



**collette**  
guided by travel

australia  
& new zealand

2017 - 2018

save up to **\$500**  
per person\* (see back cover for details)

*more amazing  
more memorable*



# Dear Traveller,

## Welcome to Collette's 2017-2018 Australia & New Zealand brochure.

At Collette we consider everyone who travels with us our personal guest. And for me, nowhere is that more true than in Australia and New Zealand.

I designed some of our first tours to this part of the world. Since those early days, we've been lucky enough to share the lands "down under" with thousands of travellers. It's full of amazing locations such as Milford Sound, Ayers Rock and one of my favourites, the Sydney Opera House.

This year, our team of experts have outdone themselves. Each day is carefully crafted to share more with you.

Now it's time to go beyond the surface and enjoy a richer and more meaningful experience.

Sincerely,



Daniel J. Sullivan, Jr.  
President and CEO



Embrace the  
journey  
we will handle the rest





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Collette gives  
you

More

This is what sets us apart. Travelling with us comes with benefits that take the guided travel experience to another level. Our inclusive tours offer you more **value** for your money while also ensuring that each element adheres to our exacting standards. With a focus on service **and quality**, we give you **more** of what makes travel special.

## Collette Gives You More Value in Every Way...

### More Peace of Mind

Every moment of your travel experience is important to us. Whether it's helping you select a destination, **taking you to and from the airport**, offering the security of our unrivalled **Travel Protection** plan or **24-7 support**, we are there for you every step of the way.

### More Expertise

Backed by nearly a century of experience, Collette (a family-owned and award-winning leader in travel) is proud to show you the world. Our passionate tour design team travels the globe, **creating new experiences** and staying ahead of the latest travel trends. Plus, with a professional **Tour Manager** at your service and **local guides** by your side you'll never miss a thing.





## Embrace the Freedom of Touring

Enjoy our one-of-a-kind blend of inclusive touring and first-class guest service. We seamlessly handle each element of your tour from start to finish so you can focus on what's most important – having fun!

### What's included details:

- A professionally planned itinerary
- 4-star accommodations
- The services of a professional tour manager
- Expert local guides who provide insider knowledge
- Attraction and museum entrance fees with preferential access
- Unparalleled sightseeing
- Enriching cultural experiences
- Comfortable on-tour transportation
- Hotel-to-hotel baggage handling
- PLUS, Wifi! Wifi is available on tour 

### More On Tour

Our commitment to exceeding expectations begins with including more iconic **must-see's and cultural inclusions that deliver a deeper experience.** And that's just the beginning. We also include more meals in local restaurants and more menu choices. Add in carefully selected 4-star accommodations and the stage is set for a truly amazing journey.

### More Flexibility

Every traveller is different. From **pre and post nights** in the world's greatest cities, to tour **extensions** to built-in free time in your destination, you can make every trip your own. With more customization choices, and **optional excursions**, every moment feels like your own personal adventure.



# More Caring

Giving back is part of who we are.

We care more. Since the earliest days of Sullivan family ownership, Collette has given back to the local community. Today, our global reach gives us the opportunity to help many of the places we visit.





Giving back is at the heart of everything we do!



**OUR MISSION:**

Through local community volunteering and support, we make an impact in the places where we work; and with our support of legacy programs in countries like Kenya, Australia, Fiji, Cambodia and Peru, we make a difference in the places where we travel. Our only goal is to give children everywhere – regardless of circumstance – the opportunity to accomplish their dreams.



it begins with family



Dan Sullivan, Jr. & Alice Sullivan

Family, and that sense of personal ownership, has been at the core of Collette since 1918, when Jack Collette started a tiny New England travel company dedicated to showcasing the East Coast. In 1962, Jack sold the company to his friend, Dan Sullivan, Sr., who was determined to keep family at the heart of Collette. Dan's sisters guided tours. His children worked in the mailroom. Over generations, more and more family helped shape Collette into the global tour operator it is today, bringing together a passion for travel and making the world a better place.



for our employees • for our community • for the world

*one global family*



MORE PEACE OF MIND

*With You*

every step of  
the way

Of all the things Collette delivers, one of the most valuable is the knowledge that everything is taken care of. Wake each morning on tour with a new experience in front of you and do it all without having to worry about a thing.



## 24/7 Support

*Always there for you*

In addition to your Tour Manager, **Collette has a team** dedicated to making sure you are always informed.



## online resources at [gocollette.com](http://gocollette.com)

- Sign Up for Email-only Offers and News
- See the Latest Travel Promotions
- Live Chat with our Tour Experts
- Explore our Destination Guides
- View our Newest Travel Videos
- Book online

Share Your Love of Travel







## Travel Protection

*Peace of mind*

Our industry-leading, **worry-free travel protection plan** offers you a **full refund** unlike many plans that only offer a voucher. Cancel for any reason right up to the day prior to departure. (See page 51 for more details.)



## Private Sedan Service

*Included Personal Touches*

Open your tour the right way and leave the hassle of getting to the airport behind. Enjoy **roundtrip home to airport sedan service**. It's the perfect way to begin (and end) your journey. (See page 47 for more details.)

“ We were picked up at our home in a sedan with a professional driver and brought home the same way. We felt well cared for and would use Collette again. ”

*Jerry L.*



## Guaranteed To Go

*Book with Confidence*

Choose from thousands of **guaranteed** departure dates. Reserve with complete confidence as these select departures are guaranteed to operate.



## Loyalty Program

*Thanking our travellers*

Members of Travel Loyalty by Collette earn a \$150 credit every time they travel. Save more as you get ready for your next adventure. (See page 47 for more details.)



# What's New!

## New Tours for 2017!

This year, our tour designers have outdone themselves. Explore these, and all of our new travel experiences at [gocollette.com](http://gocollette.com).



**France & Italy**  
*featuring Paris,  
Provence, French Riviera,  
Florence and Rome*

16 Days • 22 Meals



**Exploring Sri Lanka**  
*featuring Pinnawala  
Elephant Orphanage,  
Sigiriya Rock Fortress,  
Spice Market, Mahaweli  
River Cruise*

13 Days • 22 Meals



**America's  
Historic Hotels**  
*featuring Hot Springs,  
Hudson River Valley,  
Billings Farm and  
Museum, Boston*

10 Days • 14 Meals



**Romantic Road &  
Fairy Tale Road**  
*featuring Berlin,  
Lubeck, Hamburg,  
Fairytale Princess  
Castles, Hamelin*

12 Days • 15 Meals



**New England  
Charm**  
*featuring Providence,  
Local Theater, Hildene  
House, Kennebunkport,  
Lobster Dinner*

8 Days • 11 Meals



# Your Feedback

# Matters

**We partner with the independent reviews website, Feefo.**

Used by many of the world's most trusted brands, Feefo provides an impartial platform for our guests to share feedback about their experience. We seek out reviews from guests as they return from their tour. This feedback not only helps us improve but will help you make a more informed decision on where to go next!



“Loved the total package provided. It's great just to be able to enjoy Italy and not worry about anything other than having a really great time!”

Read genuine first-hand accounts from other travellers at [gocollette.com](http://gocollette.com)

INTRODUCING



# The Collette Compass App!

*Hold the entire world in your hands.*

The ColletteCompass app provides you with a wealth of travel knowledge. Enhance your tour with this easy to use digital companion that never leaves your side.

## Stay Informed

- Review your itinerary
- Check your flight schedule
- Find hotel and transfer information
- Learn more about your on-tour inclusions!

## Find Your Way

- Find your way around with turn-by-turn directions

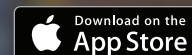
## Make the Most of Your Free Time

- Check out local restaurants
- Find popular attractions

## Record the Fun

- Create your own trip journal
- Upload photos
- Update friends and loved ones!

Visit the App Store<sup>SM</sup> or Google Play<sup>TM</sup> for Android to download the app!



Apple, the Apple logo and iPhone are trademarks of Apple Inc., registered in the U.S. and other countries. App Store is a service mark of Apple Inc. Google Play is a trademark of Google Inc.



MORE EXPERTISE

Professional  
*Tour Managers*

Collette's Tour Managers are the best trained and most respected in the world. Drawing on their own rich backgrounds and extensive training, they enhance each journey. Whether it's with a bit of historical information, suggesting a special local restaurant or sharing a laugh, these travel aficionados are at your service.





## Local Experts

Get a local's perspective! Having a local guide at your side enhances your experience. They know the ins and outs of the destination. These friendly faces love to share an insider's view of the places they call home.

## Tour Design Team

It all starts with perfectly planned itineraries. Our tour design team travels the globe, seeking out new and authentic inclusions. Along the way they vet each element of their tours – from the accommodations to the menu choices – ensuring you have the best possible experience.

## 99 Years of Experience

As North America's most experienced tour operator, we have built relationships all over the world. Our knowledge and connections allow us to pass the value on to you.



*part tour guide, part friend, part concierge*



“ Our tour manager made our tour. She had been with the company 26 years and we think that said a lot. There was no concern as to how to get to the airports, check ins, room reservations etc. We would definitely do this again. ”

— Arthur M.



MORE ON TOUR

# Must-see Inclusions

Every destination has its iconic locations that are simply a must for visitors. Collette's inclusive itineraries interweave access to what we call the "must-see's" with immersive experiences to create a richer portrait of the destination.

Stand before Uluru  
(Ayers Rock) in the  
Australian Outback.



Set out on a breathtaking cruise in Milford Sound, one of New Zealand's greatest natural treasures.



Marvel at the geothermal wonders found only in Rotorua.

Dive in and snorkel the incredible Great Barrier Reef.



Stay a little longer at the epic Franz Josef Glacier.



© Images Courtesy of Great Adventures



Get a deeper view of the Sydney Opera House during your guided tour of this world wonder.

**Deeper experiences at the world's most iconic sites**





MORE ON TOUR

# Cultural *Experiences*

The **cultural experiences** you'll find as part of each itinerary are travel moments both large and small. These are the special inclusions (selected by our experts) that allow you to truly come to know a destination and, more importantly, the people who call that place home.

Explore ancient Aboriginal customs, make lasting connections, and learn local traditions.



Let us introduce you to Australia's one-of-a-kind wildlife.



© James Heremala

Feel the rhythm of an authentic Poi Dance during a night of entertainment.



Show up at the perfect time to see the beautiful Penguin Parade on Phillip Island.



HCA Images

Get up close (but not too close!) with crocodiles at Hartley's Croc Farm.

Say hello to our friend and learn to play a didgeridoo at the Tjapukai Aboriginal Cultural Center.



Bringing to life more of the **hidden wows** and **cultural experiences** that make travel special

“ Next to our marriage and the birth of our children, this tour was the greatest experience my wife and I have ever enjoyed. Everything about the tour was simply incredible. ”

— Robert M.



MORE ON TOUR

# Culinary

## Inclusions

Food is a wonderful way to experience new cultures. Our authentic culinary inclusions take you into the destination, offering understanding and satisfying your taste buds.

Join us for dinner with a view all its own at breathtaking Lake Wakatipu.



*your culinary adventures await*

Roll up your sleeves and enjoy a true Aussie BBQ in Cairns.



Join us for a dinner under the stars in the rugged Outback.



Toast the sunset at Uluru



Make a Kiwi friend for life when you dine at a New Zealander's home.

More included meals in local restaurants & more menu choices



Dive into local Maori traditions during a traditional feast.

“ The restaurants we visited had amazing ambiance and fantastic quality of the food. ”

— Janis G.



## MORE ON TOUR

# Amazing *Accommodations*

Whether it's the amenities, the history, the view or the location, your accommodations often turn into highlights all their own. We carefully select each hotel to best fit into your inclusive itinerary.

Stay in the heart of the glacier region of New Zealand at the Scenic Franz Josef.



*hand-picked accommodations that capture the essence of your destination*

Can you spot the croc at the Kakadu National Park hotel?



Enjoy the tranquil Novotel Barossa Valley Resort.



Stay in the perfect location at the Desert Gardens Hotel.



© Miles Holden

Look out over the epic landscapes at the Hermitage Hotel, Mt Cook.

Stay in personally reviewed, 4 star and above properties

Relax during your time at the Novotel Queenstown.



“ I also loved the hotels. Very centrally located with many nice perks. ”  
— Kathleen W.



MORE FLEXIBILITY

# *Customize* Your Adventure

Every traveller is different, so make your trip your own. We offer more ways to customize your tour. With features such as pre and post-nights stays, dine arounds and on-tour options, you can make every day a personal adventure!

*where inclusiveness  
meets choice*



## Pre-Tour



### Included Private Sedan Service

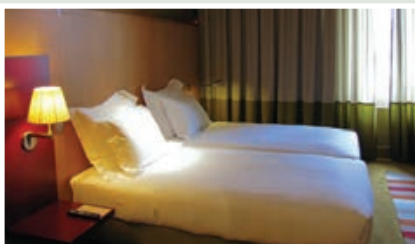
As one of the Collette differences, our private sedan service is available when you reserve an air-inclusive tour. It's the perfect way to begin your adventure.

*See pg. 47*



### Elite Airfare

Collette's Elite Airfare allows you to travel in ultimate comfort and convenience. Treat yourself to a wealth of amenities that come with a business, premium economy, or first-class ticket. Land rested, refreshed, and ready for the world's wonders. *See pg. 48*



### Pre-Nights

Collette can easily add a pre-night stay to your existing itinerary and with a single phone call we can reserve tickets to your host city's best attractions. Enjoy the benefits of an early arrival and a streamlined booking process.

## On Tour



### Included Dining Experiences

On select tours and evenings, our Diner's Choice feature allows you to choose where to enjoy your included dinner. Find just the right spot from a list that includes the city's restaurants.



### Optional Excursions

Every tour offers a collection of optional excursions, carefully selected to offer you a different perspective on your destination. Enhance your experience and make the most of your time out in the world.

## Post-Tour



### Post-Nights

Collette can also add a post-night stay to your existing itinerary along with tickets to your host city's best attractions. Stay a little bit longer and enjoy more of some of the world's best cities.



### Tour Extensions

Our list of tour extensions reads like the logbook of a great adventure. These shorter excursions (which you can add to the before and after you tour) are the perfect way to add a few more memories.



### Go Back-To-Back

Collette can help you combine two tours into one grand experience. Many of our dates line up perfectly to allow you to discover more of the world.  
Call for details.



# Fiji



Spend 3 nights in the 5-star  
Sofitel Fiji Resort & Spa.



\* CAD per person, double, land only. Additional air segment purchases required. Extensions not purchased at time of deposit are subject to availability and applicable charges at time of request.





# Extend Your Journey to Fiji

3 nights • 4 meals  
starting at \$810\*

For hundreds of years Fiji has attracted dreamers, adventurers, outdoorsmen, romantics and anyone else looking for paradise. From the dynamic landscapes of the land "down under" to the glorious beaches of Fiji, savor your South Pacific experience. After all, in Fiji, paradise is always only a few steps away.

