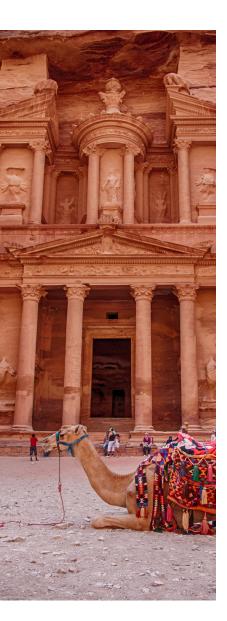


# SPARK YOUR SENSE OF wander





### Hard to Replicate, Impossible to Forget

Take the path less travelled with Collette's Small Group Explorations tours. Delve into engaging, immersive experiences. Settle into culturally reflective accommodations. Savour authentic, local cuisine. Absorb a destination's true culture with more built-in free time. On a small group tour of 14-24 travellers, you won't be part of the crowd – you'll be an integral part of a cultural expedition. Embark on a small group tour and discover the heart of a destination like never before.

**CLICK HERE TO LEARN MORE ABOUT EXPLORATIONS** 



### **SEE WHAT'S INSIDE OUR NEW INTERACTIVE EXPLORATIONS BROCHURE**

SYMBOLS KEY:





S Enlarge Maps

### Click on a tour below to go to that page.

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# PEACE OF MIND

# putting you first EVERY STEP OF THE WAY

You can rest assured that your well-being and enjoyment always come first. When you travel with Collette, you can discover the world confidently knowing that everything is taken care of – before, during, and after your trip.

### cancellation waiver

Our industry-leading waiver allows you to cancel for any reason and receive a full money-back refund unlike many others that only offer a voucher. This is our standard policy and has remained unchanged for decades.

SEE PAGE 43 FOR DETAILS »

### flexible tour pacing

We offer a careful selection of included features and free time to explore on your own. One-night stays are minimised and our pacing allows you to check all of the must-see boxes without feeling rushed. Built-in free time gives you the flexibility to experience the destination at your own perfect pace.

### private chauffeur service

Leave the hassle of getting to and from the airport behind. Enjoy round-trip home to airport chauffeur service when you book international flights with us.

SEE PAGE 41 FOR DETAILS »

### guaranteed departures

Choose from thousands of guaranteed departure dates. Reserve with complete confidence as these selected departures are guaranteed to operate.



# well-being & enjoyment

Each guest that travels with us deserves a memorable and fulfilling travel experience. And we intend to continue to deliver on that promise. Your health, well-being, and enjoyment remain our top focus — just as they have been since we started in 1918.

Our team consults with health and security experts all around the world to ensure a healthy and enjoyable travel experience. Here are some of the steps we're taking for you.

**CLICK HERE TO LEARN MORE** 

### **BEFORE YOUR TOUR**



### **Pre-Tour Health Screenings**

We will ask all travellers to complete a wellness declaration form before joining their tour. We anticipate that the Australian Government and/or International Airlines will set health requirements for travel overseas. These may change over time and accurate information will be communicated to you prior to departure.

### TO LEARN ABOUT THE CURRENT US REQUIREMENTS SEE HERE»



### **Air Travel**

Specific protocols will vary by airline, but standard operations typically include flight attendants wearing masks, sanitising all surfaces between flights and physical distancing. Check with your airline for specific details.

### ON YOUR TOUR



### **Use of Face Coverings**

Both vaccinated and non-vaccinated guests are required to bring their own personal protective equipment they are comfortable with using, as wearing a mask may be required during some parts of your tour experience. For more information on Collette's on-tour mask policy, please refer to our Travelling Well FAQ.



### **Your Tour Manager**

We have employed new and enhanced hygiene & physical distancing protocols for tour managers. They are local experts and highly trained to handle a variety of unexpected situations – including illnesses and emergencies. They are also available 24/7 for guests throughout the tour should any situation arise



### Hotels

Specific protocols will vary from destination to destination, hotel to hotel. Overall, rooms and areas like restaurants, fitness centres, etc. will be deep-cleaned regularly, with rooms disinfected thoroughly between guests. High-traffic areas like lobbies and elevators will be cleaned hourly.



### **On-Tour Experiences**

We work closely with our local partners to ensure adequate physical distancing during meals, experiences, and sightseeing. Guests may be rotated in smaller sub-groups when necessary.



### **Self-Screening**

We will ask all travellers to monitor their health throughout their tour, with protocols in place in the event someone becomes ill.



### Motorcoach

All surfaces will be sanitised often, including regular cleaning of high-touch areas with disinfecting wipes. Hand sanitiser will be available at all times and drivers will wear protective gear when appropriate.



# STABILITY, & TRUST

know that, no matter what, you'll be taken care of when you travel with Collette

For over 103 years, Collette has helped travellers feel secure and at ease, all while making their travel dreams come true. And that's a fact that will never change.



# CANCEL & GET YOUR MONEY BACK

WITH COLLETTE'S CANCELLATION WAIVER

### ANY REASON, EVERY TOUR. NO BLACKOUT DATES OR RESTRICTIONS.

Go ahead and book that dream trip, because when you purchase our industry-leading Cancellation Waiver, you can cancel for any reason and get your full money refunded in the form of original payment – all the way up to 24 hours before your trip departs. That includes any airfare purchases you made through us, too.

We've offered this plan for decades to give our travellers assurance every step of the way – with no blackout windows or hidden restrictions.

