

# Dear Traveler,

### Welcome to Collette's 2017-2018 Australia & New Zealand brochure.

At Collette we consider everyone who travels with us our personal guest. And for me, nowhere is that more true than in Australia and New Zealand.

I designed some of our first tours to this part of the world. Since those early days, we've been lucky enough to share the lands "down under" with thousands of travelers. It's full of amazing locations such as Milford Sound, Ayers Rock and one of my favorites, the Sydney Opera House.

This year, our team of experts have outdone themselves. Each day is carefully crafted to share more with you.

Now it's time to go beyond the surface and enjoy a richer and more meaningful experience.

Sincerely,

Daniel J. Sullivan, Jr.

President and CEO





with New Zealand's North Island - 18 days...... 38, 39

**South Pacific Wonders** 



### Collette Gives You More Value in Every Way...

### More Peace of Mind

Every moment of your travel experience is important to us. Whether it's helping you select a destination, **taking you to and from the airport**, offering the security of our unrivalled **Travel Protection** plan or **24-7 support**, we are there for you every step of the way.

### More Expertise

Backed by nearly a century of experience, Collette (a family-owned and award-winning leader in travel) is proud to show you the world. Our passionate tour design team travels the globe, **creating new experiences** and staying ahead of the latest travel trends. Plus, with a professional **Tour Manager** at your service and **local guides** by your side you'll never miss a thing.



### **Embrace** the Freedom of Touring

Enjoy our one-of-a-kind blend of inclusive touring and first-class guest service. We seamlessly handle each element of your tour from start to finish so you can focus on what's most important - having fun!

### What's included details:

- A professionally planned itinerary
- 4-star accommodations
- The services of a professional tour manager
- Expert local guides who provide insider knowledge
- Attraction and museum entrance fees with preferential access
- Unparalleled sightseeing
- Enriching cultural experiences
- Comfortable on-tour transportation
- Hotel-to-hotel baggage handling
- PLUS, Wifi! Wifi is available on tour



### More On Tour

Our commitment to exceeding expectations begins with including more iconic must-see's and cultural inclusions that deliver a deeper experience. And that's just the beginning. We also include more meals in local restaurants and more menu choices. Add in carefully selected 4-star accommodations and the stage is set for a truly amazing journey.

### More Flexibility

Every traveler is different. From pre and post nights in the world's greatest cities, to tour extensions to builtin free time in your destination, you can make every trip your own. With more customization choices, and optional excursions, every moment feels like your own personal adventure.



### Giving back is at the heart of everything we do!



#### **OUR MISSION:**

Through local community volunteering and support, we make an impact in the places where we work; and with our support of legacy programs in countries like Kenya, Australia, Fiji, Cambodia and Peru, we make a difference in the places where we travel. Our only goal is to give children everywhere - regardless of circumstance - the opportunity to accomplish their dreams.







Family, and that sense of personal ownership, has been at the core of Collette since 1918, when Jack Collette started a tiny New England travel company dedicated to showcasing the East Coast. In 1962, Jack sold the company to his friend, Dan Sullivan, Sr., who was determined to keep family at the heart of Collette. Dan's sisters guided tours. His children worked in the mailroom. Over generations, more and more family helped shape Collette into the global tour operator it is today, bringing together a passion for travel and making the

Dan Sullivan, Jr.

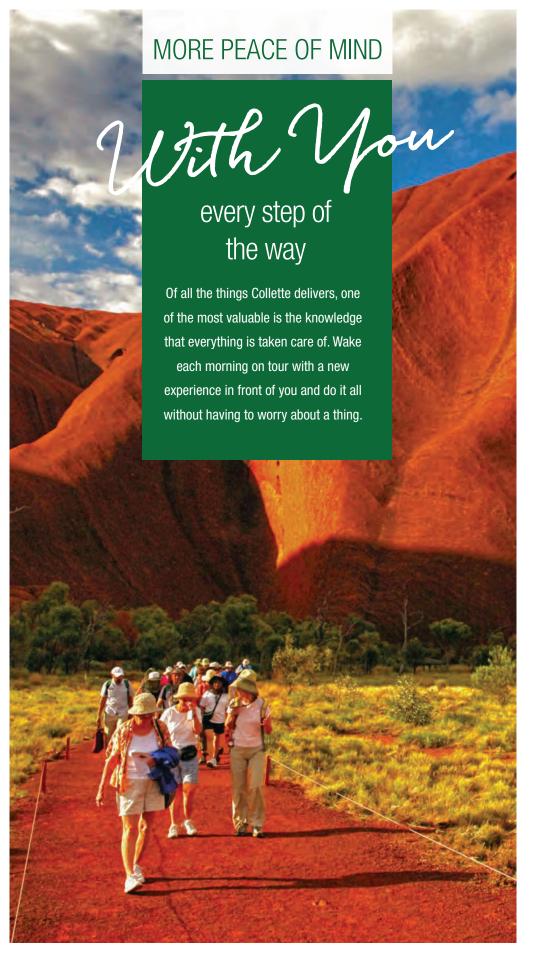
& Alice Sullivan



for our employees • for our community • for the world



world a better place.





24/7 Support
Always there for you

In addition to your Tour Manager, **Collette has a team** dedicated to making sure you are always informed.



# online resources at gocollette.com

- Sign Up for Email-only Offers and News
- See the Latest Travel Promotions
- Live Chat with our Tour Experts
- Explore our Destination Guides
- Explore our Destination Guides
- View our Newest Travel Videos
- Book online

Share Your Love of Travel











### **Travel Protection**

### Peace of mind

Our industry-leading, worry-free travel protection plan offers you a full refund unlike many plans that only offer a voucher. Cancel for any reason right up to the day prior to departure. (See page 51 for more details.)



### **Private Sedan Service**

Included Personal Touches

Open your tour the right way and leave the hassle of getting to the airport behind. Enjoy **roundtrip home to airport sedan service**. It's the perfect way to begin (and end) your journey. (See page 47 for more details.)

Jerry L.

"We were picked up at our home in a sedan with a professional driver and brought home the same way. We felt well cared for and would use Collette again. "



### Guaranteed To Go

Book with Confidence

Choose from thousands of **guaranteed** departure dates. Reserve with complete confidence as these select departures are guaranteed to operate.



### **Loyalty Program**

Thanking our travelers

Members of Travel Loyalty by Collette earn a \$150 credit every time they travel. Save more as you get ready for your next adventure. (See page 47 for more details.)



for 2017!

This year, our tour designers have outdone themselves. Explore these, and all of our new travel experiences at

gocollette.com.



France & Italy

featuring Paris, Provence, French Riviera, Florence and Rome

16 Days • 22 Meals



### America's **Historic Hotels**

featuring Hot Springs, Hudson River Valley, Billings Farm and Museum, Boston

10 Days • 14 Meals



### Romantic Road & Fairy Tale Road

featuring Berlin, Lubeck, Hamburg, Fairytale Princess Castles, Hamelin

12 Days • 15 Meals



### **Exploring Sri Lanka**

featuring Pinnawala Elephant Orphanage, Sigiriya Rock Fortress, Spice Market, Mahaweli River Cruise

13 Days • 22 Meals



### **New England** Charm

featuring Providence, Local Theater, Hildene House, Kennebunkport, Lobster Dinner

8 Days • 11 Meals

### Your Feedback



We partner with the independent reviews website, Feefo.
Used by many of the world's most trusted brands, Feefo provides
an impartial platform for our guests to share feedback about their
experience. We seek out reviews from guests as they return from their
tour. This feedback not only helps us improve but will help you make a more
informed decision on where to go next!



Loved the total package provided. It's great just to be able to enjoy Italy and not worry about anything other than having a really great time!

Read genuine first-hand accounts from other travelers at **gocollette.com** 



### Hold the entire world in your hands.

The ColletteCompass app provides you with a wealth of travel knowledge. Enhance your tour with this easy to use digital companion that never leaves your side.



- Review your itinerary
- Check your flight schedule
- Find hotel and transfer information
- Learn more about your on-tour inclusions!

### **Find Your Way**

 Find your way around with turn-by-turn directions

### Make the Most of Your Free Time

- Check out local restaurants
- Find popular attractions

#### Record the Fun

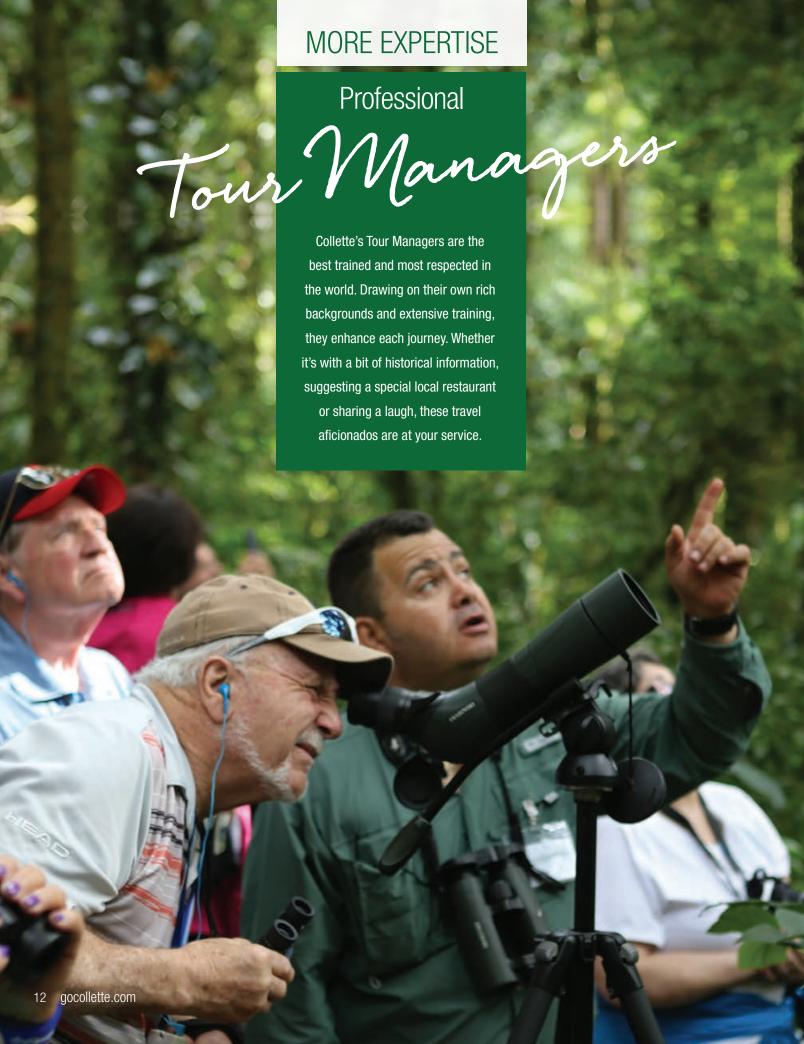
- Create your own trip journal
- Upload photos
- · Update friends and loved ones!

Visit the App Store<sup>sM</sup> or Google Play<sup>™</sup> for Android to download the app!





Apple, the Apple logo and iPhone are trademarks of Apple Inc., registered in the U.S. and other countries. App Store is a service mark of Apple Inc. Google Play is a trademark of Google Inc.



### **Local Experts**

Get a local's perspective! Having a local guide at your side enhances your experience. They know the ins and outs of the destination. These friendly faces love to share an insider's view of the places they call home.

### **Tour Design Team**

It all starts with perfectly planned itineraries.

Our tour design team travels the globe, seeking out new and authentic inclusions.

Along the way they vet each element of their tours – from the accommodations to the menu choices – ensuring you have the best possible experience.

# 99 Years of Experience

As North America's most experienced tour operator, we have built relationships all over the world. Our knowledge and connections allow us to pass the value on to you.



part tour guide, part friend, part concierge





BEST TOUR GUIDES

2016

Our tour manager made our tour. She had been with the company 26 years and we think that said a lot. There was no concern as to how to get to the airports, check ins, room reservations etc. We would definitely do this again.

— Arthur M.





Set out on a breathtaking cruise in Milford Sound, one of New Zealand's greatest natural treasures.



Stay a little longer at the epic Franz Josef Glacier.

sites



Get a deeper view of the Sydney Opera House during your guided tour of this world wonder.





Let us introduce you to Australia's one-of-a-kind wildlife.





Feel the rhythm of an authentic Poi Dance during a night of entertainment.



Show up at the perfect time to see the beautiful Penguin Parade on Phillip Island.

Say hello to our friend

and learn to play a didgeridoo at the

Tjapukai Aboriginal Cultural Center.



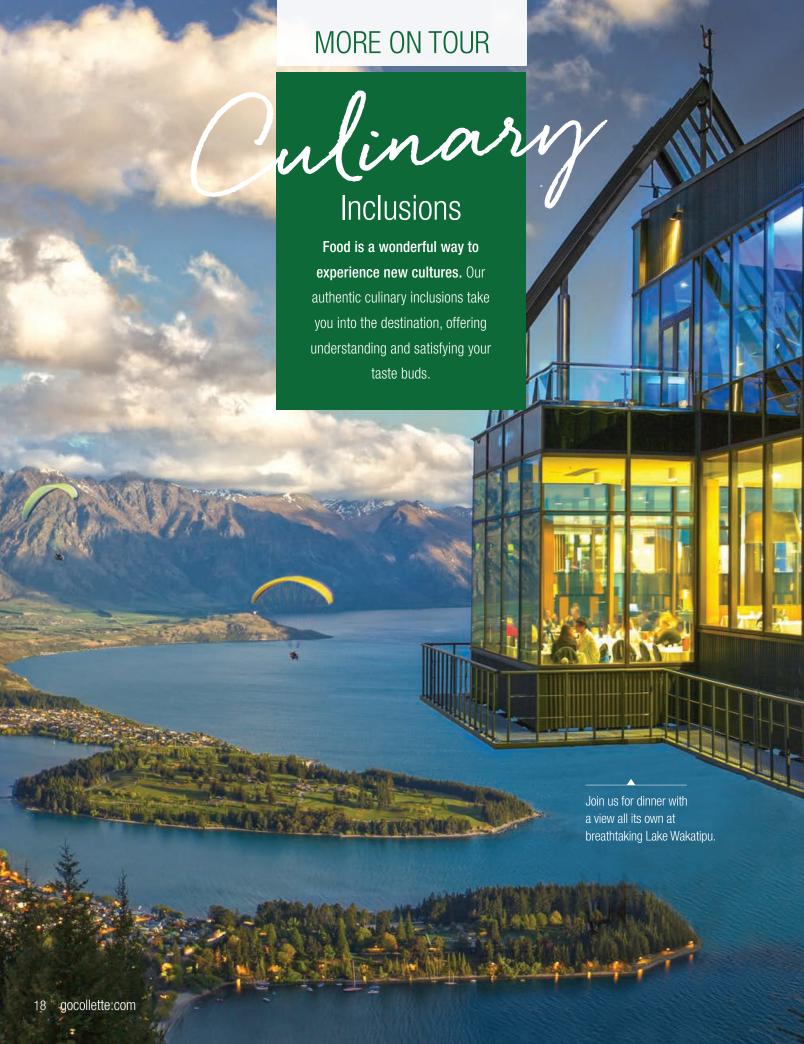
Bringing
to life more of the
hidden wows and cultural
experiences that make
travel special



Get up close (but not too close!) with crocodiles at Hartley's Croc Farm.