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## Free Fiji

Select Dates on The Complete South Pacific  
(see page 35 for details)





# Finding the right tour

Collette's inclusive touring experiences provide a wealth of options when it comes to Australia and New Zealand. This helpful chart offers a top level list of inclusions that will help you decide on the perfect tour. Of course Collette and your travel professional are ready to answer any questions!

## Australia































## New Zealand



Tour Name:	From the Outback to the Glaciers 21 days	The Complete South Pacific 27 days
Great Barrier Reef	🌐	🌐
Outback/Ayers Rock	🌐	🌐
Darwin/Kakadu		🌐
Melbourne	🌐	🌐
Blue Mountains		
Sydney	🌐	🌐
Barossa Valley		
Tasmania/Hobart		🌐
Milford Sound Cruise	🌐	🌐
Wellington		🌐
Rotorua		🌐
Home Stay		🌐
Home-Hosted Dinner	🌐	
Christchurch	🌐	🌐
Auckland		🌐
Mount Cook	🌐	🌐
Bay of Islands		





<b>South Pacific Wonders</b> 15 days	<b>South Pacific Wonders <i>with</i></b> <i>New Zealand's North Island</i> 18 days	<b>Exploring Australia</b> 18 days	<b>Exploring New Zealand</b> 21 days
			
			
			
			
			
			
			
			
			
			
			
			
			
			
			





The Olgas

# From the Outback to the Glaciers

Explore the diverse wonders of the lands "down under"

## START EARLY

### Add an extra day in Los Angeles or Cairns.

Stop and relax in Los Angeles before setting off across the Pacific. **OR** Take more time in Cairns, the gateway to the Great Barrier Reef. Call for details.

### Day 1 - Day 2: Depart from Home

Cross the International Dateline and begin the adventure of a lifetime by skipping a day ahead.



Great Barrier Reef

### Day 3: Cairns, Australia - Tour Begins

Your tour opens in Cairns, the tropical gateway to one of the world's most spectacular natural attractions and a World Heritage site – the Great Barrier Reef. Established as a marine park in 1975, the reef is a haven for thousands of species of sea life, as well as turtles and birds. (D)

### Day 4: Great Barrier Reef

Today, board a catamaran and sail to the Low Isles to explore the fascinating underwater world of the Great Barrier Reef. Choose how you want to spend your day in paradise by making your time on the reef as educational or as laid back as you like. Perhaps you will relax and independently explore the pristine shores of this tiny sand island located on the outer reef. Or maybe you are a bit more adventurous and will go snorkeling, revealing a wealth of vibrant sea life. You also have the opportunity to meet with a marine biologist during an informative presentation. Or you may also opt to join an expert for a beach and heritage trail walk along the island. (B, L)

**Day 5: Cairns** The day is yours to explore the town at your own pace or simply relax and soak up

the tropical atmosphere. Perhaps you will join us for an optional tour on the Skyrail Rainforest Cableway for an unforgettable experience that takes you above the rainforest canopy for a bird's-eye view of the unspoiled natural beauty that lies beneath. (B)



Koala Park

**Day 6: Cairns - Melbourne** Leave Cairns behind and fly to the beautiful Victorian city of Melbourne. Set around the shores of Port Phillip Bay and the Yarra River, the city exudes a lively and cosmopolitan atmosphere. (B, D)



Sydney Opera House



## From the Outback to the Glaciers

21 Days from \$6329

Local Handicrafts



**Day 7: Melbourne** Today's tour of Melbourne features Fitzroy Gardens, valued for their historic and horticultural significance, and the bustling Victoria Market. Next, **learn how raw opals mined from the depths of the Earth are transformed** into beautiful works of art at the National Opal Centre. Later, you may participate in an optional tour that travels to Phillip Island, a renowned nature reserve and home of the world's largest colony of Little Penguins. Protected and studied by rangers, hundreds of them waddle out of the sea and cross the beach to their burrows in the dunes. At the interpretation center, you have a chance to learn about the lives of the Little Penguins and their significance to the area. (B)

### Day 8: Melbourne - Alice Springs

Leave the bustling city of Melbourne behind for the vast landscapes and tranquility of the Outback. Your flight today takes you to Alice Springs, the hub of the region

and the perfect place to begin exploring this unique land. (B)

**Day 9: Alice Springs** Access the history and culture of the Walpiri Aboriginal people during a "Dreamtime Tour" where your specialist guide shares stories of creation and everyday Aboriginal life. Discover a more modern side to Outback life when you visit the Royal Flying Doctor Service, a lifeline to thousands across the vast terrain of Central Australia. A special experience is in store this morning as you have the opportunity to meet the young Aboriginal group, Drum Atweme. Supported by the Collette Foundation, Drum Atweme is a musical group comprised of at-risk youth from the local community. Tonight, **continue your cultural immersion with a memorable bush dinner** set against the backdrop of this unique desert environment. (B, D)

**Day 10: Alice Springs - Uluru** Today we'll tour the Old Telegraph Station and Anzac Hill with its excellent views of Alice Springs and the surrounding area before traversing the "Red Centre" as you drive to Uluru (the Aboriginal name for Ayers Rock) in the heart of the Australian Outback. This huge monolith and the sandstone domes known as Kata Tjuta were created through the process of upheaval and erosion. Tour Kata Tjuta and the base of "the Rock," learning about their geology and significance to Aboriginal culture. Prepare for a truly majestic sunset as you **witness the changing colours of Uluru accompanied by a champagne toast.** (B)

**Day 11: Uluru - Sydney** Say farewell to the quiet of the rugged Outback and fly to Sydney, an energetic metropolis. Upon arrival in Sydney, enjoy dinner in the bustling Darling Harbour restaurant area. (B, D)

**Day 12: Sydney** See where the original English colonists first settled in 1788 during a city tour of Sydney. Highlights of your tour include Kings Cross, the Harbour Bridge, Chinatown, the Rocks, Circular Quay, the Botanic Gardens and the fashionable suburb of Paddington. Discover one of the world's most fascinating architectural sights as you **take a guided tour of the Sydney Opera House**, poised majestically on Sydney Harbour. Then, discover the wonders of Sydney by using your free time to pursue your own interests: stroll through the city streets, visit the historic Rocks area or simply relax. Your Tour Manager will be on hand to offer suggestions. (B)

**Day 13: Sydney** This morning, visit Koala Park for an up close and personal opportunity to learn about the different types of wildlife native to the land "Down Under." You'll walk amongst wallabies, indigenous birds, kangaroos, dingoes and other creatures. Experience the koala habitat where you can even take your picture with

Melbourne





a koala! Return to the city for an afternoon at leisure. Deepen your exploration of Sydney's many wonders or catch up on your shopping. Tonight, experience the best of Sydney. As you say your farewell to Australia, chat with new friends and **take in the sights during a delightful dinner cruise of Sydney Harbour.** Marvel at the scenic vistas the harbour has to offer including Sydney's magnificent skyline and iconic attractions: the Sydney Opera House and the Harbour Bridge. (B, D)

**Day 14: Sydney - Christchurch, New Zealand** Today you leave Australia behind and fly to the historic city of Christchurch. Devastated by an earthquake in early 2011, see firsthand how the "Garden City" is recreating itself during a sightseeing tour that highlights the city's magnificent gardens and elegant park district. (B)

**Day 15: Christchurch - Franz Josef Glacier** Take in the marvellous snowcapped peaks and beautiful river gorges during your travels across the Southern Alps, winding your way past waterfalls and rugged mountains. You may choose to take the

TranzAlpine train (optional) for a truly inspiring train ride through this glorious scenery. You will end your day in the Franz Josef Glacier Region which offers travellers a rare opportunity to experience a living glacial landscape in a temperate environment. (B, D)

**Day 16: Franz Josef - Queenstown** Before departing Franz Josef, if the dynamic New Zealand weather cooperates, you may opt to see this beautiful glacier region from a bird's-eye-view during a flightseeing tour. En route to Queenstown, watch as the amazing landscape unfolds before your eyes as you pass through the rainforest, bordered by the Southern Alps and the twisting coastline. Cross jade green glacial rivers, view thundering waterfalls and enjoy dramatic changes in scenery. After crossing the Haast Pass, arrive in Queenstown, one of New Zealand's prettiest towns. (B, D)

**Day 17: Queenstown - Milford Sound - Queenstown** En route to Milford Sound, enjoy the rugged grandeur of the Hollyford Valley. You'll travel through ancient beech forest via the Homer Tunnel.

During a cruise of the breathtakingly beautiful Milford Sound, you'll see why this fjord is one of the most visited sights on the South Island. With rock faces that rise nearly 4,000 feet on either side, the scenery will take your breath away. Following the cruise, you return to Queenstown. You may choose to return via a short optional flight (weather permitting) for spectacular views of New Zealand's Southern Alps. (B, L)

**Day 18: Queenstown** Queenstown offers limitless diversions set amidst breathtaking Alpine scenery. Shop in the charming village center or enjoy an optional and exhilarating jet boat ride on the Shotover River. Perhaps you will join the optional "Journey through Middle Earth" tour which takes you through the majestic Remarkable Mountains and the breathtaking Queenstown countryside showcasing many of the spots where *The Lord of the Rings* movies were filmed. Or... just relax! (B)

**Day 19: Queenstown - Mt. Cook Region** Begin your day with a visit to the beautiful



collette  cares  
for our employees • for our community • for the world

Australia - Drum Atweme creates a positive environment for at-risk Aboriginal girls through traditional music.





# From the Outback to the Glaciers

21 Days from \$6329



19th-century gold rush settlement of Arrowtown, a boomtown during the 1860s gold fever. Next, enjoy a tasting and tour at one of New Zealand's famous wineries. Then, **sample the freshness of the Central Otago region with a stop at a local fruit stand.** Follow the Kawarau River and cross Lindis Pass before arriving in New Zealand's most famous national park, Mt. Cook. There will be time to enjoy the Alpine paradise of the Mt. Cook region. You may choose to take a nature walk, enjoy an optional glacier flightseeing tour (weather permitting) or simply meditate on the beauty of the Southern Alps. (B, D)

**Day 20: Mt. Cook - Christchurch** As you return to Christchurch this morning, **pay a visit to a working farm.** Watch a skilled New Zealand "strong eye" sheep herding dog at work, followed by a sheep shearing demonstration. Get to know these New Zealand farmers over a home-cooked morning tea. A special treat is in store for you tonight as you **dine with a New Zealand family in their home.** Meet and talk firsthand with a friendly Kiwi family who is delighted to share their culture, traditions and home with you. (B, D)

**Day 21: Christchurch - Tour Ends** Your tour ends, leaving you with many pleasant memories of a wonderful vacation. (B)

Extend Your Tour

**EXPLORE MORE. Extend your tour in Fiji.** Set out for your corner of paradise. Take time after your adventure to relax and explore Fijian culture. [See pages 24-25 for details.](#)

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**STAY LONGER. Add an extra day in Christchurch or Los Angeles.** Stay a little longer in Christchurch and enjoy the most English city outside of England. **OR** Stop in the "City of Angels" after your Pacific flight before setting off for home. [Call for details.](#)

Dates & Prices			
<b>January – April 2017</b>	<b>Double</b>	September 4, 11	\$6539
January 9, 16, 22, 23, 30	\$6109	September 25	\$6739
February 6, 12, 13, 20, 21, 27	\$6109	October 2, 9, 16, 23, 30	\$6739
March 5, 6, 12, 13, 20	\$6109	November 6, 13	\$6739
April 3, 10, 17	\$5929	January 8, 15, 22, 29	\$6739
Itinerary featured is for May 2017 - April 2018 tour departures. Departures prior to this date will vary. Please confirm at time of reservation.		February 5, 12, 19, 25, 26	\$6739
<b>May 2017 – April 2018</b>	<b>Double</b>	March 5, 12, 19, 26	\$6739
May 8, 15, 29	\$6329	April 2, 8, 9, 16, 23	\$6539
June 5, 12	\$6329	<b>Single Room Supplement</b>	<b>(+) \$1890 - \$2430</b>
June 26	\$6539	<b>Triple Room Reduction</b>	<b>(-) \$100</b>
August 7	\$6539	<b>Rates are land only, per person, in Canadian dollars and do not include the internal flights on tour. Call about additional dates.</b>	

## Cultural Experiences

- Meet the young Aboriginal group, Drum Atweme.
- Take a guided tour of the Sydney Opera House – an architectural wonder.
- Visit Koala Park and learn about the different types of native wildlife.
- Explore the beautiful Gold Rush settlement of Arrowtown.

## Must-See Inclusions

- Explore the Great Barrier Reef.
- Discover the origins of the Aboriginal people on a "Dreamtime Tour."
- Explore Kata Tjuta and the base of Ayers Rock.
- Stay three nights in the energetic and cosmopolitan city of Sydney.

## Culinary Inclusions

- 29 meals included: 18 breakfasts • 2 lunches • 9 dinners
- View Uluru (Ayers Rock) at sunset while you sip champagne.
- Take in the sights during a delightful dinner cruise of Sydney Harbour.
- A New Zealand family welcomes you in their home for dinner.

## Accommodations

- Days 1, 2** Overnight Flight
- Days 3 - 5** Pullman International, Cairns
- Days 6, 7** Melbourne area hotel
- Days 8, 9** Doubletree by Hilton, Alice Springs
- Day 10** Desert Gardens, Uluru
- Days 11 - 13** The Tank Stream, Sydney
- Day 14** Chateau on the Park, Christchurch
- Day 15** Scenic Franz Josef Hotel, Franz Josef
- Days 16 - 18** Novotel Lakeside, Queenstown
- Day 19** The Hermitage, Mount Cook or Mackenzie Country Hotel, Twizel
- Day 20** Chateau on the Park, Christchurch

On some dates alternate hotels may be used.

## Tour Activity Level ① ② ③ ④ ⑤

See page 47 for details.

## Personalize Your Journey

Purchase air and receive **private home to airport sedan service** and **airport transfers**.

Upgrade your in-flight experience with **Elite Airfare**. See page 48 for details.

**On Tour Options:** Visit [gocollette.com](http://gocollette.com) to learn more.

This trip requires a **passport and visa**. The internal flights on this program are not included in the land price. All air, including internal flights, can be purchased through us.





Great Barrier Reef

# The Complete South Pacific

Do it all on our most comprehensive Australia & New Zealand tour

## Start Early

### Add an extra day in Los Angeles or Cairns.

Stop and relax in Los Angeles before setting off across the Pacific. **OR** Take more time in Cairns, the gateway to the Great Barrier Reef. Call for details.

### Day 1 – Day 2: Depart from Home

Cross the International Dateline and begin the adventure of a lifetime by skipping a day ahead.