**CLICK HERE TO LEARN MORE** 



# THIS IS MORE THAN A BUSINESS - this is family

From 1918 to today, Collette has been enhancing lives through travel. And, since Dan Sullivan Sr. bought the company, it's been family owned. **That family feeling is ingrained in every relationship we have** - from our guests to travel agents, employees to business partners.

The business is led by CEO Dan Sullivan Jr. and his daughter and Collette President, Jaclyn Leibl-Cote (pictured).

# what you'll love ABOUT TRAVELLING WITH COLLETTE

When it comes to travelling with us, all you need to focus on are the incredible times ahead. With 160+ tours across all 7 continents and 5 different travel styles, you'll find a travel experience that fits you.









### all the details covered

We handle everything from transportation to finding the most immersive experiences a destination has to offer. All you need to do is plan to enjoy yourself.

### make your trip your own

We include *It's Your Choice* excursions on most tours to allow flexibility in your itinerary. Plus, you can add options, extensions, and more to make your trip as unique as you.

### explore the road less travelled

You'll see the must-see sights of a destination, but you'll always remember the unexpected moments built into tours – meetings with locals, trips to spots you can't find in any guidebook, and more.

# hand-picked hotels in the perfect locations

Stay in 4-star and above accommodation, with expertly paced itineraries to keep one-night stays to a minimum.

### guided by local expertise

Part consummate host, part travel guru, part concierge, Tour Managers are by your side every step of the way. They don't just guide you, they take your travel experience to the next level.

# social responsibility - our way of life

We believe that travel should be a force for good and by uniting with our employees, partners and travellers, we can make a positive impact in our local and global communities.

## **MORE INCLUDED**

you're not just going on tour, you're having a travel experience

Every time you set out on one of our travel experiences, we're striving to give you the most inclusive travel experience possible. What does that mean for you? More iconic must-see sights and more cultural immersion selected by our experts. More meals at local restaurants, and more authentic dining experiences. 4-star and above accommodation, strategically selected to capture the destination. We're not just taking you on a tour, we're making it a travel experience you'll never forget.

### **CLICK HERE TO LEARN MORE**





They're called "must-sees" for a reason. Our carefully crafted itineraries include those iconic, can't-miss, must-see sights for each of our incredible destinations.



cultural experiences

Our cultural experiences, hand-crafted by our experts, allow you to truly get to know both the destination and the people who call it home.



### JOIN A NATURALIST ON A BOGGING ADVENTURE IN THE BALTICS

Set out for a hike unlike anything you've ever experienced when you explore an Estonian bog. Choose to strap on a pair of bog shoes and trek over the soft, mossy landscape, OR walk along the boardwalks and breathe in the fresh pine air of this stunning natural landscape.



### it's your choice

Enjoy more freedom to explore. Your travel experience is personal and should feel unique to you. With that in mind, Collette pioneered It's Your Choice excursions, where you pick the included option you like best. Before your departure, pick whichever excursion you like. On select days, you'll set out on your preferred included experience.





### 4-star accommodation

You'll stay in exactly the right spot with accommodation that captures the destination, enrich your experience, and allow you to explore your surroundings.





### culinary inclusions

### Meals become memorable moments.

Our meals are culinary experiences that allow you to explore new cultures in an engaging, not to mention flavourful, way.

# GET TO KNOW OUR TOUR MANAGERS

Our Tour Managers are destination experts and pros at navigating a variety of situations. They are highly trained to take care of our guests, including managing emergencies and ensuring a safe and enjoyable experience for every traveller.



meet:

Laura G.

TOUR MANAGER REGION:
United Kingdom

# YEARS AS A COLLETTE TOUR MANAGER:

2

HOMETOWN:

**North Ayrshire** 

FAVOURITE DESTINATION(S):

**Ireland's West Coast** 

### DO YOU HAVE ANY TOP TIPS FOR OUR TRAVELLERS?

If possible, arrive the day before to let yourself shake off your journey and be ready to enjoy the trip. Make sure you bring the right clothes that your tour manager has recommended for your destination. Don't forget comfortable shoes for walking. If they are new, break them in. As we say here in Scotland, "Today's rain is tomorrow's whisky" – come with an open mind. And, be prepared to make new friends and have fun, there will be lots of it!



meet:

John P.

TOUR MANAGER REGION:

Southeast Asia

# YEARS AS A COLLETTE TOUR MANAGER:

3

HOMETOWN:

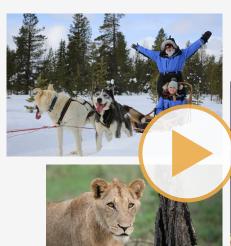
Ho Chi Minh City

FAVOURITE DESTINATION(S):

Europe, Japan

### WHY WOULD YOU RECOMMEND GROUP TOURING WITH COLLETTE?

I recommend group touring with Collette because Collette is one of the best guided travel companies. Collette has lots of inclusions on tour, you get to travel with an expert tour manager with local knowledge, and the tours are very competitively priced.





### **CAPTURING THE MOMENT**

Our Tour Managers' love of travelling the world really shines through the snapshots they take. Here are a few of our favourite photos that capture the magic of being a Tour Manager out on the road.

