
Oberammergau Passion Play 2020

Choose from seven itineraries
featuring this powerful performance



Journey with us to the travel event
of the decade – Oberammergau's
magnificent Passion Play in 2020



A Passion Play of life and death

***DON'T MISS
OUT...**

ON THIS **ONCE IN A
DECADE** EXPERIENCE

**Early booking is advised*

OUR 2020 PASSION PLAY TOURS

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Join Collette for the 2020 Passion Play

Join Collette in 2020 and witness what is regarded as the most important Passion Play in the world.

Over the decades, Collette has brought thousands of guests to Germany to enjoy this once in a decade event. Building on years of experience, our team has carefully crafted tour itineraries showcasing the must-see European destinations and the epic Passion Play which depicts the life and death of Jesus Christ.

The Passion Play with Collette

- ✓ We are the #1 Passion Play tour company
- ✓ We had one of the largest allocations of tickets in 2010
- ✓ Our tours visit Oberammergau every year so we really know the village and its residents
- ✓ Our tours feature 4 star accommodations (according to local German standards)
- ✓ Our seating options are among the best available (category 1 and 2)
- ✓ Our experience speaks for itself with 100 years as a touring specialist
- ✓ We are one of the industry's oldest and most trusted travel companies
- ✓ Even with Collette, tickets are limited

Our 2020 Passion Play tours

We have a variety of itineraries which combine the performance of the Passion Play and Oberammergau with some of our most popular tours. These showcase the highlights of the region, maximizing your travel time.

100 Years of Experience

As North America's most experienced tour operator, we have built relationships all over the world. Our knowledge and connections allow us to pass the value on to you.

With you every step of the way

Every Collette tour is escorted by one of our experienced tour managers. Part tour guide, part confidant, part concierge, and part friend, they are with you throughout your tour. Drawing on their own rich backgrounds and extensive training, they enhance each journey. Whether it's with a bit of historical information, suggesting a special local restaurant or sharing a laugh, these travel aficionados are at your service.

Personalize Your Adventure

Everyone's road is different and that's why this year, Collette is introducing It's Your Choice, so you can tailor your tour exactly the way you want it. Many of our itineraries now feature different paths you can take. On select days, choose from the INCLUDED possibilities that best suit your interests.

Private Sedan Service

Open your tour the right way and leave the hassle of getting to the airport behind. Enjoy roundtrip home to airport sedan service*. It's the perfect way to begin (and end) your journey.

"We were picked up at our home in a sedan with a professional driver and brought home the same way. We felt well cared for and would use Collette again."

- Jenny L.

† Not valid on group travel. Service is offered on all air-inclusive departures when within 100 km radius from most major Canadian gateways. One transfer per room booking. Additional stops are not permitted on route. Other restrictions may apply; call for details



Booking your place for Oberammergau

2020 may seem like a long way away, but to avoid disappointment with this once-in-a-decade event, we are encouraging you to make your reservation today. We're already experiencing high demand for our tickets and once they are gone, they are gone!

- 1. Deposit:** To secure your place on one of our Oberammergau departures, we require a \$500 per person non-refundable deposit.
 - 2. Second deposit:** A second non-refundable deposit of \$1500 per person will be required 12 months prior to your tour departing in 2020. Payment will be required between May – September 2019 depending on your tour departure.
 - 3. Final balance:** The final balance for your tour will be required 120 days prior to your departure.
- All other Collette terms and conditions apply. Visit our website for our current booking terms and conditions.

“**Well organized,** very good group dinners, hotels were very good and the tour director was excellent. Trip was a great balance of Austria, southern Germany and Switzerland. So much to see, every day was a scenic adventure.

The scenery, the hotels, the group dinners were all first class. Our tour manager was very organized and knowledgeable. Have to say Mt. Pilatus was the most dramatic.

- Kevin G.

Peace of mind

Collette is fully protected. Our industry-leading, worry-free travel protection plan offers you a full refund unlike many plans that only offer a voucher. Cancel for any reason right up to the day prior to departure. See page 23 for details.

feefo 

feedback matters

We partner with the independent reviews website, Feefo.

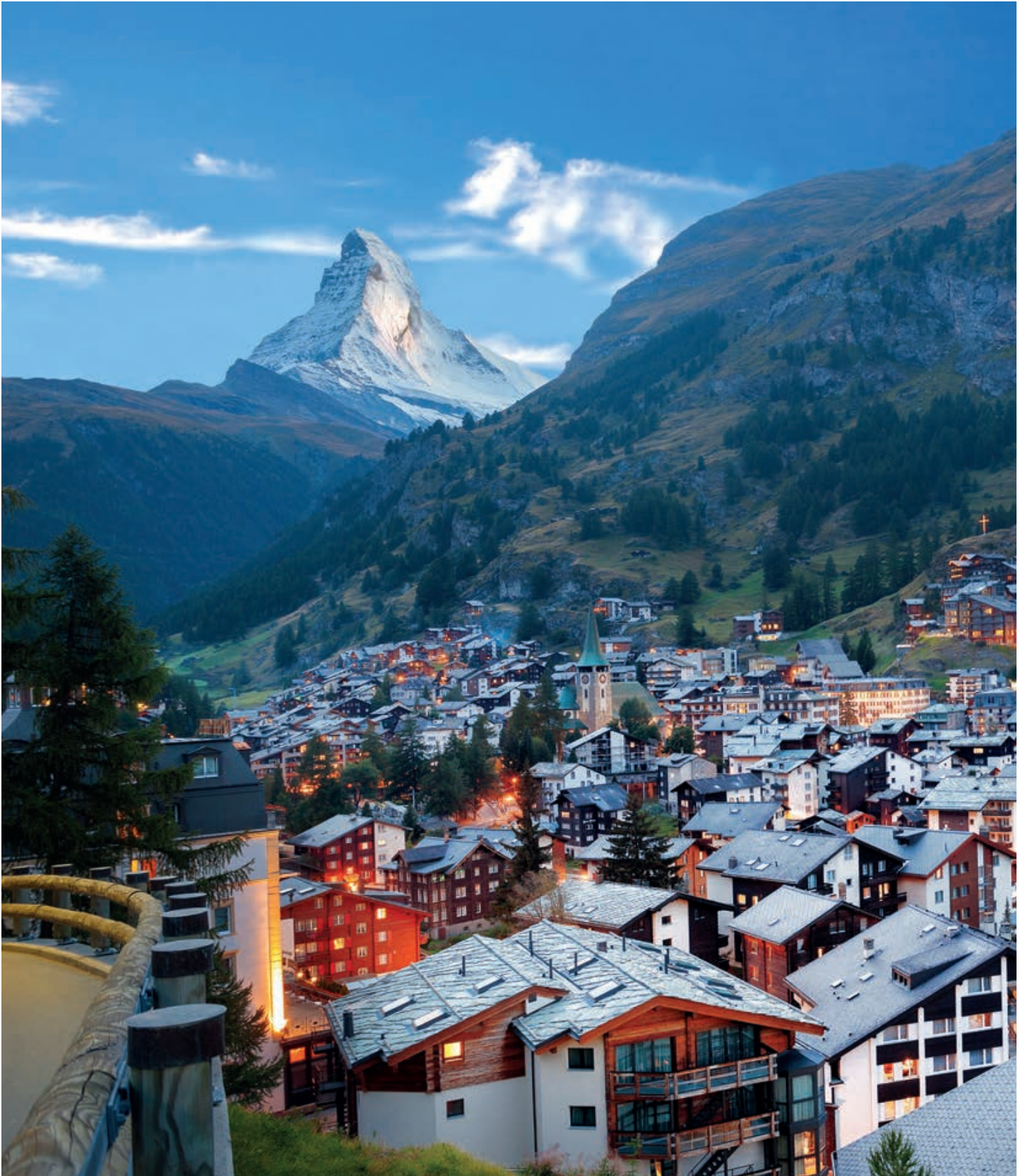
Used by many of the world's most trusted brands, Feefo provides an impartial platform for our guests to share feedback about their experience. We seek out reviews from guests as they return from their tour. This feedback not only helps us improve but will help you make a more informed decision on where to go next!

Read genuine first-hand accounts
from other travellers
at collette.com

2017
**Trusted
Service
Awards**
★★★★★
feefo 

Alpine Explorer & the Glacier Express Train From \$6599 - \$6849* with the Oberammergau Passion Play

12 Day tour. Includes 17 meals and Category 1 Oberammergau Passion Play ticket





Breathtaking Alpine scenery awaits as you travel through Italy, Switzerland, Austria and Germany. From amazing railways to the dramatic Passion Play, experience wonders only found in the heart of Europe.