Hobart

### Day 3: Cairns, Australia - Tour Begins

Your tour opens in Cairns, the tropical gateway to one of the world's most spectacular natural attractions and a World Heritage site – the Great Barrier Reef. Established as a marine park in 1975, the reef is a haven for thousands of species of sea life, as well as turtles and birds. (D)

**Day 4: Great Barrier Reef** Today, board a catamaran and sail to the Low Isles to explore the fascinating underwater world of the Great Barrier Reef. Choose how you want to spend your day in paradise by making your time on the reef as educational or as laid back as you like. Perhaps you will relax and independently explore the pristine shores of this tiny sand island located on the outer reef. Or maybe you are a bit more adventurous and will go snorkeling, revealing a wealth of vibrant sea life. You also have the opportunity to meet with a marine biologist during an informative presentation. Or you may also opt to join an expert for a beach and heritage trail walk along the island. (B, L)

**Day 5: Cairns** This morning, board the Skyrail Rainforest Cableway for an unforgettable ride over

the rainforest canopy. Embrace the opportunity to explore the forest floor up close with access to specially designed boardwalks. Your evening is at leisure to enjoy your tropical surroundings. (B)



Penguins Phillip Island

**Day 6: Cairns - Uluru (Ayers Rock)** Fly to Uluru (the Aboriginal name for Ayers Rock) in the heart of the Australian Outback. Tour the sandstone domes known as Kata Tjuta and the beautiful area surrounding the base of "The Rock." Later, witness





a stunning sunset over a glass of champagne as the Rock's hues change dramatically with the setting sun. (B)

**Day 7: Uluru - Alice Springs** A short flight over the "Red Centre" brings you to Alice Springs. Learn how people once communicated in the remote Outback during a sightseeing tour that includes a stop at the Old Telegraph Station, dating back to the 1800s. Visit the School of the Air to find out more about the educational system of the Outback. There's a chance of witnessing a class in session! Become locally invested as you have the opportunity to meet the young Aboriginal group, Drum Atweme. Supported by the Collette Foundation, Drum Atweme is a musical group comprised of at-risk youth from the local community. Tonight, **continue your cultural immersion with a memorable bush dinner** set against the backdrop of this unique desert environment. (B, D)

**Day 8: Alice Springs - Darwin - Kakadu National Park** Access the history and culture of the Aboriginal people during a "Dreamtime Tour" where your specialist guide shares stories of creation and everyday Aboriginal life. You'll even taste native cuisine. Later, board your flight to the city of Darwin on the northern edge of Australia and drive into the heart of Kakadu National Park. (B, D)

**Day 9: Kakadu National Park** Today, enjoy the natural beauty of the "Top End." Kakadu National Park is home to wallaroos and wallabies, monitors and lizards, crocodiles and birds of every imaginable variety. Witness artwork dating back thousands of years as you view Nourlangie Rock. During an afternoon cruise, be on the lookout for crocodiles as they bask in the sun, as well as waterfowl such as jabiru, egrets, herons and eagles. (B, D)



**Day 10: Kakadu National Park - Darwin - Melbourne** Transfer to Darwin for your flight to the beautiful Victorian city of Melbourne. (B)

**Day 11: Melbourne** Enjoy a city tour featuring Fitzroy Gardens, the Shrine of Remembrance and bustling Victoria Markets. Take some time at leisure to explore Melbourne independently. Later, **travel to Phillip Island, a renowned nature reserve and home of the world's largest colony of Little Penguins.** Protected and studied by rangers, hundreds of them waddle out of the sea and cross the beach to their burrows in the dunes. At the interpretation center, you have a chance to learn about the lives of the Little Penguins and their significance to the region. (B)

**Day 12: Melbourne - Hobart** A flight to Hobart, Tasmania brings you to Australia's second oldest city. The rugged and pristine beauty of Tasmania provides the backdrop to your 2-night stay. (B, D)

**Day 13: Hobart** This morning brace yourself as you meet the Tasmanian Devil at the Tasmanian Devil Conservation Center! Learn about this unique marsupial, its fight for survival, and the efforts in place to save it from extinction. Later, take a guided tour of the Port Arthur Historic Site, the best-preserved example of Australia's original penal colonies and home to stabilized ruins and restored buildings dating back to 1833. En route, witness the spectacular coastal rock formations known as Tasman Arch, Devil's Kitchen and the Blow Hole. (B)

**Day 14: Hobart - Sydney** Return to mainland Australia today and arrive in the bustling city of Sydney. **Enjoy a tour of Sydney**, birthplace of modern-day Australia. Highlights include Kings Cross, the Harbour Bridge, Chinatown, the Rocks, Circular Quay, the Botanic Gardens, and the fashionable suburb of Paddington. Marvel at one of the world's most fascinating





architectural wonders during a **guided tour of the Sydney Opera House**. Tonight's dinner choice is yours as you choose from a variety of local restaurants along bustling Darling Harbour. (B, D)

**Day 15: Sydney** Enjoy a day of leisure as you discover the wonders of Sydney by using your free time to pursue your own interests. Stroll through the city streets, visit the historic Rocks area or simply relax. (B)

**Day 16: Sydney** This morning you visit Koala Park for an up close and personal opportunity to learn about the different types of wildlife native to the land "Down Under." You'll walk amongst wallabies, indigenous birds, kangaroos, dingoes and other creatures. Experience the koala habitat where you can take your picture with a koala! Next, enjoy a unique experience as you learn firsthand about opals during a special presentation at the National Opal Collection. As you say your farewell to Australia, chat with new friends and **take in the sights during a delightful dinner cruise of Sydney Harbour**. Marvel at the scenic vistas the harbour has to offer including Sydney's magnificent skyline and iconic attractions: the Sydney Opera House and the Harbour Bridge. (B, D)

**Day 17: Sydney - Queenstown, New Zealand** Leave Australia behind and fly to one of the world's best-kept secrets – New Zealand! Arrive in gorgeous Queenstown. (B, D)

**Day 18: Queenstown - Milford Sound - Queenstown** En route to Milford Sound, enjoy the rugged grandeur of the Hollyford Valley. You'll travel through beech forest via the Homer Tunnel. During a cruise of the breathtakingly beautiful Milford Sound, you'll see why this fjord is one of the most visited

sights on the South Island. With rock faces that rise nearly 4,000 feet on either side, the scenery will take your breath away. Following your cruise, you return to Queenstown. You may choose to return via a short optional flight (weather permitting) for spectacular views of New Zealand's Southern Alps. (B, L)

**Day 19: Queenstown** Queenstown offers limitless diversions set amidst breathtaking Alpine scenery. Shop in the charming village center or enjoy an optional and exhilarating jet boat ride on the Shotover River. Or, perhaps you will join the optional "Journey through Middle Earth" tour which takes you through the majestic Remarkable Mountains and the breathtaking Queenstown countryside showcasing many of the spots where *The Lord of the Rings* movies were filmed. (B)

**Day 20: Queenstown - Arrowtown - Mt. Cook National Park** Begin your day with a visit to the beautiful turn-of-the-century gold rush settlement of Arrowtown. Next, follow the Kawarau River and cross Lindis Pass before arriving in New Zealand's most famous national park, Mt. Cook. There will be time to enjoy the Alpine paradise of Mt. Cook – a larger-than-life experience. You may choose to take a nature walk, enjoy an optional glacier flightseeing tour (weather permitting) or simply meditate on the beauty of the Southern Alps. (B, D)

**Day 21: Mt. Cook - Christchurch** This morning, travel to the historic city of Christchurch. Devastated by an earthquake in early 2011, see firsthand how the city known as the "Garden City" is recreating itself. Enjoy some free time to explore. Perhaps you'll stroll the city's magnificent gardens or learn its more recent history at the Quake City exhibition at the Re:Start Mall. (B)

**Day 22: Christchurch - Picton - Wellington** On your journey to Picton, admire the coastal views, scenic river valleys and vineyards. From there, sail across Cook Strait to experience what has been called "the most beautiful ferry ride in the world." Your final destination is Wellington, New Zealand's capital city. (B, D)

**Day 23: Wellington** During your panoramic sightseeing tour of Wellington, view the Beehive, New Zealand's Parliament; historic St. Paul's Church; and the Old Government Building – the largest wooden building in the Southern Hemisphere. Following the tour, **visit the National Museum of New Zealand, Te Papa Tongawera**, a fascinating center dedicated to art, history and the Maori culture. (B)

**Day 24: Wellington - Rotorua** Depart for the dramatic geothermal landscape of Rotorua. With over one-third of its population boasting Maori roots, this city is known as the Maori capital of New Zealand. Make yourself right at home this evening when a New Zealand family welcomes you into their home for the night! This is sure to be an unforgettable experience as you make new friends, learn about the customs of the "Kiwis," and enjoy a home-cooked meal. (B, D)

**Day 25: Rotorua** This morning, visit Te Puia – New Zealand's premier Maori cultural and geothermal experience. Witness how the Maori keep their culture alive by teaching the tribal youth traditional carving and weaving. Enjoy the chance to view the Kiwi bird and learn what is being done in an effort to remove this marvellous creature from the endangered species list. Next, **meet the skilled carvers who work with pounamu, New Zealand greenstone**, at a local jade factory. Then, visit the Agrodome where you will see



Mount Cook



collette  cares  
for our employees • for our community • for the world

Australia - Drum Atweme creates a positive environment for at-risk Aboriginal girls through traditional music.



# The Complete South Pacific

27 Days from \$9239



a sheep shearing demonstration and learn about the importance of agriculture to the nation. (B)

### Day 26: Rotorua - Auckland

Travel through the majestic countryside of the North Island, arriving in New Zealand's largest city, Auckland, "The City of Sails." A panoramic city tour features the America's Cup Village, the War Memorial, vibrant Queen Street, the Auckland Harbour Bridge, and spectacular views from the harbourside. Tonight, join your fellow travellers at a local restaurant for a farewell dinner where you will toast the end of a wonderful trip! (B, D)

### Day 27: Auckland - Tour Ends

Your tour ends in Auckland. (B)



### Extend Your Tour

**EXPLORE MORE. Extend your tour in Fiji.** Set out for your corner of paradise. Take time after your adventure to relax and explore Fijian culture.  
See pages 24-25 for details.

**STAY LONGER. Add an extra day in Auckland or Los Angeles.** Spend time in Auckland, the "City of Sails" after your tour. **OR** Stop in Los Angeles, the "City of Angels" after your Pacific flight before setting off for home.  
Call for details.

## FREE FIJI\*

travel May - August 2017 and receive Fiji extension for free.

### Dates & Prices

Month	Double	Single Room Supplement	Triple Room Reduction
January - April 2017			
January 7, 21	\$8279	September 2, 16, 23, 30	\$9239
February 4, 11, 18, 25	\$8279	October 7, 14, 21	\$9239
March 4, 11, 18	\$8279	November 4, 11	\$9239
April 1, 8	\$7999	January 13, 20	\$9239
		February 3, 10, 17, 24	\$9239
		March 3, 10, 17	\$9239
		April 7, 14	\$9239
May 2017 - April 2018	Double	Single Room Supplement (+) \$2800 - \$3240	Triple Room Reduction (-) \$200
May 13, 27	\$9239		
June 17	\$9239		
July 8, 22	\$9239		
August 19	\$9239		

## Cultural Experiences

- Brace yourself as you meet the Tasmanian Devil.
- Walk amongst wallabies, kangaroos and dingoes at Koala Park.
- Feel at home when overnighing at a New Zealand family's home.
- Explore Te Puia, a Maori cultural and geothermal experience.

## Must-See Inclusions

- Explore the Great Barrier Reef.
- Tour the sandstone domes known as Kata Tjuta at the base of Ayers Rock.
- Witness the Little Penguins traverse the beaches at Philip Island.

## Culinary Inclusions

- 38 meals included: 24 breakfasts • 2 lunches • 12 dinners
- Savour a memorable bush dinner in the Australian Outback.
- Take in the sights during a delightful dinner cruise of Sydney Harbour.
- Learn about the customs of the "Kiwis" during a home-cooked meal.

## Accommodations

Days 1, 2	Overnight Flight
Days 3 - 5	Pullman International, Cairns
Day 6	Sails in the Desert, Ayers Rock
Day 7	Doubletree by Hilton, Alice Springs
Days 8, 9	Mercure Kakadu Crocodile, Kakadu
Days 10, 11	The Swanston Grand Mercure, Melbourne
Days 12, 13	Hadley's Orient Hotel, Hobart
Days 14 - 16	Sydney area hotel
Days 17 - 19	Heritage Hotel, Queenstown
Day 20	The Hermitage (Mt. Cook Region), Mount Cook
Day 21	Novotel Hotel, Christchurch
Days 22, 23	Novotel Wellington, Wellington
Day 24	Home Stay or Millennium Hotel, Rotorua
Day 25	Millennium Hotel, Rotorua
Day 26	Rendezvous Hotel, Auckland

On some dates alternate hotels may be used.

## Tour Activity Level ① ② ③ ④ ⑤

See page 47 for details.

## Personalize Your Journey

Purchase air and receive **private home to airport sedan service** and **airport transfers**.

Upgrade your in-flight experience with **Elite Airfare**. See page 48 for details.

**On Tour Options:** Visit [gocollette.com](http://gocollette.com) to learn more.

This trip requires a passport and visa. Your home stay will take place in the greater Rotorua area. Your host family will pick you up at your hotel and return you to meet up with your group the following morning. If you prefer not to stay in a private home, you may choose to stay at your Rotorua hotel with dinner included. Please make your decision known at the time of booking as no changes are allowed on tour. If your preference is not made known, your stay in Rotorua will default to the home stay. The internal flights on this program are not included in the land price. All air, including internal flights, can be purchased through us.

\*Free Fiji Extension land-only offer valid for new bookings on the Complete South Pacific created 7/18/2016 - 12/13/2016 for travel 5/1/2017 - 8/31/2017. Availability is extremely limited, first come first served. Not combinable with any other offers. Not available for groups or bookings made online. Offer may be withdrawn at any time, call for reservations.





Milford Sound

# South Pacific Wonders

Dream big down under and enjoy the best of two amazing countries

## Start Early

### Add an extra day in Los Angeles or Cairns.

Stop and relax in Los Angeles before setting off across the Pacific. **OR** Take more time in Cairns, the gateway to the Great Barrier Reef. [Call for details.](#)

### Day 1 – Day 2: Depart From Home

Today you board your flight and begin the adventure of a lifetime. Crossing the International Dateline, you skip a day ahead.

