contract.
    - ii. In any circumstances in which a carrier is liable to you by virtue of the Denied Boarding Regulation 2004, any liability we may have to you under our contract with you, arising out of the same facts, is limited to the remedies provided under the Regulation as if (for this purpose only) we were a carrier.
    - iii. When making any payment, we are entitled to deduct any money which you have received or are entitled to receive from the transport provider or hotelier for the complaint or claim in question.
  4. It is a condition of our acceptance of liability under this clause that you notify any claim to us and our supplier(s) strictly in accordance with the complaints procedure set out in these Booking Conditions.
  5. Where any payment is made, the person(s) receiving it (and their parent or guardian if under 18 years) must also assign to ourselves or our insurers any rights they may have to pursue any third party and must provide ourselves and our insurers with all



assistance we may reasonably require.

6. Please note, we cannot accept any liability for any damage, loss or expense or other sum(s) of any description which on the basis of the information given to us by you concerning your booking prior to our accepting it, we could not have foreseen you would suffer or incur if we breached our contract with you; or (b) any business losses.
7. We will not accept responsibility for services or facilities which do not form part of our agreement or where they are not advertised in our brochure. For example any excursion you book whilst away, or any service or facility which your hotel or any other supplier agrees to provide for you.

#### 15. CONDITIONS OF SUPPLIERS

Many of the services which make up your holiday are provided by independent suppliers. Those suppliers provide these services in accordance with their own terms and conditions which will form part of your contract with us. Some of these terms and conditions may limit or exclude the supplier's liability to you, usually in accordance with applicable International Conventions. Copies of the relevant parts of these terms and conditions are available on request from ourselves or the supplier concerned.

#### 16. DELAYS AND OTHER TRAVEL INFORMATION

If you or any member of your party misses your flight or other transport arrangement, it is cancelled or you are subject to a delay of over 3 hours for any reason, you must contact us and the airline or other transport supplier concerned immediately. The Package Travel Regulations 1992 provide that in the event that you experience difficulties on the occurrence of circumstances described in clauses 13 (3) (a) (b) (c) of these Booking Conditions, we will provide you with prompt assistance. Where you experience a delay which is not owing to any failure by us, our employees or sub-contractors, this prompt assistance is likely to extend to providing help in locating refreshments, accommodation and communications but not paying for them. Any airline or other transport supplier may however pay for or provide refreshments and/or appropriate accommodation and you should make a claim directly to them. Subject to the other terms of these conditions, we will not be liable for any costs, fees or charges you incur in the above circumstances, if you fail to obtain our prior authorisation before making your own travel arrangements.

Under EU Law, you have rights in some circumstances to refunds and/or compensation from the airline in cases of denied boarding, cancellation or delay to flights. Full details of these rights will be published at EU airports and will also be available from airlines. If the airline does not comply with these rules you should complain to the Civil Aviation Authority at [www.caa.co.uk/passengers](http://www.caa.co.uk/passengers). Reimbursement in such cases is the responsibility of the airline and will not automatically entitle you to a refund of your holiday price from us. If, for any reason, you do not claim against the airline and make a claim for compensation from us, you must, at the time of payment of any compensation to you, make a complete assignment to us of the rights you have against the airline in relation to the claim that gives rise to that compensation payment. A delay or cancellation to your flight does not automatically entitle you to cancel any other arrangements even where those arrangements have been made in conjunction with your flight. We cannot accept liability for any delay which is due to any of the reasons set out in clause 12 of these Booking Conditions (which includes the behaviour of any passenger(s) on any flight who, for example, fails to check in or board on time).

The carrier(s), flight timings and types of aircraft shown in this brochure or on our website and detailed on your confirmation invoice are for guidance only and are subject to alteration and confirmation. We shall inform you of the identity of the actual carrier(s) as soon as we become aware of it. The latest flight timings will be shown on your tickets which will be despatched to you approximately two weeks before departure. You should check your tickets very carefully immediately on receipt to ensure you have the correct flight times. If flight times change after tickets have been despatched we will contact you as soon as we can to let you know.

Please note the existence of a "Community list" (available for inspection at [http://ec.europa.eu/transport/air-ban/list\\_en.htm](http://ec.europa.eu/transport/air-ban/list_en.htm)) detailing air carriers that are subject to an operating ban with the EU Community.