Planned tour itinerary

DAY 1 Overnight Flight

DAY 2 Stresa, Italy (Lago Maggiore) - Tour Begins

Arrive in Stresa (Lago Maggiore) and take some free time to explore this beautiful lakeside town on your own. Your evening begins with a cocktail party in a wine shop before we cruise to our welcome dinner on Isola dei Pescatori, the most beautiful of the Borromean Islands. (D)

DAY 3 Stresa Today we make our way to an ancient village nestled in the mountains. Stop at a family farm to learn about the artisan cheeses they produce. Sample delicious creations and discover how to pair them with local wines. Return to Stresa for an afternoon at leisure. (B)

DAY 4 Stresa - Zermatt, Switzerland Depart Lago Maggiore for a scenic drive into the heart of the mountains. The incredible views of the Italian and Swiss Alps are sure to leave a lasting impression. Upon arrival in Täsch, board a local train for a ride to the spectacular pedestrian village of Zermatt in the Swiss Alps. (B, D)

DAY 5 Zermatt Today, Zermatt is at your fingertips. It's your choice! Tour Zermatt's best-known landmarks by foot with a local expert; or, enjoy a visit to the Matterhorn Museum where you'll learn more about the triumph and tragedy behind the first ascent of this imposing peak. The remainder of your day is at leisure. (B)

DAY 6 Zermatt - Glacier Express Train - St. Moritz Traverse bridges and tunnels while aboard the world-renowned narrow gauge Glacier Express, the most charming express train in the world. Enjoy the natural beauty of this route through the heart of the Swiss Alps. Filled with forests, fragrant meadows, streams and deep valleys, it's a mountain dream come to life. Arrive in St. Moritz, playground of the rich and famous. (B)

DAY 7 St. Moritz - Innsbruck, Austria Drive through the picturesque Engadine Valley to Innsbruck, Austria, capital of the Austrian Tyrol. Join a local expert and explore the city's medieval pedestrian streets including Maria Theresian Strasse, the Hofburg and the Golden Roof. (B)

DAY 8 Innsbruck - Salzburg - Innsbruck Travel the Austrian countryside to historic Salzburg, one of Europe's most beautiful and romantic spots. Enjoy a leisurely walking tour of Salzburg's

historic Old Town - the Altstadt. See highlights such as the Cathedral, Mozart's birthplace and Mirabell Gardens. Film buffs will be able to pick out locations from *The Sound of Music*. This evening, enjoy a delightful Mozart dinner concert at the centuries-old St. Peter's Restaurant, central Europe's oldest restaurant. (B, D)

DAY 9 Innsbruck - Munich, Germany - Oberammergau Today we head to the frontier of Germany, crossing the border into Bavaria. Arrive in the Bavarian capital of Munich for a walking tour featuring the Marienplatz, the Glockenspiel and Olympic Park. Next, depart for the quaint village of Oberammergau, nestled in the Bavarian Alps. (B, D)

DAY 10 Oberammergau - Passion Play This afternoon, witness a performance of the epic Passion Play. The original performance dates back to 1634. During the Thirty Year War, Oberammergau was spared the Black Plague and for this reason, the citizens vowed that every ten years they would give a play to honour the last days of the life of Christ. The performers of this once-in-a-decade event are all native to the village. To lend authenticity to the performance, the cast start to grow their hair and beards more than a year in advance. Also, the intricate costumes are made locally by the villagers. During a break in the performance, join your fellow travellers for dinner before returning for the remainder of your Passion Play performance. (B, L, D)

DAY 11 Oberammergau - Linderhof Palace - Füssen - Munich Travel to nearby Linderhof Palace, one of the most artistic and stylistically complex ensembles of the 19th century. It is the only palace King Ludwig II of Bavaria was able to complete. Behind the Baroque façade is a Rococo world, rich in abundant ornamentation. Next, enjoy free time exploring medieval Füssen, the romantic town in the foothills of the Bavarian Alps. Make a special picture stop at Neuschwanstein Castle, Germany's most famous castle and the inspiration for the castle in *Sleeping Beauty*. This evening, gather with your fellow travellers for a farewell dinner celebrating the end of an unforgettable journey. (B, D)

DAY 12 Munich - Tour Ends Your tour comes to a close today. (B)



© Oberammergau and the Passion Play 2010 - Crucifixion

Tour highlights include

- ✓ Journey aboard the famous Glacier Express Train
- ✓ Experience the Passion Play in Oberammergau
- ✓ Explore Salzburg on a walking tour
- ✓ Enjoy a two night stay in Lago Maggiore

Pricing Conditions: *per person, double, land only



Austrian Delight with the Oberammergau Passion Play

From \$4349 - \$4699*

10 Day tour. Includes 13 meals and Category 2 Oberammergau Passion Play ticket





Embrace the beauty of the Austrian Alps with quaint villages, pristine lakes and the fertile valleys of Innsbruck and Salzburg. Plus, enjoy one night in the famous Bavarian village of Oberammergau, Germany, where you experience the historic Passion Play.

Planned tour itinerary

DAY 1 Overnight Flight

DAY 2 Innsbruck, Austria - Tour Begins

Welcome to Austria! Your tour opens in enchanting Innsbruck. Here, modern architecture stands beside 800-year-old buildings with the Austrian Alps creating a postcard perfect backdrop. This evening, join your fellow travellers for a welcome dinner. (D)

DAY 3 Innsbruck Join a local guide for a panoramic city tour featuring Maria Theresien Strasse; the famous Golden Roof, built in 1500 by Archduke Friedrich IV; and the Hofburg, once the seat of Habsburg princes. The remainder of your day is at leisure to relax or explore Innsbruck independently. (B)

DAY 4 Innsbruck - Bavaria, Germany - Innsbruck Set off for the beautiful Bavarian Alps of Germany and find storybook settings comprised of charming villages and enchanting castles. Travel to nearby Linderhof Palace, one of the most artistic and stylistically complex ensembles of the 19th century. It is the only palace King Ludwig II of Bavaria was able to complete. Behind the Baroque façade is a Rococo world, rich in abundant ornamentation. Next, enjoy free time exploring medieval Füssen, the romantic town in the foothills of the Bavarian Alps. Before returning to Innsbruck, make a special picture stop at Neuschwanstein Castle, Germany's most famous castle and the inspiration for the castle in *Sleeping Beauty*. (B)

DAY 5 Innsbruck - Swarovski Crystal Worlds - Salzburg Visit Swarovski Crystal Worlds, a fairy tale world of shimmering crystal amid the mystical mountains of Tyrol. Spend time exploring a multi-sensory experience of crystal in all its facets including a magical menagerie of art installations, a museum and a theme park. Later, travel through the Austrian countryside to the musical city of Salzburg. Beautiful gardens, old-world architecture and friendly locals paint Salzburg's delightful canvas. Home to Mozart, dotted with sights from the beloved film *The Sound of Music*, and with an Old Town that is a UNESCO World Heritage site, Salzburg truly has something for everyone. This evening, join your fellow travellers for a delightful dinner at the 1,200-year-old St. Peter's Restaurant, central Europe's oldest restaurant...it dates back to 803! (B, D)

DAY 6 Salzburg Immerse yourself in Salzburg's rich history. Begin your day with a leisurely paced walking tour featuring Mirabell Gardens, famously featured during the song "Do Re Mi" from *The Sound of Music*; and Getreidegasse – a busy street in the Old Town section of Salzburg that

also happens to be the birthplace of Wolfgang Amadeus Mozart. The remainder of the day is at leisure. Perhaps you'll visit the city's amazing historic area, browse its wonderful shops, or enjoy a coffee at a local café while soaking in the charming atmosphere. (B)

DAY 7 Salzburg Enjoy a full day at leisure. Perhaps you will choose to explore Salzburg's palaces, parks, museums, churches and natural charms. You may want to take the funicular to the 16th century Hohensalzburg Fortress high above the rooftops of the historical district; tour Leopoldskron Palace, an original shooting location from *The Sound of Music*; or visit the 17th century medieval bishops' Residenz Palace, home to some 180 rooms and courtyards where the prince archbishops of Salzburg held court. (B)

DAY 8 Oberammergau, Germany - Passion Play Travel to the picturesque village of Oberammergau. This afternoon, witness a performance of the epic Passion Play. The original performance dates back to 1634. During the Thirty Year War, Oberammergau was spared the Black Plague and for this reason, the citizens vowed that every ten years they would give a play to honour the last days of the life of Christ. The performers of this once-in-a-decade event are all native to the village. To lend authenticity to the performance, the cast starts to grow their hair and beards more than a year in advance. During a break in the performance, join your fellow travellers for dinner before returning for the remainder of your Passion Play performance. (B, L, D)

DAY 9 Oberammergau - Munich This morning we journey to the Bavarian capital of Munich – idyllically situated at the foot of the Alps. A locally guided panoramic tour showcases its unique blend of folkloric ambience and modern sophistication. Visit Olympic Park, site of the 1972 Olympic Games and a stunning example of modern architecture. Next, marvel at the Baroque-influenced architecture of the city as you visit the Marienplatz – the heart of Munich and the most scenic square of the Old Town. Here, behold the Rathaus-Glockenspiel – an ornate clock comprised of 43 bells and 32 life-sized figures that depict medieval jousting and dancing – reflecting different pieces of Bavaria's history. Enjoy leisure time to explore Munich's lovely historic center, visit one of its many museums or discover more of the city's beauty on your own before gathering for a farewell dinner celebrating the end of an unforgettable journey. (B, D)

DAY 10 Munich - Tour Ends Your tour ends today in Munich. (B)



© Oberammergau and the Passion Play 2010 - Jesus before Pilate

Tour highlights include

- ✓ Visit Linderhof Palace
- ✓ Discover the musical city of Salzburg
- ✓ Explore Munich, the Bavarian capital
- ✓ Experience the Passion Play in Oberammergau

Pricing Conditions: *per person, double, land only



Discover Switzerland, Austria & Bavaria From \$4549 - \$4849* with the Oberammergau Passion Play

10 Day tour. Includes 14 meals and Category 2 Oberammergau Passion Play ticket





Set out on an exciting journey to experience Switzerland, Austria and the Oberammergau Passion Play.