### **CONNECT WITH COLLETTE**











meet:

### Thabie M.

**TOUR MANAGER REGION:** Southern Africa

# YEARS AS A COLLETTE **TOUR MANAGER:** 

HOMETOWN:

Cape Town

**FAVOURITE** DESTINATION(S):

NYC, Serengeti

### WHAT'S YOUR FAVOURITE COLLETTE ITINERARY AND WHY?

I really enjoy the Exploring South Africa, Victoria Falls & Botswana tour. This tour includes so many varied experiences! From cosmopolitan Cape Town and rugged coastline drives to amazing safaris and majestic Victoria Falls...there really is something for everyone and each day has a new surprise.



### Giancarlo G.

**TOUR MANAGER REGION: South America** 

# YEARS AS A COLLETTE

TOUR MANAGER:

HOMETOWN:

Lima

**FAVOURITE** DESTINATION(S): **Argentina** 

### WHY WOULD YOU RECOMMEND GROUP TOURING WITH COLLETTE?

Collette has a team behind the scenes that is working to make every tour a unique and special experience. Every tour has an expert Tour Manager in each destination that makes the trip an unforgettable memory, making sure to monitor every detail to ensure excellence. Travelling with Collette is always fun, dinners are amazing, sharing stories and anecdotes of lived travels, creating beautiful memories and new friendships.

# **MULTI-TOUR**

### Combine Two or More Tours and Make the Most of Your Travels

Some people never want to stop discovering the world, and we can make that happen. We can seamlessly string together two or more of our tours, so you can have the Collette travel experience back-to-back. Who says all good things must come to an end?





### WHY BOOK A MULTI-TOUR?

### **Save Time**

✓ Wherever you are looking to explore, booking two tours together means you make the most of your journey there – especially in a close-packed continent like Europe.

### **Save Money**

✓ Not only will you save by only having one intercontinental flight, Collette now has a special multi-tour offer – save \$400 per person\*\* off the second, and any subsequent tour you choose.



# SOUTHERN ITALY & SICILY with TUSCAN & UMBRIAN COUNTRYSIDE

Say ciao to more of Italy! Italy has so much to explore - why not pair your Italian coastal experience of our Southern Italy and Sicily tour with our tour to the beautiful rolling hills of Italy in Tuscany and Umbria?

### **HIGHLIGHTS**

Palermo • Monreale • Agrigento • Valley of the Temples • Mt.
Etna Volcano • Giardini Naxos • Taormina • Matera • Pompeii •
Sorrento • Amalfi Coast • Rome • Orvieto • Spoleto • Olive Oil Mill
• Cooking Class • Assisi • Home-Hosted Lunch • Winery • Pienza
• Orcia Valley • Bagno Vignoni • Pecorino Cheese Farm • Siena •
Florence • San Gimignano

# COLOURS OF NEW ENGLAND *with* HERITAGE OF AMERICA

The east coast of the United States is steeped in American history and natural beauty, and with these two tours you can see it all. From the rugged, beautiful coasts of Maine down to the historic fields of Gettysburg, you can see the roots of America laid out before you.

### **HIGHLIGHTS**

Boston • Woodstock • Quechee Gorge • Stowe • Ben & Jerry's Ice Cream Factory • Rocks Estate • North Conway • Kancamagus Highway • Lake Winnipesaukee Cruise • Coastal Maine • Lobster Dinner • Philadelphia • Gettysburg • Harpers Ferry • Shenandoah National Park • Charlottesville • Monticello • Colonial Williamsburg • Arlington National Cemetery • Washington, D.C. • Smithsonian Institution • Mount Vernon





# PLAINS OF AFRICA *with* EXPLORING SOUTH AFRICA, VICTORIA FALLS & BOTSWANA

Is South Africa on your bucket list? The incredible wildlife, natural wonders and thriving cultures are like nowhere else in the world. Why not increase your chances of seeing the "Big 5" and experience game drives in Zimbabwe, Botswana, Kenya and Tanzania?

### **HIGHLIGHTS**

Nairobi • Aberdare National Park • Shaba National Reserve • Samburu National Reserve • Sundowner • Lake Nakuru • Masai Mara • Karen Blixen Home • Amboseli National Park • 11 Game Drives • Africa's "Big 5" • Cape Town • Table Mountain • Cape Winelands • Pilanesberg National Park • Victoria Falls • Chobe National Park • 8 Wildlife Safaris

\*\*Offer valid on new multi tour bookings made between 30/07/2021 - 31/12/2022 for travel through 31/12/2022. \$400 per person savings is derived from earning \$150 per person loyalty credits to be applied to the second trip in the same reservation, plus a \$250 per person discount for booking two tours in the same reservation. Offers can expire earlier due to space or inventory availability. Space is on a first come, first served basis. Offers are not valid on group or existing bookings. Offers are not combinable with any other offers. Other restrictions may apply.

# **NEW TOURS**

Collette's guides and tour designers live and breathe their destinations. They have the inside track to your location's highlights, its hidden gems, and have plenty of insights into experiencing iconic must-sees in fresh new ways. Innovating and exciting, these tours are designed to give you something new, while delivering the trusted Collette experience you expect.





THE BEST OF IRELAND 14 DAYS • 21 MEALS



JOURNEY THROUGH SCOTLAND & ENGLAND 13 DAYS • 19 MEALS



SCOTTISH ADVENTURE 9 DAYS • 13 MEALS



A TASTE OF THE BALKANS 15 DAYS • 22 MEALS



SPAIN AND PORTUGAL: COSTA DEL SOL TO THE PORTUGUESE RIVIERA 11 DAYS • 17 MEALS



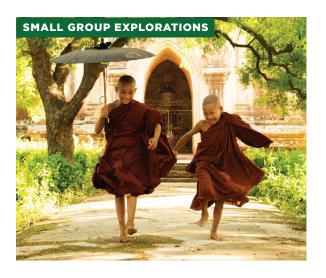
PEAKS OF EUROPE: THE ALPS
TO THE DOLOMITES
12 DAYS • 18 MEALS

\*The tour prices listed in this brochure are correct as of 31 August 2021. This price is per person twin share and reflects the lowest price available for a guaranteed departure date. Other dates may have lower or higher prices and can be found by clicking through to the tour on our Australian website.