### Day 3: Cairns, Australia - Tour Begins

Your tour opens in Cairns, the tropical gateway to one of the world's most spectacular natural attractions and a World Heritage site – the Great Barrier Reef. (D)

### Day 4: Great Barrier Reef Board a high speed catamaran for an exciting excursion

to the Great Barrier Reef. Explore the reef from your base on Green Island. Enjoy a glass bottom boat ride, stroll the island walking trails, relax on the beaches, snorkel or just watch the fish and sea turtles swim past from the pier. For a more adventurous encounter with the reef, optional scuba diving and an outer reef tour are also available. (B, L)

**Day 5: Cairns** Come to know the history of Australia's original inhabitants at the Tjapukai Aboriginal Cultural Center. Here you'll see traditional dances, learn how to play a didgeridoo or even throw a boomerang. At Hartley's Croc Farm, get up close and personal with crocodiles in their natural habitat! While visiting you also

have the chance to meet some of the local koalas and have a private talk with a wildlife naturalist. Take a cruise on the lagoon and watch for crocodiles before enjoying a delicious Aussie barbecue. (B, D)

**Day 6: Cairns - Sydney** Your morning is at leisure. Make your own adventure or simply relax and take in the tropical atmosphere. Later today, fly to the bustling city of Sydney. (B)

**Day 7: Sydney** This morning, **see where the original English colonists first settled in 1788** during



Sydney Opera House

a city tour of Sydney. Discover one of the world's most fascinating architectural sights as you **take a guided tour of the Sydney Opera House**, poised majestically on Sydney Harbour. Next, learn how raw opals mined from the depths of the Earth are transformed into works of art at the National Opal Centre. The evening is free to explore Sydney at your leisure. (B)

**Day 8: Sydney** Take hold of the exciting city of Sydney during a day of independent exploration. Your Tour Manager will be on hand to offer suggestions. Tonight, experience the best of Sydney. Later, **take**

**in the sights during a delightful dinner cruise of Sydney Harbour.** Marvel at the scenic vistas the harbour has to offer including Sydney's magnificent skyline and iconic attractions: the Sydney Opera House and the Harbour Bridge. (B, D)

### Day 9: Sydney - Christchurch, New Zealand

Today you leave Australia behind and fly to the historic city of Christchurch, New Zealand. Devastated by an earthquake in early 2011, see firsthand how the city known as "the Garden City" is recreating itself. **Make yourself right at home this evening when a New Zealand family welcomes you into their home for dinner!** This is sure to be an unforgettable experience during which you will make new friends, learn about the customs of the "Kiwis," and enjoy a home-cooked meal. (B, D)

**Day 10: Christchurch** Enjoy some leisure time to explore Christchurch on your own. You may wish to visit the International Antarctic Centre or simply relax and enjoy what the city has to offer. (B)

**Day 11: Christchurch - Mt. Cook Region - Queenstown** Traverse the spectacular countryside to New Zealand's most famous national park, Mount Cook. Mt. Cook is one of the most impressive mountains in the world. En route, visit a Canterbury farmyard for a fantastic opportunity to learn how a New Zealand family farm operates. **Continue to Queenstown** and enjoy a stop at a local fruit stand to gain an inside look at the produce. This evening, **soak in the breathtaking views during a gondola ride to dinner at the Skyline Restaurant** overlooking Queenstown, Lake Wakatipu and the Remarkable Mountains. (B, D)





**Day 12: Queenstown - Milford Sound - Queenstown** En route to Milford Sound, enjoy the rugged grandeur of the Hollyford Valley. You'll travel through ancient beech forest via the Homer Tunnel. **During a cruise of the breathtakingly beautiful Milford Sound** you will see why this fjord is one of the most visited sights on the South Island. Following your cruise, you return to Queenstown. You may choose to return via a short optional flight (weather permitting) for spectacular views of New Zealand's Southern Alps. (B, L)

**Day 13: Queenstown** Today you could choose to enjoy an optional and exhilarating jet boat ride on the Shotover River; or join the optional "Journey through Middle Earth" tour, showcasing many of the spots where *The Lord of the Rings* movies were filmed. (B)

**Day 14: Queenstown - Arrowtown - Queenstown** Enjoy a leisurely touring day as you set off for the beautiful turn-of-the-century Gold Rush settlement of Arrowtown. Take time to explore independently and stroll its quaint, historic streets. Next, explore the Central Otago region where many of New Zealand's best wines are

grown and produced. During a stop at a local winery, visit their storage cave for a tasting of some of their famous wines. (B, D)

**Day 15: Queenstown - Tour Ends** (B)

Extend Your Tour

**EXPLORE MORE. Extend your tour in Fiji.** Set out for your corner of paradise. Take time after your adventure to relax and explore Fijian culture.  
See pages 24-25 for details.

**STAY LONGER. Add an extra day in Queenstown or Los Angeles.** Enjoy more time in the beautiful resort town of Queenstown on the South Island.  
**OR** Stop in the "City of Angels" after your Pacific flight before setting off for home. Call for details.

## Cultural Experiences

- Learn about Australia's indigenous heritage at the Tjapukai Aboriginal Cultural Center.
- Get up close and personal with cuddly koalas and native crocodiles at Hartley's Croc Farm.
- Take a guided tour of the fascinating Sydney Opera House.
- Visit a Canterbury farmyard to learn about New Zealand farms.
- Explore the beautiful Gold Rush settlement of Arrowtown.

## Must-See Inclusions

- See where the original colonists first settled during a city tour of Sydney.
- Explore New Zealand's most famous national park, Mount Cook.
- Cruise the breathtakingly beautiful Milford Sound.
- Board a catamaran for an exciting excursion to the Great Barrier Reef.

## Culinary Inclusions

- 20 meals included: 12 breakfasts • 2 lunches • 6 dinners
- Take in the sights during a dinner cruise of Sydney Harbour.
- A New Zealand family welcomes you into their home for dinner!

## Accommodations

- Days 1, 2** Overnight Flight
- Days 3 – 5** Novotel Oasis Resort, Cairns
- Days 6 – 8** Novotel Rockford Darling Harbour, Sydney
- Days 9, 10** Rydges Latimer or Chateau on the Park, Christchurch
- Days 11 – 14** Millennium Hotel Queenstown, Queenstown

On some dates alternate hotels may be used.

## Tour Activity Level ① ② ③ ④ ⑤

See page 47 for details.

## Personalize Your Journey

Purchase air and receive **private home to airport sedan service** and **airport transfers**.

Upgrade your in-flight experience with **Elite Airfare**. See page 48 for details.

**On Tour Options:** Visit [gocollette.com](http://gocollette.com) to learn more.

### Dates & Prices

<b>January – April 2017</b>	<b>Double</b>	September 12	\$4649
January 17, 30	\$3999	October 3, 10, 24, 31	\$4709
February 7, 14, 21, 28	\$3999	December 26	\$4709
March 7, 21	\$3999	January 16, 23, 30	\$4709
April 4, 10, 11, 18, 25	\$3889	February 6, 13, 19, 20, 27	\$4709
Itinerary featured is for May 2017 - April 2018 tour departures. Departures prior to this date will vary. Please confirm at time of reservation.		March 6, 13	\$4709
<b>May 2017 – April 2018</b>	<b>Double</b>	April 3, 9, 10, 17	\$4649
May 2, 30	\$4649	<b>Single Room Supplement</b>	(+) \$1260 - \$1620
July 4	\$4649	<b>Triple Room Reduction</b>	(-) \$50
August 1	\$4649	<b>Rates are land only, per person, in Canadian dollars and do not include the internal flights on tour. Call about additional dates.</b>	

**This trip requires a passport and visa.** Due to flight schedules, a post-night in Queenstown may be required (at an additional cost). Please inquire at the time of booking. The internal flights on this program are not included in the land price. All air, including internal flights, can be purchased through us.





# South Pacific Wonders featuring New Zealand's North Island

Go a little further as you experience life down under

## Start Early

### Add an extra day in Los Angeles or Cairns.

Stop and relax in Los Angeles before setting off across the Pacific. **OR** Take more time in Cairns, the gateway to the Great Barrier Reef. [Call for details.](#)

### Day 1 – Day 2: Depart From Home

Today you board your flight and cross the International Dateline, skipping a day ahead.

### Day 3: Cairns, Australia - Tour Begins

Your tour opens in Cairns, the tropical gateway to one of the world's most spectacular natural attractions and a World Heritage site – the Great Barrier Reef. (D)

### Day 4: Great Barrier Reef Board a high speed catamaran for an exciting excursion to the Great Barrier Reef.

Enjoy a glass bottom boat ride, stroll the island walking trails, relax on the beaches or snorkel. For a more adventurous encounter with the reef, optional scuba diving and an outer reef tour are also available. (B, L)

**Day 5: Cairns** Come to know the history of Australia's original inhabitants at the Tjapukai Aboriginal Cultural Center. Here you'll see traditional dances, learn how to play a didgeridoo or even throw a boomerang. At Hartley's Croc Farm, get up close and personal with crocodiles in their natural habitat! While visiting you also have the **chance to meet some of the local koalas and have a private talk with a wildlife naturalist.** Take an exciting cruise on the lagoon and watch for crocodiles before enjoying a delicious Aussie barbecue. (B, D)

**Day 6: Cairns - Sydney** Your morning is at leisure. Later today, fly to the bustling city of Sydney. (B)

**Day 7: Sydney** This morning, **see where the original English colonists first settled in 1788** during a city tour of Sydney. Next, **discover the fascinating architecture of the Sydney Opera House on a guided tour.** Then, learn how raw opals mined from the depths of the Earth are transformed into works of art at the National Opal Centre. The evening is free to explore Sydney at your leisure. (B)

**Day 8: Sydney** Take hold of the exciting city of Sydney during a day of independent exploration. Your Tour Manager will be on hand to offer suggestions. Tonight, **experience the best of Sydney on a delightful dinner cruise of Sydney Harbour.** Marvel at the scenic vistas the harbour has to offer. (B, D)

### Day 9: Sydney - Auckland, New Zealand

Today you leave Australia behind and **fly to New Zealand.** Arrive in Auckland, the "City of Sails," rated one of the best places in the world to live. The evening is yours to explore New Zealand's largest city. (B)

**Day 10: Auckland - Rotorua** Enjoy a panoramic city tour of Auckland featuring the America's Cup Village, the War Memorial, vibrant Queen Street and the Auckland Harbour Bridge. Next, travel to the dramatic geothermal landscape of Rotorua. Known as the Maori capital of New Zealand, over one-third of Rotorua's population has Maori roots dating back over 1,000 years. Tonight, **experience an authentic Hangi dinner celebration** where you learn all about the warm-hearted Maoris. Enjoy an immersive experience featuring authentic Maori entertainment such as the poi dance and the famous "Haka" war challenge. (B, D)

**Day 11: Rotorua** This morning **visit Te Puia, New Zealand's premier Maori cultural and geothermal experience** and a landscape of erupting geysers and bubbling mud pools. The National Carving School and National Weaving School are located here, passing on age-old customs by teaching the tribal youth these traditional skills. Take part in an interactive demonstration on the art of weaving. You will also view the Kiwi bird and learn what is being done in an effort to remove the Kiwi from the endangered species list. Next, meet the skilled carvers who work with pounamu – New Zealand greenstone – at a local jade factory. Then, visit the Agrodome where you will see a sheep shearing demonstration and learn about the importance of agriculture to the nation. Tonight is at leisure. (B)

**Day 12: Rotorua - Christchurch** A short flight brings you to the historic city of Christchurch. **Make yourself right at home this evening when a New Zealand family welcomes you into their home for dinner!** This is sure to be an unforgettable experience during which you will make new friends, learn about the customs of the "Kiwis," and enjoy a home-cooked meal. (B, D)

**Day 13: Christchurch** Enjoy some leisure time to explore Christchurch on your own. You may wish to visit the International Antarctic Centre, or simply relax and enjoy what the city has to offer. (B)

**Day 14: Christchurch - Mt. Cook Region - Queenstown** Traverse the spectacular countryside to New Zealand's Mount Cook, one of the most impressive mountains in the world. En route, visit a Canterbury farmyard for a fantastic opportunity to learn how a New Zealand family farm operates. **Continue to Queenstown** and enjoy a stop





at a local fruit stand to gain an inside look at the produce. This evening, **soak in the breathtaking views during a gondola ride to dinner at the Skyline Restaurant** overlooking Queenstown, Lake Wakatipu and the Remarkable Mountains. (B, D)

**Day 15: Queenstown - Milford Sound - Queenstown** En route to Milford Sound, enjoy the rugged grandeur of the Hollyford Valley. **During a cruise of the breathtakingly beautiful Milford Sound** you will see why this fjord is one of the most visited sights on the South Island. Following your cruise, you return to Queenstown. You may choose to return via a short optional flight (weather permitting) for spectacular views of New Zealand's Southern Alps. (B, L)

**Day 16: Queenstown** Today Queenstown offers up several options to enhance your tour. Enjoy an optional and exhilarating jet boat ride on the Shotover River; or join the optional "Journey through Middle Earth" tour showcasing many of the spots where *The Lord of the Rings* movies were filmed. (B)

**Day 17: Queenstown - Arrowtown - Queenstown** Set off for the beautiful turn-of-the-century Gold Rush settlement of Arrowtown. Take time to stroll its quaint,

historic streets. Next, explore the Central Otago region where many of New Zealand's best wines are produced. Stop at a local winery for a tasting of some of their famous wines. (B, D)

**Day 18: Queenstown - Tour Ends** (B)

Extend Your Tour



**EXPLORE MORE. Extend your tour in Fiji.** Set out for your corner of paradise. Take time after your adventure to relax and explore Fijian culture.  
See pages 24-25 for details.

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**STAY LONGER. Add an extra day in Queenstown or Los Angeles.** Enjoy more time in the beautiful resort town of Queenstown on the South Island.  
**OR** Stop in the "City of Angels" after your Pacific flight before setting off for home. Call for details.

## Cultural Experiences

- Visit Te Puia, the geothermal experience in the Maori cultural capital, Rotorua.
- Learn about Australia's indigenous heritage at the Tjapukai Aboriginal Cultural Center.
- Get up close and personal with cuddly koalas and native crocodiles at Hartley's Croc Farm.
- Take a guided tour of the fascinating Sydney Opera House.
- Visit a Canterbury farmyard to learn about New Zealand farms.
- Explore the beautiful Gold Rush settlement of Arrowtown.

## Must-See Inclusions

- See where the original colonists first settled during a city tour of Sydney.
- Explore New Zealand's most famous national park, Mount Cook.
- Get to know the best of Auckland during a panoramic city tour.
- Cruise the breathtakingly beautiful Milford Sound.
- Board a catamaran for an exciting excursion to the Great Barrier Reef.

## Culinary Inclusions

- 24 meals included: 15 breakfasts • 2 lunches • 7 dinners
- Take in the sights during a delightful dinner cruise of Sydney Harbour.
- Experience a memorable authentic Hangi dinner celebration.
- A New Zealand family welcomes you into their home for dinner!