Planned tour itinerary

DAY 1 Overnight Flight

DAY 2 Bern, Switzerland - Tour Begins Your tour opens in Bern, the capital of Switzerland and a UNESCO World Heritage site nestled in the Swiss countryside. The cobbled Old Town section is so well preserved that residents who lived here 500 years ago would still find it familiar today. This evening, join your fellow travellers for a welcome dinner featuring local cuisine such as traditional cheese fondue. (D)

DAY 3 Bern Explore Bern on a panoramic sightseeing tour featuring the Bundeshaus (the Swiss Parliament), the Bear Pit, the Rose Gardens and the Gothic cathedral which dominates Old Town's skyline. The remainder of the day is at leisure to explore independently. Perhaps you will take the funicular ride up Gurten Mountain which affords beautiful views of Bern. (B)

DAY 4 Bern - Château de Chillon - Montreux - Gstaad - Bern Travel along the shores of Lake Geneva to the legendary, medieval Château de Chillon. This princely residence faces the lake but puts forth the image of an imposing fortress from the mountains. Later, enjoy inspiring Alpine views with a ride on the GoldenPass Panoramic Train from Montreux to Gstaad. Discover the delightful ambience of this world-famous Alpine ski resort with its numerous traditional wood chalets. This evening's dinner is included at one of Bern's great restaurants. (B, D)

DAY 5 Bern - Lucerne - Innsbruck, Austria Set out for Lucerne, the "Swiss Paradise on the Lake." Enjoy a leisurely paced Altstadt (Old Town) walking tour, and discover the hidden treasures of the city. Lucerne has more than 800 years of history. Explore such medieval treasures as the covered Chapel Bridge (1833); the famous Water Tower which has served as a prison, watchtower and treasury; the Renaissance-style Town Hall; the Baroque Jesuit Church; and the Lion Monument, carved from natural rock to commemorate the heroic Swiss Guard. En route to Innsbruck we make our way through Liechtenstein, the smallest and richest German-speaking country in the world and the only country to lie entirely within the Alps. (B)

DAY 6 Innsbruck This morning, it's your choice! Choose one of two leisurely walking tours: join a local guide as you discover the city's history, culture and popular attractions including Maria

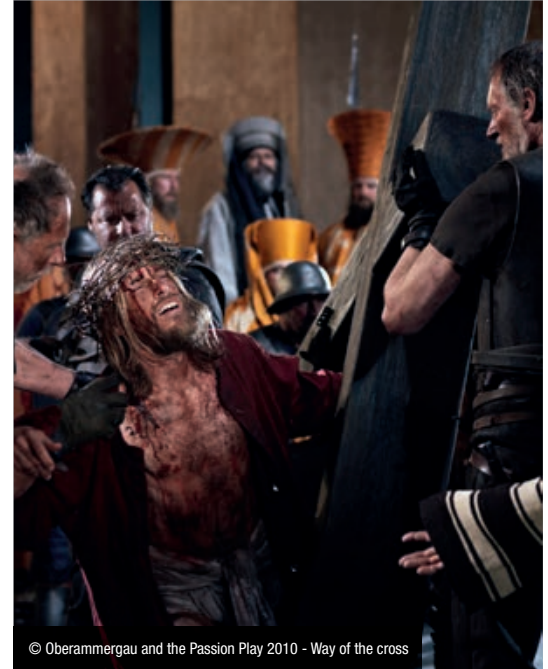
Theresien Strasse, the Hofburg and the Golden Roof; or, you may embark on a tour focusing on Innsbruck's unique architectural structures including its famous ski jump. (B)

DAY 7 Innsbruck - Salzburg - Innsbruck Travel through the picturesque Austrian countryside to Salzburg. Upon arrival, enjoy a leisurely paced walking tour featuring Mirabell Gardens (seen in *The Sound of Music*); the quaint Getreidegasse (birthplace of Mozart); and many other highlights of this beautiful city. Enjoy an afternoon at leisure to independently explore and enjoy Salzburg's fabulous sights. Complete your day with a delightful dinner at the 1,200-year-old St. Peter's Restaurant, the oldest in Austria and still owned by the monks. (B, D)

DAY 8 Innsbruck - Oberammergau, Germany - Passion Play Cross the border into Bavaria, Germany to the quaint village of Oberammergau. This afternoon, witness a performance of the epic Passion Play. The original performance dates back to 1634. During the Thirty Year War, Oberammergau was spared the Black Plague and for this reason, the citizens vowed that every ten years they would give a play to honour the last days of the life of Christ. The performers of this once-in-a-decade event are all native to the village. To lend authenticity to the performance, the cast starts to grow their hair and beards more than a year in advance. During a break of the performance, join your fellow travellers for dinner before returning for the remainder of your Passion Play performance. (B, L, D)

DAY 9 Oberammergau - Linderhof Palace - Füssen - Munich Begin your day with a visit to Linderhof Palace, one of the most artistic and stylistically complex ensembles of the 19th century. It is the only palace King Ludwig II of Bavaria was able to complete. Behind the Baroque façade is a Rococo world, rich in abundant ornamentation, with many sculptural elements showing workmanship of an incomparable artistic quality. Next, enjoy free time to explore medieval Füssen, the romantic town in the foothills of the Bavarian Alps. Make a special picture stop at Neuschwanstein Castle before gathering for a farewell dinner celebrating the end of a memorable trip. (B, D)

DAY 10 Munich - Tour Ends Your tour comes to a close today. (B)



© Oberammergau and the Passion Play 2010 - Way of the cross

Tour highlights include

- ✓ Travel to Bavaria and view the famous Neuschwanstein Castle
- ✓ Ride the GoldenPass panoramic train from Montreux to Gstaad
- ✓ Experience the famous Passion Play in Oberammergau
- ✓ Explore Salzburg's historic past and charming old town

Pricing Conditions: *per person, double, land only



Exploring the Alpine Countries with the Oberammergau Passion Play

From \$6799 - \$7049*

13 Day tour. Includes 19 meals and Category 1 Oberammergau Passion Play ticket





Discover storybook castles and glittering palaces amidst stunning Alpine vistas as you explore Austria, Germany and Switzerland, and experience the epic Passion Play.

Planned tour itinerary

DAY 1 Overnight Flight

DAY 2 Vienna, Austria - Tour Begins Your tour opens in Vienna. This evening, meet your fellow travellers for a welcome dinner. Enjoy regional wine and a meal highlighting the local cuisine of the quaint winemaking region of Grinzling. (D)

DAY 3 Vienna Begin your day with a locally guided tour of Vienna showcasing its architectural marvels. Visit the incredible Schoenbrunn Palace and see the impressive St. Stephen's Cathedral. This afternoon, enjoy leisure time to independently explore the avenues of Vienna or visit one of its many museums. (B)

DAY 4 Vienna - Salzburg After a short journey through the countryside, enjoy a lovely cruise along the Danube, one of Europe's most important waterways. Later, make a stop at the Benedictine Melk Abbey before continuing to the musical city of Salzburg. Tonight, sit down for a Mozart dinner concert at the centuries-old St. Peter's Restaurant. (B, D)

DAY 5 Salzburg Discover the splendour of Salzburg on a leisurely paced walking tour of the Old Town. Some of the amazing sights you will see along the way include the Cathedral, Mozart's birthplace and Mirabell Gardens. (B)

DAY 6 Salzburg - Munich, Germany - Oberammergau Today we travel to Germany. In Munich, feel the energy of this lively city during a tour that highlights Olympic Park, the world-famous Glockenspiel, and Marienplatz, a beautiful square surrounded by shops, restaurants and cafés. Later we arrive at our home for the next two nights — the quaint village of Oberammergau, renowned for woodcarvings and the Passion Play. (B, D)

DAY 7 Oberammergau - Passion Play This afternoon, witness a performance of the epic Passion Play. The original performance dates back to 1634. During the Thirty Year War, Oberammergau was spared the Black Plague and for this reason, the citizens vowed that every ten years they would give a play to honour the last days of the life of Christ. The performers of this once-in-a-decade event are all native to the village. To lend authenticity to the performance,

the cast starts to grow their hair and beards more than a year in advance. Also, the intricate costumes are made locally by the villagers. During a break in the performance, join your fellow travellers for dinner before returning for the remainder of your Passion Play performance. (B, L, D)

DAY 8 Oberammergau - Black Forest Today fairy tales become reality at a picture stop of Bavaria's most famous castle, King Ludwig's Neuschwanstein. Next you are off to the heart of the stunning Black Forest, a region famous for its artisans who create authentic cuckoo clocks, Hummels and wood carvings. (B, D)

DAY 9 Black Forest - Zermatt, Switzerland Welcome to Switzerland! Your first stop en route to Zermatt is at one of the most photographed castles in the world, the Château de Chillon, located on serene Lake Geneva. Later, enjoy a short train ride aboard the Matterhorn Gottard Bahn from Täsch to the relaxing pedestrian village of Zermatt in the Swiss Alps. Take a stroll and breathe in the fresh Alpine air. (B, D)

DAY 10 Zermatt Today Zermatt is at your fingertips. It's your choice! Explore on foot during a guided walking tour. Or, experience Zermatt independently before visiting the Matterhorn Museum to learn more about the triumph and tragedy of the first ascent of this imposing peak. The remainder of your day is at leisure. (B)

DAY 11 Zermatt - Grimsel Pass - Lucerne Views of glaciers, crystal clear rivers and snowcapped mountains will invigorate you as you travel through the spectacular scenery of the Grimsel Pass. Your destination is Lucerne, the "Swiss Paradise on the Lake." (B)

DAY 12 Lucerne This morning, embark on a scenic walking tour of this picturesque city, including a stroll through its romantic Old Town. The remainder of the day is yours to independently explore all Lucerne has to offer. Tonight, come together with your fellow travellers for a farewell dinner featuring local specialties and toast the end of a memorable trip. (B, D)

DAY 13 Lucerne - Tour Ends Your tour comes to a close in Lucerne. (B)



© Oberammergau and the Passion Play 2010 - Last supper

Tour highlights include

- ✓ Embark on a cruise along the Danube River
- ✓ Experience the Passion Play in Oberammergau
- ✓ Visit Vienna and its incredible Schoenbrunn Palace
- ✓ Make a stop at the impressive Benedictine Melk Abbey

Pricing Conditions: *per person, double, land only



Imperial Cities with the Oberammergau Passion Play

From \$5499 - \$5899*

11 Day tour. Includes 16 meals and Category 1 Oberammergau Passion Play ticket





Set out on an exciting cultural experience in the Imperial Cities of Central Europe featuring traditional entertainment and the stunning Passion Play.