# WHAT'S YOUR TRAVEL STYLE?

No matter how you like to travel, there's a style that fits you. Each travel style has its own unique way of showing you the world.

Here's what sets each one apart.



# SMALL GROUP EXPLORATIONS a connection to culture

- Ideal for the culturally curious: come home with stories you can't wait to tell.
- Say "yes" to unique experiences you'd be hardpressed to find on your own.
- Hotels that perfectly capture the local vibe mean your exploration never stops.
- Travel today, improve tomorrow with socially responsible Impact Moments and carbon offsetting.



# **CLASSIC** iconic sights, enriching experiences

- O Ideal for seeing the world's iconic destinations.
- 100+ globe-spanning tours: from close to home to a world away.
- Preferential access to sights means you'll skip the line and spend more time discovering.
- O Hit all the highlights at a value-minded price.



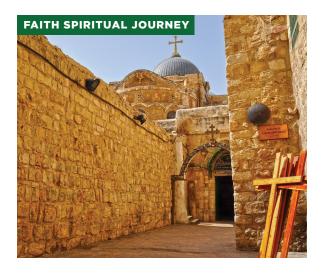
# **SPOTLIGHTS** go in depth, unpack just once

- Ideal for overpackers, urban explorers, and cultural deep-divers: unpack once at a centrally located hotel.
- 5-9 day stays make great getaways.
- Perfectly choreographed itineraries balance free time with fuller days.
- O Know where the locals go with a guide by your side.



# **CRUISE** explore the world's scenic waterways

- O Ideal for those who think some of the best sightseeing comes from the deck of a boat.
- Step off the boat and right into the culture with included onshore excursions and experiences.
- Many exclusive departures mean you and your fellow Collette travellers are the only ones on board.
- Private yachts to small ships, iconic rivers to open sea: see the world by water.

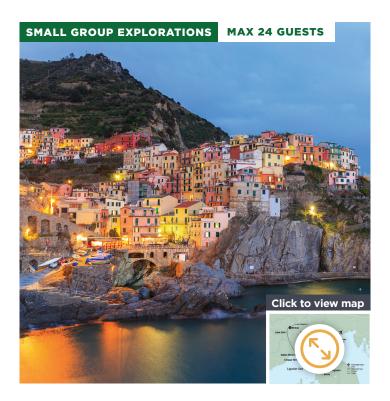


# **FAITH** spiritual journeys

- Ideal for those who wish to connect with their faith on a deeper level.
- Reverent and reflective: from shrines & holy sites to included Mass on many tours.
- Take a personal pilgrimage: walk in the footsteps of your faith's forefathers.
- Modest 3-star accommodations capture the humble surroundings in which they sit.

### ITALY'S TREASURES

11 DAYS / 17 MEALS / STARTING AT \$5,399\* PP
PRICE BASED ON 24 JULY 2022 DEPARTURE.



Vineyards, olive groves, and cities that float.
Incredible history, indelible culture,
and unforgettable cuisine.
This is I'talia at its most iconic.

### HIGHLIGHTS

- Explore Florence during an afternoon at leisure.
- Discover colourful Cinque Terre, a UNESCO site.
- Cruise to Murano Island for a glass-blowing demonstration.
- Journey by boat to Isola dei Pescatori for dinner.
- Learn Tuscan cuisine during a chef-led cooking lesson.

### **STAYS**

2 Nights Stresa / 2 Nights Italian Riviera / 4 Nights Tuscany / 2 Nights Venice

**CLICK HERE TO LEARN MORE** 

# TUSCAN & UMBRIAN COUNTRYSIDE

10 DAYS / 16 MEALS / STARTING AT \$4,099\* PP
PRICE BASED ON 12 JUNE 2022 DEPARTURE.



Winding country roads bounded by miles of vines, soul-warming meals paired with full-bodied vintages, quiet hill towns and ancient cities — Tuscany and Umbria are lands where time stands still.

### **HIGHLIGHTS**

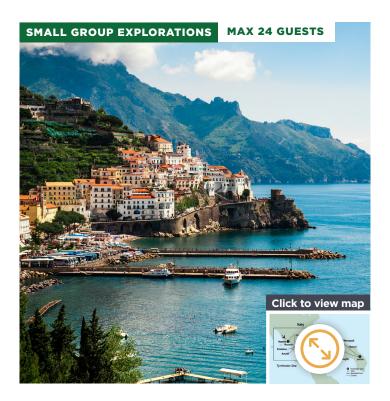
- Learn some Umbrian cooking in a 16th-century farmhouse.
- Experience a home-cooked meal in the Umbrian countryside.
- See Spoleto on a guided walking tour.
- Behold the Ponte delle Torri, a 13th-century aqueduct.
- Marvel at the ornate Duomo of Santa Maria Assunta.