Next to our marriage and the birth of our children, this tour was the greatest experience my wife and I have ever enjoyed. Everything about the tour was simply incredible.

- Robert M.



# your culinary adventures await

Roll up your sleeves and enjoy a true Aussie BBQ in Cairns.



Join us for a dinner under the stars in the rugged Outback.





Make a Kiwi friend for life when

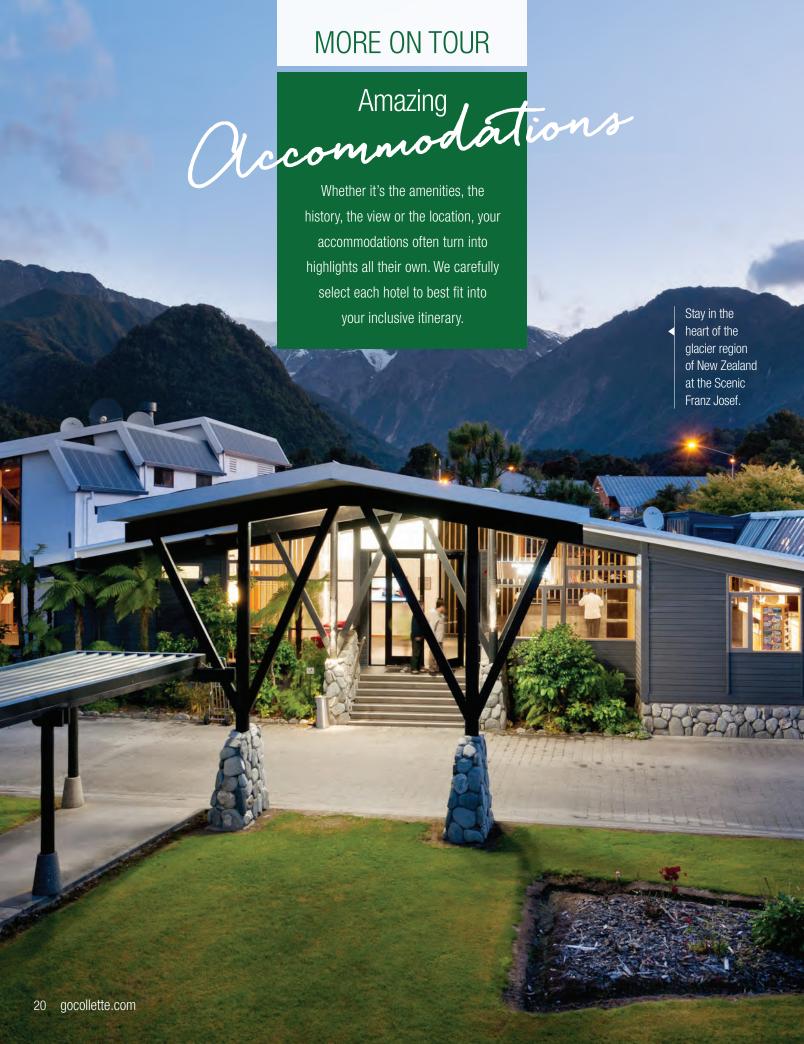
Make a Kiwi friend for life when you dine at a New Zealander's home.

More included meals in local restaurants more menu choices

Dive into local Maori traditions during a traditional feast.

The restaurants we visited had amazing ambiance and fantastic quality of the food.

— Janis G.



# hand-picked accommodations that capture the essence of your destination



I also loved the hotels. Very centrally located with many nice perks.

— Kathleen W.

### MORE FLEXIBILITY

# Customize Your Adventure

Every traveler is different, so make your trip your own. We offer more ways to customize your tour. With features such as pre and postnights stays, dine arounds and on-tour options, you can make every day a personal adventure!

where inclusiveness meets choice



### Included Private Sedan Service

As one of the Collette differences, our private sedan service is available when you reserve an air-inclusive tour. It's the perfect way to begin your adventure.

See pg. 47



### **Elite Airfare**

Collette's Elite Airfare allows you to travel in ultimate comfort and convenience.

Treat yourself to a wealth of amenities that come with a business, premium economy, or first-class ticket. Land rested, refreshed, and ready for the world's wonders. See pg. 48



### **Pre-Nights**

Collette can easily add a pre-night stay to your existing itinerary and with a single phone call we can reserve tickets to your host city's best attractions. Enjoy the benefits of an early arrival and a streamlined booking process.



## Included Dining Experiences

On select tours and evenings, our Diner's Choice feature allows you to choose where to enjoy your included dinner. Find just the right spot from a list that includes the city's restaurants.



### **Optional Excursions**

Every tour offers a collection of optional excursions, carefully selected to offer you a different perspective on your destination. Enhance your experience and make the most of your time out in the world.



### **Post-Nights**

Collette can also add a post-night stay to your existing itinerary along with tickets to your host city's best attractions. Stay a little bit longer and enjoy more of some of the world's best cities.



### **Tour Extensions**

Our list of tour extensions reads like the logbook of a great adventure. These shorter excursions (which you can add to the before and after you tour) are the perfect way to add a few more memories.



### Go Back-To-Back

Collette can help you combine two tours into one grand experience. Many of our dates line up perfectly to allow you to discover more of the world.

Call for details.







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### New Zealand



Tour Name:	From the Outback to the Glaciers 21 days	The Complete South Pacific 27 days
Great Barrier Reef	•	•
Outback/Ayers Rock	€	•
Darwin/Kakadu		•
Melbourne	•	•
Blue Mountains		
Sydney	•	•
Barossa Valley		
Tasmania/Hobart		•
Milford Sound Cruise	•	•
Wellington		•
Rotorua		•
Home Stay		•
Home-Hosted Dinner	•	
Christchurch	•	•
Auckland		•
Mount Cook	•	•
Bay of Islands		



South Pacific Wonders 15 days	South Pacific Wonders with  New Zealand's North Island  18 days	<b>Exploring Australia</b> 18 days	Exploring New Zealand 21 days
<b>€</b>	<b>⊕</b>	•	
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<b>€</b>	<b>€</b>		<b>⊕</b>
			•



# From the Outback to the Glaciers

Explore the diverse wonders of the lands "down under"

### START EARLY

Add an extra day in Los Angeles or Cairns.

Stop and relax in Los Angeles before setting off across the Pacific. **OR** Take more time in Cairns, the gateway to the Great Barrier Reef. **call for details**.

**Day 1 – Day 2: Depart from Home**Cross the International Dateline and begin the adventure of a lifetime by skipping a day ahead.



### Day 3: Cairns, Australia - Tour Begins

Your tour opens in Cairns, the tropical gateway to one of the world's most spectacular natural attractions and a World Heritage site — the Great Barrier Reef. Established as a marine park in 1975, the reef is a haven for thousands of species of sea life, as well as turtles and birds. (D)

Day 4: Great Barrier Reef Today, board a catamaran and sail to the Low Isles to explore the fascinating underwater world of the Great Barrier Reef. Choose how you want to spend your day in paradise by making your time on the reef as educational or as laid back as you like. Perhaps you will relax and independently explore the pristine shores of this tiny sand island located on the outer reef. Or maybe you are a bit more adventurous and will go snorkeling, revealing a wealth of vibrant sea life. You also have the opportunity to meet with a marine biologist during an informative presentation. Or you may also opt to join an expert for a beach and heritage trail walk along the island. (B, L)

**Day 5: Cairns** The day is yours to explore the town at your own pace or simply relax and soak up

the tropical atmosphere. Perhaps you will join us for an optional tour on the Skyrail Rainforest Cableway for an unforgettable experience that takes you above the rainforest canopy for a bird's-eye view of the unspoiled natural beauty that lies beneath. (B)



**Day 6: Cairns - Melbourne** Leave Cairns behind and fly to the beautiful Victorian city of Melbourne. Set around the shores of Port Phillip Bay and the Yarra River, the city exudes a lively and cosmopolitan atmosphere. (B, D)



### From the Outback to the Glaciers 21 Days from \$4849



Day 7: Melbourne Today's tour of Melbourne features Fitzroy Gardens, valued for their historic and horticultural significance, and the bustling Victoria Market. Next, learn how raw opals mined from the depths of the Earth are transformed into beautiful works of art at the National Opal Centre. Later, you may participate in an optional tour that travels to Phillip Island, a renowned nature reserve and home of the world's largest colony of Little Penguins. Protected and studied by rangers, hundreds of them waddle out of the sea and cross the beach to their burrows in the dunes. At the interpretation center, you have a chance to learn about the lives of the Little Penguins and their significance to the area. (B)

Day 8: Melbourne - Alice Springs
Leave the bustling city of Melbourne behind for the vast
landscapes and tranquility of the Outback. Your flight
today takes you to Alice Springs, the hub of the region

and the perfect place to begin exploring this unique land. (B)

Day 9: Alice Springs Access the history and culture of the Walpiri Aboriginal people during a "Dreamtime Tour" where your specialist guide shares stories of creation and everyday Aboriginal life. Discover a more modern side to Outback life when you visit the Royal Flying Doctor Service, a lifeline to thousands across the vast terrain of Central Australia. A special experience is in store this morning as you have the opportunity to meet the young Aboriginal group, Drum Atweme. Supported by the Collette Foundation, Drum Atweme is a musical group comprised of at-risk youth from the local community. Tonight, continue your cultural immersion with a memorable bush dinner set against the backdrop of this unique desert environment. (B, D)

Day 10: Alice Springs - Uluru Today we'll tour the Old Telegraph Station and Anzac Hill with its excellent views of Alice Springs and the surrounding area before traversing the "Red Centre" as you drive to Uluru (the Aboriginal name for Ayers Rock) in the heart of the Australian Outback. This huge monolith and the sandstone domes known as Kata Tjuta were created through the process of upheaval and erosion. Tour Kata Tjuta and the base of "the Rock," learning about their geology and significance to Aboriginal culture. Prepare for a truly majestic sunset as you witness the changing colors of Uluru accompanied by a champagne toast. (B)

**Day 11: Uluru - Sydney** Say farewell to the quiet of the rugged Outback and fly to Sydney, an energetic metropolis. Upon arrival in Sydney, enjoy dinner in the bustling Darling Harbour restaurant area. (B. D)

Day 12: Sydney See where the original English colonists first settled in 1788 during a city tour of Sydney. Highlights of your tour include Kings Cross, the Harbour Bridge, Chinatown, the Rocks, Circular Quay, the Botanic Gardens and the fashionable suburb of Paddington. Discover one of the world's most fascinating architectural sights as you take a guided tour of the Sydney Opera House, poised majestically on Sydney Harbour. Then, discover the wonders of Sydney by using your free time to pursue your own interests: stroll through the city streets, visit the historic Rocks area or simply relax. Your Tour Manager will be on hand to offer suggestions. (B)

Day 13: Sydney This morning, visit Koala Park for an up close and personal opportunity to learn about the different types of wildlife native to the land "Down Under." You'll walk amongst wallabies, indigenous birds, kangaroos, dingoes and other creatures. Experience the koala habitat where you can even take your picture with



a koala! Return to the city for an afternoon at leisure. Deepen your exploration of Sydney's many wonders or catch up on your shopping. Tonight, experience the best of Sydney. As you say your farewell to Australia, chat with new friends and take in the sights during a delightful dinner cruise of Sydney Harbour. Marvel at the scenic vistas the harbour has to offer including Sydney's magnificent skyline and iconic attractions: the Sydney Opera House and the Harbour Bridge. (B, D)

Day 14: Sydney - Christchurch, New Zealand Today you leave Australia behind and fly to the historic city of Christchurch. Devastated by an earthquake in early 2011, see firsthand how the "Garden City" is recreating itself during a sightseeing tour that highlights the city's magnificent gardens and elegant park district. (B)

**Day 15: Christchurch - Franz Josef Glacier** Take in the marvelous snowcapped peaks and beautiful river gorges during your travels across the Southern Alps, winding your way past waterfalls and rugged mountains. You may choose to take the

TranzAlpine train (optional) for a truly inspiring train ride through this glorious scenery. You will end your day in the Franz Josef Glacier Region which offers travelers a rare opportunity to experience a living glacial landscape in a temperate environment. (B, D)

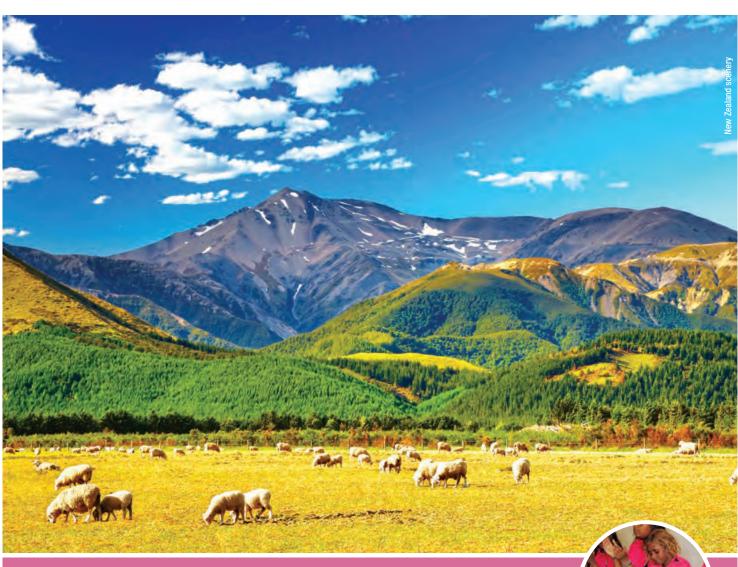
Day 16: Franz Josef - Queenstown
Before departing Franz Josef, if the dynamic New
Zealand weather cooperates, you may opt to see this
beautiful glacier region from a bird's-eye-view during
a flightseeing tour. En route to Queenstown, watch as
the amazing landscape unfolds before your eyes as you
pass through the rainforest, bordered by the Southern
Alps and the twisting coastline. Cross jade green glacial
rivers, view thundering waterfalls and enjoy dramatic
changes in scenery. After crossing the Haast Pass, arrive
in Queenstown, one of New Zealand's prettiest towns.
(B, D)

Day 17: Queenstown - Milford Sound - Queenstown En route to Milford Sound, enjoy the rugged grandeur of the Hollyford Valley. You'll travel through ancient beech forest via the Homer Tunnel.