## Accommodations

- Days 1, 2** Overnight Flight
- Days 3 – 5** Novotel Oasis Resort, Cairns
- Days 6 – 8** Novotel Rockford Darling Harbour, Sydney
- Day 9** Rendezvous Hotel, Auckland
- Days 10, 11** Millennium, Rotorua
- Days 12, 13** Rydges Latimer, Christchurch
- Days 14 – 17** Millennium Hotel Queenstown, Queenstown

On some dates alternate hotels may be used.

## Tour Activity Level ① ② ③ ④ ⑤

See page 47 for details.

## Personalize Your Journey

Purchase air and receive **private home to airport sedan service and airport transfers.**

Upgrade your in-flight experience with **Elite Airfare.** See page 48 for details.

**On Tour Options:** Visit [gocollette.com](http://gocollette.com) to learn more.

This trip requires a passport and visa. Due to flight schedules, a post-night in Queenstown may be required (at an additional cost). Please inquire at the time of booking. The internal flights on this program are not included in the land price. All air, including internal flights, can be purchased through us. Taxes/fees to be paid in local currency upon exiting from the Rotorua airport are approximately 5 NZD.

### Dates & Prices

<b>February – April 2017</b>	<b>Double</b>	November 6	\$5519
February 6, 13	\$4729	February 5, 12	\$5519
March 6, 14	\$4729	March 5, 12	\$5519
April 3, 24	\$4609	April 16, 23	\$5319
<small>Itinerary featured is for September 2017 - April 2018 tour departures. Departures prior to this date will vary. Please confirm at time of reservation.</small>			
<b>September 2017 – April 2018</b>	<b>Double</b>	<b>Single Room Supplement</b>	<b>(+) \$1440 - \$1960</b>
September 26	\$5519	<b>Triple Room Reduction</b>	<b>(-) \$50</b>
October 16, 23	\$5519	<small>Rates are land only, per person, in Canadian dollars and do not include the internal flights on tour. Call about additional dates.</small>	





# Exploring Australia

From cosmopolitan Sydney to the rugged Outback and beyond

## Start Early

### Add an extra day in Melbourne.

Savour more time in stately Melbourne, Victoria's coastal capital.

Call for details.

### Day 1 – Day 2: Depart from Home

Cross the International Dateline and begin the adventure of a lifetime by skipping a day ahead.

### Day 3: Melbourne, Australia - Tour

**Begin** Begin your tour in the beautiful Victorian city of Melbourne. (D)

**Day 4: Melbourne** Today's tour of Melbourne features Fitzroy Gardens and the bustling Victoria Markets. Later you may participate in an optional tour that travels to Phillip Island, the home of the world's largest colony of Little Penguins; protected and studied by rangers, hundreds of them waddle out of the sea and cross the beach to their burrows in the dunes. (B)

**Day 5: Melbourne - Adelaide - Barossa Valley** Fly to the capital of South Australia – Adelaide. Upon arrival, **proceed to the Barossa Valley, one of Australia's most famous wine regions.**

Renowned among connoisseurs, the valley's award-winning winemakers attract visitors from around the world. Tonight, enjoy the beauty of Barossa during a scenic dinner overlooking the vineyards. (B, D)

**Day 6: Barossa Valley** Set out on a sightseeing tour of the Barossa Valley. Indulge as you

**visit local wineries** to learn about the region and why the wines garner such high praise. Wine connoisseur or not, sit back and relax while Australian wine experts introduce you to these delicious products. (B)

### Day 7: Barossa Valley - Alice Springs

Depart for Alice Springs and delve into life in the remote Outback. A tour of the area includes the Old Telegraph Station and Anzac Hill, with its views of Alice Springs and the surrounding area. Gain insight into the educational system in the Outback with a visit to the School of the Air; you may even see a class in session. Become locally invested as you have the opportunity to meet the young Aboriginal group, Drum Atweme. Supported by the Collette Foundation, Drum Atweme is a musical group comprised of at-risk youth from the local community. Tonight, **continue your cultural immersion with a memorable bush dinner** set against the backdrop of this unique desert environment. (B, D)

**Day 8: Alice Springs** Come to know the history and culture of the Walpiri Aboriginal people during a "Dreamtime Tour," where your specialist guide shares stories of creation and everyday Aboriginal life. The remainder of the day is at leisure in this quintessential Outback town. (B)

### Day 9: Alice Springs - Uluru (Ayers Rock)

Traverse the "Red Centre" today as you drive to Uluru (the Aboriginal name for Ayers Rock) in the heart of the Australian Outback. Prepare for a truly majestic sunset as you **witness the changing colours of Uluru while enjoying a champagne toast.** (B)

**Day 10: Uluru - Cairns** In the cool of the morning, set out to see this incredible area. Tour Kata

Tjuta and the base of "The Rock," learning about their geology and significance to Aboriginal culture. Later, you fly to Cairns – the tropical gateway to one of the world's most spectacular natural attractions and a World Heritage site – the Great Barrier Reef. (B, D)

**Day 11: Cairns** This morning, **board the Skyrail Rainforest Cableway** for an unforgettable ride above the rainforest canopy. There are two stops where you may get off the cableway and experience the forest floor from specially designed boardwalks. The afternoon is at leisure to enjoy the tropical surroundings. (B)

**Day 12: Great Barrier Reef** Today **board a catamaran and sail to the Low Isles to explore the fascinating underwater world of the Great Barrier Reef.** Choose how you want to spend your day in paradise. Perhaps you will independently explore the pristine shores of this tiny sand island. Or maybe you will go snorkeling, revealing a wealth of vibrant sea life. You also have the opportunity to meet with a marine biologist during an informative presentation. Or you may also opt to join an expert for a beach and heritage trail walk along the island. (B, L)

**Day 13: Cairns** The day is yours to explore the town at your own pace or simply relax. Perhaps you will join us for an optional excursion to Hartley's Croc Farm and get up close and personal with crocodiles in their natural habitat. You also have the chance to meet some of the local koalas and have a private talk with a wildlife naturalist; you'll also take an exciting cruise on the lagoon looking for crocodiles. (B, D)

**Day 14: Cairns - Sydney** After a leisurely morning, we fly to Sydney, Australia's largest city, where





Blue Mountains



Barossa Valley

British settlers first dropped anchor in 1788. This evening's dinner choice is yours as you choose from a variety of local restaurants along bustling Darling Harbour. (B, D)

**Day 15: Sydney** Start your day with a tour of Sydney, birthplace of modern-day Australia. Highlights of your tour include Kings Cross, the Harbour Bridge, Chinatown, the Rocks, Circular Quay and the Botanic Gardens. Discover one of the world's most fascinating architectural sights as you **take a guided tour of the Sydney Opera House**, poised majestically on Sydney Harbour. Next, learn firsthand about opals during a presentation at the National Opal Collection. Discover the wonders of Sydney during your free time. Stroll through the city streets, visit the historic Rocks area, or simply relax and enjoy the atmosphere. Your Tour Manager will be on hand to offer suggestions. (B)

**Day 16: Sydney - Blue Mountains - Sydney** Today is one of the most scenic days of your Aussie adventure. **Begin with a visit to the Blue Mountains** of New South Wales, a stunning UNESCO World Heritage site. The Blue Mountains are full of geological inspiration including The Three Sisters sandstone rock formations. Experience sandstone plateaus, valleys, river

gorges and pristine wilderness. Then, head to Featherdale Wildlife Park where you can meet wallabies, indigenous birds, kangaroos, dingoes and other creatures. Savour some leisure time this evening to sample Sydney's world-class restaurant scene. (B)

**Day 17: Sydney** Enjoy a day at leisure. This evening, **experience a delightful dinner cruise of Sydney Harbour**. Marvel at the scenic vistas the harbour has to offer. (B, D)

**Day 18: Sydney - Tour Ends** (B)

### Extend Your Tour



**EXPLORE MORE. Extend your tour in Fiji.** Set out for your corner of paradise. Take time after your adventure to relax and explore Fijian culture.

See pages 24-25 for details.

### Dates & Prices

January - April 2017	Double	October 13, 20	\$5729
January 20	\$4899	November 3	\$5589
February 3	\$4899	January 19	\$5589
February 4	\$5479	February 2, 16	\$5589
March 3, 17	\$4899	March 2, 9	\$5589
April 21	\$4899	April 6	\$5589

Itinerary featured is for September 2017 - April 2018 tour departures. Departures prior to this date will vary. Please confirm at time of reservation.

September 2017 - April 2018	Double
September 15	\$5589

**Single Room Supplement** (+) \$1690 - \$1890  
**Triple Room Reduction** (-) \$70 - \$100

Rates are land only, per person, in Canadian dollars and do not include the internal flights on tour. Call about additional dates.

## Cultural Experiences

- Come to know the Walpiri Aboriginal people during a "Dreamtime Tour."
- Take a guided tour of the fascinating Sydney Opera House.
- Tour Kata Tjuta and the base of "The Rock" (Ayers Rock).
- Meet the young Aboriginal group, Drum Atweme.

## Must-See Inclusions

- Spend time in the world-famous Barossa Valley wine region.
- Traverse the "Red Centre" on your drive to Uluru (Ayers Rock).
- Tour Sydney, the birthplace of modern-day Australia.
- Board a catamaran and explore the Great Barrier Reef.

## Culinary Inclusions

- 23 meals included: 15 breakfasts • 1 lunch • 7 dinners
- Delight in a bush dinner in the Australian Outback.
- At sunset, enjoy a champagne toast while gazing at Uluru (Ayers Rock).
- Take in the sights during a dinner cruise of Sydney Harbour.

## Accommodations

<b>Days 1, 2</b>	Overnight Flight
<b>Days 3, 4</b>	Swanston Grand Mercure, Melbourne
<b>Days 5, 6</b>	Novotel Resort, Barossa Valley
<b>Days 7, 8</b>	Doubletree by Hilton, Alice Springs
<b>Day 9</b>	Desert Gardens, Uluru, Ayers Rock
<b>Days 10 - 13</b>	Novotel Cairns, Cairns
<b>Days 14 - 17</b>	Sydney area hotel

On some dates alternate hotels may be used.

## Tour Activity Level ① ② ③ ④ ⑤

See page 47 for details.

## Personalize Your Journey

Purchase air and receive **private home to airport sedan service and airport transfers**.

Upgrade your in-flight experience with **Elite Airfare**. See page 48 for details.

**On Tour Options:** Visit [gocollette.com](http://gocollette.com) to learn more.

This trip requires a passport and visa. Many departures of this tour can be combined back-to-back with Exploring New Zealand for one completely comprehensive tour of the South Pacific! Please inquire at time of booking. The internal flights on this program are not included in the land price. All air, including internal flights, can be purchased through us.

collette  cares  
for our employees • for our community • for the world



Australia - Drum Atweme creates a positive environment for at-risk Aboriginal girls through traditional music.





Hole in the Rock  
© InterCity Group

# Exploring New Zealand

Come to know the best of New Zealand's North & South Islands

## Start Early

**Add an extra day in Los Angeles or Auckland.** Stop and relax in Los Angeles before setting off across the Pacific. **OR** Spend time in Auckland, the "City of Sails" before your tour. Call for details.

## Day 1 – Day 2: Depart from Home

Cross the International Dateline and begin the adventure of a lifetime by skipping a day ahead.



Auckland

## Day 3: Auckland, New Zealand - Tour Begins

Your tour opens in Auckland, the "City of Sails," consistently rated one of the best places in the world to live. Auckland's Polynesian population instills into its chic atmosphere the vibrant feel of the Pacific Islands. This evening, join your fellow travellers for a welcome dinner. (D)

## Day 4: Auckland - Bay of Islands

Come to know the best of Auckland during a panoramic city tour featuring the America's Cup Village, the War Memorial, bustling Queen Street, the Auckland Harbour Bridge and spectacular views from the harbourside. Next, depart Auckland and travel north to the Bay of Islands, your home for the next two nights. This sun-soaked region boasts more than 144 islands and warm waters with abundant marine life. Visit the Waitangi Treaty House where Maori and British leaders signed the 1840 treaty establishing New Zealand as a nation. (B, D)

**Day 5: Bay of Islands** We begin the day with a **cruise through the bay's famous Hole in the Rock** and views of the Cape Brett Lighthouse which stands

nearly 500 feet above sea level at the edge of the Cape Brett Peninsula. The rest of the day is yours to independently explore Paihia – the quaint town known as "the jewel of the Bay of Islands." (B)



Milford Sound

## Day 6: Bay of Islands - Matakoho - Home Stay

Leave the sparkling waters of the Bay of Islands behind and head to Matakoho in the agricultural heartland of the North Island. Make a stop at the Kauri Museum where you will come to know



## Exploring New Zealand 21 Days from \$6539



the stories surrounding the giant kauri tree that can grow up to 50 feet wide, 170 feet tall and can live for 2,000 years. Discover how the early settlers used this abundant tree to build a life for themselves. Later, make yourself right at home when a New Zealand family welcomes you for the night! This is sure to be an unforgettable experience as you make new friends, learn about the customs of the “Kiwis” and enjoy a home-cooked meal. (B, D)

**Day 7: Rotorua** Today, find yourself amid the dramatic geothermal landscape of Rotorua. With over one-third of its population boasting Maori roots, this city is known as the Maori capital of New Zealand. **Visit Te Puia, New Zealand's premier Maori cultural and geothermal experience.** The National Carving School and National Weaving School are located here, passing on age-old customs by teaching the tribal youth these traditional skills. Enjoy the chance to view the Kiwi bird and learn what is being done in an effort to remove

this marvellous creature from the endangered species list. Tonight, experience an authentic Hangi dinner celebration where you learn about the warm-hearted Maoris and their lives before European colonists arrived in Aotearoa (New Zealand) and since. **Enjoy an immersive experience featuring authentic entertainment** such as the poi dance and the famous “Haka” war challenge. (B, D)

**Day 8: Rotorua - Napier** Journey into the Hawke's Bay region. After arriving in the city of Napier, which boasts some of the greatest Art Deco architecture in the world, enjoy a guided tour and learn why Napier took on such an eclectic design style. This afternoon, take advantage of time at leisure to stroll the oceanfront promenade and simply soak up the atmosphere. (B)

**Day 9: Napier - Wellington** Travel through the rolling countryside of the North Island. The rural



vistas and the rugged Rimutaka Range slowly give way to Wellington, New Zealand's capital city. (B, D)

**Day 10: Wellington** During your panoramic sightseeing tour of Wellington, view the Beehive, New Zealand's Parliament; historic St. Paul's Church; and the Old Government Building – the largest wooden building in the Southern Hemisphere. Following the tour, visit the Te Papa Tongawera Museum, a fascinating center dedicated to art, history and the Maori culture. (B)

**Day 11: Wellington - Picton - Christchurch** Board a ferry and sail across Cook Strait to experience what has been called “the most beautiful ferry ride in the world.” Arrive in Picton on the South Island. Continue on with a drive along the coast before arriving in the historic city of Christchurch. Devastated by an earthquake in early 2011, see firsthand how the “Garden City” is recreating itself. (B)