Planned tour itinerary

DAY 1 Overnight Flight

DAY 2 Budapest, Hungary - Tour Begins

Welcome to Budapest, the "Queen of the Danube," truly one of the world's most beautiful cities. Enjoy time at leisure to relax or explore before gathering for tonight's welcome dinner. (D)

DAY 3 Budapest Join a local expert who brings the city to life. Discover Matthias Church, site of many coronations of kings. Next, see the Fisherman's Bastion with its white walls, towers and arcades for spectacular views. Continue to historic Old Buda and Gellert Hill, followed by the Parliament. At Heroes Square, admire the imposing Millennium Monument, completed in 1904, which memorializes the 1,000th anniversary of Hungarian dominion. (B)

DAY 4 Budapest - Bratislava, Slovakia - Vienna, Austria

This morning we journey to Bratislava, the former Imperial capital of the Hapsburg Empire. During your visit, get to know the city's history on an expert led tour. A scenic ride through the countryside takes you into the grand city of Vienna, the former capital of the Austro-Hungarian Empire. Tonight, enjoy dinner featuring regional wine and a meal highlighting the local cuisine of the quaint winemaking region of Grinzinger. (B, D)

DAY 5 Vienna This morning, join a local resident for a visit to magnificent Schoenbrunn Palace, the summer retreat of the Habsburg dynasty for more than 200 years. Continue to Vienna's city center. En route, behold the beautiful architecture, scenic parks and gothic spires that fill the city. End your day with an unforgettable classical music concert featuring many fine melodies from the great composers — Mozart and Strauss. (B)

DAY 6 Vienna - Cesky Krumlov, Czech Republic - Prague

Prague Depart Vienna, crossing the border into the Czech Republic. Continue to the fairy-tale town of Cesky Krumlov. During some free time you may explore the well-preserved streets lined with Baroque architecture. Arrive in Prague, also known as "The Golden City" and "The City of a Hundred Spires." (B, D)

DAY 7 Prague Your introduction to this fairy-tale city begins with a panoramic tour. Next, explore the majestic Hradcany Castle, including the gothic St. Vitus Cathedral. Then we stroll down the quaint, colourful Golden Lane. Discover the lovely statue-lined Charles Bridge. This afternoon enjoy time to relax or explore independently. Perhaps you'll shop for famous Bohemian crystal or visit one of the city's many outstanding museums, such as the Lapidarium, home of stone sculptures dating from the 11th century to the present. (B)

DAY 8 Prague - Oberammergau, Germany

Travel the Czech countryside to Bavaria, Germany. Proceed to the picturesque village of Oberammergau, beautifully situated in the Bavarian Alps. (B, D)

DAY 9 Oberammergau - Passion Play This afternoon, witness a performance of the epic Passion Play. The original performance dates back to 1634. During the Thirty Year War, Oberammergau was spared the Black Plague and for this reason, the citizens vowed that every ten years they would give a play to honour the last days of the life of Christ. The performers of this once-in-a-decade event are all native to the village. To lend authenticity to the performance, the cast starts to grow their hair and beards more than a year in advance. During a break in the performance, join your fellow travellers for dinner before returning for the remainder of your Passion Play performance. (B, L, D)

DAY 10 Oberammergau - Munich Today we travel to Munich, the exciting capital of Bavaria. Feel the energy of this lively city during a tour that highlights Olympic Park; the world-famous Glockenspiel; and Marienplatz, a beautiful square surrounded by shops, restaurants and cafés. Enjoy leisure time to explore fascinating Munich before gathering with your fellow travellers for a farewell dinner celebrating the end of an unforgettable trip. (B, D)

DAY 11 Munich - Tour Ends Your tour comes to a close today. (B)



© Oberammergau and the Passion Play 2010 - Way of the cross

Tour highlights Include

- ✓ Enjoy a visit to the fairy-tale town of Cesky Krumlov
- ✓ Explore Prague's majestic Hradcany Castle
- ✓ Visit the magnificent Schoenbrunn Palace in Vienna
- ✓ Discover Bratislava's history with a local expert
- ✓ Experience the epic Passion Play

Pricing Conditions: *per person, double, land only



Germany's Cultural Cities & the Romantic Road with the Oberammergau Passion Play

From \$6599 - \$6849*

13 Day tour. Includes 19 meals and Category 1 Oberammergau Passion Play ticket



This enchanting journey offers the best of Germany. Travel to some of the country's most iconic cities, view its stunning countryside and experience the epic Oberammergau Passion Play.

Planned tour itinerary

DAY 1 Overnight Flight

DAY 2 Berlin, Germany - Tour Begins Your tour opens in Berlin. This city blends a deep history, a modern flare and multi-cultural influences. Tonight, join your fellow travellers for a welcome dinner. (D)

DAY 3 Berlin This morning enjoy a traditional city tour that features Charlottenburg Palace, Kaiser Wilhelm Memorial Church, the Schoenberg City Hall, Kurfuerstendamm, the Reichstag building and a stop at "Checkpoint Charlie," the best-known Berlin Wall crossing point between East and West Berlin during the Cold War. (B)

DAY 4 Berlin - Lübeck - Hamburg Your destination is Hamburg with its winding canals and impressive harbour that have made it a center of trade for centuries. En route, make a stop in the medieval Hanseatic League town of Lübeck, the famed birthplace of marzipan and a UNESCO World Heritage site. Join a local guide for a tour of the town and have a chance to visit Café Niederegger to shop for the marzipan they have been making for 200 years. Arrive in Hamburg. Tonight, enjoy dinner out on the town. (B, D)

DAY 5 Hamburg Come to know the city on a panoramic tour that showcases the Rathaus (Town Hall), the Alster, St. Michaelis Church, the city center, the beautiful Jungfernstieg promenade and, of course, the port of Hamburg - dubbed the "gateway to the world." Later, it's **your choice!** Board a harbour boat for a narrated cruise around the massive Hamburg shipping port highlighting the key maritime sights - **OR** - embark on a relaxing boat cruise on Alster Lake to take in stunning views of the shoreline dotted with the homes of Hamburg's elite. Later we gather for a walking tour of the Reeperbahn area, Hamburg's red light district, immortalized as the place where the Beatles cultivated their fame in the early 1960s. Join in the fun with your "singing and ukulele playing local Beatles expert" and travel down memory lane. (B)

DAY 6 Hamburg - Bremen - Hamelin Today's first stop is in Bremen, at the beginning of the Fairy Tale Road. Join a local guide for a walking tour of this quaint town featuring the musicians of Brothers Grimm fame, the Town Hall (UNESCO), and the medieval Schnoor district. Later, travel to Hamelin, made famous by the Pied Piper legend from the stories of the Brothers Grimm. Feel like you have stepped into a storybook when the "Pied Piper of Hamelin" plays delightful tunes while he leads you on a discovery walk through Hamelin with its charming Tudor-style architecture. (B)

DAY 7 Hamelin - Trendelburg and Sababurg Castles - Kassel - Marburg This morning you are transported back to childhood as you come face to face with the real life places that inspired the fairy tale classics. First, meet a local storyteller at the famed "Rapunzel's Castle" - Trendelburg. Continue on to Reinhardswald, home to Sleeping Beauty's castle - Sababurg. Have time to explore the enchanting grounds before travelling to Kassel, home to the Brothers Grimm Museum. At the museum, an expert will lead you on a tour through the interactive displays that bring you through the life of the Grimm brothers. Journey to the medieval university town of Marburg with its endless alleys and stairways

that lead to the castle perched above. (B, D)

DAY 8 Marburg - Würzburg - Rothenburg ob der Tauber Journey to the perfectly preserved medieval town of Rothenburg ob der Tauber, located in the middle of the famous Romantic Road and in the heart of the Franconia wine region. En route, make a stop in Würzburg, a Bavarian wine town known for its lavish Baroque and Rococo architecture. Enjoy time to explore the town on your own before continuing to Rothenburg, located high on a plateau overlooking the Tauber River. Arrive at your city center hotel, the perfect location to discover this captivating town. Take an evening stroll to a local restaurant where you'll enjoy a tasting of local wines followed by a traditional German dinner. Later, join a colourfully costumed local expert for the famous "Night Watchman" walking tour of this medieval town. (B, D)

DAY 9 Rothenburg ob der Tauber It's your choice! Join in a walk to a local bakery to make "schneeball" pastries - snowballs - a favourite treat of the locals! - **OR** - tour the Medieval Crime and Justice Museum. Later we gather to spend time at the famous Käthe Wohlfahrt Christmas Museum where you will be treated to a private tour, enjoy an ornament-making demonstration and shop for handmade Christmas ornaments. The remainder of the day is at leisure. (B)

DAY 10 Rothenburg ob der Tauber - Neuschwanstein Castle - Oberammergau Today we make our way through mountains and along winding country roads for a tour inside the famous Neuschwanstein Castle. Built by the "crazy" King Ludwig II, it is the most photographed castle in Germany. Next, continue to the quaint, picturesque village of Oberammergau. (B, D)

DAY 11 Oberammergau - Passion Play This afternoon, witness a performance of the epic Passion Play. The original performance dates back to 1634. During the Thirty Year War, Oberammergau was spared the Black Plague and for this reason, the citizens vowed that every ten years they would give a play to honour the last days of the life of Christ. The performers of this once-in-a-decade event are all native to the village. To lend authenticity to the performance, the cast start to grow their hair and beards more than a year in advance. Also, the intricate costumes are made locally by the villagers. During a break in the performance, join your fellow travellers for dinner before returning for the remainder of your Passion Play performance. (B, L, D)

DAY 12 Oberammergau - Munich Today we travel to Munich, the exciting capital of Bavaria. Feel the energy of this lively city during a tour that highlights Olympic Park, the world-famous Glockenspiel; and Marienplatz, a beautiful square surrounded by shops, restaurants and cafés. Enjoy time to explore Munich before gathering with your fellow travellers for a farewell dinner celebrating the end of your memorable trip. (B, D)

DAY 13 Munich - Tour Ends This morning your tour comes to a close. (B)



© Oberammergau and the Passion Play 2010 - Jesus enters Jerusalem

Tour highlights include

- ✓ Tour Berlin's and Munich's famed landmarks with a local guide
- ✓ Embark on a guided tour of Hamelin with a flute-playing "Pied Piper"
- ✓ Explore the Hanseatic town of Lübeck, famous for marzipan
- ✓ Join a local guide who leads you on a Beatles tour in Hamburg
- ✓ Experience the Passion Play in Oberammergau

Pricing Conditions: *per person, double, land only



Classic Danube with the Oberammergau Passion Play

From \$6599 - \$6949*

11 Day tour. Includes 24 meals and Category 1 Oberammergau Passion Play ticket





On this journey you'll sail past breathtaking scenery, pausing along the way in quaint villages and lively cities on a timeless trip down the Danube River, before witnessing the Passion Play in Oberammergau.