During a cruise of the breathtakingly beautiful Milford Sound, you'll see why this fjord is one of the most visited sights on the South Island. With rock faces that rise nearly 4,000 feet on either side, the scenery will take your breath away. Following the cruise, you return to Queenstown. You may choose to return via a short optional flight (weather permitting) for spectacular views of New Zealand's Southern Alps. (B, L)

**Day 18: Queenstown** Queenstown offers limitless diversions set amidst breathtaking Alpine scenery. Shop in the charming village center or enjoy an optional and exhilarating jet boat ride on the Shotover River. Perhaps you will join the optional "Journey through Middle Earth" tour which takes you through the majestic Remarkable Mountains and the breathtaking Queenstown countryside showcasing many of the spots where *The Lord of the Rings* movies were filmed. Or... just relax! (B)

Day 19: Queenstown - Mt. Cook Region Begin your day with a visit to the beautiful









19th-century gold rush settlement of Arrowtown, a boomtown during the 1860s gold fever. Next, enjoy a tasting and tour at one of New Zealand's famous wineries. Then, sample the freshness of the Central Otago region with a stop at a local fruit stand. Follow the Kawarau River and cross Lindis Pass before arriving in New Zealand's most famous national park, Mt. Cook. There will be time to enjoy the Alpine paradise of the Mt. Cook region. You may choose to take a nature walk, enjoy an optional glacier flightseeing tour (weather permitting) or simply meditate on the beauty of the Southern Alps. (B, D)

#### Day 20: Mt. Cook -

**Christchurch** As you return to Christchurch this morning, pay a visit to a working farm. Watch a skilled New Zealand "strong eye" sheep herding dog at work, followed by a sheep shearing demonstration. Get to know these New Zealand farmers over a home-cooked morning tea. A special treat is in store for you tonight as you dine with a New Zealand family in their home. Meet and talk firsthand with a friendly Kiwi family who is delighted to share their culture, traditions and home with you. (B, D)

Day 21: Christchurch - Tour Ends Your tour ends, leaving you with many pleasant memories of a wonderful vacation. (B)

### Extend Your Tour



**EXPLORE MORE. Extend your** tour in Fiji. Set out for your corner of paradise. Take time after your adventure to relax and explore Fijian culture. See pages 24-25 for details

STAY LONGER. Add an extra day in Christchurch or Los Angeles.

Stay a little longer in Christchurch and enjoy the most English city outside of England. **OR** Stop in the "City of Angels" after your Pacific flight before setting off for home. call for details.

Dates & Prices				
January – April 2017	Double	September 4, 11	\$4999	
January 9, 16, 22, 23, 30	\$5149	September 25	\$5149	
February 6, 12, 13, 20, 21, 27	\$5149	October 2, 9, 16, 23, 30	\$5149	
March 5, 6, 12, 13, 20	\$5149	November 6, 13	\$5149	
April 3, 10, 17	\$4999	January 8, 15, 22, 29	\$5149	
Itinerary featured is for May 2017 - April 2018 tour departures.		February 5, 12, 19, 25, 26	\$5149	
Departures prior to this date will vary. Please		March 5, 12, 19, 26	\$5149	
of reservation.		April 2, 8, 9, 16, 23	\$4999	
<b>May 2017 – April 2018</b> May 8, 15, 29	<b>Double</b> \$4849	Single Room Supplement Triple Room Reduction	(+) \$1400 - \$1800 (-) \$100	
June 5, 12	\$4849		***	
June 26	\$4999	Rates are land only, per person, and do not include the		
August 7	\$4999	internal flights on tour. Call about	u additional dates.	

### From the Outback to the Glaciers 21 Days from \$4849

### **Cultural Experiences**

- Meet the young Aboriginal group, Drum Atweme.
- Take a guided tour of the Sydney Opera House an architectural wonder
- Visit Koala Park and learn about the different types of native wildlife.
- Explore the beautiful Gold Rush settlement of Arrowtown.

### Must-See Inclusions

- Explore the Great Barrier Reef.
- · Discover the origins of the Aboriginal people on a "Dreamtime Tour."
- Explore Kata Tjuta and the base of Ayers Rock.
- Stay three nights in the energetic and cosmopolitan city of Sydney.

### **Culinary Inclusions**

- 29 meals included: 18 breakfasts 2 lunches 9 dinners
- View Uluru (Ayers Rock) at sunset while you sip champagne.
- Take in the sights during a delightful dinner cruise of Sydney Harbour.
- A New Zealand family welcomes you in their home for dinner.

### **Accommodations**

Days 1, 2 Overnight Flight

Days 3 - 5 Pullman International, Cairns Davs 6. 7 Melbourne area hotel

Doubletree by Hilton, Alice Springs Days 8, 9

Day 10 Desert Gardens, Uluru

Days 11 - 13 The Tank Stream, Sydney

Day 14 Chateau on the Park, Christchurch

Scenic Franz Josef Hotel, Franz Josef Day 15

Days 16 - 18 Novotel Lakeside, Queenstown

The Hermitage, Mount Cook or Mackenzie Country Hotel, Twizel Day 19

Day 20 Chateau on the Park, Christchurch

On some dates alternate hotels may be used.

#### Tour Activity Level 1 2 3 4 5 See page 47 for details.







### **Personalize Your Journey**

Purchase air and receive private home to airport sedan service and airport transfers.

Upgrade your in-flight experience with Elite Airfare. See page 48 for details.

On Tour Options: Visit gocollette.com to learn more.

This trip requires a passport and visa. The internal flights on this program are not included in the land price. All air, including internal flights, can be purchased through us.



# The Complete South Pacific

Do it all on our most comprehensive Australia & New Zealand tour

### Start Early

Add an extra day in Los Angeles or Cairns.
Stop and relax in Los Angeles before setting off across the Pacific. **OR** Take more time in Cairns, the gateway to the Great Barrier Reef. call for details.

**Day 1 – Day 2: Depart from Home**Cross the International Dateline and begin the adventure of a lifetime by skipping a day ahead.



Day 3: Cairns, Australia - Tour Begins

Your tour opens in Cairns, the tropical gateway to one of the world's most spectacular natural attractions and a World Heritage site – the Great Barrier Reef. Established as a marine park in 1975, the reef is a haven for thousands of species of sea life, as well as turtles and birds. (D)

Day 4: Great Barrier Reef Today, board a catamaran and sail to the Low Isles to explore the fascinating underwater world of the Great Barrier Reef. Choose how you want to spend your day in paradise by making your time on the reef as educational or as laid back as you like. Perhaps you will relax and independently explore the pristine shores of this tiny sand island located on the outer reef. Or maybe you are a bit more adventurous and will go snorkeling, revealing a wealth of vibrant sea life. You also have the opportunity to meet with a marine biologist during an informative presentation. Or you may also opt to join an expert for a beach and heritage trail walk along the island. (B, L)

**Day 5: Cairns** This morning, **board the Skyrail Rainforest Cablewa**y for an unforgettable ride over

the rainforest canopy. Embrace the opportunity to explore the forest floor up close with access to specially designed boardwalks. Your evening is at leisure to enjoy your tropical surroundings. (B)



Day 6: Cairns - Uluru (Ayers Rock) Fly to Uluru (the Aboriginal name for Ayers Rock) in the heart of the Australian Outback. Tour the sandstone domes known as Kata Tjuta and the beautiful area surrounding the base of "The Rock." Later, witness



## The Complete South Pacific 27 Days from \$6999



a stunning sunset over a glass of champagne as the Rock's hues change dramatically with the setting sun. (R)

Day 7: Uluru - Alice Springs A short flight over the "Red Centre" brings you to Alice Springs. Learn how people once communicated in the remote Outback during a sightseeing tour that includes a stop at the Old Telegraph Station, dating back to the 1800s. Visit the School of the Air to find out more about the educational system of the Outback. There's a chance of witnessing a class in session! Become locally invested as you have the opportunity to meet the young Aboriginal group, Drum Atweme. Supported by the Collette Foundation, Drum Atweme is a musical group comprised of at-risk youth from the local community. Tonight, continue your cultural immersion with a memorable bush dinner set against the backdrop of this unique desert environment. (B, D)

# Day 8: Alice Springs - Darwin - Kakadu National Park Access the history and culture of the Aboriginal people during a

"Dreamtime Tour" where your specialist guide shares stories of creation and everyday Aboriginal life. You'll even taste native cuisine. Later, board your flight to the city of Darwin on the northern edge of Australia and drive into the heart of Kakadu National Park. (B, D)

Day 9: Kakadu National Park Today, enjoy the natural beauty of the "Top End." Kakadu National Park is home to wallaroos and wallabies, monitors and lizards, crocodiles and birds of every imaginable variety. Witness artwork dating back thousands of years as you view Nourlangie Rock. During an afternoon cruise, be on the lookout for crocodiles as they bask in the sun, as well as waterfowl such as jabiru, egrets, herons and eagles. (B, D)



Day 11: Melbourne Enjoy a city tour featuring Fitzroy Gardens, the Shrine of Remembrance and bustling Victoria Markets. Take some time at leisure to explore Melbourne independently. Later, travel to Phillip Island, a renowned nature reserve and home of the world's largest colony of Little Penguins. Protected and studied by rangers, hundreds of them waddle out of the sea and cross the beach to their burrows in the dunes. At the interpretation center, you have a chance to learn about the lives of the Little Penguins and their significance to the region. (B)

**Day 12: Melbourne - Hobart** A flight to Hobart, Tasmania brings you to Australia's second oldest city. The rugged and pristine beauty of Tasmania provides the backdrop to your 2-night stay. (B, D)

Day 13: Hobart This morning brace yourself as you meet the Tasmanian Devil at the Tasmanian Devil Conservation Center! Learn about this unique marsupial, its fight for survival, and the efforts in place to save it from extinction. Later, take a guided tour of the Port Arthur Historic Site, the best-preserved example of Australia's original penal colonies and home to stabilized ruins and restored buildings dating back to 1833. En route, witness the spectacular coastal rock formations known as Tasman Arch, Devil's Kitchen and the Blow Hole. (B)

Day 14: Hobart - Sydney Return to mainland Australia today and arrive in the bustling city of Sydney. Enjoy a tour of Sydney, birthplace of modern-day Australia. Highlights include Kings Cross, the Harbour Bridge, Chinatown, the Rocks, Circular Quay, the Botanic Gardens, and the fashionable suburb of Paddington. Marvel at one of the world's most fascinating



architectural wonders during a **guided tour of the Sydney Opera House. Tonight's dinner choice is yours** as you choose from a variety of local restaurants along bustling Darling Harbour. (B, D)

**Day 15: Sydney** Enjoy a day of leisure as you discover the wonders of Sydney by using your free time to pursue your own interests. Stroll through the city streets, visit the historic Rocks area or simply relax. (B)

Day 16: Sydney This morning you visit Koala Park for an up close and personal opportunity to learn about the different types of wildlife native to the land "Down Under." You'll walk amongst wallabies, indigenous birds, kangaroos, dingoes and other creatures. Experience the koala habitat where you can take your picture with a koala! Next, enjoy a unique experience as you learn firsthand about opals during a special presentation at the National Opal Collection. As you say your farewell to Australia, chat with new friends and take in the sights during a delightful dinner cruise of Sydney Harbour. Marvel at the scenic vistas the harbour has to offer including Sydney's magnificent skyline and iconic attractions: the Sydney Opera House and the Harbour Bridge. (B, D)

Day 17: Sydney - Queenstown, New Zealand Leave Australia behind and fly to one of the world's best-kept secrets — New Zealand! Arrive in gorgeous Queenstown. (B, D)

Day 18: Queenstown - Milford Sound - Queenstown En route to Milford Sound, enjoy the rugged grandeur of the Hollyford Valley. You'll travel through beech forest via the Homer Tunnel. During a cruise of the breathtakingly beautiful Milford Sound, you'll see why this fjord is one of the most visited

sights on the South Island. With rock faces that rise nearly 4,000 feet on either side, the scenery will take your breath away. Following your cruise, you return to Queenstown. You may choose to return via a short optional flight (weather permitting) for spectacular views of New Zealand's Southern Alps. (B, L)

**Day 19: Queenstown** Queenstown offers limitless diversions set amidst breathtaking Alpine scenery. Shop in the charming village center or enjoy an optional and exhilarating jet boat ride on the Shotover River. Or, perhaps you will join the optional "Journey through Middle Earth" tour which takes you through the majestic Remarkable Mountains and the breathtaking Queenstown countryside showcasing many of the spots where *The Lord of the Rings* movies were filmed. (B)

Day 20: Queenstown - Arrowtown - Mt. Cook National Park Begin your day with a visit to the beautiful turn-of-the-century gold rush settlement of Arrowtown. Next, follow the Kawarau River and cross Lindis Pass before arriving in New Zealand's most famous national park, Mt. Cook. There will be time to enjoy the Alpine paradise of Mt. Cook — a larger-than-life experience. You may choose to take a nature walk, enjoy an optional glacier flightseeing tour (weather permitting) or simply meditate on the beauty of the Southern Alps. (B, D)

Day 21: Mt. Cook - Christchurch This morning, travel to the historic city of Christchurch. Devastated by an earthquake in early 2011, see firsthand how the city known as the "Garden City" is recreating itself. Enjoy some free time to explore. Perhaps you'll stroll the city's magnificent gardens or learn its more recent history at the Quake City exhibition at the Re:Start Mall. (B)

#### Day 22: Christchurch - Picton -

**Wellington** On your journey to Picton, admire the coastal views, scenic river valleys and vineyards. From there, sail across Cook Strait to experience what has been called "the most beautiful ferry ride in the world." Your final destination is Wellington, New Zealand's capital city. (B, D)

Day 23: Wellington During your panoramic sightseeing tour of Wellington, view the Beehive, New Zealand's Parliament; historic St. Paul's Church; and the Old Government Building – the largest wooden building in the Southern Hemisphere. Following the tour, visit the National Museum of New Zealand, Te Papa Tongawera, a fascinating center dedicated to art, history and the Maori culture. (B)

Day 24: Wellington - Rotorua Depart for the dramatic geothermal landscape of Rotorua. With over one-third of its population boasting Maori roots, this city is known as the Maori capital of New Zealand. Make yourself right at home this evening when a New Zealand family welcomes you into their home for the night! This is sure to be an unforgettable experience as you make new friends, learn about the customs of the "Kiwis," and enjoy a home-cooked meal. (B, D)

Day 25: Rotorua This morning, visit Te Puia — New Zealand's premier Maori cultural and geothermal experience. Witness how the Maori keep their culture alive by teaching the tribal youth traditional carving and weaving. Enjoy the chance to view the Kiwi bird and learn what is being done in an effort to remove this marvelous creature from the endangered species list. Next, meet the skilled carvers who work with pounamu, New Zealand greenstone, at a local jade factory. Then, visit the Agrodome where you will see







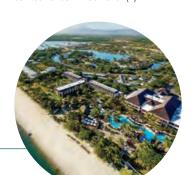


a sheep shearing demonstration and learn about the importance of agriculture to the nation. (B)

#### Day 26: Rotorua - Auckland

Travel through the majestic countryside of the North Island, arriving in New Zealand's largest city, Auckland, "The City of Sails." A panoramic city tour features the America's Cup Village, the War Memorial, vibrant Queen Street, the Auckland Harbour Bridge, and spectacular views from the harbourside. Tonight, join your fellow travelers at a local restaurant for a farewell dinner where you will toast the end of a wonderful trip! (B, D)

#### Day 27: Auckland - Tour Ends Your tour ends in Auckland. (B)



August 19

### Extend Your Tour



**EXPLORE MORE. Extend your** tour in Fiji. Set out for your corner of paradise. Take time after your adventure to relax and explore Fijian culture. See pages 24-25 for details

### STAY LONGER. Add an extra day in Auckland or Los Angeles.

Spend time in Auckland, the "City of Sails" after your tour. **OR** Stop in Los Angeles, the "City of Angels" after your Pacific flight before setting off for home.

Call for details.

### FREE FIJI:

travel May - August 2017 and receive Fiji extension for free.