**Day 12: Christchurch - Franz Josef Glacier Region** All aboard! Take in the marvellous snowcapped peaks and beautiful river gorges during your travels across the Southern Alps, **winding your way past waterfalls and rugged mountains on the famous TranzAlpine train** for a truly inspiring trip through this glorious scenery. Next, **meet the skilled carvers who work with West Coast pounamu – New Zealand greenstone** – at a local jade factory. You'll end your day at the Franz Josef Glacier Region which offers travellers a rare opportunity to experience a living glacial landscape in a temperate environment. (B, D)

**Day 13: Franz Josef - Queenstown** Before departing Franz Josef – if the dynamic New Zealand weather cooperates – you may opt to see this beautiful glacier region from a bird's-eye view during a flightseeing tour. En route to Queenstown, watch as the amazing landscape unfolds before your eyes as you pass through the rainforest, bordered by the Southern





Alps and the twisting coastline. After crossing the Haast Pass, arrive in Queenstown, one of New Zealand's prettiest towns. (B, D)

**Day 14: Queenstown** Enjoy a leisurely day of touring as we set off for the beautiful 19th-century gold rush settlement of Arrowtown. Take time to explore its quaint, historic streets. The Central Otago region is where some of New Zealand's best wines are grown and produced. **During a stop at a local winery, visit the underground storage cave – the largest in New Zealand – for a tasting of their award-winning wine.** Follow this unforgettable experience with lunch at the winery's fabulous restaurant. Later, return to Queenstown and enjoy some leisure time. (B, L)

**Day 15: Queenstown** A full day of leisure in Queenstown offers several options to enhance your

dream trip. You may shop or people-watch in the village. Or, join the optional "Journey through Middle Earth" tour which takes you through the majestic Remarkable Mountains and the breathtaking Queenstown countryside showcasing many of the spots where *The Lord of the Rings* movies were filmed. (B)

**Day 16: Queenstown - Milford Sound - Te Anau** En route to Milford Sound, enjoy the rugged grandeur of the Hollyford Valley. You'll travel through ancient beech forest via the Homer Tunnel. During a **cruise of the breathtakingly beautiful Milford Sound** you will see why this fjord is one of the most visited sights on the South Island. With rock faces that rise nearly 4,000 feet on either side, the scenery will take your breath away. Following your cruise, enjoy an overnight stay on the southern shores of Lake Te Anau, the largest lake on the South Island. Indulge in

a special "Taste of Fiordland" dinner showcasing the bountiful local produce. (B, L, D)

**Day 17: Te Anau - Dunedin** Travel to Dunedin, on the southeast coast of New Zealand. One of the earliest European settlements on the islands, Dunedin holds proudly to its Scottish heritage and traditions. **Visit the Royal Albatross Centre**, the only mainland breeding location in the world for these magnificent birds. Their epic wingspan can reach nearly 10 feet! (B)

**Day 18: Dunedin** This morning's panoramic drive reveals Larnach Castle as well as Baldwin Street, the world's steepest public road. Later you may choose to embark on an optional trip on the spectacular Taieri Gorge Railway; this line was begun in 1879 to serve the inland region of Otago and includes 10 tunnels and 35 bridges. (B)



Mt. Cook





**Day 19: Dunedin - Mt. Cook Region** The Maori word for Mt. Cook is Aoraki, which means “cloud piercer.” Journey through New Zealand’s unspoiled wilderness and arrive at Mt. Cook National Park, where permanent ice fields and glaciers blanket the ragged peaks. This is where famed New Zealand mountaineer Sir Edmund Hillary honed his skills before conquering Everest. You may choose to take a nature walk, enjoy an optional glacier flightseeing tour (weather permitting) or simply meditate on the beauty of the Southern Alps. (B, D)

**Day 20: Mt. Cook - Christchurch** As you return to Christchurch this morning, pause to pay a visit to a working farm. **Watch a skilled New Zealand “strong eye” sheep herding dog at work, followed by a sheep shearing demonstration.** Get to know these New Zealand farmers over a home-cooked morning tea. Later, enjoy some free time to explore Christchurch on your own. Stroll the city’s magnificent gardens or learn its more recent history at the Quake City exhibition at the Re:Start Mall. Tonight, **visit the region’s earliest home, Riccarton House**, and enjoy a farewell dinner. (B, D)

**Day 21: Christchurch - Tour Ends** Your tour comes to a close, leaving you with many pleasant memories of a wonderful trip. (B)

### Extend Your Tour



**EXPLORE MORE.** Extend your tour in Fiji. Set out for your corner of paradise. Take time after your adventure to relax and explore Fijian culture.

See pages 24-25 for details.

**STAY LONGER.** Add an extra day in Christchurch or Los Angeles. Stay a little longer in Christchurch and enjoy the most English city outside of England. **OR** Stop in the “City of Angels” after your Pacific flight before setting off for home. Call for details.

### Dates & Prices

<b>January – April 2017</b>	<b>Double</b>	September 30	\$7079
January 7, 14	\$6349	October 28	\$7079
February 4, 18	\$6349	November 4, 18	\$7079
March 18	\$6349	January 6, 13, 27	\$7209
April 22	\$6559	February 3, 17, 24	\$7209
		March 3	\$7209
		April 21	\$6539

Itinerary featured is for September 2017 - April 2018 tour departures. Departures prior to this date will vary. Please confirm at time of reservation.

<b>September 2017 – April 2018</b>	<b>Double</b>
September 23	\$6539

**Single Room Supplement (+) \$1920 - \$2160**  
**Triple Room Reduction (-) \$100**

Rates are land only, per person and in Canadian dollars. Call about additional dates.

## Cultural Experiences

- Cruise through the Bay of Islands’ famous Hole in the Rock.
- Get to know a local New Zealand family during a memorable, authentic dinner and an overnight home stay.
- Overnight at spectacular Mt. Cook National Park, where permanent ice fields and glaciers blanket the ragged peaks.

## Must-See Inclusions

- Explore Te Puia, a Maori cultural and geothermal experience.
- Traverse the heart of the Southern Alps aboard the famous TranzAlpine train.
- Relish a breathtaking cruise through Milford Sound fjord.

## Culinary Inclusions

- 30 meals included: 18 breakfasts • 2 lunches • 10 dinners
- Experience an authentic Hangi dinner and learn about Maori culture.
- Enjoy a tasting and lunch at one of New Zealand’s wineries.

## Accommodations

<b>Days 1, 2</b>	Overnight Flight
<b>Day 3</b>	Rendezvous Hotel, Auckland
<b>Days 4, 5</b>	Scenic Bay of Islands, Paihia
<b>Day 6</b>	Home Stay or Millennium Hotel, Rotorua
<b>Day 7</b>	Millennium Hotel, Rotorua
<b>Day 8</b>	Scenic Te Pania, Napier
<b>Days 9, 10</b>	Amora Hotel, Wellington
<b>Day 11</b>	Chateau on the Park, Christchurch
<b>Day 12</b>	Scenic Franz Josef Glacier, Franz Josef
<b>Days 13 – 15</b>	Heritage Queenstown Hotel, Queenstown
<b>Day 16</b>	Distinction Hotel & Villas, Te Anau
<b>Days 17, 18</b>	Southern Cross Hotel, Dunedin
<b>Day 19</b>	The Hermitage Hotel, Mount Cook
<b>Day 20</b>	Chateau on the Park, Christchurch

On some dates alternate hotels may be used.

## Tour Activity Level ① ② ③ ④ ⑤

See page 47 for details.

## Personalize Your Journey

Purchase air and receive **private home to airport sedan service** and **airport transfers**.

Upgrade your in-flight experience with **Elite Airfare**. See page 48 for details.

**On Tour Options:** Visit [gocollette.com](http://gocollette.com) to learn more.

**This trip requires a passport.** Your home stay will take place in the region of Rotorua. Your host family will pick you up and return you in the morning, when you will be transferred to your hotel. If you prefer not to stay in a private home, you may choose to stay at your Rotorua hotel with dinner included. Please make your decision known at the time of booking as no changes are allowed on tour. If your preference is not made known, your stay will default to the home stay. Many departures of this tour can be combined back-to-back with Exploring Australia for one completely comprehensive tour of the South Pacific! Please inquire at time of booking.



# Frequently Asked Questions

## Accommodations

### What is the difference between a twin room and a double room?

In certain countries, hotel rooms tend to be smaller than Canadian standard accommodations. A double room is designed to accommodate two people, but may not have two separate beds. A twin bedded room has two separate beds of any size, and is the type most commonly utilized.

**What size is a triple room?** A triple room is the same size as a twin bedded room and beds will accommodate three people, but we cannot guarantee that there will be three separate beds. If there are only two beds, a rollaway may be requested but cannot be guaranteed due to size of room and fire codes. Please inquire at time of reservation.

**Can my children travel on tour?** Children over the age of 5 may travel on a Collette tour accompanied by an adult. Child land rates are valid for ages 5-12, sharing a room with two full-paying adults.

**Are single and triple rooms always available?** On many tours, triple and single accommodations are limited and are available on a first come, first served basis. Be advised that single rooms are often smaller.

**When can I check into my hotel?** Due to early arrival times into some cities, rooms may not always be available for immediate check-in.

## Air

**Can Collette book our airline reservations?** Collette is happy to assist you in accommodating your flight needs. Due to tour scheduling and limited availability, you are strongly encouraged to take advantage of Collette's air packages. We are not responsible for air arrangements you have made on your own. On occasion, it is necessary to change tour dates. In this case, we can only protect air reservations booked through Collette. For all air reservations, it is strongly recommended to reconfirm flights before departure, in the event that the airline has an unexpected schedule change. We cannot assume responsibility for schedule changes, routings or flight cancellations involving the airlines. Not all airlines offer pre-assigned seats. Some charge a fee for seats which will be at the guests' expense. Where pre-assigned seats are not offered, the guests must contact the airline directly to arrange seat assignments.

## Attractions & Sightseeing

**Are attractions always available?** Access to some attractions or Collette Foundation sites may be affected by the observance of holidays, weather conditions or other circumstances. As a result, the days and order of sightseeing may change to best utilize your time on tour. Boat rides are weather permitting. Some attractions may not be available during the "off-season" months. When attractions are unavailable, other similar attractions will be substituted. Wildlife sightings are not guaranteed.

**Is there a lot of walking on tour?** We pride ourselves on bringing travellers the very best experiences a destination offers. Our itineraries include many activities and may consist of walking on uneven terrain or significant walking at times. Some of the most unique sightseeing can mean accessing locations that restrict motorcoaches, especially in historic areas. Some hotels/lodges in remote locations may not have elevators. For your comfort, we recommend bringing walking shoes. Review each tour's "Tour Activity Level" and "Tour Pacing" (pg 47) for details.

**Can you tell me more about the safaris?** In order to most fully experience the wildlife, you will be travelling by custom-built safari vehicle which requires climbing in and out frequently and sometimes travels on bumpy roads. To experience Africa fully, we recommend that all travellers be in reasonably good health and prepare properly.

**How can I plan for shore landings?** Special clothing is required for the shore landings (Antarctica, Galapagos); please refer to your predeparture documents for important details.

**Are all theatre performances suitable for children?** Some theatre performances may be unsuitable for children – consult your tour manager.

## Documentation

**Do I need a passport?** Government-issued identification is required for all air travel. A valid passport is required for all trips outside Canada. All passengers should check with the appropriate foreign consulate for entry and validity requirements. We recommend that your passport has seven months validity, and at least 3 blank pages. Passports and visas are the responsibility of each client.

In South Africa, children are required to have a passport as well as additional documentation to travel with you into and out of the country. Please consult the South African Embassy for the current specific requirements related to your travel dates.

## Extending Your Stay

**Can I extend my tour to see more of a region?** Yes! You may enhance your tour by purchasing either an extension or pre/post hotel stays, offered on select tours. Extensions may be "hosted" rather than escorted. When hosted, passengers will be greeted upon arrival by a local tour manager who will provide all included services and be available on-call during the duration of the extension. A minimum number of passengers may be required to operate some extensions. Extensions not purchased at time of deposit are subject to availability and applicable charges at time of request.

Collette also offers pre and post hotel nights before and/or after a tour for you to explore the destination independently. Should you purchase additional nights, please be advised that your Tour Manager will not be available during this time.

## Extras

**What is not included in the tour price?** The land price does not include air travel, airline fees, airport or departure taxes, transfers, visas, customary end-of-trip gratuities for your tour manager, driver, local guides, hotel housekeepers, cruise ship waitstaff, and any incidental charges.

## Late Bookings

**Do you accept late bookings?** Tour sales normally close 7 days prior to departure. All late bookings are on request and must be guaranteed with a credit card if within 60 days of departure date.

## On-Tour Experience

**Where do I meet my Tour Manager?** Your tour will begin at your first hotel. The Tour Manager will make contact with you at the hotel and will provide details relating to your tour. The hotel's address and phone number will be included in your documents.

**Can I prepurchase optional excursions/activities?** Yes, the majority of optional excursions and activities are available for advance purchase for applicable tours provided that you make your options purchase prior to 15 days of the tour departure. Collette makes it convenient to reserve presold options by visiting our website for a full listing of activities and excursions or when your reservation is made with our reservations staff. In addition, there are benefits to prepurchasing options including a price guarantee once your tour is paid in full. So, while the cost of an optional activity may change from the time you book your tour, once payment is received in full,



your preselected options are guaranteed by Collette at their original price. Although you can still purchase options while on tour, reserving them ahead of time ensures you a spot in the event that the activity sells out. Collette will provide a refund if you cancel a presold option prior to tour departure. Any presold options cancelled while on tour are nonrefundable.

## What do these symbols mean?



**Leisure Stay tours** are designed to allow for multiple-night stays at each hotel. This allows you a more leisurely pace and more time to explore the destinations on your own.



**Cruise-Land tours** combine the best of both land and sea. These tours feature all the qualities of our traditional escorted tours, including a Tour Manager, and also include an ocean vessel and a portion on land.



**River Cruise tours** feature small, intimate vessels for a more personal experience as you travel through a variety of beautiful waterways that are inaccessible to larger cruise ships, and sometimes include a portion on land.

## Revisions/Changes

**Would my tour date ever be changed?** While it is unlikely, Collette does reserve the right to cancel a tour prior to departure. Should this happen, Collette will make every effort to put you on another departure date. If an alternate cannot be found, a full refund will be made. Air booked through Collette will be protected. We cannot be held responsible for penalties incurred if you have secured your own air.

**Can I make changes to my reservation?** Should you decide to change your reservation after initial booking, a handling fee of \$25 per transaction will be charged. A change of tour date, tour itinerary or passenger name, within the guidelines of the cancellation policy, will be treated as a cancellation and regular cancellation fees may apply.

Revisions to air tickets are subject to the rules and regulations of the airline. See our Cancellation Policy for more details.