This brochure is our responsibility, as your tour operator. It is not issued on behalf of, and does not commit the airlines mentioned herein or any airline whose services are used in the course of your travel arrangements. Please note that in accordance with Air Navigation Orders in order to qualify for infant status, a child must be under 2 years of age on the date of its return flight.

#### 17. SPECIAL REQUESTS

Any special requests must be advised to us at the time of booking e.g. diet, room location, a particular facility at a hotel etc. You should then confirm your requests in writing. Whilst every effort will be made by us to try and arrange your reasonable special requests, we cannot guarantee that they will be fulfilled. The fact that a special request has been noted on your confirmation invoice or any other documentation or that it has been passed on to the supplier is not confirmation that the request will be met. Failure to meet any special request will not be a breach of contract on our part unless the request has been specifically confirmed in writing. We do not accept bookings that are conditional upon any special request being met.

#### 18. DISABILITIES AND MEDICAL PROBLEMS

We are not a specialist disabled holiday company, but we will do our utmost to cater for any special requirements you may have. If you or any member of your party has any medical problem or disability which may affect your stay, please provide us with full

details before we confirmed your booking so that we can try to advise you as to the suitability of your chosen arrangements. We may require you to produce a doctor's certificate certifying that you are fit to participate in the tour. Acting reasonably, if we are unable to properly accommodate the needs of the person(s) concerned, we will not confirm your booking or if you did not give us full details at the time of booking, we will cancel it and impose applicable cancellation charges when we become aware of these details.

#### 19. CONSUMER PROTECTION

The Package Travel, Package Holidays and Package Tours Regulations 1992 require us to provide security for the monies that you pay for the package holidays you book with us. For holidays that include any flight, we provide this security by way of a bond held by the Civil Aviation Authority under ATOL number 4832. When you buy a flight-inclusive holiday from us you will receive an ATOL Certificate. This lists the flight, accommodation, car hire and/or other services that are financially protected, where you can get information on what this means for you and who to contact if things go wrong. For further information, visit the ATOL website at [www.atol.org.uk](http://www.atol.org.uk). The price of our flight inclusive arrangements includes the amount of £2.50 per person as part of the ATOL Protection Contribution (APC) we pay to the CAA. This charge is included in our advertised prices. Not all holiday or travel services offered and sold by us will be protected by the ATOL Scheme. ATOL protection extends primarily to Customers who book and pay in the United Kingdom.

We, or the suppliers identified on your ATOL Certificate will provide you with the services listed on the ATOL Certificate (or a suitable alternative). In some cases, where neither we nor the supplier are able to do so for reasons of insolvency, an alternative ATOL holder may provide you with the services you have bought (at no extra cost to you). You agree to accept that in those circumstances the alternative ATOL holder will perform those obligations and you agree to pay any money outstanding to be paid by you under your contract to that alternative ATOL holder. However, you also agree that in some cases it will not be possible to appoint an alternative ATOL holder, in which case you will be entitled to make a claim under the ATOL Scheme (or your credit card issuer where applicable).

If we, or the suppliers identified on your ATOL certificate are unable to provide the services listed (or a suitable alternative, through an alternative ATOL holder or otherwise) for reasons of insolvency, the Trustees of the Air Travel Trust may make a payment to (or confer a benefit on) you under the ATOL Scheme. You agree that in return for such a payment or benefit you assign absolutely to those Trustees any claims which you have or may have arising out of or relating to the non-provision of the services, including any claim against us, the travel agent (or your credit card issuer where applicable). You also agree that any such claims may be re-assigned to another body, if that other body has paid sums you have claimed under the ATOL scheme.

We are also a member of ABTA (ABTA Number W050X). If your holiday does not include flights ABTA will financially protect your holiday in the same way.

#### 20. ADVANCE PASSENGER INFORMATION

A number of Governments are introducing new requirements for air carriers to provide personal information about all travellers on their aircraft to the Authorities before the aircraft leaves the UK. The data will be collected either at the airport when you check in or in some circumstances when, or after you make your booking. Accordingly, you are advised to allow extra time to check in for your flight. Where we collect this data, we will treat it in accordance with our privacy policy.