	Dates & Prices			
	January – April 2017	Double	September 2, 16, 23, 30	\$6999
	January 7, 21	\$6999	October 7, 14, 21	\$6999
	February 4, 11, 18, 25	\$6999	November 4, 11	\$6999
	March 4, 11, 18	\$6999	January 13, 20	\$6999
	April 1, 8	\$6799	February 3, 10, 17, 24	\$6999
	Itinerary featured is for May 2017 - April 20	8 tour departures.	March 3, 10, 17	\$6999
Departures prior to this date will vary. Please confirm at time		April 7, 14	\$6999	
	of reservation.		Single Room Supplement	(+) \$2300 - \$2400
	May 2017 – April 2018	Double	Triple Room Reduction	(+) \$200 (-) \$200
þ	May 13, 27	\$6999	•	.,
þ	June 17	\$6999	Rates are land only, per person, and do not include the	
þ	July 8, 22	\$6999	internal flights on tour. Call about	ut additional dates.

\$6999

### The Complete South Pacific 27 Days from \$6999

### **Cultural Experiences**

- Brace yourself as you meet the Tasmanian Devil.
- Walk amongst wallabies, kangaroos and dingoes at Koala Park.
- Feel at home when overnighting at a New Zealand family's home.
- Explore Te Puia, a Maori cultural and geothermal experience.

### Must-See Inclusions

- Explore the Great Barrier Reef.
- Tour the sandstone domes known as Kata Tjuta at the base of Avers Rock.
- Witness the Little Penguins traverse the beaches at Philip Island.

### **Culinary Inclusions**

- 38 meals included: 24 breakfasts 2 lunches 12 dinners
- · Savor a memorable bush dinner in the Australian Outback.
- Take in the sights during a delightful dinner cruise of Sydney Harbour.
- Learn about the customs of the "Kiwis" during a home-cooked meal.

### **Accommodations**

Days 1, 2 Overnight Flight Days 3 - 5 Pullman International, Cairns Day 6 Sails in the Desert, Ayers Rock Doubletree by Hilton, Alice Springs Day 7 Days 8, 9 Mercure Kakadu Crocodile, Kakadu Days 10, 11 The Swanston Grand Mercure, Melbourne Days 12, 13 Hadley's Orient Hotel, Hobart Days 14 - 16 Sydney area hotel

Days 17 - 19 Heritage Hotel, Queenstown The Hermitage (Mt. Cook Region), Mount Cook Day 20

Day 21 Novotel Hotel, Christchurch Days 22, 23 Novotel Wellington, Wellington Day 24 Home Stay or Millennium Hotel, Rotorua Day 25 Millennium Hotel, Rotorua Day 26 Rendezvous Hotel, Auckland

On some dates alternate hotels may be used.

### **Tour Activity Level**









### **Personalize Your Journey**

Purchase air and receive private home to airport sedan service and airport transfers.

Upgrade your in-flight experience with Elite Airfare. See page 48 for details.

On Tour Options: Visit gocollette.com to learn more.

This trip requires a passport and visa. Your home stay will take place in the greater Rotorua area. Your host family will pick you up at your hotel and return you to meet up with your group the following morning. If you prefer not to stay in a private home, you may choose to stay at your Rotorua hotel with dinner included. Please make your decision known at the time of booking as no changes are allowed on tour. If your preference is not made known, your stay in Rotorua will default to the home stay. The internal flights on this program are not included in the land price. All air, including internal flights, can be purchased through us

Free Fiji Extension land-only offer valid for new bookings on the Complete South Pacific created 7/18/2016 - 12/13/2016 for travel 5/1/2017 - 8/31/2017. Availability is extremely limited, first come first served. Not combinable with any other offers. Not available for groups or bookings made online. Offer may be withdrawn at any time, call for reservations.



## **South Pacific Wonders**

Dream big down under and enjoy the best of two amazing countries

### Start Early

Add an extra day in Los Angeles or Cairns.
Stop and relax in Los Angeles before setting off across the Pacific. **OR** Take more time in Cairns, the gateway to the Great Barrier Reef. call for details.

### Day 1 - Day 2: Depart From Home

Today you board your flight and begin the adventure of a lifetime. Crossing the International Dateline, you skip a day ahead.

**Day 3: Cairns, Australia - Tour Begins**Your tour opens in Cairns, the tropical gateway to one of the world's most spectacular natural attractions and a World Heritage site – the Great Barrier Reef. (D)

Day 4: Great Barrier Reef Board a high speed catamaran for an exciting excursion to the Great Barrier Reef. Explore the reef from your base on Green Island. Enjoy a glass bottom boat ride, stroll the island walking trails, relax on the beaches, snorkel or just watch the fish and sea turtles swim past from the pier. For a more adventurous encounter with the reef, optional scuba diving and an outer reef tour are also available. (B, L)

**Day 5: Cairns** Come to know the history of Australia's original inhabitants at the Tjapukai Aboriginal Cultural Center. Here you'll see traditional dances, learn how to play a didgeridoo or even throw a boomerang. At Hartley's Croc Farm, get up close and personal with crocodiles in their natural habitat! While visiting you also

have the chance to meet some of the local koalas and have a private talk with a wildlife naturalist. Take a cruise on the lagoon and watch for crocodiles before enjoying a delicious Aussie barbecue. (B, D)

**Day 6: Cairns - Sydney** Your morning is at leisure. Make your own adventure or simply relax and take in the tropical atmosphere. Later today, fly to the bustling city of Sydney. (B)

Day 7: Sydney This morning, see where the original English colonists first settled in 1788 during



a city tour of Sydney. Discover one of the world's most fascinating architectural sights as you **take a guided tour of the Sydney Opera House**, poised majestically on Sydney Harbour. Next, learn how raw opals mined from the depths of the Earth are transformed into works of art at the National Opal Centre. The evening is free to explore Sydney at your leisure. (B)

**Day 8: Sydney** Take hold of the exciting city of Sydney during a day of independent exploration. Your Tour Manager will be on hand to offer suggestions. Tonight, experience the best of Sydney. Later, **take** 

in the sights during a delightful dinner cruise of Sydney Harbour. Marvel at the scenic vistas the harbour has to offer including Sydney's magnificent skyline and iconic attractions: the Sydney Opera House and the Harbour Bridge. (B, D)

Day 9: Sydney - Christchurch, New Zealand Today you leave Australia behind and fly to the historic city of Christchurch, New Zealand. Devastated by an earthquake in early 2011, see firsthand how the city known as "the Garden City" is recreating itself. Make yourself right at home this evening when a New Zealand family welcomes you into their home for dinner! This is sure to be an unforgettable experience during which you will make new friends, learn about the customs of the "Kiwis," and enjoy a home-cooked meal. (B, D)

**Day 10: Christchurch** Enjoy some leisure time to explore Christchurch on your own. You may wish to visit the International Antarctic Centre or simply relax and enjoy what the city has to offer. (B)

Day 11: Christchurch - Mt. Cook
Region - Queenstown Traverse the
spectacular countryside to New Zealand's most famous
national park, Mount Cook. Mt. Cook is one of the most
impressive mountains in the world. En route, visit a
Canterbury farmyard for a fantastic opportunity to learn
how a New Zealand family farm operates. Continue
to Queenstown and enjoy a stop at a local fruit stand
to gain an inside look at the produce. This evening,
soak in the breathtaking views during a gondola
ride to dinner at the Skyline Restaurant overlooking
Queenstown, Lake Wakatipu and the Remarkable
Mountains. (B, D)







Day 12: Queenstown - Milford Sound - Oueenstown En route to Milford Sound, enjoy the rugged grandeur of the Hollyford Valley. You'll travel through ancient beech forest via the Homer Tunnel. During a cruise of the breathtakingly beautiful Milford Sound you will see why this fjord is one of the most visited sights on the South Island. Following your cruise, you return to Queenstown. You may choose to return via a short optional flight (weather permitting) for spectacular views of New Zealand's Southern Alps. (B, L)

Day 13: Queenstown Today you could choose to enjoy an optional and exhilarating jet boat ride on the Shotover River; or join the optional "Journey through Middle Earth" tour, showcasing many of the spots where The Lord of the Rings movies were filmed. (B)

#### Day 14: Queenstown - Arrowtown

- Queenstown Enjoy a leisurely touring day as you set off for the beautiful turn-of-the-century Gold Rush settlement of Arrowtown. Take time to explore independently and stroll its quaint, historic streets. Next, explore the Central Otago region where many of New Zealand's best wines are

August 1

grown and produced. During a stop at a local winery, visit their storage cave for a tasting of some of their famous wines. (B, D)

#### Day 15: Queenstown - Tour Ends (B)

# Extend Your Tour

**EXPLORE MORE. Extend your** tour in Fiji. Set out for your corner of paradise. Take time after your adventure to relax and explore Fijian culture. See pages 24-25 for details.

STAY LONGER. Add an extra day in Queenstown or Los Angeles. Enjoy more time in the beautiful resort town of Queenstown on the South Island. **OR** Stop in the "City of Angels" after your Pacific flight before setting

off for home. Call for details.

internal flights on tour. Call about additional dates.

Dates & Prices					
January – April 2017	Double	September 12	\$3599		
January 17, 30	\$3399	October 3, 10, 24, 31	\$3649		
February 7, 14, 21, 28	\$3399	December 26	\$3649		
March 7, 21	\$3399	January 16, 23, 30	\$3649		
April 4, 10, 11, 18, 25	\$3299	February 6, 13, 19, 20, 27	\$3649		
Itinerary featured is for May 2017 - April 2018 tour departures.  Departures prior to this date will vary. Please confirm at time		March 6, 13	\$3649		
		April 3, 9, 10, 17	\$3599		
of reservation.		Single Room Supplement	(+) \$1050 - \$1200		
May 2017 – April 2018	Double	Triple Room Reduction	(-) \$50		
May 2, 30 July 4	\$3599 \$3599	Rates are land only, per person			

\$3599

# **South Pacific Wonders** 15 Days from \$3599

# **Cultural Experiences**

- · Learn about Australia's indigenous heritage at the Tjapukai Aboriginal Cultural Center.
- Get up close and personal with cuddly koalas and native crocodiles at Hartley's Croc Farm.
- Take a guided tour of the fascinating Sydney Opera House.
- Visit a Canterbury farmyard to learn about New Zealand farms.
- Explore the beautiful Gold Rush settlement of Arrowtown.

#### Must-See Inclusions

- · See where the original colonists first settled during a city tour of Sydney.
- Explore New Zealand's most famous national park, Mount Cook.
- · Cruise the breathtakingly beautiful Milford Sound.
- Board a catamaran for an exciting excursion to the Great Barrier Reef.

# **Culinary Inclusions**

- 20 meals included: 12 breakfasts 2 lunches 6 dinners
- Take in the sights during a dinner cruise of Sydney Harbour.
- A New Zealand family welcomes you into their home for dinner!

#### **Accommodations**

Days 1, 2 Overnight Flight

Days 3 - 5 Novotel Oasis Resort, Cairns

Days 6 - 8 Novotel Rockford Darling Harbour, Sydney Davs 9, 10 Rydges Latimer or Chateau on the Park, Christchurch

Days 11 - 14 Millennium Hotel Queenstown, Queenstown

On some dates alternate hotels may be used

# Tour Activity Level 1 2 3 4 5









# **Personalize Your Journey**

Purchase air and receive private home to airport sedan service and airport transfers.

Upgrade your in-flight experience with Elite Airfare. See page 48 for details.

On Tour Options: Visit gocollette.com to learn more.

This trip requires a passport and visa. Due to flight schedules, a post-night in Queenstown may be required (at an additional cost). Please inquire at the time of booking. The internal flights on this program are not included in the land price. All air, including internal flights, can be purchased through us.



# South Pacific Wonders featuring New Zealand's North Island

Go a little further as you experience life down under

## Start Early

Add an extra day in Los Angeles or Cairns.
Stop and relax in Los Angeles before setting off across the Pacific. **OR** Take more time in Cairns, the gateway to the Great Barrier Reef. call for details.

**Day 1 – Day 2: Depart From Home**Today you board your flight and cross the International Dateline, skipping a day ahead.

**Day 3: Cairns, Australia - Tour Begins** Your tour opens in Cairns, the tropical gateway to one of the world's most spectacular natural attractions and a World Heritage site – the Great Barrier Reef. (D)

Day 4: Great Barrier Reef Board a high speed catamaran for an exciting excursion to the Great Barrier Reef. Enjoy a glass bottom boat ride, stroll the island walking trails, relax on the beaches or snorkel. For a more adventurous encounter with the reef, optional scuba diving and an outer reef tour are also available. (B, L)

Day 5: Cairns Come to know the history of Australia's original inhabitants at the Tjapukai Aboriginal Cultural Center. Here you'll see traditional dances, learn how to play a didgeridoo or even throw a boomerang. At Hartley's Croc Farm, get up close and personal with crocodiles in their natural habitat! While visiting you also have the chance to meet some of the local koalas and have a private talk with a wildlife naturalist. Take an exciting cruise on the lagoon and watch for crocodiles before enjoying a delicious Aussie barbecue. (B, D)

Day 6: Cairns - Sydney Your morning is at leisure. Later today, fly to the bustling city of Sydney. (B)

Day 7: Sydney This morning, see where the original English colonists first settled in 1788 during a city tour of Sydney. Next, discover the fascinating architecture of the Sydney Opera House on a guided tour. Then, learn how raw opals mined from the depths of the Earth are transformed into works of art at the National Opal Centre. The evening is free to explore Sydney at your leisure. (B)

Day 8: Sydney Take hold of the exciting city of Sydney during a day of independent exploration. Your Tour Manager will be on hand to offer suggestions. Tonight, experience the best of Sydney on a a delightful dinner cruise of Sydney Harbour. Marvel at the scenic vistas the harbour has to offer. (B, D)

**Day 9: Sydney - Auckland, New Zealand**Today you leave Australia behind and **fly to New Zealand.** Arrive in Auckland, the "City of Sails," rated one of the best places in the world to live. The evening is yours to explore New Zealand's largest city. (B)

Day 10: Auckland - Rotorua Enjoy a panoramic city tour of Auckland featuring the America's Cup Village, the War Memorial, vibrant Queen Street and the Auckland Harbour Bridge. Next, travel to the dramatic geothermal landscape of Rotorua. Known as the Maori capital of New Zealand, over one-third of Rotorua's population has Maori roots dating back over 1,000 years. Tonight, experience an authentic Hangi dinner celebration where you learn all about the warmhearted Maoris. Enjoy an immersive experience featuring authentic Maori entertainment such as the poi dance and the famous "Haka" war challenge. (B, D)

Day 11: Rotorua This morning visit Te Puia, New Zealand's premier Maori cultural and geothermal experience and a landscape of erupting geysers and bubbling mud pools. The National Carving School and National Weaving School are located here, passing on age-old customs by teaching the tribal youth these traditional skills. Take part in an interactive demonstration on the art of weaving. You will also view the Kiwi bird and learn what is being done in an effort to remove the Kiwi from the endangered species list. Next, meet the skilled carvers who work with pounamu – New Zealand greenstone – at a local jade factory. Then, visit the Agrodome where you will see a sheep shearing demonstration and learn about the importance of agriculture to the nation. Tonight is at leisure. (B)

Day 12: Rotorua - Christchurch A short flight brings you to the historic city of Christchurch. Make yourself right at home this evening when a New Zealand family welcomes you into their home for dinner! This is sure to be an unforgettable experience during which you will make new friends, learn about the customs of the "Kiwis," and enjoy a home-cooked meal. (B, D)

**Day 13: Christchurch** Enjoy some leisure time to explore Christchurch on your own. You may wish to visit the International Antarctic Centre, or simply relax and enjoy what the city has to offer. (B)

Day 14: Christchurch - Mt. Cook Region - Queenstown Traverse the spectacular countryside to New Zealand's Mount Cook, one of the most impressive mountains in the world. En route, visit a Canterbury farmyard for a fantastic opportunity to learn how a New Zealand family farm operates. Continue to Queenstown and enjoy a stop







at a local fruit stand to gain an inside look at the produce. This evening, soak in the breathtaking views during a gondola ride to dinner at the Skyline Restaurant overlooking Queenstown, Lake Wakatipu and the Remarkable Mountains. (B, D)

Day 15: Queenstown - Milford Sound - Queenstown En route to Milford Sound, enjoy the rugged grandeur of the Hollyford Valley. During a cruise of the breathtakingly beautiful Milford Sound you will see why this fjord is one of the most visited sights on the South Island. Following your cruise, you return to Queenstown. You may choose to return via a short optional flight (weather permitting) for spectacular views of New Zealand's Southern Alps. (B, L)

Day 16: Queenstown Today Queenstown offers up several options to enhance your tour. Enjoy an optional and exhilarating jet boat ride on the Shotover River: or join the optional "Journey through Middle Earth" tour showcasing many of the spots where The Lord of the Rings movies were filmed. (B)

Day 17: Queenstown - Arrowtown - **Queenstown** Set off for the beautiful turn-of-the-century Gold Rush settlement

of Arrowtown. Take time to stroll its quaint,

historic streets. Next, explore the Central Otago region where many of New Zealand's best wines are produced. Stop at a local winery for a tasting of some of their famous wines. (B, D)

Day 18: Queenstown - Tour Ends (B)

## Extend Your Tour



**EXPLORE MORE. Extend your** tour in Fiji. Set out for your corner of paradise. Take time after your adventure to relax and explore Fijian culture. See pages 24-25 for details.