Planned tour itinerary

DAY 1 Overnight Flight

DAY 2 Budapest, Hungary - Board Cruise Ship - Tour Begins Unpack for a relaxing 6-night Danube River cruise. Your vessel offers the newest technology, a panoramic deck, terrace café, panorama salon and bar, excellent cuisine, outstanding service and unlimited wine and beer with every dinner onboard. After a welcome aboard cocktail reception and dinner, take in the essence of the region during an evening cruise to view Budapest's stunning night skyline. Cap the night off with a fun-filled folklore show. (D)

DAY 3 Budapest Embark on a tour of Budapest, Hungary's lovely capital, featuring the historic Buda Castle area, Fisherman's Bastion and the 500-year-old St. Matthias Church. Enjoy splendid views of the twin cities of Buda and Pest, nestled on opposing banks of the river. (B, L, D)

DAY 4 Budapest - Bratislava, Slovakia - Vienna, Austria Tour Slovakia's remarkable capital, Bratislava, and discover the city's most celebrated sites including the 13th-century castle, Old Town, St. Martin's Cathedral, Michael's Gate, and the Archbishop's Palace. This afternoon, sail towards Vienna, Austria's capital. (B, L, D)

DAY 5 Vienna Join a local expert exploring Vienna's Imperial architecture including the lavish Hofburg Palace, the impressive Vienna Opera House, the majestic Ringstrasse, and the awe-inspiring St. Stephen's Cathedral. The afternoon is at leisure to explore Vienna's Baroque elegance, stroll along the Kartner Strasse, or sample some of Vienna's famous pastries. (B, L, D)

DAY 6 Emmersdorf - Wachau Valley View the picturesque landscape as you cruise to the charming town of Emmersdorf. Relax and enjoy the scenery. This afternoon you continue cruising through the romantic Wachau Valley, dotted with magnificent castles and small riverside towns. (B, L, D)

DAY 7 Linz - Passau, Germany This morning, enjoy a walking tour of the riverside town of Linz. Next, continue on to Passau which rests at the confluence of the Danube, Inn and Ilz rivers. Enjoy a leisurely paced walking tour of this 2,000-year-old fairy-tale city, exploring the ornate Baroque architecture, the quaint cobblestone

streets, and St. Stephen's Cathedral, home to Europe's largest church organ. Tonight you are invited to attend the Captain's Gala Dinner with your fellow passengers. (B, L, D)

DAY 8 Passau - Disembark Ship - Munich - Oberammergau Today, disembark your cruise ship and journey to Munich. Feel the energy of this lively and fascinating city during a tour that highlights Olympic Park, the world-famous Glockenspiel, and Marienplatz, a beautiful square surrounded by shops, restaurants and cafés. Next, depart for the quaint village of Oberammergau, nestled in the Bavarian Alps. (B, D)

DAY 9 Oberammergau - Passion Play This afternoon, witness a performance of the epic Passion Play. The original performance dates back to 1634. During the Thirty Year War, Oberammergau was spared the Black Plague and for this reason, the citizens vowed that every ten years they would give a play to honour the last days of the life of Christ. The performers of this once-in-a-decade event are all native to the village. To lend authenticity to the performance, the cast starts to grow their hair and beards more than a year in advance. Also, the intricate costumes are made locally by the villagers. During a break in the performance, join your fellow travellers for dinner before returning for the remainder of your Passion Play performance. (B, L, D)

DAY 10 Oberammergau - Linderhof Palace - Füssen - Munich Travel to nearby Linderhof Palace, one of the most artistic and stylistically complex ensembles of the 19th century. It is the only palace King Ludwig II of Bavaria was able to complete. Behind the Baroque façade is a Rococo world, rich in abundant ornamentation. Next, enjoy free time exploring medieval Füssen, the romantic town in the foothills of the Bavarian Alps. Make a special picture stop at Neuschwanstein Castle, Germany's most famous castle and the inspiration for the castle in *Sleeping Beauty*. This evening, gather with your fellow travellers for a farewell dinner celebrating the end of an unforgettable journey. (B, D)

DAY 11 Munich - Tour Ends Your tour comes to a close today. (B)



© Oberammergau and the Passion Play 2010 - Pilate condemns Jesus to death

Tour highlights include

- ✓ Take a walking tour of Passau, a 2,000-year-old fairy-tale city
- ✓ Discover Slovakia's remarkable capital, Bratislava
- ✓ Board a cruise to view Budapest's stunning night skyline
- ✓ Explore Vienna's Imperial architecture

Pricing Conditions: *per person, double, land only



Frequently Asked Questions

Accommodations

What is the difference between a twin room and a double room?

In certain countries, hotel rooms tend to be smaller than Canadian standard accommodations. A double room is designed to accommodate two people, but may not have two separate beds. A twin bedded room has two separate beds of any size, and is the type most commonly utilized.

What size is a triple room? A triple room is the same size as a twin bedded room and beds will accommodate three people, but we cannot guarantee that there will be three separate beds. If there are only two beds, a rollaway may be requested but cannot be guaranteed due to size of room and fire codes. Please inquire at time of reservation.

Can my children travel on tour? Children over the age of 5 may travel on a Collette tour accompanied by an adult. Child land rates are valid for ages 5-12, sharing a room with two full-paying adults.

Are single and triple rooms always available? On many tours, triple and single accommodations are limited and are available on a first come, first served basis. Be advised that single rooms are often smaller.

When can I check into my hotel? Due to early arrival times into some cities, rooms may not always be available for immediate check-in.

Air

Can Collette book our airline reservations? Collette is happy to assist you in accommodating your flight needs. Due to tour scheduling and limited availability, you are strongly encouraged to take advantage of Collette's air packages. We are not responsible for air arrangements you have made on your own. On occasion, it is necessary to change tour dates. In this case, we can only protect air reservations booked through Collette. For all air reservations, it is strongly recommended to reconfirm flights before departure, in the event that the airline has an unexpected schedule change. We cannot assume responsibility for schedule changes, routings or flight cancellations involving the airlines. Not all airlines offer pre-assigned seats. Some charge a fee for seats which will be at the guests' expense. Where pre-assigned seats are not offered, the guests must contact the airline directly to arrange seat assignments.

Attractions & Sightseeing

Are attractions always available? Access to some attractions or Collette Foundation sites may be affected by the observance of holidays, weather conditions or other circumstances. As a result, the days and order of sightseeing may change to best utilize your time on tour. Boat rides are weather permitting. Some attractions may not be available during the "off-season" months. When attractions are unavailable, other similar attractions will be substituted. Wildlife sightings are not guaranteed.

Is there a lot of walking on tour? We pride ourselves on bringing travellers the very best experiences a destination offers. Our itineraries include many activities and may consist of walking on uneven terrain or significant walking at times. Some of the most unique sightseeing can mean accessing locations that restrict motorcoaches, especially in historic areas. Some hotels/lodges in remote locations may not have elevators. For your comfort, we recommend bringing walking shoes.

Can you tell me more about the safaris? In order to most fully experience the wildlife, you will be travelling by custom-built safari vehicle which requires climbing in and out frequently and sometimes travels on bumpy roads. To experience Africa fully, we recommend that all travellers be in reasonably good health and prepare properly.

How can I plan for shore landings? Special clothing is required for the shore landings (Antarctica, Galapagos); please refer to your predeparture documents for important details.

Are all theatre performances suitable for children? Some theatre performances may be unsuitable for children – consult your tour manager.

Documentation

Do I need a passport? Government-issued identification is required for all air travel. A valid passport is required for all trips outside Canada. All passengers should check with the appropriate foreign consulate for entry and validity requirements. We recommend that your passport has seven months validity, and at least 3 blank pages. Passports and visas are the responsibility of each client.

In South Africa, children are required to have a passport as well as additional documentation to travel with you into and out of the country. Please consult the South African Embassy for the current specific requirements related to your travel dates.

If travelling internationally with a child under the age of 18, please check directly with the airline for the legal documentation that is required. It is the sole responsibility of the guest to procure the proper documentation to travel and many requirements vary by airline and destination. Collette will not be responsible for costs incurred for missed flights or canceled tours where a guest fails to secure proper documentation.

Extending Your Stay

Can I extend my tour to see more of a region? Yes! You may enhance your tour by purchasing either an extension or pre/post hotel stays, offered on select tours. Extensions

may be "hosted" rather than escorted. When hosted, passengers will be greeted upon arrival by a local tour manager who will provide all included services and be available on-call during the duration of the extension. A minimum number of passengers may be required to operate some extensions. Extensions not purchased at time of deposit are subject to availability and applicable charges at time of request.