#### 21. FOREIGN OFFICE ADVICE

You are responsible for making yourself aware of Foreign Office advice in regard to the safety of the countries and areas in which you will be travelling and to make your decisions accordingly. The Foreign & Commonwealth Office (FCO) provides travel advice on destinations, which includes information on passports, visas, health, safety, security and more. Please visit [www.gov.uk/foreign-travel-advice](http://www.gov.uk/foreign-travel-advice). Advice from the Foreign Office to avoid or leave a particular country may constitute Force Majeure. (See clause 12).

#### 22. LAW AND JURISDICTION

These Booking Conditions and any agreement to which they apply are governed in all respects by English law. We both agree that any dispute, claim or other matter which arises between us out of or in connection with your contract or booking will be dealt with under the ABTA Arbitration Scheme or by the Courts of England and Wales only. You may however, choose the law and jurisdiction of Scotland or Northern Ireland if you live in those places and if you wish to do so.

#### 23. ACCURACY OF PRICES AND INFORMATION

We endeavour to ensure that all the information and prices both on our website and in our brochures are accurate, however occasionally changes and errors occur and we reserve the right to correct prices and other details in such circumstances. You must check the current price and all other details relating to the arrangements that you wish to book before your booking is confirmed.

#### 24. ABTA

We are a Member of ABTA, membership number W050X. We are obliged to maintain a high standard of service to you by ABTA's Code of Conduct. We can also offer you ABTA's scheme for the resolution of disputes which is approved by the Chartered Trading Standards Institute. If we can't resolve your complaint, go to [www.abta.com](http://www.abta.com) to use ABTA's simple procedure. Further information on the Code and ABTA's assistance in resolving

disputes can be found on [www.abta.com](http://www.abta.com)

#### 25. INSURANCE

The Cancellation Waiver offered in item 7 is NOT a contract of insurance. Rather, the payment of the cancellation waiver fee merely enhances your contract terms with us in offering you a holiday package without cancellation penalties. As such, it is a condition of your contract with us that you have adequate travel insurance in place. You must be satisfied that your insurance fully covers all your personal requirements including cancellation charges, pre-existing medical conditions, medical expenses, repatriation, helicopter rescue and air ambulance in the event of accident or illness. The insurance cover should extend for the planned duration of the holiday and at least an additional day. Details of a policy suitable to cover the arrangements you book are available by contacting us as detailed below. If you choose to travel without adequate insurance cover, we will not be liable for any losses howsoever arising, in respect of which insurance cover would otherwise have been available. The insurance policy and the receipt of premiums paid there under should be provided to us prior to departure. If you join the holiday without adequate insurance you may not be allowed to continue on the holiday, with no right to refund. If circumstances give rise to a claim the client will forthwith pursue his remedies under such policy(ies). We will also ask you for details of the name, address and telephone numbers of their next of kin or persons to be notified in the event of an emergency. We act as an Introducer Appointed Representative for the purposes of your travel insurance, appointed by Global Travel Insurance Services Ltd who are authorized and regulated by the Financial Services Authority whose status can be checked on the FSA Register by visiting [www.fsa.gov.uk/register](http://www.fsa.gov.uk/register) or by contacting the FSA on 0845 606 1234. Contact Details: Address for correspondence: The Turret, 25 Farncombe Road, Worthing, West Sussex BN11 2AY, Telephone: 01903 235042 Fax: 01903 211106 Email: [info@globaltravelinsurance.co.uk](mailto:info@globaltravelinsurance.co.uk) Website: [www.globaltravelinsurance.co.uk](http://www.globaltravelinsurance.co.uk). Beyond providing this information, we are not allowed to assist you in any way in the arrangement of your travel insurance or give any advice.

#### DATA PROTECTION & PRIVACY POLICY

In providing our service to you, we must collect personal information from you and make subsequent use of it as detailed below. We will only collect personal information from you by specifically asking for it when you make a booking with us over the telephone or via our internet booking facilities or when you write, fax, telephone or email us to make an enquiry. We may collect all or some of the following information relating to you or other members of your holiday party:

- names and contact details
- credit/ debit card or other payment details
- special requirements such as those relating to any disability or medical condition which may affect the chosen holiday arrangements
- dietary restrictions (which may disclose your religious beliefs)
- travel preferences