## Tour Pacing

**How can I be best prepared for the pacing and physical requirements on a Collette tour?** Tour pacing varies by itinerary, and each destination's sightseeing and activities are unique. Pacing is subject to personal interpretation. At Collette, we do include the best a destination has to offer, enhancing your overall tour experience. For overnight pacing of a tour, please refer to the "Accommodations" section on each tour page and on the tour map. These describe the number of nights you will stay in each hotel during your tour. The day-by-day descriptions will provide additional detail about the number of activities included in each day.

The Tour Activity Level Ranking is featured on each tour itinerary in a circle. The definition of each activity level is listed here. If you have additional questions regarding a specific tour, please inquire at time of reservation. For your comfort, we recommend packing comfortable walking shoes so you can fully enjoy every aspect of your tour.

**Level 1:** At a very leisurely pace, this tour involves minimal physical activity, such as climbing some stairs, boarding a motorcoach, and walking from the hotel reception area to hotel rooms and dining areas.

**Level 2:** This tour requires average physical activity. You should be in good health, able to climb stairs and walk reasonable distances, possibly over uneven ground and cobblestoned streets.

**Level 3:** This tour includes moderate physical activity. The itinerary blends some longer days with shorter days and more leisure time. Walking tours, as well as walking slightly longer distances, up stairs, or on uneven walking surfaces should be expected.

**Level 4:** To truly experience the program and destination, you need to be able to participate in physical activities such as longer walking tours, walking over uneven terrain, climbing stairs and periods of standing. Some of the touring days may be longer, with select included activities occurring later in the evening.

**Level 5:** This tour is very active, requiring participants to be physically fit to fully enjoy all the experiences. This itinerary has more strenuous activities which may include such things as: extensive walking tours, transfers over uneven and dusty terrain, high altitudes, early morning departures, late night activities, or extreme temperatures. All conditions do not apply to all days, so please read the itinerary carefully and speak to one of our travel counsellors to determine if this tour is right for you. We recommend this program to individuals who are physically fit. Unfortunately, this tour is not appropriate for individuals who use either walkers or wheelchairs. If this trip is not ideally suited for you, our travel counsellors can help determine the perfect trip for you.

## Transfers

**Are airport and hotel transfers available?** Roundtrip airport-to-hotel transfers are provided for all passengers who purchase airfare through Collette. These transfers do not apply to pre- and post-night stays. Passengers who do not purchase airfare through Collette can purchase arrival and departure transfers from Collette. Some restrictions may apply. All transfers leave at prescheduled times.

### Are airport transfers available for pre/post hotel stays?

All passengers who purchase pre and post hotel nights through Collette may also purchase transfers to/from the airport and the pre or post hotel. Please inquire at time of booking.

**What is Roundtrip Home to Airport Sedan Service?** It's your ticket to and from the airport. This service is available for all air-inclusive tour bookings. This personalized service is included when you reside within a 100 km radius of the airport.\* Please confirm at time of booking. Not valid on group travel.

\*One transfer per room booking. Additional stops are not permitted on route. Other restrictions apply; call for details.

## Travel Loyalty

**What is Travel Loyalty by Collette or TLC?** It allows you to automatically receive a \$150 travel credit for each trip you take.† It's our way of saying thank you for making us your #1 choice in guided travel. Be sure to enroll in TLC to take advantage of this benefit.

† Full credit is valid for your next tour when you travel within 12 months of the original trip. \$100 of the credit remains valid for travel within 13-24 months, and the entire credit expires 24 months after the original trip.





# The choice is yours. 3 great air options.

Enjoy the benefits of air-inclusive bookings. Allow us to be your liaison with the airlines and to handle all the details. Choose Flex Airfare, Instant Purchase, or Elite Airfare.

	Flex Airfare	Instant Purchase Airfare <sup>3</sup>	Elite Airfare <sup>4</sup>
Receive roundtrip home to airport sedan service – your journey begins at home! <sup>1</sup>	●	●	●
Free roundtrip airport to hotel transfers included <sup>2</sup>	●	●	●
Dedicated Concierge Service			●
Lounge Passes <sup>5</sup>			●
Express Check-In <sup>5</sup>			●
Eligible for Collette's Travel Protection Plan	●	● part b	● part b
Benefit from our flexible change and refund policies	●		▨
Deposit now, pay the balance later	●		▨
Eliminates future surcharges by locking in price		●	
All the perks of upgraded air (more leg room, comfort, and space)			●

Whether you select Elite, Flex, or Instant Purchase Airfare, you'll enjoy the ease and security that comes with reserving your air with Collette.

treat yourself &  
*enjoy*



<sup>1</sup>This roundtrip home to airport sedan service is included when you reside within a 100 km radius of most major Canadian gateways and purchase an air-inclusive tour. One transfer per room booking. Additional stops not permitted on route. Not valid on group travel. <sup>2</sup>These transfers are available on the first and last day of the actual tour dates and when you are travelling on select flights (not applicable to pre & post nights). Land only clients may purchase transfers on the first and last day of the actual tour dates for an additional cost of \$100 per person, roundtrip (some restrictions may apply). Clients who purchase pre/post hotel nights may purchase transfers to/from the pre/post hotel. <sup>3</sup>Instant Purchase Airfare is offered on select dates; consult your booking agent. <sup>4</sup>Elite Airfare status is only included with the purchase of a First Class, Business Class or Premium Economy ticket with either Flex or Instant Purchase Air. <sup>5</sup>Lounge Passes & Express Check-In are based on airline and airport availability for Business Class passengers only; Premium Economy tickets do not qualify. Lounge passes are not available for travel from North America to destinations within North America or the Caribbean. ▨ Not applicable with Instant Purchase Airfare.



# Reservation Information

## Land Rates

Land rates are on a per person, double occupancy basis. Availability of departures at the prices noted in the brochure is limited. Government taxes and fees are additional. For current prices, please see our website at [www.gocollette.com](http://www.gocollette.com). Land rates are guaranteed at the time that the deposit is received by Collette.

## Airfare

For your convenience, we offer airfare for purchase with all tour packages. If you purchase an air-inclusive program, your airfare will be quoted exclusive of all fuel, taxes and fees. Your rates are subject to change until paid in full. Seats are limited and may not be available on every flight or departure date.

Instant Purchase nonrefundable airfare includes roundtrip airport/hotel transfers (excluding pre- or post-days and extensions). If you have selected Instant Purchase nonrefundable air, you are required to pay the full air cost in addition to the \$250 deposit at time of booking (all of which is nonrefundable). If you purchase the Travel Protection Plan, the Instant Purchase nonrefundable airfare may be covered, if you cancel your trip for a covered reason (see Part B for more details). Tickets will be issued immediately and once issued are nonrefundable; you may only be changed for a fee up to \$300 plus any difference in airfare for travel in the following 12 months; specific fees and policies may vary by airline. These tickets include an administration fee and roundtrip airport-to-hotel transfers, of which both hold no airline reissue value. Once issued, there can be no fluctuation in price due to an increase in government taxes or in airline fuel surcharges. Therefore, any such fees or airport-to-hotel transfers are not refundable under any circumstances.

## Payments

### Land Package Deposit

- A \$250 non-refundable deposit is due with your land only reservation.
- For Antarctica and Cruises only reservations, a non-refundable \$500 deposit is required. An additional \$1,000 is due 180 days prior to departure for Antarctica.

### Air Inclusive Package Deposit

- A \$500 non-refundable deposit is due with your air inclusive reservation. If you purchase our Travel Protection Plan, the air inclusive deposit required is only \$250 plus the cost of the Travel Protection Plan.
- For Antarctica and Cruise air inclusive reservations, a non-refundable \$750 deposit is required. If you purchase our Travel Protection Plan, the air inclusive deposit required is only \$500 plus the cost of the Travel Protection Plan. An additional \$1,000 is due 180 days prior to departure for Antarctica.

### Instant Purchase Air

- If you have selected Instant Purchase Air, the deposit required is the full cost of the airfare plus a \$500 deposit (or \$250 with the Travel Protection Plan), all of which is non-refundable

Should you decide to purchase our Travel Protection Plan, you must do so at the time of booking. Payment of this Plan includes the Pre-Departure Cancellation Fee Waiver which protects you from penalties in the event you have to cancel your entire tour package for any reason up to the day prior to departure (see Part A for more details). If you originally purchased nonrefundable airline tickets, Part B of the Travel Protection Plan may provide a refund for the airline tickets, taxes, or fees in the event of a cancellation for a covered reason (see Part B for more details). The balance is due 60 days before departure on all tours, except cruises. The balance is due 120 days before departure for cruises.

All payments of deposit, purchase price and Travel Protection Plan fees may be made by charging to your MasterCard, Visa, or American Express (card imprint and signature required) or by sending a cheque or money order made payable to "Collette." Payment may also be made online at <https://reservations.gocollette.com/payment.aspx?co=CAD>

### TRAVEL PROFESSIONALS PLEASE CONTACT:

Collette: 1-800-468-5955  
[reservations@gocollette.com](mailto:reservations@gocollette.com)

### PLEASE SEND PAYMENTS TO:

Collette, 40 Queen Street South, Mississauga, ON L5M 1K3  
Attn: Accounts Receivable

## Revision Fees

Upon receipt of your itinerary, you must review it and report any discrepancies to Collette immediately in order to avoid any supplier incurred penalties. A handling fee of \$25.00 per transaction will be assessed for any change or revision made to a reservation. A change of departure date within 11 months of the departure date will be treated as a cancellation, and cancellation charges will apply.

## Cancellation Charges

Both cancellations of confirmed bookings and transfers to new travel dates will result in penalties and fees assessed by travel suppliers. If you need to transfer or cancel for any reason prior to tour departure, the following cancellation fees will be assessed on your land or cruise product. Air is 100% nonrefundable once paid in full. If canceled prior to being paid in full, the following cancellation fees will also apply to air.

- More than 60 days prior to departure: a nonrefundable deposit will be retained.
- 60 - 16 days prior to departure: 30% of total price
- 15 - 1 day prior to departure: 50% of total price
- Day of departure and after: 100% of total price

### Exceptions:

#### Ocean Cruises:

- More than 90 days prior to departure, the nonrefundable deposit will be retained.
- 90 - 61 days prior to departure: 35% of total price
- 60 - 31 days prior to departure: 60% of total price
- 30 - 0 days prior to departure: 100% of total price

#### River Cruises: including Europe, Russia, Egypt and China

- More than 90 days prior to departure, the nonrefundable deposit will be retained.
- 90 - 61 days prior to departure: 50% of total price
- 60 - 31 days prior to departure: 85% of total price
- 30 - 0 days prior to departure: 100% of total price

#### Galapagos & Antarctica:

- More than 120 days prior to departure: nonrefundable deposits will be retained.
- 120 - 90 days prior to departure: 60% of total price
- 89 - 0 days prior to departure: 100% of total price

\* Instant Purchase air and its associated taxes, fees and surcharges are 100% nonrefundable at time of reservation.

Upon cancellation of transportation or travel services where you, the client, are not at fault and have not cancelled in violation of these terms and conditions, you will be refunded 100%.

## Consumer Protection Plans

Collette is a member of the following organizations: the National Tour Association, the United States Tour Operators Association (USTOA), the Alliance of Canadian Travel Associations, the Travel Industry Council of Ontario, and the Association of British Travel Agents. Some of these associations operate a consumer protection plan to cover deposits placed with any tour operator member. In the case of USTOA, the consumer protection bond is \$1 million. Full details are available from these organizations or Collette. Collette is pleased to give this additional protection to our clients.

## Currency

Unless specified otherwise, all statements of or references to dollar amounts in these terms and conditions are to lawful money of Canada.

## Proof of Citizenship: Passports & Visas

Documentation is required by foreign governments for all trips outside Canada. Clients/passengers should check with the appropriate foreign consulate/embassy for entry requirements, including whether you need to obtain a visa before entering your destination country and, if you do need to get a visa, its cost and timing. Please remember that the possession of valid passports and necessary visas are the responsibility of each client/passenger. If you would like assistance in ensuring you have the proper visa(s) for your trip outside of Canada, we would be happy to refer you to a company that can assist you.



## Travel Conditions

There may be different living standards and practices and different standards and conditions with respect to the provision of services and accommodations outside of Canada.

## Door to Door Transfer Service

Return door to door transfers are offered up to 100 kilometers from most major Canadian gateways with the purchase of an air-inclusive tour.

## Travellers Needing Special Assistance

You must report any disability requiring special attention to Collette at the time your booking is made.\* Collette will make reasonable efforts to accommodate the special needs of tour participants. It is strongly recommended that persons requiring assistance be accompanied by a companion who is capable of and totally responsible for providing the assistance. None of Collette, its employees and personnel, and its suppliers, may physically lift or assist clients into transportation vehicles. If a traveller thinks he or she might need assistance during a trip, he or she should call Collette to determine what assistance might reasonably be given. Collette cannot provide special individual assistance to tour members with special needs for walking, dining or other routine activities.

\*To request a wheelchair accessible room on a cruise, the traveller or person sharing the room must have a recognized disability that alters a major life function and requires the use of a mobility device and the use of the accessible features provided in the wheelchair accessible stateroom.

## Baggage Disclaimer

Although every effort is made to handle passengers' luggage as carefully as possible, Collette is not responsible for and does not assume liability or accept claims for loss of or damage to luggage due to breakage, theft or wear and tear through airline/airport, hotel and group carrier handling. It is recommended for your own self-interest and protection that you have adequate insurance to cover these eventualities. Check with your sales agent for low-cost insurance to cover these risks.

**Checked Baggage Charges:** Some airlines impose additional charges if you choose to check baggage. Please contact your airline or refer to its website for detailed information regarding your airline's checked baggage policies. Please be advised there is a \$25 USD/CAD charge (per piece) for checked baggage on most transborder flights between U.S. & Canada. This is a fee levied by the airlines, not Collette, and may be subject to change.

## Holiday and Museum Closures

Museum visits and personal shopping time may be disrupted due to unforeseen circumstances or many religious, state and local holidays observed throughout the world.

## Motorcoach Washrooms

Most motorcoaches used on our tours are equipped with washrooms (except safari vehicles, exotic locations, and some of our Explorations tours). These are typically for emergency use, as we make plenty of comfort stops, allowing you the opportunity to use public restrooms and/or stretch your legs.

## Maps and Photos

Maps shown on tour pages are current at the time of printing and may not reflect actual tour routing should the tour change. Photos shown on tour pages are reflective of the area(s) visited, but may not be included in the actual tour itinerary.