Collette also offers pre and post hotel nights before and/or after a tour for you to explore the destination independently. Should you purchase additional nights, please be advised that your Tour Manager will not be available during this time.

Extras

What is not included in the tour price? The land price does not include air travel, airline fees, airport or departure taxes, transfers, visas, customary end-of-trip gratuities for your tour manager, driver, local guides, hotel housekeepers, cruise ship waitstaff, and any incidental charges.

Late Bookings

Do you accept late bookings? Tour sales normally close 7 days prior to departure. All late bookings are on request and must be guaranteed with a credit card if within 60 days of departure date.

On-Tour Experience

Where do I meet my Tour Manager? Your tour will begin at your first hotel. The Tour Manager will make contact with you at the hotel and will provide details relating to your tour. The hotel's address and phone number will be included in your documents.

Can I pre-purchase optional excursions/activities? Yes, the majority of optional excursions and activities are available for advance purchase for applicable tours provided that you make your options purchase prior to 15 days of the tour departure. Collette makes it convenient to reserve presold options by visiting our website for a full listing of activities and excursions or when your reservation is made with our reservations staff. In addition, there are benefits to pre-purchasing options including a price guarantee once your tour is paid in full. So, while the cost of an optional activity may change from the time you book your tour, once payment is received in full, your preselected options are guaranteed by Collette at their original price. Although you can still purchase options while on tour, reserving them ahead of time ensures you a spot in the event that the activity sells out. Collette will provide a refund if you cancel a presold option prior to tour departure. Any presold options cancelled while on tour are nonrefundable.

Revisions/Changes

Would my tour date ever be changed? While it is unlikely, Collette does reserve the right to cancel a tour prior to departure. Should this happen, Collette will make every effort to put you on another departure date. If an alternate cannot be found, a full refund will be made. Air booked through Collette will be protected. We cannot be held responsible for penalties incurred if you have secured your own air.

Can I make changes to my reservation? Should you decide to change your reservation after initial booking, a handling fee of \$25 per transaction will be charged. A change of tour date, tour itinerary or passenger name, within the guidelines of the cancellation policy, will be treated as a cancellation and regular cancellation fees may apply. Revisions to air tickets are subject to the rules and regulations of the airline. See our Cancellation Policy for more details.

Transfers

Are airport and hotel transfers available? Roundtrip airport-to-hotel transfers are provided for all passengers who purchase airfare through Collette. These transfers do not apply to pre- and post-night stays. Passengers who do not purchase airfare through Collette can purchase arrival and departure transfers from Collette. Some restrictions may apply. All transfers leave at prescheduled times.

Are airport transfers available for pre/post hotel stays?

All passengers who purchase pre and post hotel nights through Collette may also purchase transfers to/from the airport and the pre or post hotel. Please inquire at time of booking.

What is Roundtrip Home to Airport Sedan Service? It's your ticket to and from the airport. This service is available for all air-inclusive tour bookings. This personalized service is included when you reside within a 100 km radius of the airport.* Please confirm at time of booking. Not valid on group travel.

*One transfer per room booking. Additional stops are not permitted on route. Other restrictions apply; call for details.

The Collette Passport Club

What is the Collette Passport Club? Formerly known as Travel Loyalty by Collette (TLC), Collette has relaunched a new, more inclusive loyalty program called the Collette Passport Club. For guests who are already enrolled in TLC no action is required. New guests who complete a trip that departs on or after 9/4/17 will automatically be enrolled in the program. Collette Passport Club members receive a \$150 travel credit for each trip they take* along with various other benefits.

*Full credit is valid for your next tour when travel is completed within 12 months of the original trip. \$100 of the credit remains valid for travel within 13-24 months. Credit expires 24 months after the original trip.

Reservation Information

Land Rates

Land rates are on a per person, double occupancy unless otherwise noted. Availability of departures at the prices noted in the brochure is limited. Government taxes and fees are additional. For current prices, please see our website at www.gocollette.com. Land rates are guaranteed at the time that the deposit is received by Collette.

The land price includes those land based items delineated as included in the package itinerary and does not include any other items such as air travel, airline fees, airport or departure taxes, transfers, visas, customary end of trip gratuities for your tour manager, driver, local guides, hotel housekeepers, cruise ship waitstaff, and any incidental charges.

Payments

Land Package Deposit

- A \$250 non-refundable deposit is due with your land only reservation.
- For Antarctica, Cruises only and Oberammergau reservations, a non-refundable \$500 deposit is required. An additional \$1000 is due 180 days prior to departure for Antarctica. An additional \$1500 is due one year prior to departure for Oberammergau.

Air Inclusive Package Deposit

- A \$500 non-refundable deposit is due with your air inclusive reservation.
- For Antarctica, Cruise and Oberammergau air inclusive reservations, a non-refundable \$750 deposit is required. An additional \$1000 is due 180 days prior to departure for Antarctica. An additional \$1500 is due one year prior to departure for Oberammergau.

Instant Purchase Air

- If you have selected Instant Purchase Air, the deposit required is the full cost of the airfare plus a \$500 deposit, all of which is non-refundable

Should you decide to purchase our Travel Protection Plan, you must do so at the time of booking. Payment of this Plan includes the Pre-Departure Cancellation Fee Waiver which protects you from penalties in the event you have to cancel your entire tour package for any reason up to the day prior to departure (see Part A for more details). If you originally purchased nonrefundable airline tickets, Part B of the Travel Protection Plan may provide a refund for the airline tickets, taxes, or fees in the event of a cancellation for a covered reason (see Part B for more details).

Final Payment

Unless otherwise noted, the balance is due 60 days before departure on all tours, except cruises, Antarctica, Galapagos and Oberammergau. The balance is due 120 days before departure for cruises, Antarctica, Galapagos and Oberammergau. Payment may be made by charging to clients' Mastercard, Visa, American Express, or Discover (card imprint and signature required) or by sending a check or money order. All land rates are guaranteed upon deposit. Payment may also be made online at <https://reservations.gocollette.com/payment.aspx?co=CAD>

TRAVEL PROFESSIONALS PLEASE CONTACT:

Collette: 1-800-468-5955
reservations@gocollette.com

PLEASE SEND PAYMENTS TO:

Collette, 40 Queen Street South, Mississauga, ON L5M 1K3
Attn: Accounts Receivable

Revision Fees

Upon receipt of your itinerary, you must review it and report any discrepancies to Collette immediately in order to avoid any supplier incurred penalties. A handling fee of \$25.00 per transaction will be assessed for any change or revision made to a reservation. A change of departure date within 11 months of the departure date will be treated as a cancellation, and cancellation charges will apply.

Cancellation Charges

Cancellations of confirmed bookings and transfers to new travel dates will result in penalties and fees assessed by travel suppliers. If you need to transfer or cancel for any reason prior to tour departure, the following cancellation fees will be assessed on your land or cruise product. Air is 100% nonrefundable once paid in full. If canceled prior to being paid in full, the following cancellation fees will also apply to air.

- More than 60 days prior to departure: a nonrefundable deposit will be retained.
- 60 - 16 days prior to departure: 30% of total price
- 15 - 1 day prior to departure: 50% of total price
- Day of departure and after: 100% of total price

Exceptions:

Ocean Cruises:

- More than 90 days prior to departure, the nonrefundable deposit will be retained.
- 90 - 61 days prior to departure: 35% of total price
- 60 - 31 days prior to departure: 60% of total price
- 30 - 0 days prior to departure: 100% of total price

River Cruises: including Europe, Russia, Egypt and China

- More than 90 days prior to departure, the nonrefundable deposit will be retained.
- 90 - 61 days prior to departure: 50% of total price
- 60 - 31 days prior to departure: 85% of total price
- 30 - 0 days prior to departure: 100% of total price

Galapagos & Antarctica:

- More than 120 days prior to departure: nonrefundable deposits will be retained.
- 120 - 90 days prior to departure: 60% of total price
- 89 - 0 days prior to departure: 100% of total price

Oberammergau

- More than 120 days prior to departure – a nonrefundable deposit will be retained.
- 120 - 91 days prior to departure - 75% of total price
- 90 days - 0 days prior to departure - 100% of total price

* Instant Purchase air and its associated taxes, fees and surcharges are 100% nonrefundable at time of reservation.

Upon cancellation of transportation or travel services where you, the client, are not at fault and have not cancelled in violation of these terms and conditions, you will be refunded 100%.

Airfare

For your convenience, we offer airfare for purchase with all tour packages. If you purchase an air-inclusive program, your airfare will be quoted exclusive of all fuel, taxes and fees. Your rates are subject to change until paid in full. Seats are limited and may not be available on every flight or departure date.

Instant Purchase nonrefundable airfare includes roundtrip airport/hotel transfers (excluding pre- or post-days and extensions). If you have selected Instant Purchase nonrefundable air, you are required to pay the full air cost in addition to the \$250 deposit at time of booking (all of which is nonrefundable). If you purchase the Travel Protection Plan, the Instant Purchase nonrefundable airfare may be covered, if you cancel your trip for a covered reason (see Part B for more details). Tickets will be issued immediately and once issued are nonrefundable; you may only be changed for a fee up to \$300 plus any difference in airfare for travel in the following 12 months; specific fees and policies may vary by airline. These tickets include an administration fee and roundtrip airport-to-hotel transfers, of which both hold no airline reissue value. Once issued, there can be no fluctuation in price due to an increase in government taxes or in airline fuel surcharges. Therefore, any such fees or airport-to-hotel transfers are not refundable under any circumstances.

Aircraft Cabin Disinsection Disclaimer

Some countries may require aircraft cabin insecticide treatment for inbound foreign flights. Information about aircraft disinsection requirements and a list of countries requiring such disinsection are available online at <http://www.dot.gov/office-policy/aviation-policy/aircraft-disinsection-requirements>.