Some of the information we collect (such as about health or religion) may be considered "sensitive personal data" under the Data Protection Act 1998. We collect it to cater to your needs or act in your interest, and we are only prepared to accept sensitive personal data from you on the condition that we have your positive consent. We will seek this consent when necessary. For the purpose of providing you with our services, we may disclose the information to the providers of the services making up your holiday arrangements (who could be located outside the UK/ EEA). In order for you to travel overseas, it may be mandatory (as requested government authorities at the point(s) of departure and/or destination) to disclose your information for immigration, security and anti-terrorism purposes, or any other purposes which they determine appropriate. Even if not mandatory, we may exercise our discretion to assist where appropriate. We may need to disclose our customer list including any personal information relating to you to a third party who acquires or attempts to acquire all or substantially all of the asset/ stock in our company or our website. We may from time to time contact you with information about special offers, brochures, new products, forthcoming events or competitions. You will be given the opportunity on every communication we send you to indicate that you do not wish to receive our promotional material. We have taken all reasonable steps to have appropriate security measures in place to protect your information. Outside the European Economic Area, controls on data protection may not be as wide as the legal requirements in this country. If you do not agree to our use of the information as set out above, you should inform us as soon as possible by writing to us at: Marketing Department, Thomas Cook Tours, Unit 6 Brook Business Centre, Cowley Mill Road, Uxbridge, Middlesex, UB8 2FX. You may ask us in writing for a copy of the information we hold about you and to correct any inaccuracies in your information. We aim to respond to you within 21 days from the date of request. As our privacy statement may change due to developments in the law we encourage you to re-read this from time to time so you are aware of any changes in how we gather and use your personal information. Any changes to this Policy will be either posted on our website, brochure and/or made available on request. Prices shown are correct at time of print & are subject to availability. Please note the terms and conditions in this brochure are correct at time of print. For our latest terms and conditions please visit our website at [www.thomascooktours.com](http://www.thomascooktours.com)







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## EUROPE

### ICELAND & SCANDINAVIA

Iceland's Magical Northern Lights, 7 days  
Iceland: Land of Fire and Ice, 9 days  
Icelandic Adventure, 10 days  
The Northern Lights of Finland, 7 days  
Spectacular Scandinavia, 13 days  
Norwegian Coastal Voyage  
& Scandinavian Capitals, 14 days

### FRANCE

London & Paris, 7 days  
France Magnifique, 12 days  
French Impressions, 10 days  
Journey Through Southern France, 9 days

### SPAIN & PORTUGAL

Spain's Classics, 10 days  
Spain's Classics & Portugal, 13 days  
Madrid & Barcelona, 7 days  
Spain's Costa del Sol & the Portuguese Riviera, 12 days  
The Novelties of Northern Spain, 10 days  
Sunny Portugal, 9 days  
Portugal & Its Islands, 12 days  
Pilgrimage to Fatima & Lourdes, 9 days

### ITALY

Italian Vistas, 12 days  
Reflections of Italy, 9 days  
Rome & the Amalfi Coast, 9 days  
Tuscany & the Italian Riviera, 7 days  
Southern Italy & Sicily, 11 days  
Splendid Sicilia, 9 days  
Italy's Treasures, 11 days  
Venice, Florence & Rome, 7 days  
Spotlight on Tuscany, 8 days  
Tuscan & Umbrian Countryside, 10 days  
Spotlight on Rome, 6 days  
Shrines of Italy, 10 days  
Italy's Bella Vita, 8 days

### CENTRAL & EASTERN EUROPE

Imperial Cities, 10 days  
Exploring the Alpine Countries, 12 days  
Discover Switzerland, Austria & Bavaria, 9 days  
Alpine Lakes & Scenic Trains, 9 days  
Switzerland: Hidden Trails & Majestic Peaks, 9 days  
Germany's Cultural Cities & the Romantic Road, 11 days  
Magical Rhine & Moselle, 9 days  
Springtime Tulip River Cruise, 8 days  
Discover Croatia, Slovenia & the Adriatic Coast, 11 days  
Magnificent Cities of Central & Eastern Europe, 13 days  
Classic Christmas Markets, 8 days  
Magical Christmas Markets, 6 days  
Discovering Poland, 11 days  
On the Trail of Martin Luther, 10 days  
Pilgrimage to Poland, 8 days  
Classic Danube, 10 days  
Christmas on the Danube, 8 days