STAY LONGER. Add an extra day in Queenstown or Los Angeles. Enjoy more time in the beautiful resort town of Queenstown on the South Island. **OR** Stop in the "City of Angels" after your Pacific flight before setting

off for home. Call for details.

# **Dates & Prices**

February - April 2017 Double February 6, 13 \$3999 March 6, 14 \$3999 April 3, 24 \$3899 Itinerary featured is for September 2017 - April 2018 tour

departures. Departures prior to this date will vary. Please confirm at time of reservation.

September 2017 - April 2018 Double September 26 \$4249 October 16, 23 \$4249 \$4249 November 6 February 5, 12 \$4249 March 5, 12 \$4249 April 16, 23 \$4099

Single Room Supplement (+) \$1200 - \$1450 Triple Room Reduction (-) \$50

Rates are land only, per person, and do not include the internal flights on tour. Call about additional dates

# South Pacific Wonders featuring New Zealand's North Island 18 Days from \$4099

# **Cultural Experiences**

- Visit Te Puia, the geothermal experience in the Maori cultural capital, Rotorua.
- · Learn about Australia's indigenous heritage at the Tjapukai Aboriginal Cultural Center.
- Get up close and personal with cuddly koalas and native crocodiles at Hartley's Croc Farm.
- Take a guided tour of the fascinating Sydney Opera House.
- Visit a Canterbury farmyard to learn about New Zealand farms.
- Explore the beautiful Gold Rush settlement of Arrowtown.

#### Must-See Inclusions

- See where the original colonists first settled during a city tour of Sydney.
- Explore New Zealand's most famous national park, Mount Cook.
- Get to know the best of Auckland during a panoramic city tour.
- Cruise the breathtakingly beautiful Milford Sound.
- · Board a catamaran for an exciting excursion to the Great Barrier Reef.

## **Culinary Inclusions**

- 24 meals included: 15 breakfasts 2 lunches 7 dinners
- · Take in the sights during a delightful dinner cruise of Sydney Harbour.
- Experience a memorable authentic Hangi dinner celebration.
- A New Zealand family welcomes you into their home for dinner!

### **Accommodations**

Days 1, 2 Overnight Flight

Days 3 - 5 Novotel Oasis Resort, Cairns

Days 6 - 8 Novotel Rockford Darling Harbour, Sydney

Day 9 Rendezvous Hotel, Auckland Days 10, 11 Millennium, Rotorua

Rydges Latimer, Christchurch Days 12, 13

Days 14 – 17 Millennium Hotel Queenstown, Queenstown

On some dates alternate hotels may be used.

# Tour Activity Level







# See page 47 for details.

# **Personalize Your Journey**

Purchase air and receive private home to airport sedan service and airport transfers.

Upgrade your in-flight experience with Elite Airfare. See page 48 for details.

On Tour Options: Visit gocollette.com to learn more.

This trip requires a passport and visa. Due to flight schedules, a post-night in Queenstown may be required (at an additional cost). Please inquire at the time of booking. The internal flights on this program are not included in the land price. All air, including internal flights, can be purchased through us. Taxes/fees to be paid in local currencies upon exiting from the Rotorua airport are approximately 5 NZD (approx. \$4.25 US dollars)



# **Exploring Australia**

From cosmopolitan Sydney to the rugged Outback and beyond

## Start Early

Add an extra day in Melbourne.
Savor more time in stately Melbourne,
Victoria's coastal capital.
Call for details.

**Day 1 – Day 2: Depart from Home**Cross the International Dateline and begin the adventure of a lifetime by skipping a day ahead.

**Day 3: Melbourne, Australia - Tour Begins** Begin your tour in the beautiful Victorian city of Melbourne. (D)

**Day 4: Melbourne** Today's tour of Melbourne features Fitzroy Gardens and the bustling Victoria Markets. Later you may participate in an optional tour that travels to Phillip Island, the home of the world's largest colony of Little Penguins; protected and studied by rangers, hundreds of them waddle out of the sea and cross the beach to their burrows in the dunes. (B)

Day 5: Melbourne - Adelaide - Barossa Valley Fly to the capital of South Australia — Adelaide. Upon arrival, proceed to the Barossa Valley, one of Australia's most famous wine regions.

Renowned among connoisseurs, the valley's award-winning winemakers attract visitors from around the world. Tonight, enjoy the beauty of Barossa during a scenic dinner overlooking the vineyards. (B, D)

**Day 6: Barossa Valley** Set out on a sightseeing tour of the Barossa Valley. Indulge as you

**visit local wineries** to learn about the region and why the wines garner such high praise. Wine connoisseur or not, sit back and relax while Australian wine experts introduce you to these delicious products. (B)

Day 7: Barossa Valley - Alice Springs
Depart for Alice Springs and delve into life in the
remote Outback. A tour of the area includes the Old
Telegraph Station and Anzac Hill, with its views of Alice
Springs and the surrounding area. Gain insight into the
educational system in the Outback with a visit to the
School of the Air; you may even see a class in session.
Become locally invested as you have the opportunity
to meet the young Aboriginal group, Drum Atweme.
Supported by the Collette Foundation, Drum Atweme is a
musical group comprised of at-risk youth from the local
community. Tonight, continue your cultural immersion
with a memorable bush dinner set against the backdrop
of this unique desert environment. (B, D)

Day 8: Alice Springs Come to know the history and culture of the Walpiri Aboriginal people during a "Dreamtime Tour," where your specialist guide shares stories of creation and everyday Aboriginal life. The remainder of the day is at leisure in this quintessential Outback town. (B)

Day 9: Alice Springs - Uluru (Ayers Rock)
Traverse the "Red Centre" today as you drive to Uluru
(the Aboriginal name for Ayers Rock) in the heart of the
Australian Outback. Prepare for a truly majestic sunset
as you witness the changing colors of Uluru while
enjoying a champagne toast. (B)

Day 10: Uluru - Cairns In the cool of the morning, set out to see this incredible area. Tour Kata

Tjuta and the base of "The Rock," learning about their geology and significance to Aboriginal culture. Later, you fly to Cairns – the tropical gateway to one of the world's most spectacular natural attractions and a World Heritage site – the Great Barrier Reef. (B, D)

Day 11: Cairns This morning, board the Skyrail Rainforest Cableway for an unforgettable ride above the rainforest canopy. There are two stops where you may get off the cableway and experience the forest floor from specially designed boardwalks. The afternoon is at leisure to enjoy the tropical surroundings. (B)

Day 12: Great Barrier Reef Today board a catamaran and sail to the Low Isles to explore the fascinating underwater world of the Great Barrier Reef. Choose how you want to spend your day in paradise. Perhaps you will independently explore the pristine shores of this tiny sand island. Or maybe you will go snorkeling, revealing a wealth of vibrant sea life. You also have the opportunity to meet with a marine biologist during an informative presentation. Or you may also opt to join an expert for a beach and heritage trail walk along the island. (B, L)

Day 13: Cairns The day is yours to explore the town at your own pace or simply relax. Perhaps you will join us for an optional excursion to Hartley's Croc Farm and get up close and personal with crocodiles in their natural habitat. You also have the chance to meet some of the local koalas and have a private talk with a wildlife naturalist; you'll also take an exciting cruise on the lagoon looking for crocodiles. (B, D)

**Day 14: Cairns - Sydney** After a leisurely morning, we fly to Sydney, Australia's largest city, where







British settlers first dropped anchor in 1788. This evening's dinner choice is yours as you choose from a variety of local restaurants along bustling Darling Harbour. (B, D)

Day 15: Sydney Start your day with a tour of Sydney, birthplace of modern-day Australia. Highlights of your tour include Kings Cross, the Harbour Bridge, Chinatown, the Rocks, Circular Quay and the Botanic Gardens. Discover one of the world's most fascinating architectural sights as you take a guided tour of the Sydney Opera House, poised majestically on Sydney Harbour. Next, learn firsthand about opals during a presentation at the National Opal Collection. Discover the wonders of Sydney during your free time. Stroll through the city streets, visit the historic Rocks area, or simply relax and enjoy the atmosphere. Your Tour Manager will be on hand to offer suggestions. (B)

#### Day 16: Sydney - Blue Mountains

- **Sydney** Today is one of the most scenic days of your Aussie adventure. Begin with a visit to the Blue Mountains of New South Wales, a stunning UNESCO World Heritage site. The Blue Mountains are full of geological inspiration including The Three Sisters sandstone rock formations. Experience sandstone plateaus, valleys, river gorges and pristine wilderness. Then, head to Featherdale Wildlife Park where you can meet wallabies, indigenous birds, kangaroos, dingoes and other creatures. Savor some leisure time this evening to sample Sydney's world-class restaurant scene. (B)

Day 17: Sydney Enjoy a day at leisure. This evening, experience a delightful dinner cruise of Sydney Harbour. Marvel at the scenic vistas the harbour has to offer. (B, D)

Day 18: Sydney - Tour Ends (B)

# Extend Your Tour



**EXPLORE MORE. Extend your** tour in Fiji. Set out for your corner of paradise. Take time after your adventure to relax and explore Fijian culture. See pages 24-25 for details.

#### **Dates & Prices** \$4399 Double October 13, 20 January - April 2017 January 20 \$4149 November 3 \$4299 February 3, 4 \$4149 January 19 \$4299 March 3, 17 \$4149 February 2, 16 \$4299 \$4149 \$4299 March 2, 9 \$4299 Itinerary featured is for September 2017 - April 2018 tour departures. Departures prior to this date will vary. Please (+) \$1400 Single Room Supplement confirm at time of reservation. Triple Room Reduction (-) \$50 September 2017 - April 2018 Double Rates are land only, per person, and do not include the September 15 \$4299 internal flights on tour. Call about additional dates

# **Exploring Australia** 18 Days from \$4299

# **Cultural Experiences**

- Come to know the Walpiri Aboriginal people during a "Dreamtime Tour."
- Take a guided tour of the fascinating Sydney Opera House.
- Tour Kata Tjuta and the base of "The Rock" (Avers Rock).
- Meet the young Aboriginal group, Drum Atweme.

#### Must-See Inclusions

- Spend time in the world-famous Barossa Valley wine region.
- Traverse the "Red Centre" on your drive to Uluru (Ayers Rock).
- Tour Sydney, the birthplace of modern-day Australia.
- Board a catamaran and explore the Great Barrier Reef.

# **Culinary Inclusions**

- 23 meals included: 15 breakfasts 1 lunch 7 dinners
- Delight in a bush dinner in the Australian Outback.
- At sunset, enjoy a champagne toast while gazing at Uluru (Avers Rock).
- Take in the sights during a dinner cruise of Sydney Harbour.

#### **Accommodations**

Days 1, 2 Overnight Flight

Days 3, 4 Swanston Grand Mercure, Melbourne Days 5, 6 Novotel Resort, Barossa Valley

Days 7, 8 Doubletree by Hilton, Alice Springs Day 9 Desert Gardens, Uluru, Ayers Rock

Days 10 - 13 Novotel Cairns, Cairns Days 14 - 17 Sydney area hotel

On some dates alternate hotels may be used.

# **Tour Activity Level**







# **Personalize Your Journey**

Purchase air and receive private home to airport sedan service and airport transfers.

Upgrade your in-flight experience with Elite Airfare. See page 48 for details.

On Tour Options: Visit gocollette.com to learn more.

This trip requires a passport and visa. Many departures of this tour can be combined back-to-back with Exploring New Zealand for one completely comprehensive tour of the South Pacific! Please inquire at time of booking. The internal flights on this program are not included in the land price. All air, including internal flights, can be purchased through us.

# collette V cares

for our employees • for our community • for the world



Australia - Drum Atweme creates a positive environment for at-risk Aboriginal girls through traditional music.



# **Exploring New Zealand**

Come to know the best of New Zealand's North & South Islands

# Start Early

Add an extra day in Los Angeles or Auckland. Stop and relax in Los Angeles before setting off across the Pacific. OR Spend time in Auckland, the "City of Sails" before your tour.

Call for details.

# **Day 1 – Day 2: Depart from Home**Cross the International Dateline and begin the adventure of a lifetime by skipping a day ahead.



Day 3: Auckland, New Zealand - Tour Begins Your tour opens in Auckland, the "City of Sails," consistently rated one of the best places in the world to live. Auckland's Polynesian population instills into its chic atmosphere the vibrant feel of the Pacific Islands. This evening, join your fellow travelers for a welcome dinner. (D)

#### Day 4: Auckland - Bay of Islands

Come to know the best of Auckland during a panoramic city tour featuring the America's Cup Village, the War Memorial, bustling Queen Street, the Auckland Harbour Bridge and spectacular views from the harbourside. Next, depart Auckland and travel north to the Bay of Islands, your home for the next two nights. This sunsoaked region boasts more than 144 islands and warm waters with abundant marine life. Visit the Waitangi Treaty House where Maori and British leaders signed the 1840 treaty establishing New Zealand as a nation.