### **STAYS**

1 Night Rome / 3 Nights Umbria / 2 Nights Pienza / 3 Nights Tuscany

# ITALY: AMALFI COAST TO PUGLIA

13 DAYS / 18 MEALS / STARTING AT \$5,599\* PP
PRICE BASED ON 6 MAY 2022 DEPARTURE.



Stray off the beaten path and explore a new side to the Italy you know and love.

### **HIGHLIGHTS**

- Zoom through Ostuni in the backseat of a 3-wheeled Ape Calessino car.
- Spend 2 nights in a unique cave-dwelling accommodation.
- Make your way through Lecce's city centre with a multistop dinner.
- Hike the Amalfi Coast's ancient Path of Lemons.
- Meet with local artisans in Naples' historic city centre.

### **STAYS**

2 Nights Naples / 4 Nights Amalfi Coast / 2 Nights Matera / 2 Nights Lecce / 2 Nights Monopoli

**CLICK HERE TO LEARN MORE** 

# SICILY & ITS ISLES

13 DAYS / 19 MEALS / STARTING AT \$6,249\* PP
PRICE BASED ON 8 JUNE 2022 DEPARTURE.



Explore Sicily – an island paradise nestled amongst the deep blue waves of the Mediterranean.

### **HIGHLIGHTS**

- Soak up the relaxed ambiance with a 2-night stay on the Isle of Salina.
- Ascend the sides of Mount Etna on off-road vehicles.
- Enjoy world-renowned Marsala wine on a wine cellar tour.
- Taste award-winning olive oil and learn about the Slow Food movement at a local farm.
- Visit the Valley of the Temples at dusk.

### **STAYS**

2 Nights Palermo / 2 Nights Trapani / 1 Night Agrigento / 2 Nights Ragusa / 2 Nights Salina / 3 Nights Taormina

# OLD WORLD SICILY & MALTA

14 DAYS / 22 MEALS / STARTING AT \$6,249\* PP
PRICE BASED ON 2 NOVEMBER 2022 DEPARTURE.



Discover how ancient traditions blend into modern society as you travel along timeless Italian and Maltese towns.

### **HIGHLIGHTS**

- Soak up the island ambiance of Malta with a 3-night stay in St. Julian's.
- Pass by Baroque architecture on a walking tour of Ragusa.
- Visit a medieval palace and enjoy hors d'oeuvres with a countess.
- Sample specialties in Palermo's colourful food market.
- Feel the heart of the neighbourhood at a Band Club in Malta.

### **STAYS**

2 Nights Palermo / 2 Nights Trapani / 1 Night Agrigento / 3 Nights Taormina / 2 Nights Ragusa / 3 Nights St. Julian's

THE NORTHERN LIGHTS
OF FINLAND

7 DAYS / 11 MEALS / STARTING AT \$5,759\* PP
PRICE BASED ON 11 NOVEMBER 2022 DEPARTURE.



This is so much more than a hunt for stunning streaks of colour in the night sky (though it's a pretty amazing part). This is a step into Finland's dynamic and intriguing culture.

### **HIGHLIGHTS**

- Search for the northern lights during a reindeer safari.
- Lead your very own dog sled team.
- Spend the night in a glass igloo amid the Lappish wilds.
- Sample Finnish cuisine at Helsinki's local restaurants.
- Sip warm berry juice, a Finnish winter tradition.

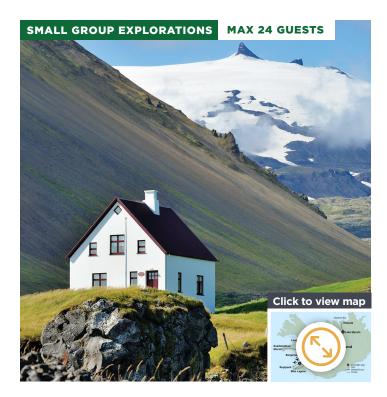
### **STAYS**

2 Nights Helsinki / 3 Nights Kakslauttanen / 1 Night Helsinki

**CLICK HERE TO LEARN MORE** 

### ICELANDIC ADVENTURE

9 DAYS / 15 MEALS / STARTING AT \$6,244\* PP
PRICE BASED ON 25 MAY 2022 DEPARTURE.



This is Iceland. A land forged by fire and ice and full of dramatic contrasts — from ethereal lava fields and thundering waterfalls to charming coastal villages.

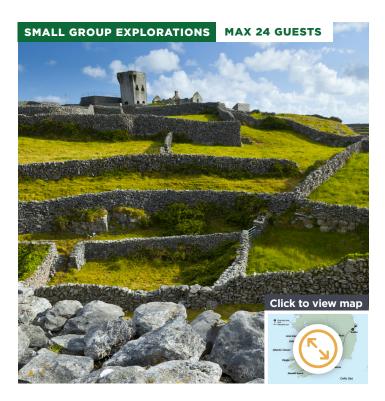
### **HIGHLIGHTS**

- Tour the old section of Reykjavík on foot.
- Relax in the mineral rich waters of the iconic Blue Lagoon.
- Explore Snæfellsjökull glacier aboard a mountain truck.
- Indulge in Icelandic-inspired cuisine at a restaurant.
- Join experts for whale watching on Skjálfandi Bay.

### **STAYS**

2 Nights Reykavik / 2 Nights Lake Myvatn / 1 Night Laugarbakki / 2 Nights Borgarnes / 1 Night Reykavik COUNTRYSIDE OF THE EMERALD ISLE

9 DAYS / 13 MEALS / STARTING AT \$3,999\* PP
PRICE BASED ON 17 OCTOBER 2022 DEPARTURE.



From ancient castles and historic Dublin to less-travelled roads and charming villages, this adventure brings together the best of the Emerald Isle.