Currency

Unless specified otherwise, all statements of or references to dollar amounts in these terms and conditions are to lawful money of Canada.

Proof of Citizenship: Passports & Visas

Documentation is required by foreign governments for all trips outside Canada. Clients/passengers should check with the appropriate foreign consulate/embassy for entry requirements, including whether you need to obtain a visa before entering your destination country and, if you do need to get a visa, its cost and timing. Please remember that the possession of valid passports and necessary visas are the responsibility of each client/passenger. If you would like assistance in ensuring you have the proper visa(s) for your trip outside of Canada, we would be happy to refer you to a company that can assist you.

Travel Conditions

There may be different living standards and practices and different standards and conditions with respect to the provision of services and accommodations outside of Canada.

Door to Door Transfer Service

Return door to door transfers are offered up to 100 kilometers from most major Canadian gateways with the purchase of an air-inclusive tour.

Travellers Needing Special Assistance

You must report any disability requiring special attention to Collette at the time your booking is made.* Collette will make reasonable efforts to accommodate the special needs of tour participants. It is strongly recommended that persons requiring assistance be accompanied by a companion who is capable of and totally responsible for providing the assistance. Neither Collette nor its personnel, nor its suppliers, may physically lift or assist clients into transportation vehicles. If a traveller thinks he or she might need assistance during a trip, he or she should call Collette to determine what assistance might reasonably

be given. Collette cannot provide special individual assistance to tour members with special needs for walking, dining or other routine activities.

*To request a wheelchair accessible room on a cruise, the traveller or person sharing the room must have a recognized disability that alters a major life function and requires the use of a mobility device and the use of the accessible features provided in the wheelchair accessible stateroom.

Holiday and Museum Closures

Museum visits and personal shopping time may be disrupted due to unforeseen circumstances or many religious, state and local holidays observed throughout the world.

Motorcoach Washrooms

Most motorcoaches used on our tours are equipped with washrooms except safari vehicles, exotic locations, and some of our Explorations tours. These are typically for emergency use, as we make plenty of comfort stops, allowing you the opportunity to use public restrooms and/or stretch your legs.

Seat Rotation

Seats are rotated onboard the coach for all Collette tours under the direction of the tour manager. So that we do not show partiality among passengers, exceptions cannot be made.

Maps and Photos

Maps shown on tour pages are current at the time of printing and may not reflect actual tour routing should the tour change. Photos shown on tour pages are reflective of the area(s) visited, but may not be included in the actual tour itinerary and the conditions you experience may be different than depicted in the photograph(s).

Baggage Disclaimer

Although every effort is made to handle passengers' luggage as carefully as possible, Collette is not responsible for and does not assume liability or accept claims for loss of or damage to luggage due to breakage, theft or wear and tear through airline/airport, hotel and group carrier handling. It is recommended for your own self-interest and protection that you have adequate insurance to cover these eventualities. Check with your sales agent for low-cost insurance to cover these risks. Collette is not responsible for submitting your insurance claim.

There are limitations by coach and air carrier as to the number and size of bags which can be carried onboard and in bulk storage. Be sure to ask your travel professional about such restrictions before departing for your tour.

Checked Baggage Charges: Some airlines impose additional charges if you choose to check baggage. Please contact your airline or refer to its website for detailed information regarding your airline's checked baggage policies. Please be advised there is a \$25 USD/CAD charge (per piece) for checked baggage on most transborder flights between U.S. & Canada. This is a fee levied by the airlines, not Collette, and may be subject to change.

Explanation of Responsibilities and Tour Conditions for Collette

Each client is responsible for proper documentation and inoculations that may be required and/or recommended to participate on tour. Please contact your local travel clinic or personal physician for specific details on the destinations you are traveling to and from. If you decide to make a reservation, you acknowledge and agree that you are physically well enough to travel and understand that medical facilities may not be similar to what you are accustomed to at home. You must bring enough medication with you for the trip. Any person reserving or purchasing any Collette product published in this brochure accepts the condition that Collette reserves to itself the exclusive right to change or cancel itineraries, hotels, and other tour components whenever it is deemed necessary, including for tours designated as "guaranteed departures.". If this occurs, every effort will be made to offer alternate dates and/or programs. Published times on itineraries are as accurate as possible but subject to change due to traffic, weather, mechanical and any other conditions beyond Collette's control that prevent Collette from operating as scheduled. Collette expressly disclaims any liability for any damages that may be incurred for any changes, cancellations or delays on any itinerary on any Collette tour.

All rates on foreign tours are subject to fluctuations of currency and may be changed when necessary without advance notice prior to deposit.

All rates published are per person as indicated and are based on double occupancy when only one rate is shown. Reservations will be accepted subject to availability at the time of request and will be considered confirmed only upon receipt of a minimum deposit. Child land rates are available and are valid for ages 5-12, sharing a room with two full-paying adults.

Collette does not accept liability in the case of any passenger being denied boarding by any airline carrier due to the carrier's overbooking of a flight. All cancellation charges, fees and refunds for any tour within this brochure are in effect as of the effective date as indicated on page 20 and supersede any other previously printed policies relating to these same charges.

GENERAL DISCLAIMER

Collette monitors security situations around the world as well as government travel advisories. Conditions may require Collette to change or even cancel trips. You accept the risks involved in travel, both foreign and domestic, and accept responsibility for your own travel decisions. Guests may be required to review and sign a participation agreement prior to engaging in certain activities on the trip.

Neither Collette Travel Service, Inc., its affiliated entities and its and their employees, shareholders, officers, directors, successors, agents, and assigns (collectively "Collette"), own or operate any person or entity which is to or does provide goods or services for these trips. You agree to be bound by the conditions of carriage for all transportation providers. Collette does not maintain control or operate the personnel, equipment, or operations of these suppliers it uses and as such Collette assumes no responsibility for and cannot be held liable for any personal injury, death, property damage or other loss, accident, delay, inconvenience, or irregularity which may be occasioned by reason of (1) any wrongful, negligent, willful or unauthorized acts or omissions on the part of any of the suppliers or other employees or agents, (2) any defect in or failure of any vehicle, equipment, or instrument owned, operated or otherwise used by any of these suppliers, or (3) any wrongful, willful or negligent act or omission on the part of any other party.

Client shall indemnify and hold harmless Collette Travel Service, Inc., its affiliated entities and its and their employees, agents, shareholders, officers, successors and assigns (collectively "Collette"), from all suits, actions, losses, damages, claims or liability for any personal injury, death, property damage or other loss, accident, delay, inconvenience or irregularity which is occasioned by any negligent acts or omissions of Collette arising out of any goods or services provided for this or these trips.

Additionally, responsibility is not accepted for losses or expenses due to sickness, lack of appropriate medical facilities or practitioners, weather, strikes, theft or other criminal acts, war, terrorism, computer problems, or other such causes. Other risks may arise such as, but not limited to, hazards of traveling in foreign countries including undeveloped areas, the hazards of travel by aircraft, bus, van, train, automobile or other motorized vehicle, differing safety standards, sickness, criminal acts committed by others, allergic reactions, and/or animal encounters. You are voluntarily participating in the tour and Collette, and as lawful consideration for the agreement to travel with Collette, you agree not to make a claim against Collette, its related companies, officers and employees for injuries, death, or any other claim and agree to release Collette, its related companies, officers and employees from any such claim. This release is binding on all members of your traveling party, as well as your Estate and heirs and this provision shall be enforceable even after your trip has ended. If you make your own air reservations, Collette is not responsible and shall provide no refund if your flight schedule changes so that you are not able to enjoy the entirety of your tour. All services and accommodations are subject to the laws of the country in which they are provided. Collette reserves the right to make changes in the published itinerary whenever, in their sole judgment, conditions warrant, or if Collette deems it necessary for the comfort, convenience, or safety of the tour. Collette reserves the right to withdraw any tour announced. Collette reserves the right to decline to accept any person as a member of the tour, or to require any participant to withdraw from the tour at any time, when such action is determined by the Tour Manager to be in the best interests of the health, safety, and general welfare of the tour group or of the individual participant. If you are traveling with children, you are solely responsible for their behavior and monitoring them throughout the tour. Neither does Collette accept liability for any carrier's cancellation penalty incurred by the purchase of a nonrefundable airline or other ticket to the tour departure city and return or otherwise. Baggage and personal effects are the sole responsibility of the owner at all times.

Collette is not responsible, and will not be bound by, representations made by third party representatives, travel agents, unaffiliated websites, or any other party.

Participants may be photographed for the promotional purposes of Collette. In addition, any comments that you submit as a review or your social media posts may be used for Collette's promotional purposes.

Payment of the deposit to Collette constitutes acceptance of these terms and conditions. Collette reserves the right to modify these terms and conditions at any time, without notice.

Consumer Protection Plans

Collette is a member of the following organizations: the National Tour Association, the United States Tour Operators Association, the Alliance of Canadian Travel Associations, the Travel Industry Council of Ontario, and the Association of British Travel Agents. Some of these associations operate a consumer protection plan to cover deposits placed with any tour operator member. Full details are available from these organizations or Collette. Collette is pleased to provide this additional protection to our clients.

Collette's Travel Protection Plan

(for Canadian citizens or residents only*)

Following is an outline of the Non-Insurance Pre-Departure Cancellation Fee Waiver, Insurance Benefits and non-insurance assistance services that make up the Travel Protection Plan.

Part A Waiver Only provided by Collette Tours Canada, Ltd.: The Pre-Departure Cancellation Fee Waiver is provided by Collette and is not an insurance benefit underwritten by Northbridge General Insurance Corporation. Payment of a per person Travel Protection Plan fee to Collette at the time of booking guarantees a full refund of all payments (including deposits), except the Travel Protection Plan fee itself, for travel arrangements in case of cancellation of your travel plans for any reason prior to the day of departure. The Travel Protection Plan fee with air only covers airline tickets that you purchase from Collette.