**Day 5: Bay of Islands** We begin the day with a **cruise through the bay's famous Hole in the Rock** and views of the Cape Brett Lighthouse which stands

nearly 500 feet above sea level at the edge of the Cape Brett Peninsula. The rest of the day is yours to independently explore Paihia – the quaint town known as "the jewel of the Bay of Islands." (B)



Day 6: Bay of Islands - Matakohe - Home Stay Leave the sparkling waters of the Bay of Islands behind and head to Matakohe in the agricultural heartland of the North Island. Make a stop at the Kauri Museum where you will come to know

# Exploring New Zealand 21 Days from \$4999





the stories surrounding the giant kauri tree that can grow up to 50 feet wide, 170 feet tall and can live for 2,000 years. Discover how the early settlers used this abundant tree to build a life for themselves. Later, make yourself right at home when a New Zealand family welcomes you for the night! This is sure to be an unforgettable experience as you make new friends, learn about the customs of the "Kiwis" and enjoy a homecooked meal. (B, D)

Day 7: Rotorua Today, find yourself amid the dramatic geothermal landscape of Rotorua. With over one-third of its population boasting Maori roots, this city is known as the Maori capital of New Zealand. Visit Te Puia, New Zealand's premier Maori cultural and geothermal experience. The National Carving School and National Weaving School are located here, passing on age-old customs by teaching the tribal youth these traditional skills. Enjoy the chance to view the Kiwi bird and learn what is being done in an effort to remove

this marvelous creature from the endangered species list. Tonight, experience an authentic Hangi dinner celebration where you learn about the warm-hearted Maoris and their lives before European colonists arrived in Aotearoa (New Zealand) and since. Enjoy an immersive experience featuring authentic entertainment such as the poi dance and the famous "Haka" war challenge. (B, D)

Day 8: Rotorua - Napier Journey into the Hawke's Bay region. After arriving in the city of Napier, which boasts some of the greatest Art Deco architecture in the world, enjoy a guided tour and learn why Napier took on such an eclectic design style. This afternoon, take advantage of time at leisure to stroll the oceanfront promenade and simply soak up the atmosphere. (B)

**Day 9: Napier - Wellington** Travel through the rolling countryside of the North Island. The rural

vistas and the rugged Rimutaka Range slowly give way to Wellington, New Zealand's capital city. (B, D)

**Day 10: Wellington** During your panoramic sightseeing tour of Wellington, view the Beehive, New Zealand's Parliament; historic St. Paul's Church; and the Old Government Building – the largest wooden building in the Southern Hemisphere. Following the tour, visit the Te Papa Tongawera Museum, a fascinating center dedicated to art, history and the Maori culture. (B)

#### Day 11: Wellington - Picton -

Christchurch Board a ferry and sail across Cook Strait to experience what has been called "the most beautiful ferry ride in the world." Arrive in Picton on the South Island. Continue on with a drive along the coast before arriving in the historic city of Christchurch. Devastated by an earthquake in early 2011, see firsthand how the "Garden City" is recreating itself. (B)

Day 12: Christchurch - Franz Josef Glacier Region All aboard! Take in the marvelous snowcapped peaks and beautiful river gorges during your travels across the Southern Alps, winding your way past waterfalls and rugged mountains on the famous TranzAlpine train for a truly inspiring trip through this glorious scenery. Next, meet the skilled carvers who work with West Coast pounamu – New Zealand greenstone — at a local jade factory. You'll end your day at the Franz Josef Glacier Region which offers travelers a rare opportunity to experience a living glacial landscape in a temperate environment. (B, D)

#### Day 13: Franz Josef - Queenstown

Before departing Franz Josef – if the dynamic New Zealand weather cooperates – you may opt to see this beautiful glacier region from a bird's-eye view during a flightseeing tour. En route to Queenstown, watch as the amazing landscape unfolds before your eyes as you pass through the rainforest, bordered by the Southern



Alps and the twisting coastline. After crossing the Haast Pass, arrive in Queenstown, one of New Zealand's prettiest towns. (B, D)

Day 14: Queenstown Enjoy a leisurely day of touring as we set off for the beautiful 19th-century gold rush settlement of Arrowtown. Take time to explore its quaint, historic streets. The Central Otago region is where some of New Zealand's best wines are grown and produced. During a stop at a local winery, visit the underground storage cave – the largest in New Zealand – for a tasting of their award-winning wine. Follow this unforgettable experience with lunch at the winery's fabulous restaurant. Later, return to Queenstown and enjoy some leisure time. (B, L)

**Day 15: Queenstown** A full day of leisure in Queenstown offers several options to enhance your

dream trip. You may shop or people-watch in the village. Or, join the optional "Journey through Middle Earth" tour which takes you through the majestic Remarkable Mountains and the breathtaking Queenstown countryside showcasing many of the spots where The Lord of the Rings movies were filmed. (B)

Day 16: Queenstown - Milford Sound

- **Te Anau** En route to Milford Sound, enjoy the rugged grandeur of the Hollyford Valley. You'll travel through ancient beech forest via the Homer Tunnel. During a **cruise of the breathtakingly beautiful Milford Sound** you will see why this fjord is one of the most visited sights on the South Island. With rock faces that rise nearly 4,000 feet on either side, the scenery will take your breath away. Following your cruise, enjoy an overnight stay on the southern shores of Lake Te Anau, the largest lake on the South Island. Indulge in

a special "Taste of Fiordland" dinner showcasing the bountiful local produce. (B, L, D)  $\,$ 

Day 17: Te Anau - Dunedin Travel to Dunedin, on the southeast coast of New Zealand. One of the earliest European settlements on the islands, Dunedin holds proudly to its Scottish heritage and traditions. Visit the Royal Albatross Centre, the only mainland breeding location in the world for these magnificent birds. Their epic wingspan can reach nearly 10 feet! (B)

**Day 18: Dunedin** This morning's panoramic drive reveals Larnach Castle as well as Baldwin Street, the world's steepest public road. Later you may choose to embark on an optional trip on the spectacular Taieri Gorge Railway; this line was begun in 1879 to serve the inland region of Otago and includes 10 tunnels and 35 bridges. (B)









#### Day 19: Dunedin - Mt. Cook

**Region** The Maori word for Mt. Cook is Aoraki, which means "cloud piercer." Journey through New Zealand's unspoiled wilderness and arrive at Mt. Cook National Park, where permanent ice fields and glaciers blanket the ragged peaks. This is where famed New Zealand mountaineer Sir Edmund Hillary honed his skills before conquering Everest. You may choose to take a nature walk, enjoy an optional glacier flightseeing tour (weather permitting) or simply meditate on the beauty of the Southern Alps. (B, D)

#### Day 20: Mt. Cook -

Christchurch As you return to Christchurch this morning, pause to pay a visit to a working farm. Watch a skilled New Zealand "strong eye" sheep herding dog at work, followed by a sheep shearing demonstration. Get to know these New Zealand farmers over a home-cooked morning tea. Later, enjoy some free time to explore Christchurch on your own. Stroll the city's magnificent gardens or learn its more recent history at the Quake City exhibition at the Re:Start Mall. Tonight, visit the region's earliest home, Riccarton House, and enjoy a farewell dinner. (B, D)

#### Day 21: Christchurch - Tour

**Ends** Your tour comes to a close, leaving you with many pleasant memories of a wonderful trip. (B)

#### Extend Your Tour



**EXPLORE MORE. Extend your** tour in Fiji. Set out for your corner of paradise. Take time after your adventure to relax and explore Fijian culture. See pages 24-25 for details.

STAY LONGER. Add an extra day in Christchurch or Los Angeles.

Stay a little longer in Christchurch and enjoy the most English city outside of England. **OR** Stop in the "City of Angels" after your Pacific flight before setting off for home. call for details.

Dates & Prices					
January – April 2017	Double	October 28	\$5399		
January 7, 14	\$5349	November 4, 18	\$5399		
February 4, 18	\$5349	January 6, 13, 27	\$5499		
March 18	\$5349	February 3, 17, 24	\$5499		
April 22	\$4949	March 3	\$5499		
Itinerary featured is for September 2017 - April 2018 tour departures. Departures prior to this date will vary. Please confirm at time of reservation.		April 21	\$4999		
		Single Room Supplement Triple Room Reduction	(+) \$1600 (-) \$100		
September 2017 – April 2018	Double	•			
September 23	\$4999	Rates are land only, per person. Call about additional dates.			
September 30	\$5399				

# **Exploring New Zealand** 21 Days from \$4999

# **Cultural Experiences**

- Cruise through the Bay of Islands' famous Hole in the Rock.
- Get to know a local New Zealand family during a memorable, authentic dinner and an overnight home stay.
- Overnight at spectacular Mt. Cook National Park, where permanent ice fields and glaciers blanket the ragged peaks.

#### Must-See Inclusions

- Explore Te Puia, a Maori cultural and geothermal experience.
- Traverse the heart of the Southern Alps aboard the famous TranzAlpine train.
- · Relish a breathtaking cruise through Milford Sound fjord.

# **Culinary Inclusions**

- 30 meals included: 18 breakfasts 2 lunches 10 dinners
- Experience an authentic Hangi dinner and learn about Maori culture.
- Enjoy a tasting and lunch at one of New Zealand's wineries.

#### **Accommodations**

Days 1, 2 Overnight Flight Day 3 Rendezvous Hotel, Auckland Days 4, 5 Scenic Bay of Islands, Paihia

Day 6 Home Stay or Millennium Hotel, Rotorua

Millennium Hotel, Rotorua Day 7 Day 8 Scenic Te Pania, Napier Days 9, 10 Amora Hotel, Wellington Chateau on the Park, Christchurch Day 11 Day 12 Scenic Franz Josef Glacier, Franz Josef Days 13 - 15 Heritage Queenstown Hotel, Queenstown Distinction Hotel & Villas, Te Anau **Day 16** 

Days 17, 18 Southern Cross Hotel, Dunedin Day 19 The Hermitage Hotel, Mount Cook Day 20 Chateau on the Park, Christchurch

On some dates alternate hotels may be used.

# Tour Activity Level 1 2 3 4 5

See page 47 for details.









# **Personalize Your Journey**

Purchase air and receive private home to airport sedan service and airport transfers.

Upgrade your in-flight experience with Elite Airfare. See page 48 for details.

On Tour Options: Visit gocollette.com to learn more.

This trip requires a passport. Your home stay will take place in the region of Rotorua. Your host family will pick you up and return you in the morning, when you will be transferred to your hotel. If you prefer not to stay in a private home, you may choose to stay at your Rotorua hotel with dinner included. Please make your decision known at the time of booking as no changes are allowed on tour. If your preference is not made known, your stay will default to the home stay. Many departures of this tour can be combined back-to-back with Exploring Australia for one completely comprehensive tour of the South Pacific! Please inquire at time of booking.

# Frequently Asked Questions

#### Accommodations

What is the difference between a twin room and a double room? In certain countries, hotel rooms tend to be smaller than U.S. standard accommodations. A double room is designed to accommodate two people, but may not have two separate beds. A twin bedded room has two separate beds of any size, and is the type most commonly utilized.

What size is a triple room? A triple room is the same size as a twin bedded room and beds will accommodate three people, but we cannot guarantee that there will be three separate beds. If there are only two beds, a rollaway may be requested but cannot be guaranteed due to size of room and fire codes. Please inquire at time of reservation.

**Can my children travel on tour?** Children over the age of 5 may travel on a Collette tour accompanied by an adult. Child land rates are valid for ages 5-12, sharing a room with two full-paying adults.

**Are single and triple rooms always available?** On many tours, triple and single accommodations are limited and are available on a first come, first served basis. Be advised that single rooms are often smaller.

When can I check into my hotel? Normal check-in time is late afternoon in most locations. Due to early arrival times into some cities, rooms may not always be available for immediate check-in.

#### Air

Can Collette book our airline reservations? Collette is happy to assist you in accommodating your flight needs. Due to tour scheduling and limited availability, you are strongly encouraged to take advantage of Collette's air packages. We are not responsible for air arrangements you have made on your own. On occasion, it is necessary to change tour dates. In this case, we can only protect air reservations booked through Collette. For all air reservations, it is strongly recommended to reconfirm flights before departure, in the event that the airline has an unexpected schedule change. We cannot assume responsibility for schedule changes, routings or flight cancellations involving the airlines. Not all airlines offer pre-assigned seats. Some charge a fee for seats which will be at the guests' expense. Where pre-assigned seats are not offered, the guests must contact the airline directly to arrange seat assignments.

#### Attractions & Sightseeing

Are attractions always available? Access to some attractions or Collette Foundation sites may be affected by the observance of holidays, weather conditions or other circumstances. As a result, the days and order of sightseeing may change to best utilize your time on tour. Boat rides are weather permitting. Some attractions may not be available during the "off-season" months. When attractions are unavailable, other similar attractions will be substituted. Wildlife sightings are not guaranteed.

Is there a lot of walking on tour? We pride ourselves on bringing travelers the very best experiences a destination offers. Our itineraries include many activities and may consist of walking on uneven terrain or significant walking at times. Some of the most unique sightseeing can mean accessing locations that restrict motorcoaches, especially in historic areas. Some hotels/lodges in remote locations may not have elevators. For your comfort, we recommend bringing walking shoes. Review each tour's "Tour Activity Level" and "Tour Pacing" (pg 47) for details.

Can you tell me more about the safaris? In order to most fully experience the wildlife, you will be traveling by custom-built safari vehicle which requires climbing in and out frequently and sometimes travels on bumpy roads. To experience Africa fully, we recommend that all travelers be in reasonably good health and prepare properly.

**How can I plan for shore landings?** Special clothing is required for the shore landings (Antarctica, Galapagos); please refer to your predeparture documents for important details.

**Are all theater performances suitable for children?** Some theater performances may be unsuitable for children – consult your tour manager.

#### **Documentation**

**Do I need a passport?** Government-issued identification is required for all air travel. A valid passport is required for all trips outside the USA. All passengers should check with the appropriate foreign consulate for entry and validity requirements. We recommend that your passport has six months validity, and at least 3 blank pages. Passports and visas are the responsibility of each client.

**International Borders** Any child under age 16 (traveling without a parent or legal guardian to Canada) must have written permission from a parent or legal guardian.

Please be advised that if you have been convicted of an offense, or have committed a criminal act that is an offense under the laws where it occurred and would be an offense in Canada, you may be inadmissible into Canada. You will need to apply for a Minister's Permit of Approval of Rehabilitation at a Canadian Consulate. All other travelers should contact the appropriate consulate for entry requirements in other international destinations.

In South Africa, children are required to have a passport as well as additional documentation to travel with you into and out of the country. Please consult the South African Embassy for the current specific requirements related to your travel dates.

#### **Extending Your Stay**

Can I extend my tour to see more of a region? Yes! You may enhance your tour by purchasing either an extension or pre/post hotel stays, offered on select tours. Extensions may be "hosted" rather than escorted. When hosted, passengers will be greeted upon arrival by a local tour manager who will provide all included services and be available on-call during the duration of the extension. A minimum number of passengers may be required to operate some extensions. Extensions not purchased at time of deposit are subject to availability and applicable charges at time of request.

Collette also offers pre and post hotel nights before and/or after a tour for you to explore the destination independently. Should you purchase additional nights, please be advised that your tour manager will not be available during this time.

#### Extras

What is not included in the tour price? The land price does not include air travel, airline fees, airport or departure taxes, transfers, visas, customary end-of-trip gratuities for your Tour Manager, driver, local guides, hotel housekeepers, cruise ship waitstaff, and any incidental charges.