### OBERAMMERGAU 2020

Alpine Explorer & the Glacier Express Train  
with the Oberammergau Passion Play, 11 days  
Austrian Delight with the Oberammergau  
Passion Play, 9 days  
Discover Switzerland, Austria & Bavaria with the  
Oberammergau Passion Play, 9 days  
Exploring the Alpine Countries with the  
Oberammergau Passion Play, 12 days  
Imperial Cities with the Oberammergau  
Passion Play, 10 days  
Germany's Cultural Cities & the Romantic Road  
with the Oberammergau Passion Play, 12 days  
Classic Danube with the Oberammergau  
Passion Play, 10 days

### GREECE

Exploring Greece & Its Islands, 14 days  
Greece: In the Footsteps of Paul the Apostle, 10 days

## USA

### ALASKA

Alaska & The Yukon, 13 days  
Alaska Discovery Land & Cruise, 13 days

### USA — EAST

Islands of New England, 8 days  
Colours of New England, 8 days  
New England Charm, 8 days  
Historic Hotels of New England, 8 days  
Heritage of America, 10 days  
Spotlight on New York City, 5 days  
Spotlight on Washington D.C., 6 days

### USA — MIDWEST & WEST

Mackinac Island, 8 days  
America's Historic Mid-Atlantic, 8 days  
Spotlight on San Antonio, 5 days  
Canyon Country, 8 days  
America's National Parks & Denver, 14 days  
Northern National Parks, 8 days  
America's Cowboy Country, 8 days  
Winter in Yellowstone, 7 days  
The Colorado Rockies, 9 days  
Spotlight on South Dakota, 7 days  
California Coast, 9 days  
Treasures of Northern California, 9 days  
Pacific Northwest & California, 8 days  
The Pacific Northwest's Coastal Treasures, 9 days  
Hawaiian Adventure, 10 days

### USA — SOUTH

Southern Charm, 7 days  
America's Music Cities, 8 days  
America's Music Cities featuring  
New Orleans's Jazz Fest, 8 days  
Spotlight on New Orleans, 5 days

## CANADA

Canadian Rockies by Train, 10 days  
Canadian Rockies with Rocky Mountaineer®, 8 days  
Canadian Rockies & Glacier National Park, 8 days  
Canada's Winter Wonderland, 7 days  
The Best of Eastern Canada, 8 days  
Charming French Canada, 8 days  
Newfoundland & Labrador Discovery, 12 days  
Maritimes Coastal Wonders, 11 days

## SOUTH & CENTRAL AMERICA PLUS ANTARCTICA

Cultures of Peru & Bolivia, 14 days  
Discover Panama, 9 days  
Tropical Costa Rica, 9 days  
Costa Rica: A World of Nature, 12 days  
Peru: Ancient Land of Mysteries, 10 days  
Machu Picchu & the Galapagos Islands, 15 days  
The Complete South America, 23 days  
Highlights of South America, 10 days  
Adventure to Antarctica, 16 days  
Journey to Antarctica, 13 days

## AUSTRALIA & NEW ZEALAND

From the Outback to the Glaciers, 19 days  
The Complete South Pacific, 25 days  
South Pacific Wonders, 13 days  
South Pacific Wonders with  
New Zealand's North Island, 16 days  
Exploring Australia, 16 days  
Exploring New Zealand, 22 days

## ASIA

Cultural Treasures of Japan, 13 days  
Wonders of China & the Yangtze River, 18 days  
Kingdoms of Southeast Asia, 19 days  
Mysteries of India, 14 days  
India's Treasures, 9 days  
Taste of Vietnam, 14 days

## AFRICA & THE MIDDLE EAST

The Plains of Africa, 13 days  
Spectacular South Africa, 12 days  
Spectacular South Africa featuring Swaziland, 14 days  
Exploring South Africa, Victoria Falls & Botswana, 13 days  
Colours of Morocco, 10 days  
Treasures of Egypt, 12 days  
Dubai, Oman & Abu Dhabi, 11 days  
Iconic Israel, 9 days  
Israel: A Journey of Faith, 8 days  
Israel: Pilgrimage to the Holy Land, 8 days

# 2019-2020 TOURS



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\*Rates are per person, land only, double occupancy and  
where applicable, include on-tour air and the offer amount.