Exception: If you originally purchased nonrefundable airline tickets, this Part A Travel Protection Plan does not provide a refund for any such nonrefundable airline tickets in the event of a cancellation. This air ticket may be covered by Collette's Travel Protection Plan under Part B, if you cancel your trip for covered reasons (see Part B for more details).

The Part A Waiver portion of Collette's Travel Protection Plan protects you from penalties in the event you have a need to cancel your entire inclusive tour package up to the day prior to departure. The Part A Waiver portion of the Travel Protection Plan does not indemnify you from penalties if you choose to cancel partial tour components or air. If you choose to partially cancel your tour, you will be responsible for a revision fee as well as any penalties that are incurred at the time of the cancellation.

Collette's Part A Waiver portion of the Travel Protection Plan does not cover any single supplement charges which arise from an individual's travelling companion electing to cancel for any reason prior to departure. In this case, the single supplement will be deducted from the refund of the person who cancels. (However, the Part B Benefits referenced below include a single supplement benefit of \$1,000 for certain covered reasons, as detailed in Part B.) Division of this charge between the two passengers involved is solely their responsibility. If insufficient funds are deducted from the cancelling client, the travelling client will be charged the remaining portion of the single supplement.

The Travel Protection Plan fee is nontransferable and valid for each applicant (paying client) only. Collette assumes no responsibility for and cannot and will not be held liable for any wrongful, negligent or unauthorized acts or omissions of any travel agent or travel agency other than that of Collette Tours Canada, Ltd. and its own employees, directors and officers.

Where to Present Part A Claims:

To request a refund under the Part A Pre-Departure Cancellation Fee Waiver portion of the Travel Protection Plan, please call Collette and send any unused airline tickets to:

Collette

ATTN: Customer Service Department, 40 Queen Street South, Mississauga, ON L5M 1K3

If cancellation occurs prior to departure, contact the Collette Reservations Department. When a client cancels prior to departure, any refunds are processed through the booking agent.

PART A – Provided By Collette

Pre-Departure Cancellation Fee & Unused Services Waiver up to Trip Cost

The Pre-Departure Cancellation Fee Waiver is provided by Collette and is not an insurance benefit underwritten by Northbridge General Insurance Corporation.

Part B Insurance Benefits provided by Northbridge General Insurance Corporation (*NOT AVAILABLE TO RESIDENTS OF QUEBEC): On tour, travel protection benefits may provide coverage if you: must interrupt your trip or return home early for a covered reason; incur medical expenses for a covered sickness or injury; need a medical evacuation; suffer a baggage loss or delay; or are delayed on tour for 12 hours or more for a covered reason.

SCHEDULE OF BENEFITS MAXIMUM BENEFIT AMOUNT

PART B – Benefits Provided by the Insurance Company Listed Below

Accidental Death & Dismemberment	\$25,000
Trip Interruption	\$1,000
Missed Connection	\$1,000
Trip Cancellation	Amount Purchased†
Travel Delay (Up to \$150 Per Day)	\$1,500
Single Supplement	\$1,000
Medical Expense/Emergency Assistance, Accident & Sickness	
Medical Expense, Emergency Evacuation & Repatriation	\$1,000,000**
Baggage/Travel Documents	\$2,000
Baggage Delay (Up to \$150 Per Day)	\$750

†This benefit is only applicable to Instant Purchase (Non-Refundable) Air Tickets and any single supplement penalties you are assessed if your Family Member or Travelling Companion has his/her Trip canceled and does not cover any other land, air or water arrangements.

**The Medical Expense/Emergency Assistance benefits of this plan are subject to a maximum benefit limit of \$10,000 for those persons who at the time of a covered injury or sickness do not have valid hospital and medical insurance under a Government Health Insurance Plan of a Province or Territory of Canada.

PART B Exclusions & Limitations

Benefits are not payable for any loss due to, arising or resulting from: 1. suicide, attempted suicide or any intentionally self-inflicted injury while sane or insane; 2. an act of declared or undeclared war; 3. participating in maneuvers or training exercises of an armed service; 4.

riding, driving or participating in races, or speed or endurance contests; 5. mountaineering (engaging in the sport of scaling mountains generally requiring the use of picks, ropes, or other special equipment); 6. participating as a member of a team in an organized sporting competition; 7. participating in skydiving, hang gliding, bungee cord jumping, or scuba diving if the depth exceeds 130 feet or if You are not certified to dive and a dive master is not present during the dive; 8. piloting or learning to pilot or acting as a member of the crew of any aircraft; 9. being Intoxicated, as specifically defined in the policy, or under the influence of any controlled substance unless administered on the advice of a Legally Qualified Physician; 10. the commission of or attempt to commit a felony or being engaged in an illegal occupation; 11. normal childbirth, normal pregnancy (except complications of pregnancy) or voluntary induced abortion; 12. dental treatment (except as coverage is otherwise specifically provided herein); 13. amounts which exceed the Maximum Benefit Amount for each coverage as shown in the Schedule of Benefits; 14. due to a Pre-Existing Condition, as defined in the Policy. The Pre-Existing Condition Limitation does not apply to the Emergency Medical Evacuation or Return of Remains coverage; 15. a mental or nervous condition, unless hospitalized; 16. any rehabilitation or convalescent care; 17. treatment, services or expenses related to or resulting from travel in a specific country, region or city for which Foreign Affairs and International Trade Canada has issued a formal Travel Warning, before Your departure date, advising Canadians to avoid all travel to that specific country, region or city; or 18. Sickness or Injury resulting from a motor vehicle accident where You are entitled to receive benefits pursuant to any policy or legislative plan of motor vehicle insurance.

NON-INSURANCE SERVICES

One Call 24-Hour Assistance Services

Global Xpi Medical Records Services

Please Note: Plan cost is based upon the cost of your trip. Benefits are described on a general basis only. The information in this brochure is only an outline of the coverage available, and is subject to the terms, conditions and exclusions of the policy. Please refer to the policy wording for complete details. Plan benefits, limits and provisions may vary by province jurisdiction. You will receive a Description of Coverage and a Description of 24-Hour Emergency Assistance Services which describe the benefits and limitations in detail. To review full plan details online, go to: www.tripmate.com/wpCN426C.

The Part B Insurance Benefits are underwritten by: Northbridge General Insurance Corporation, 105 Adelaide St. W., Toronto, ON M5H 1P9.

Payment for the plan(s) is required at time of purchase and is non-refundable once purchased.

Prices and coverage are subject to change. For full plan details online, please visit: www.tripmate.com/wpCN426C (except for Cancel for Any Reason Waiver).

This Part B travel insurance is underwritten by: Northbridge General Insurance Corporation: 105 Adelaide Street West, Toronto, Ontario M5H 1P9. Benefits are administered by: Northbridge Claims Administration, c/o Active Care Management, Tel: 1.888.421.5378.

For specific questions regarding Travel Insurance or to report a claim, call the Claims Administrator: **Northbridge Claims Administration at: 888.421.5378. Representatives are available 24 hours a day, 7 days a week.**

Collette's Travel Protection Plan Pricing (per person)

The Cost of the Travel Protection Plan includes a Pre-Departure Cancellation Fee Waiver Provided By Collette Travel Service, Inc., insurance benefits underwritten by Northbridge General Insurance Corporation, as well as non-insurance assistance services provided by One Call Worldwide Travel Services Network, Inc. and Trip Mate.

Land Only Clients:

- \$95 adult/\$95 child for all North American escorted tours under 6 days
- \$255 adult/\$140 child for all North American escorted tours of 6 days or more
- \$335 adult/\$165 child for all international tours not otherwise listed below
- \$395 adult/\$190 child for all cruises, Canadian Rockies train tours, Australia, New Zealand, Africa, South Africa & Egypt tours
- \$450 adult/\$225 child for Galapagos tours
- \$500 adult/child for Oberammergau tours (**must** accompany 1st deposit)
- \$925 adult/\$425 child for Antarctica tours

When purchasing pre- and post-night accommodations, including optional extensions, the number of days will be added to the total number of tour days, and may subsequently alter your Travel Protection Plan cost. Please confirm with your reservation agent at time of booking.

Air-Inclusive Clients (Flex Airfare is purchased through Collette)

- \$140 adult/child for all North American tours under 6 days
- \$295 adult/child for all North American tours of 6 days or more
- \$355 adult/child for all international tours not otherwise listed below
- \$425 adult/child for all cruises, Canadian Rockies train tours, Australia, New Zealand, Africa, South Africa & Egypt tours
- \$500 adult/child for Galapagos tours
- \$550 adult/child for Oberammergau tours (**must** accompany 1st deposit)
- \$975 adult/child for Antarctica tours

Collette's Travel Protection Plan can only be purchased by individuals who have purchased Collette Flex Airfare or Instant Purchase nonrefundable air through Collette. Instant Purchase air and its associated taxes, fees and surcharges require full payment at time of reservation and are 100% nonrefundable. This air ticket is covered by Collette's Travel Protection Plan under Part B, if you cancel your trip for covered reasons. Tickets may only be changed for a fee up to \$300 plus any difference in airfare for travel in the following 12 months; specific fees and policies may vary by airline.

Seek out the expert advice of your travel professional.

**CONNECT
WITH US!**



collette.com

For reservations, contact your Travel Professional or call Collette at **877.308.4403**



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The Best Travel Protection Plan in the industry! • Private Sedan Service **Included** *(See inside for details.)*

Find More at
collette.com

- Watch our latest tour videos
- Explore our destination pages
- Chat with an expert
- Find a travel agent...and more!