#### Late Bookings

**Do you accept late bookings?** Tour sales normally close 7 days prior to departure. All late bookings are on request and must be guaranteed with a credit card if within 60 days of departure date.

#### **On-Tour Experience**

Where do I meet my Tour Manager? Your tour will begin at your first hotel. The Tour Manager will make contact with you at the hotel and will provide details relating to your tour. The hotel's address and phone number will be included in your documents.

Can I prepurchase optional excursions/activities? Yes, the majority of optional excursions and activities are available for advance purchase for applicable tours provided that you make your options purchase prior to 15 days of the tour departure. Collette makes it convenient to reserve presold options by visiting our website for a full listing of activities and excursions or when your reservation is made with our reservations staff. In addition, there are benefits to prepurchasing options including a price guarantee once your

tour is paid in full. So, while the cost of an optional activity may change from the time you book your tour, once payment is received in full, your preselected options are guaranteed by Collette at their original price. Although you can still purchase options while on tour, reserving them ahead of time ensures you a spot in the event that the activity sells out. Collette will provide a refund if you cancel a presold option prior to tour departure. Any presold options canceled while on tour are nonrefundable.

#### What do these symbols mean?



Leisure Stay tours are designed to allow for multiple night stays at each hotel. This allows you a more leisurely pace and more time to explore the destinations on your own.



Cruise-Land tours combine the best of both land and sea. These tours feature all the qualities of our traditional escorted tours, including a Tour Manager, and also include an ocean vessel and a portion on land.



River Cruise tours feature small, intimate vessels for a more personal experience as you travel through a variety of beautiful waterways that are inaccessible to larger cruise ships, and sometimes include a portion on land.

#### Revisions/Changes

**Would my tour date ever be changed?** While it is unlikely, Collette does reserve the right to cancel a tour prior to departure. Should this happen, Collette will make every effort to put you on another departure date. If an alternate cannot be found, a full refund will be made. Air booked through Collette will be protected. We cannot be held responsible for penalties incurred if you have secured your own air.

**Can I make changes to my reservation?** Should you decide to change your reservation after initial booking, a handling fee of \$25 per transaction will be charged. A change of tour date, tour itinerary or passenger name, within the guidelines of the cancellation policy, will be treated as a cancellation and regular cancellation fees may apply.

Revisions to air tickets are subject to the rules and regulations of the airline. See our Cancellation Policy for more details.

#### **Tour Pacing**

How can I be best prepared for the pacing and physical requirements on a Collette tour? Tour pacing varies by itinerary, and each destination's sightseeing and activities are unique. Pacing is subject to personal interpretation. At Collette, we do include the best a destination has to offer, enhancing your overall tour experience. For overnight pacing of a tour, please refer to the "Accommodations" section on each tour page and on the tour map. These describe the number of nights you will stay in each hotel during your tour. The day-by-day descriptions will provide additional detail about the number of activities included in each day.

The Tour Activity Level Ranking is featured on each tour itinerary in a circle. The definition of each activity level is listed here. If you have additional questions regarding a specific tour, please inquire at time of reservation. For your comfort, we recommend packing comfortable walking shoes so you can fully enjoy every aspect of your tour.

**Level 1:** At a very leisurely pace, this tour involves minimal physical activity, such as climbing some stairs, boarding a motorcoach, and walking from the hotel reception area to hotel rooms and dining areas.

**Level 2:** This tour requires average physical activity. You should be in good health, able to climb stairs and walk reasonable distances, possibly over uneven ground and cobblestoned streets.

**Level 3:** This tour includes moderate physical activity. The itinerary blends some longer days with shorter days and more leisure time. Walking tours,

as well as walking slightly longer distances, up stairs or on uneven walking surfaces should be expected.

**Level 4:** To truly experience the program and destination, you need to be able to participate in physical activities such as longer walking tours, walking over uneven terrain, climbing stairs and periods of standing. Some of the touring days may be longer, with select included activities occurring later in the evening.

**Level 5:** This tour is very active, requiring participants to be physically fit to fully enjoy all the experiences. This itinerary has more strenuous activities which may include such things as: extensive walking tours, transfers over uneven and dusty terrain, high altitudes, early morning departures, late night activities, or extreme temperatures. All conditions do not apply to all days, so please read the itinerary carefully and speak to one of our travel counselors to determine if this tour is right for you. We recommend this program to individuals who are physically fit. Unfortunately, this tour is not appropriate for individuals who use either walkers or wheelchairs. If this trip is not ideally suited for you, our travel counselors can help determine the perfect trip for you.

#### **Transfers**

Are airport and hotel transfers available? Roundtrip airport-to-hotel transfers are provided for all passengers who purchase airfare through Collette. These transfers do not apply to pre- and post-night stays. Passengers who do not purchase airfare through Collette can purchase transfers (for the first and last day of the tour) at an additional cost of \$100 per person, roundtrip. Some restrictions may apply. All transfers leave at prescheduled times.

Are airport transfers available for pre/post hotel stays? All passengers who purchase pre and post hotel nights through Collette may also purchase transfers to/from the airport and the pre or post hotel. Please inquire at time of booking.

What is Roundtrip Home to Airport Sedan Service? It's your ticket to and from the airport. This service is available for all air-inclusive tour bookings. This personalized service is included in many U.S. cities within a 50 mile radius from more than 90 airport gateways.\* Service is available between 51 and 75 miles for a small fee. Not valid on group travel.

\*One transfer per room booking. Additional stops are not permitted on route.

#### **Travel Loyalty**

What is Travel Loyalty by Collette or TLC? It allows you to automatically receive a \$150 travel credit for each trip you take.† It's our way of saying thank you for making us your #1 choice in guided travel. Be sure to enroll in TLC to take advantage of this benefit.

†Full credit is valid for your next tour when you travel within 12 months of the original trip. \$100 of the credit remains valid for travel within 13-24 months, and the entire credit expires 24 months after the original trip.

#### **Our Awards**







## **Partnerships**



# The choice is yours. 3 great air options.

Enjoy the benefits of air-inclusive bookings. Allow us to be your liaison with the airlines and to handle all the details. Choose Flex Airfare, Instant Purchase, or Elite Airfare.

	Flex Airfare	Instant Purchase Airfare <sup>3</sup>	Elite Airfare⁴
Receive roundtrip home to airport sedan service – your journey begins at home!	•	•	•
Free roundtrip airport to hotel transfers included <sup>2</sup>	•	•	•
Dedicated Concierge Service			•
Lounge Passes <sup>5</sup>			•
Express Check-In <sup>5</sup>			•
Eligible for Collette's Travel Protection Plan	•	part b	<ul><li>part b</li></ul>
Benefit from our flexible change and refund policies	•		<i>(ii)</i>
Deposit now, pay the balance later	•		<i>(ii)</i>
Eliminates future surcharges by locking in price		•	
All the perks of upgraded air (more leg room, comfort	t, and space)		•













<sup>1</sup>This roundtrip home to airport sedan service is included in many U.S. cities within a 50 mile radius from more than 90 airport gateways when you purchase an air-inclusive tour. Service is available between 51 and 75 miles for a small fee. One transfer per room booking. Additional stops not permitted on route. Not valid on group travel. <sup>2</sup>These transfers are available on the first and last day of the actual tour dates and when you are traveling on select flights (not applicable to pre & post nights). Land only clients may purchase transfers on the first and last day of the actual tour dates for an additional cost of \$100 per person, roundtrip (some restrictions may apply). Clients who purchase pre/post hotel nights may purchase transfers to/from the pre/post hotel. <sup>3</sup>Instant Purchase Airfare is offered on select dates; consult your booking agent. <sup>4</sup>Elite Airfare status is only included with the purchase of a First Class, Business Class or Premium Economy ticket with either Flex or Instant Purchase Air. <sup>5</sup>Lounge Passes & Express Check-In are based on airline and airport availability for Business Class passengers only; Premium Economy tickets do not qualify. Lounge passes are not available for travel from North America to destinations within North America or the Caribbean.

M Not applicable with Instant Purchase Airfare.

# Reservation Information

#### **Land Rates**

Land rates are per person, double occupancy. Availability of departures at the prices noted in the brochure is limited. For current prices, please see our website. Government taxes and fees are additional. Land rates are guaranteed at time of deposit.

#### **Payments**

#### Land Package Deposit

- A \$250 non-refundable deposit is due with your land only reservation.
- For Antarctica and Cruises only reservations, a non-refundable \$500 deposit is required. An additional \$1,000 is due 180 days prior to departure for Antarctica.

#### Air Inclusive Package Deposit

- A \$500 non-refundable deposit is due with your air inclusive reservation. If you
  purchase our Travel Protection Plan, the air inclusive deposit required is only \$250
  plus the cost of the Travel Protection Plan.
- For Antarctica and Cruise air inclusive reservations, a non-refundable \$750 deposit is required. If you purchase our Travel Protection Plan, the air inclusive deposit required is only \$500 plus the cost of the Travel Protection Plan. An additional \$1,000 is due 180 days prior to departure for Antarctica.

#### Instant Purchase Air

 If you have selected Instant Purchase Air, the deposit required is the full cost of the airfare plus a \$500 deposit (or \$250 with the Travel Protection Plan), all of which is non-refundable

Should you decide to purchase our per-person Travel Protection Plan, you must do so at the time of booking. Payment of this Plan includes the Pre-Departure Cancellation Fee Waiver which protects you from penalties in the event you have to cancel your entire tour package for any reason up to the day prior to departure (see Part A for more details). If you originally purchased nonrefundable airline tickets, Part B of the Travel Protection Plan may provide a refund for the airline tickets, taxes, or fees in the event of a cancellation for a covered reason (see Part B for more details). The balance is due 60 days before departure on all tours, except cruises. The balance is due 120 days before departure for cruises. Payment may be made by charging to clients' Mastercard, Visa, American Express, or Discover (card imprint and signature required) or by sending a check or money order. All land rates are guaranteed upon deposit. Payment may also be made online at https://reservations.gocollette.com/payment.aspx

#### TRAVEL PROFESSIONALS PLEASE CONTACT:

Collette: 1-800-611-3361

#### PLEASE SEND PAYMENTS TO:

Collette Travel Service, 162 Middle Street, Pawtucket, RI 02860

Attn: Accounts Receivable

#### **Revision Fees**

A handling fee of \$25.00 per transaction will be assessed for any change or revision made to a reservation. A change of departure date within 11 months of departure will be treated as a cancellation, and cancellation charges will apply.

#### **Cancellation Charges**

Cancellations of confirmed bookings and transfers to new travel dates both result in penalties and fees assessed by travel suppliers. If you need to transfer or cancel for any reason prior to tour departure, the following cancellation fees will be assessed on your land or cruise product. Air is 100% nonrefundable once paid in full. If canceled prior to being paid in full, the following cancellation fees will also apply to air.

- More than 60 days prior to departure: a nonrefundable deposit will be retained.
- 60 16 days prior to departure: 30% of land or cruise price
- 15 1 day prior to departure: 50% of land or cruise price
- Day of departure and after: 100% of land or cruise price

#### Exceptions:

#### Ocean Cruises:

- More than 90 days prior to departure, a nonrefundable deposit will be retained.
- 90 61 days prior to departure: 35% of land or cruise price
- 60 31 days prior to departure: 60% of land or cruise price
- 30 0 days prior to departure: 100% of land or cruise price

#### River Cruises: including Europe, Russia, Egypt and China

- More than 90 days prior to departure, a nonrefundable deposit will be retained.
- 90 61 days prior to departure: 50% of land or cruise price
- 60 31 days prior to departure: 85% of land or cruise price
- 30 0 days prior to departure: 100% of land or cruise price

#### Galapagos & Antarctica:

- More than 120 days prior to departure: nonrefundable deposits will be retained.
- 120 90 days prior to departure: 60% of land or cruise price
- 89 0 days prior to departure: 100% of land or cruise price
- \* Instant Purchase air and its associated taxes, fees and surcharges are 100% nonrefundable at time of reservation.

Upon cancellation of transportation or travel services where you, the customer, are not at fault and have not canceled in violation of the terms and conditions above, you will be refunded 100%.

#### **Airfare**

For your convenience, we offer airfare for purchase with all tour packages. If you purchase an air-inclusive program, your airfare will be quoted inclusive of all fuel, taxes and fees. Your rates are subject to change until paid in full. Seats are limited and may not be available on every flight or departure date.

Instant Purchase Nonrefundable Airfare includes roundtrip airport/hotel transfers (excluding pre- or post-days and extensions). Instant Purchase nonrefundable airfare requires full payment at the time of booking. If you purchase the Travel Protection Plan, the Instant Purchase nonrefundable airfare may be covered, if you cancel your trip for a covered reason (see Part B for more details). Tickets will be issued immediately and once issued are nonrefundable, and may only be changed for a fee up to \$300 plus any difference in airfare for travel in the following 12 months; specific fees and policies may vary by airline. These tickets include an administration fee and roundtrip airport-to-hotel transfers, of which both hold no airline reissue value. Once issued, there can be no fluctuation in price due to an increase in government taxes or in airline fuel surcharges. Therefore, any such fees or airport-to-hotel transfers are not refundable under any circumstances.

#### Aircraft Cabin Disinsection Disclaimer

Some countries may require aircraft cabin insecticide treatment for inbound foreign flights. Information about aircraft disinsection requirements and a list of countries requiring such disinsection are available online at http://www.dot.gov/office-policy/aviation-policy/aircraft-disinsection-requirements.

#### **Travelers Needing Special Assistance**

You must report any disability requiring special attention to Collette at the time the reservation is made.\* Collette will make reasonable efforts to accommodate the special needs of tour participants. Such participants, however, should be aware that the Americans with Disabilities Act is inapplicable outside of the United States and facilities outside the United States for disabled individuals are limited. It is strongly recommended that persons requiring assistance be accompanied by a companion who is capable of and totally responsible for providing the assistance. Neither Collette nor its personnel, nor its suppliers, may physically lift or assist clients into transportation vehicles. If a traveler thinks he or she might need assistance during a trip, he or she should call Collette to determine what assistance might reasonably be given. Collette cannot provide special individual assistance to tour members with special needs for walking, dining or other routine activities.

\*To request a wheelchair accessible room on a cruise, the traveler or person sharing the room must have a recognized disability that alters a major life function and requires the use of a mobility device and the use of the accessible features provided in the wheelchair accessible stateroom.

#### **Holiday and Museum Closures**

Museum visits and personal shopping time may be disrupted due to unforeseen circumstances or many religious, state and local holidays observed throughout the world.

#### **Motorcoach Washrooms**

Most motorcoaches used on our tours are equipped with washrooms except safari vehicles, exotic locations, and some of our Explorations tours. These are typically for emergency use, as we make plenty of comfort stops, allowing you the opportunity to use public restrooms and/or stretch your legs.

#### **Maps and Photos**

Maps shown on tour pages are current at the time of printing and may not reflect actual tour routing should the tour change. Photos shown on tour pages are reflective of the area(s) visited, but may not be included in the actual tour itinerary.

#### **Baggage Disclaimer**

Although every effort is made to handle passengers' luggage as carefully as possible, Collette is not responsible for and does not assume liability or accept claims for loss of or damage to luggage due to breakage, theft or wear and tear through hotel and group carrier handling. It is recommended for your own self-interest and protection that you have adequate insurance to cover these eventualities. Check with your sales agent for low-cost insurance to cover these risks.