### **HIGHLIGHTS**

- Explore the Jameson Irish Whiskey distillery.
- Spend the night on the enchanting Aran Islands.
- Enjoy a private tour of Christ Church Cathedral.
- Spend a day exploring the Dingle Peninsula.
- Take in scenic views from Ireland's Wild Atlantic Way.

### **STAYS**

2 Nights Dublin / 2 Nights Kinsale / 2 Nights Killarney / 1 Night Inisheer / 1 Night Ennis

**CLICK HERE TO LEARN MORE** 

# THE BEST OF IRELAND

14 DAYS / 21 MEALS / STARTING AT \$5,799\* PP
PRICE BASED ON 15 JUNE 2022 DEPARTURE.

# SCOTLAND: ISLES OF LORE & LEGEND

11 DAYS / 17 MEALS

SEE WEBSITE FOR DEPARTURE DATES AND RATES.



It's time to experience the beauty and culture of Ireland, passed down through generations and reborn in the modern era.

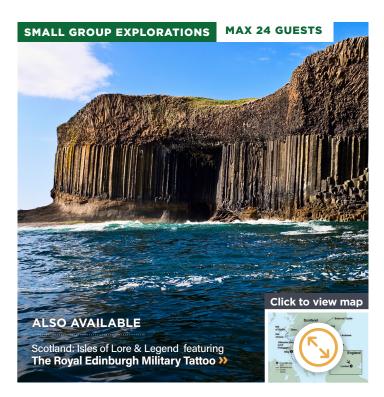
### **HIGHLIGHTS**

- Listen to ancient folklore told by a traditional Irish storyteller.
- Travel back in time and explore the thatched cottages of Glencolmcille.
- Experience the ethereal landscape of Giant's Causeway.
- Taste the local culture at Bushmills Distillery in Northern Ireland.
- Savour ciders, syrups, & apple spirits at a family-owned farm.

### **STAYS**

2 Nights Dublin / 2 Nights Belfast / 2 Nights Donegal / 1 Night Enniskillen / 2 Nights Galway / 2 Nights Killarney / 2 Nights Kilkenny

**CLICK HERE TO LEARN MORE** 



Discover the mystical side of Scotland - where rocky coastlines and rolling clouds meet a history built upon legends, whisky, and clans.

### **HIGHLIGHTS**

- Tour the Old Course at St. Andrews, world capital of golf.
- Head out on an off-road adventure with a kilted guide.
- Sip the famous "water of life" in a local whisky distillery.
- See the hexagonal columns of Fingal's Cave from the water.
- Enjoy a farm-to-table meal at the National Piping Centre.

### **STAYS**

1 Night Glasgow / 2 Nights Islay / 3 Nights Oban / 2 Nights Pitlochry / 2 Nights Edinburgh

### **SCOTTISH ADVENTURE**

9 DAYS / 13 MEALS

SEE WEBSITE FOR DEPARTURE DATES AND RATES.

### **JOURNEY THROUGH SCOTLAND & ENGLAND**

13 DAYS / 19 MEALS / STARTING AT \$6.149\* PP PRICE BASED ON 19 MAY 2022 DEPARTURE.

**MAX 24 GUESTS SMALL GROUP EXPLORATIONS** 



Uncover Scotland's rich cultural and historic foundation on spirited adventure from the Highlands to high-energy cities.

### **HIGHLIGHTS**

- Get a taste of Scotch whisky during a distillery tour and tasting.
- Cruise the legendary and scenic waters of Loch Ness.
- Spend two nights on the rugged Orkney Islands.
- See a farmer and his sheepdogs at work on a Highlands farm.
- Explore the eclectic and historic city of Edinburgh.

### **STAYS**

1 Night Glasgow / 2 Nights Loch Ness / 2 Nights Orkney Islands / 1 Night Inverness / 2 Nights Edinburgh

**SMALL GROUP EXPLORATIONS MAX 24 GUESTS** 



From poetic countrysides to bustling capitals, experience the different sides of Scotland and England.

### **HIGHLIGHTS**

- Overnight in a 16th century manor house.
- Journey by scenic train from Cornwall to London.
- Spend two nights in beautiful, historic Bath.
- Discover the romantic inspiration of the Lakes District.
- Sit down for a whiskey-inspired dinner in Edinburgh.

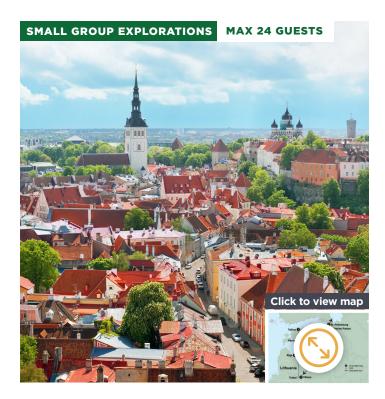
### **STAYS**

2 Nights Edinburgh / 2 Nights Lake Windmere / 1 Night Liverpool / 1 Night Cotswolds / 2 Nights Bath / 2 Nights St. Austell / 2 Nights London

**CLICK HERE TO LEARN MORE** 

# THE BALTICS REVEALED

11 DAYS / 15 MEALS / STARTING AT \$4,249\* PP
PRICE BASED ON 14 JUNE 2022 DEPARTURE.



From the Middle Ages to the height of the Russian Empire, experience the kaleidoscope of influences in Lithuania, Latvia, Estonia, and Russia.