## Explanation of Responsibilities and Tour Conditions for Collette

Each client is responsible for proper documentation and inoculations that may be required and/or recommended to participate on tour. Please contact your local travel clinic or personal physician for specific details on the destinations you are traveling to and from. Any person reserving or purchasing any Collette product published in this brochure accepts the condition that Collette reserves to itself the exclusive right to change or cancel itineraries, hotels, and other tour components whenever it is deemed necessary. If this occurs, every effort will be made to offer alternate dates and/or programs. Published times on itineraries are as accurate as possible but subject to change due to traffic, weather, mechanical and any other conditions beyond Collette's control that prevent Collette from operating as scheduled. Collette expressly disclaims any liability for any damages that may be incurred for any changes, cancellations or delays on any itinerary on any Collette tour.

All rates on foreign tours are subject to fluctuations of currency and may be changed when necessary without advance notice prior to deposit. All rates published are per person basis as indicated and are based on double occupancy when only one rate is shown. Reservations will be accepted subject to availability at the time of a request and will be considered confirmed only upon receipt of a minimum deposit. Child land rates are available and are valid for ages 5-12, sharing a room with two full-paying adults. Collette does not accept liability in the case of any passenger being denied boarding by any airline carrier due to the carrier's overbooking of a flight.

All cancellation charges, fees and refunds for any tour within this brochure are in effect as of the effective date as indicated on page 47 and supersede any other previously printed policies relating to these same charges.

## GENERAL DISCLAIMER

None of Collette Tours Canada, Ltd., its affiliated entities, subsidiary companies and its and their respective employees, shareholders, officers, directors, successors, representatives, agents, and assigns (collectively "Collette"), own or operate any person or entity which is to or does provide goods or services for these trips and tours. Collette acts only as agent for the airlines, hotels, bus companies, railroads, tour operators, cruise lines, car rental companies and other contractors providing accommodations, transportation or other suppliers (the "suppliers"). All such services are furnished by suppliers that are independent of, and do not act for or on behalf of, or in the name of Collette, are not servants of Collette and with whom Collette is not a partner or joint venture partner. Because none maintains any control over the personnel, equipment, or operations of the suppliers, Collette assumes no responsibility for and cannot be held liable for any loss, costs, expense, personal injury, death, property damage or other loss, accident, delay, inconvenience, or irregularity which may be occasioned by reason of (1) any wrongful, negligent, willful or unauthorized acts or omissions on the part of any of the suppliers or their respective employees and agents, including delays or cancellation of services, cessation of operations, changes in fares, itineraries or schedules, (2) any defect in or failure of any vehicle, equipment, or instrument owned, operated or otherwise used by any of the suppliers, and/or (3) any wrongful, willful or negligent act or omission on the part of any other party not under the supervision and control of Collette. Additionally, responsibility is not accepted for loss, cost or expenses due to sickness, lack of appropriate medical facilities or practitioners, weather, strikes, theft or other criminal acts, computer problems, acts of God, dangers incident to sea, fire, acts of government or other authorities, war, acts of terrorism, civil unrest, riots, pilferage, epidemics, quarantines, other disease, climatic aberrations or other such causes beyond Collette's control. All services and accommodations are subject to the terms and conditions specified by the suppliers and the laws of the country in which they are provided. Collette reserves the right to make changes in the published itinerary whenever, in their sole judgment, conditions warrant, or if they deem it necessary for the comfort, convenience, or safety of any tour. Collette reserves the right to withdraw any tour announced. Both Collette and the suppliers reserve the right to decline to accept any person as a member of the tour, or to require any participant to withdraw from the tour at any time, when such action is determined by the tour manager to be in the best interests of the health, safety, and general welfare of the tour group or of the individual participant. Neither does Collette accept liability for any carrier's cancellation penalty incurred by the purchase of a nonrefundable airline or other ticket to the tour departure city and return or otherwise. Baggage and personal effects are the sole responsibility of the owner at all times. Participants may be photographed for the promotional purposes of Collette.

You, the client, agree to the terms and conditions set forth in any and all brochures or advertisements describing any tour, cruise, accommodations, transportation and other services, and to any and all conditions set out in documents for any such services, including, without limitation, all cancellation fees.

No employee of Collette has authority to vary these terms and conditions.

Payment of the deposit to Collette constitutes acceptance of these terms and conditions.

## Aircraft Cabin Disinsection Disclaimer

Some countries may require aircraft cabin insecticide treatment for inbound foreign flights. Information about aircraft disinsection requirements and a list of countries requiring such disinsection are available online at <http://www.dot.gov/office-policy/aviation-policy/aircraft-disinsection-requirements>.



# Collette's Travel Protection Plan

(for Canadian citizens or residents only\*)

**Part A Waiver Only provided by Collette Tours Canada, Ltd:** Payment of a per person Travel Protection Plan fee to Collette at the time of booking guarantees a full refund of all payments (including deposits), except the Travel Protection Plan fee itself, for travel arrangements in case of cancellation of your travel plans for any reason prior to the day of departure. The Travel Protection Plan fee with air only covers airline tickets that you purchase from Collette.

Exception: If you originally purchased nonrefundable airline tickets, the Travel Protection Plan does not provide a refund for any such nonrefundable airline tickets in the event of a cancellation. This air ticket may be covered by Collette's Travel Protection Plan under Part B, if you cancel your trip for covered reasons (see Part B for more details).

Collette's Travel Protection Plan protects you from penalties in the event you have a need to cancel your entire inclusive tour package up to the day prior to departure. Collette's Travel Protection Plan does not indemnify you from penalties if you choose to cancel partial tour components or air. If you choose to partially cancel your tour, you will be responsible for a revision fee as well as any penalties that are incurred at the time of the cancellation.

**The Travel Protection Plan fee does not cover any single supplement charges which arise from an individual's travelling companion electing to cancel for any reason prior to departure.** In this case, the single supplement will be deducted from the refund due to the person who cancels. (However, the Part B Benefits referenced below include a single supplement benefit of \$1,000 for certain covered reasons, as detailed in Part B.) Division of any such single supplement charge between the two or more companion clients involved is solely their responsibility. If insufficient funds are deducted from the cancelling client, the travelling client will be charged the remaining portion of the single supplement charge. Payment of the Travel Protection Plan fee (if chosen) must be received by Collette with your deposit at the time of booking.

The Travel Protection Plan fee is nontransferable and valid for each applicant (paying client) only. Collette assumes no responsibility for and cannot and will not be held liable for any wrongful, negligent or unauthorized acts or omissions of any travel agent or travel agency other than that of Collette Tours Canada, Ltd. and its own employees, directors and officers.

### Where to Present Part A Claims:

To request a refund under the Travel Protection Plan, please call Collette and send any unused airline tickets to:

Collette  
ATTN: Customer Service Department  
40 Queen Street South, Mississauga, ON L5M 1K3

If cancellation occurs prior to departure, contact the Collette Reservations Department. When a client cancels prior to departure, any refunds are processed through the booking agent.

PART A – Provided By Collette Pre-Departure Cancellation Fee & Unused Services Waiver	up to Trip Cost
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**The Pre-Departure Cancellation Fee Waiver is provided by Collette and is not an insurance benefit** underwritten by Northbridge General Insurance Corporation.

**Part B Insurance Benefits provided by Northbridge General Insurance Corporation** (\*NOT AVAILABLE TO RESIDENTS OF QUEBEC): On tour, travel protection benefits may provide coverage if you: must interrupt your trip or return home early for a covered reason; incur medical expenses for a covered sickness or injury; need a medical evacuation; suffer a baggage loss or delay; or are delayed on tour for 12 hours or more for a covered reason.

### SCHEDULE OF BENEFITS

	MAXIMUM BENEFIT AMOUNT
PART B – Benefits Provided by the Insurance Company Listed Below	
Accidental Death & Dismemberment	\$25,000
Trip Interruption	\$1,000
Missed Connection	\$1,000
Trip Cancellation	Amount Purchased <sup>†</sup>
Travel Delay (Up to \$150 Per Day)	\$1,500
Single Supplement	\$1,000
Medical Expense/Emergency Assistance, Accident & Sickness	
Medical Expense, Emergency Evacuation & Repatriation	\$1,000,000**
Baggage/Travel Documents	\$2,000
Baggage Delay (Up to \$150 Per Day)	\$750

<sup>†</sup>This benefit is only applicable to Instant Purchase (Non-Refundable) Air Tickets and any single supplement penalties you are assessed if your Family Member or Travelling Companion has his/her Trip canceled and does not cover any other land, air or water arrangements.

\*\*The Medical Expense/Emergency Assistance benefits of this plan are subject to a maximum benefit limit of \$10,000 for those persons who at the time of a covered injury or sickness do not have valid hospital and medical insurance under a Government Health Insurance Plan of a Province or Territory of Canada.

### PART B Exclusions & Limitations

Benefits are not payable for any loss due to, arising or resulting from: 1. suicide, attempted suicide or any intentionally self-inflicted injury while sane or insane; 2. an act of declared or undeclared war; 3. participating in maneuvers or training exercises of an armed service; 4. riding, driving or participating in races, or speed or endurance contests; 5. mountaineering (engaging in the sport of scaling mountains generally requiring the use of picks, ropes, or other special equipment); 6. participating as a member of a team in an organized sporting competition; 7. participating in skydiving, hang gliding, bungee cord jumping, or scuba diving if the depth exceeds 130 feet or if You are not certified to dive and a dive master is not present during the dive; 8. piloting or learning to pilot or acting as a member of the crew of any aircraft; 9. being Intoxicated, as specifically defined in the policy, or under the influence of any controlled substance unless administered on the advice of a Legally Qualified Physician; 10. the commission of or attempt to commit a felony or being engaged in an illegal occupation; 11. normal childbirth, normal pregnancy (except complications of pregnancy) or voluntary induced abortion; 12. dental treatment (except as coverage is otherwise specifically provided herein); 13. amounts which exceed the Maximum Benefit Amount for each coverage as shown in the Schedule of Benefits; 14. due to a Pre-Existing Condition, as defined in the Policy. The Pre-Existing Condition Limitation does not apply to the Emergency Medical Evacuation or Return of Remains coverage; 15. a mental or nervous condition, unless hospitalized; 16. any rehabilitation or convalescent care; 17. treatment, services or expenses related to or resulting from travel in a specific country, region or city for which Foreign Affairs and International Trade Canada has issued a formal Travel Warning, before Your departure date, advising Canadians to avoid all travel to that specific country, region or city; or 18. Sickness or Injury resulting from a motor vehicle accident where You are entitled to receive benefits pursuant to any policy or legislative plan of motor vehicle insurance.

### NON-INSURANCE SERVICES

One Call 24-Hour Assistance Services  
Global Xpi Medical Records Services

**Please Note:** Plan cost is based upon the cost of your trip. Benefits are described on a general basis only. The information in this brochure is only an outline of the coverage available, and is subject to the terms, conditions and exclusions of the policy. Please refer to the policy wording for complete details. Plan benefits, limits and provisions may vary by province jurisdiction. You will receive a Description of Coverage and a Description of 24-Hour Emergency Assistance Services which describe the benefits and limitations in detail. To review full plan details online, go to: [www.tripmate.com/wpCN426C](http://www.tripmate.com/wpCN426C).

**The Part B Insurance Benefits are underwritten by:** Northbridge General Insurance Corporation, 105 Adelaide St. W., Toronto, ON M5H 1P9.

Payment for the plan(s) is required at time of purchase and is non-refundable once purchased. Prices and coverage are subject to change. For full plan details online, please visit: [www.tripmate.com/wpCN426C](http://www.tripmate.com/wpCN426C) (except for Cancel for Any Reason Waiver). **This Part B travel insurance is underwritten by:** Northbridge General Insurance Corporation: 105 Adelaide Street West, Toronto, Ontario M5H 1P9. Benefits are administered by: Northbridge Claims Administration, c/o Active Care Management, Tel: 1.888.421.5378.

For specific questions regarding Travel Insurance or to report a claim, call the Claims Administrator: **Northbridge Claims Administration at: 888.421.5378. Representatives are available 24 hours a day, 7 days a week.**

## Collette's Travel Protection Plan Pricing (per person)

### Land Only Clients:

- \$95 adult/\$95 child for all North American escorted tours under 6 days
- \$230 adult/\$115 child for all North American escorted tours of 6 days or more
- \$310 adult/\$140 child for all international tours (except cruises, Canadian Rockies train tours, Australia, New Zealand, Africa, South Africa & Egypt tours)
- \$370 adult/\$165 child for all cruises, Canadian Rockies train tours, Australia, New Zealand, Africa, South Africa & Egypt tours

When purchasing pre- and post-night accommodations, including optional extensions, the number of days will be added to the total number of tour days, and may subsequently alter your Travel Protection Plan fees. Please confirm with your reservation agent at time of booking.

### Air-Inclusive Clients (Flex Airfare is purchased through Collette)

- \$140 adult/child for all North American tours under 6 days
- \$270 adult/child for all North American tours of 6 days or more
- \$350 adult/child for all international tours (except cruises, Canadian Rockies train tours, Australia, New Zealand, Africa, South Africa & Egypt tours)
- \$400 adult/child for all cruises, Canadian Rockies train tours, Australia, New Zealand, Africa, South Africa & Egypt tours

Collette's Travel Protection Plan can only be purchased by individuals who have purchased Collette Flex Airfare or Instant Purchase nonrefundable air through Collette. Instant Purchase air and its associated taxes, fees and surcharges require full payment at time of reservation and are 100% nonrefundable. This air ticket is covered by Collette's Travel Protection Plan under Part B, if you cancel your trip for covered reasons. Tickets may only be changed for a fee up to \$300 plus any difference in airfare for travel in the following 12 months; specific fees and policies may vary by airline.



For reservations, seek out the expert advice of your travel professional.

For reservations, contact your Travel Professional or call Collette at 800.468.5955

\*Mention source code for savings. Offers can expire earlier due to space or inventory availability. Space is limited and savings are only available on select departures. Space is on a first come, first served basis. Offers are not valid on group or existing bookings or combinable with any other offer. Promotional pricing may remain in effect after the expiration date. Offer amounts vary by tour and departure date. Other restrictions may apply. Call or visit [gocollette.com/offers](http://gocollette.com/offers) for more details.



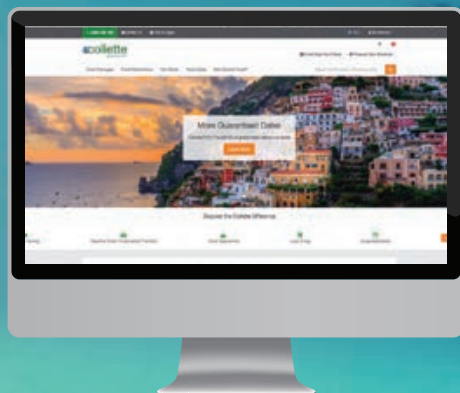
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Find More at [gocollette.com](http://gocollette.com)



Visit us online to learn even more about the tours you'll find in this book.

- Watch our latest tour videos
- Explore our destination pages
- Chat with an expert
- Find a travel agent...and more!