#### **Checked Baggage Charges:**

Some airlines may impose additional charges if you choose to check any baggage. Please contact your airline or refer to its website for detailed information regarding your airline's checked baggage policies. Please be advised there is a \$25 USD/CAD charge (per piece) for checked baggage on most transborder flights between U.S. & Canada. This is a fee levied by the airlines, not Collette, and may be subject to change.

#### Explanation of Responsibilities and Tour Conditions for Collette

Each client is responsible for proper documentation and inoculations that may be required and/or recommended to participate on tour. Please contact your local travel clinic or personal physician for specific details on the destinations you are traveling to and from. Any person reserving or purchasing any Collette product published in this brochure accepts the condition that Collette reserves to itself the exclusive right to change or cancel itineraries, hotels, and other tour components whenever it is deemed necessary. If this occurs, every effort will be made to offer alternate dates and/or programs. Published times on itineraries are as accurate as possible but subject to change due to traffic, weather, mechanical and any other conditions beyond Collette's control that prevent Collette from operating as scheduled. Collette expressly disclaims any liability for any damages that may be incurred for any changes, cancellations or delays on any itinerary on any Collette tour.

All rates on foreign tours are subject to fluctuations of currency and may be changed when necessary without advance notice prior to deposit.

All rates published are per person as indicated and are based on double occupancy when only one rate is shown. Reservations will be accepted subject to availability at the time of request and will be considered confirmed only upon receipt of a minimum deposit. Child land rates are available and are valid for ages 5-12, sharing a room with two full-paying adults.

Collette does not accept liability in the case of any passenger being denied boarding by any airline carrier due to the carrier's overbooking of a flight. All cancellation charges, fees and refunds for any tour within this brochure are in effect as of the effective date as indicated on page 47 and supersede any other previously printed policies relating to these same charges.

#### GENERAL DISCLAIMER

Neither Collette Travel Service, Inc., its affiliated entities and its and their employees, shareholders, officers, directors, successors, agents, and assigns (collectively "Collette"), own or operate any person or entity which is to or does provide goods or services for these trips. Collette does not maintain control or operate the personnel, equipment, or operations of these suppliers it uses and as such Collette assumes no responsibility for and cannot be held liable for any personal injury, death, property damage or other loss, accident, delay, inconvenience, or irregularity which may be occasioned by reason of (1) any wrongful, negligent, willful or unauthorized acts or omissions on the part of any of the suppliers or other employees or agents, (2) any defect in or failure of any vehicle, equipment, or instrument owned, operated or otherwise used by any of these suppliers, or (3) any wrongful, willful or negligent act or omission on the part of any other party not under the supervision and control of Collette.

Client shall indemnify and hold harmless Collette Travel Service, Inc., its affiliated entities and its and their employees, agents, shareholders, officers, successors and assigns (collectively "Collette"), from all suits, actions, losses, damages, claims or liability for any personal injury, death, property damage or other loss, accident, delay, inconvenience or irregularity which is occasioned by any negligent acts or omissions of Collette arising out of any goods or services provided for this or these trips.

Additionally, responsibility is not accepted for losses or expenses due to sickness, lack of appropriate medical facilities or practitioners, weather, strikes, theft or other criminal acts, war, terrorism, computer problems, or other such causes. All services and accommodations are subject to the laws of the country in which they are provided. Collette reserves the right to make changes in the published itinerary whenever, in their sole judgment, conditions warrant, or if Collette deems it necessary for the comfort, convenience, or safety of the tour. Collette reserves the right to withdraw any tour announced. Collette reserves the right to decline to accept any person as a member of the tour, or to require any participant to withdraw from the tour at any time, when such action is determined by the Tour Manager to be in the best interests of the health, safety, and general welfare of the tour group or of the individual participant. Neither does Collette accept liability for any carrier's cancellation penalty incurred by the purchase of a nonrefundable airline or other ticket to the tour departure city and return or otherwise. Baggage and personal effects are the sole responsibility of the owner at all times.

Participants may be photographed for the promotional purposes of Collette. Payment of the deposit to Collette constitutes acceptance of these terms and conditions.

#### ARBITRATION

I agree that any dispute concerning, relating, or referring to this contract, the brochure or any other literature concerning my trip, or the trip itself, shall be resolved exclusively by binding arbitration according to the then existing rules of the American Arbitration Association in the State of Rhode Island. Such proceedings will be governed by and in accordance with substantive Rhode Island law. The arbitrator and not any federal, state, or local court or agency shall have exclusive authority to resolve any dispute relating to the interpretation, applicability, enforceability, conscionability, or formation of this contract, including but not limited to any claim that all or any part of this contract is void or voidable.

#### FORUM SELECTION

This Agreement shall be governed and interpreted pursuant to the laws of the State of Rhode Island by mutual agreement of the parties hereto and the Federal and State Courts in Rhode Island shall have exclusive and sole jurisdiction over any dispute, controversy or suit arising relative to this Agreement.

#### **Consumer Protection Plans**

Collette is a member of the following organizations: the National Tour Association, the United States Tour Operators Association, the Alliance of Canadian Travel Associations, the Travel Industry Council of Ontario, and the Association of British Travel Agents. Some of these associations operate a consumer protection plan to cover deposits placed with any tour operator member.

Collette is proud to be a member of USTOA (United States Tour Operators Association), an association that represents the tour operator industry. The USTOA logo on our brochures signifies that Collette is a member in good standing and is backed by their \$1 Million Travelers Assistance Program. Collette, as an Active Member of USTOA, is required to post \$1 million with USTOA to be used to reimburse, in accordance with the terms and conditions of the USTOA Travelers Assistance Program, the advance payments of Collette customers in the unlikely event of Collette's bankruptcy, insolvency or cessation of business. Further, you should understand that the \$1 million posted by Collette may be sufficient to provide only a partial recovery of the advance payments received by Collette. Complete details of the USTOA Travelers Assistance Program may be obtained by email to information@ustoa.com or by visiting their website at www.USTOA.com.

Collette is pleased to give this additional protection to our clients.







#### **Collette's Travel Protection Plan**

Part A Waiver Only provided by Collette Travel Service, Inc.: Payment of a per person Travel Protection Plan fee guarantees a full refund of all payments (including deposit), except the Travel Protection Plan fee itself, made to Collette for travel arrangements in case of cancellation of your travel plans for any reason prior to the day of departure. The Travel Protection Plan fee with air only covers airline tickets you have purchased from Collette.

Exception: If you originally purchased nonrefundable airline tickets, the Travel Protection Plan does not provide a refund for the airline tickets, taxes or fees, in the event of a cancellation. This air ticket may be covered by Collette's Travel Protection Plan under Part B, if you cancel your trip for covered reasons (see Part B for more details).

Collette's Travel Protection Plan protects you from penalties in the event you have a need to cancel your entire inclusive tour package up to the day prior to departure. The Travel Protection Plan does not indemnify you from penalties if you choose to cancel partial tour components or air. If you choose to partially cancel your tour, you will be responsible for a revision fee as well as any penalties that are incurred at the time of the cancellation.

Collette's Travel Protection Plan does not cover any single supplement charges which arise from an individual's traveling companion electing to cancel for any reason prior to departure. In this case, the single supplement will be deducted from the refund of the person who cancels. (However, the Part B Benefits referenced below include a single supplement benefit of \$1,000 for certain covered reasons, as detailed in Part B.) Division of this charge between the two passengers involved is solely their responsibility. If insufficient funds are deducted from the canceling client, the traveling client will be charged the remaining portion of the single supplement.

Payment of the Travel Protection Plan Fee (if chosen) must be received by Collette with your deposit. The fee is nontransferable and valid for each applicant only.

Collette can assume no responsibility for and cannot be held liable for any wrongful, negligent or unauthorized acts or omissions of any travel agent or travel agency other than that of Collette Travel Service, Inc. itself, and its own employees.

#### Where to Present Part A Claims

To request a refund under the Travel Protection Plan, please call Collette and send any unused airline tickets to:

Collette

ATTN: Customer Service Department

162 Middle Street, Pawtucket, RI 02860

If cancellation occurs prior to departure, contact the Collette Reservations Department. When a client cancels prior to departure, any refunds are processed through the booking agent.

Following is an outline of the Services and Insurance Plan Benefits provided.

#### PART A - Benefits Provided By Collette:

Pre-departure Cancellation Fee Waiver up to Trip Cost

The Pre-Departure Cancellation Fee Waiver is provided by Collette and is not an insurance benefit underwritten by United States Fire Insurance Company.

Part B Insurance Benefits provided by United States Fire Insurance Company: On tour, insurance benefits are provided if you: must interrupt your trip or return home early for a covered reason; incur medical expenses for a covered sickness or injury; need medical assistance or evacuation; suffer a baggage loss or delay of more than 24 hours; or are delayed on tour for 12 hours or more for a covered reason.

SCHEDULE OF BENEFITS	MAXIMUM BENEFIT AMOUNT	
Trip Cancellation	Amount Purchased*	
Trip Interruption	150% of Trip Cost	
Single Supplement	\$1,000	
<ul> <li>Missed Connection</li> </ul>	\$1,500	
<ul> <li>Travel Delay (Up of \$100 per Day)</li> </ul>	\$1,500	
<ul> <li>Medical Expense/Emergency Evacuation</li> </ul>		
Accident & Sickness Medical Expense	\$25,000	
Emergency Evacuation & Repatriation	\$50,000	
<ul> <li>Accidental Death &amp; Dismemberment</li> </ul>	\$25,000	
<ul> <li>Baggage and Personal Effects</li> </ul>	\$1,500	
Baggage Delay	\$200	

\*This benefit is only applicable to Instant Purchase (nonrefundable) air tickets and does not cover any other land, air or water travel arrangements.

#### PART B Insurance Benefit Exclusions & Limitations

1. suicide, attempted suicide or any intentionally self-inflicted injury of You, a Traveling Companion, Family Member or Business Partner booked to travel with You, while sane or insane; 2. an act of declared or undeclared war; 3. participating in maneuvers or training exercises of an armed service, except while participating in weekend or summer training for the reserve forces of the United States, including the National Guard; 4. riding or driving in races, or speed or endurance competitions or events; 5. mountaineering

(engaging in the sport of scaling mountains generally requiring the use of picks, ropes, or other special equipment); 6. participating as a professional in a stunt, athletic or sporting event or competition; 7. participating in skydiving or parachuting except parasailing, hang gliding, bungee cord jumping, extreme skiing, skiing outside marked trails or heli-skiing, any race, speed contests, spelunking or caving, or scuba diving if the depth exceeds 120 feet (40 meters) or if You are not certified to dive and a dive master is not present during the dive; 8. piloting or learning to pilot or acting as a member of the crew of any aircraft; 9. being Intoxicated as defined herein, or under the influence of any controlled substance unless as administered or prescribed by a Legally Qualified Physician; 10. the commission of or attempt to commit a felony or being engaged in an illegal occupation; 11. normal childbirth or pregnancy (except Complications of Pregnancy) or voluntarily induced abortion: 12, dental treatment (except as coverage is otherwise specifically provided herein); 13. due to a Pre-Existing Condition, as defined in the Plan. The Pre-Existing Condition Limitation does not apply to the Emergency Medical Evacuation or Return of Remains coverage; 14. any amount paid or payable under any Worker's Compensation, Disability Benefit or similar law; 15. a loss or damage caused by detention, confiscation or destruction by customs; 16. Elective Treatment and Procedures; 17. medical treatment during or arising from a Trip undertaken for the purpose or intent of securing medical treatment; 18. failure of any tour operator, Common Carrier, or other travel supplier, person or agency to provide the bargained-for travel arrangements for reasons other than Bankruptcy or Default; 19. a mental or nervous condition, unless hospitalized for that condition while the Plan is in effect for You; or 20. a loss that results from a Sickness, Injury, disease or other condition, event or circumstance which occurs at a time when the Plan is not in effect for You.

Non-Insurance Services	
One Call 24-Hour Assistance Services	Included
Global Xpi Medical Records Services	Included

**INFORMATION YOU NEED TO KNOW:** Benefits on this page are described on a general basis only. There are certain restrictions, exclusions and limitations that apply to all insurance coverages. This advertisement does not constitute or form any part of the Plan Description or any other contract of any kind. Plan benefits, limits and provisions may vary by state jurisdiction. To review full plan details online, go to: www.tripmate.com/wpF430C.

**The Part B Insurance Benefits are underwritten by:** United States Fire Insurance Company, 5 Christopher Way, 3rd Flr, Eatontown, NJ 07724 under Policy Form Series TP210.

**Non-Insurance Services:** are not insurance benefits underwritten by United States Fire Insurance Company. One Call 24-Hour Assistance Services are provided by: One Call Worldwide Travel Services Network, Inc. and Global Xpi Medical Records Services are provided by Trip Mate.

For inquiries regarding the Plan: Trip Mate, Inc. (in CA & UT, dba Trip Mate Insurance Agency) 9225 Ward Parkway, Suite 200, Kansas City, MO 64114, 1-800-888-7292.

# Collette's Travel Protection Plan Pricing (per person)

#### Land Only Clients:

- \$70 adult/\$70 child for all domestic escorted tours under 6 days
- \$200 adult/\$100 child for all domestic escorted tours of 6 days or more
- \$250 adult/\$125 child for all international tours (except cruises, Canadian Rockies train tours, Australia, New Zealand, Africa, South Africa & Egypt tours)
- \$300 adult/\$150 child for all cruises, Canadian Rockies train tours, Australia, New Zealand, Africa, South Africa & Egypt tours

When purchasing pre- and post-night accommodations, including optional extensions, the number of days will be added to the total number of tour days, and may subsequently alter your Travel Protection Plan fees. Please confirm with your reservation agent at time of booking.

Air-Inclusive Clients (Collette Flex Airfare is purchased through Collette)

- \$100 adult/child for all domestic tours under 6 days
- \$240 adult/child for all domestic tours of 6 days or more
- \$280 adult/child for all international tours (except cruises, Canadian Rockies train tours, Australia, New Zealand, Africa, South Africa & Egypt tours)
- \$350 adult/child for all cruises, Canadian Rockies train tours, Australia, New Zealand, Africa, South Africa & Egypt tours

Collette's Travel Protection Plan can only be purchased by individuals who have purchased Collette Flex Airfare or Instant Purchase nonrefundable air through Collette. Instant Purchase air and its associated taxes, fees and surcharges require full payment at time of reservation and are 100% nonrefundable. This air ticket may be covered by Collette's Travel Protection Plan under Part B if you cancel your trip for covered reasons. Tickets may only be changed for a fee up to \$300 plus any difference in airfare for travel in the following 12 months; specific fees and policies may vary by airline.

For reservations, seek out the expert advice of your travel professional.

# For reservations, contact your Travel Professional or call Collette at 800.611.3361

\*Mention source code for savings. Offers can expire earlier due to space or inventory availability. Space is limited and savings are only available on select departures. Space is on a first come, first served basis. Offers are not valid on group or existing bookings or combinable with any other offer. Promotional pricing may remain in effect after the expiration date. Offer amounts vary by tour and departure date. Other restrictions may apply. Call or visit gocollette.com/offers for more details.

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65RFP

source code