### **HIGHLIGHTS**

- Explore Vilnius by bike or on foot.
- Embark on a bogging adventure with a local naturalist.
- Discover a rural past at the Estonian Open-Air Museum.
- Visit the Trakai Island Castle, isolated on an island.
- Sample authentic medieval cuisine at a candlelit dinner.

### **STAYS**

3 Nights Vilnius / 2 Nights Riga / 2 Nights Tallinn / 3 Nights St. Petersburg

NETHERLANDS, BELGIUM & FRANCE

11 DAYS / 15 MEALS / STARTING AT \$6,549\* PP
PRICE BASED ON 9 OCTOBER 2022 DEPARTURE.



Dutch windmills, cosy streets, bubbling champagne, and the "City of Light" – experience the essence of 3 must-visit European countries.

### **HIGHLIGHTS**

- Ride through the "City of Light" in an open-roof retro car.
- Spend 2 nights in the quaint Belgian town of Bruges.
- Meet a local cheese producer and sample the famous cheese.
- Cook up local flavours at a hands-on culinary class in Paris.
- Enjoy a full day of exploration along the Route de Champagne.

### **STAYS**

3 Nights Amsterdam / 2 Nights Bruges / 2 Nights Reims / 3 Nights Paris

**CLICK HERE TO LEARN MORE** 

### NETHERLANDS, BELGIUM & FRANCE WITH THE FLORIADE EXPO 2022

11 DAYS / 15 MEALS / STARTING AT \$6,199\* PP
PRICE BASED ON 15 MAY 2022 DEPARTURE.



Dutch windmills, cosy streets, bubbling champagne, and the "City of Light" – experience the essence of 3 European countries, along with the once-in-adecade horticultural experience of the Floriade Expo.

### **HIGHLIGHTS**

- Explore new trends in the horticultural world at the Floriade Expo.
- Spend 2 nights in the quaint Belgian town of Bruges (UNESCO).
- Explore Brussels, the bustling capital of Belgium.
- Immerse yourself in France's champagne country.

### **STAYS**

3 Nights Amsterdam / 2 Nights Bruges / 2 Nights Reims / 3 Nights Paris

**CLICK HERE TO LEARN MORE** 

# horti-culture

AMSTERDAM'S FLORIADE EXPO IS A ONCE-IN-A-DECADE EVENT



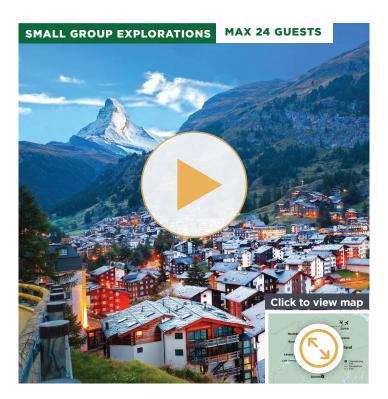
The massive Floriade Horticultural Expo is a six-month long celebration of everything that blooms, blossoms, and grows.

Amsterdam has dedicated the 2022 event to thinking about sustainability and how we can make our urban environments more green. Exhibitors from all over the world will travel to this celebration of flora, which only happens once every decade.

Don't miss out on this incredible event. Click here to find a tour that includes the Floriade Expo.

### **SWITZERLAND: HIDDEN TRAILS & MAJESTIC PEAKS**

11 DAYS / 15 MEALS / STARTING AT \$6,599\* PP PRICE BASED ON 21 MAY 2022 DEPARTURE.



Set your sights on an active, immersive journey across Switzerland from the soaring Alps to the picturesque Swiss Riviera — all while travelling by train.

### **HIGHLIGHTS**

- Explore the vineyards of Swiss wine country on foot.
- Use your Swiss Travel Pass as an all-access pass.
- Visit Zermatt and marvel at views of the Matterhorn.
- Soak in the best views of the Alps and the Swiss Riviera.
- Participate in an immersive chocolate workshop.

### **STAYS**

- 3 Nights Neuchâtel / 2 Nights Zermatt /
- 3 Nights Vevey / 2 Nights Lucerne

**CLICK HERE TO LEARN MORE** 

### **PEAKS OF EUROPE:** THE ALPS TO THE DOLOMITES

12 DAYS / 18 MEALS / STARTING AT \$5,649\* PP PRICE BASED ON 14 MAY 2022 DEPARTURE.

SMALL GROUP EXPLORATIONS **MAX 24 GUESTS** 



Embark on an invigorating journey through Europe's towering Alps and idyllic towns. Across France, Switzerland, Austria, and Italy, discover breathtaking beauty and inviting local charm.

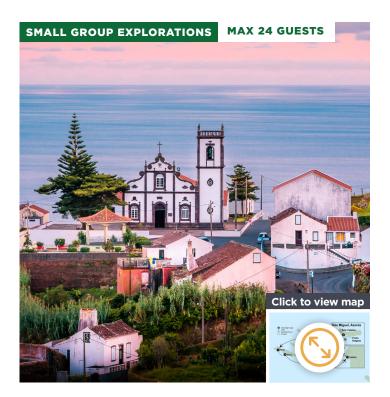
### **HIGHLIGHTS**

- Take in the alpine air with 4 unique mountaintop experiences.
- Discover the alpine flora and fauna on 2 hiking opportunities.
- Stay 2 nights in the French mountain town of Chamonix.
- Stand at the "Top of Europe," Jungfraujoch.
- Sip wine among the terraced vineyards of Lavaux.

2 Nights Chamonix / 2 Nights Lausanne / 2 Nights Grindelwald / 2 Nights Seefeld / 2 Nights Brunico / 1 Night Venice

# THE AZORES: JEWELS OF PORTUGAL

11 DAYS / 17 MEALS / STARTING AT \$3,784\* PP
PRICE BASED ON 15 OCTOBER 2022 DEPARTURE.



Enter an untouched paradise on an adventure through the Azores, the archipelago gems of Portugal.

### **HIGHLIGHTS**

- Traverse the entire rim of the Sete Cidades caldera.
- Stay in the lava stone houses of Aldeia da Fonte.
- Discover Pico's volcanic vineyards and try its wines.
- Descend into Algar do Carvão, an ancient lava tube.
- Experience a truly unique cozido das Furnas lunch.

### **STAYS**

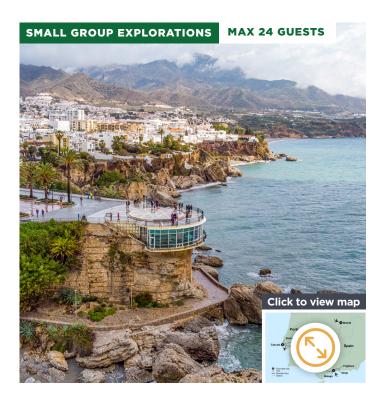
3 Nights Sao Miguel / 2 Nights Terceira / 1 Night Faial / 3 Nights Pico / 1 Night Lisbon

**CLICK HERE TO LEARN MORE** 

### **SPAIN & PORTUGAL:**

COSTA DEL SOL TO THE PORTUGUESE RIVIERA

11 DAYS / 17 MEALS / STARTING AT \$5,849\* PP
PRICE BASED ON 15 MAY 2022 DEPARTURE.



From bustling cities to peaceful stays on the Mediterranean coast, get a true taste of the Iberian Peninsula.

### **HIGHLIGHTS**

- Experience Ronda, one of Spain's most historic towns.
- Explore Sintra, the former summer residence of Portuguese kings.
- Gaze at the picturesque White Villages of Andalusia.
- Take a walking tour of Cordoba's La Mezquita cathedral.
- Dine on tapas while looking out over the rooftops of Seville.

### STAYS

3 Nights Málaga / 2 Nights Cordoba / 2 Nights Seville / 3 Nights Cascais

# A TASTE OF THE BALKANS

15 DAYS / 22 MEALS / STARTING AT \$5,299\* PP
PRICE BASED ON 7 AUGUST 2022 DEPARTURE.

# NEW SMALL GROUP EXPLORATIONS MAX 24 GUESTS Click to view map

Uncover a region where rocky coastlines and towering mountains meet a complex history and medieval city walls.

### **HIGHLIGHTS**

- Meet the famous Lipizzan horses and take a carriage ride.
- Experience Plitvice Lakes National Park by foot and by boat.
- Take a private boat to Our Lady of the Rocks and the coastal Perast.
- Follow friendly dogs on a quest for truffles.
- Taste regional specialties during a hosted-meal in Sarajevo.

### STAYS

2 Nights Dubrovnik / 2 Nights Kotor / 3 Nights Sarajevo / 1 Night Plitvice Lakes / 3 Nights Motovun / 2 Nights Ljubljana / 1 Night Zagreb

**CLICK HERE TO LEARN MORE** 

# JORDAN & ISRAEL

14 DAYS / 24 MEALS / STARTING AT \$6,349\* PP
PRICE BASED ON 7 SEPTEMBER 2022 DEPARTURE.



Delve into the past and present of Jordan and Israel, uncovering a land of quiet deserts, modern coastlines, ancient ruins, and spiritual roots.

### **HIGHLIGHTS**

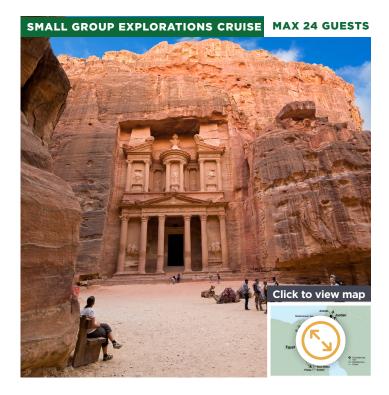
- See the striking landscape of Wadi Rum via 4x4.
- Engage in a discussion with a Holocaust survivor.
- Learn a traditional craft from local women at a non-profit centre.
- Partake on an in-depth tour of Jerusalem.
- Meander through Petra, the "Rose Red City".

### STAYS

2 Nights Jordan / 2 Nights Petra / 2 Nights Negev Desert / 3 Nights Jerusalem / 2 Nights Safed / 2 Nights Tel Aviv

### JOURNEY THROUGH EGYPT & JORDAN

12 DAYS / 23 MEALS / STARTING AT \$6,159\* PP
PRICE BASED ON 13 SEPTEMBER 2022 DEPARTURE.



Eons of history, iconic wonders, savoury cuisine, and desert sunsets. Discover the essence of Egypt and Jordan.

### **HIGHLIGHTS**

- Take a 3-night cruise down the legendary Nile river.
- Explore the legendary tomb of King Tut.
- Stand before an ancient wonder, the Pyramids of Giza.
- Meander through historic Petra, the "Rose Red City."
- Take in the striking landscape of Wadi Rum.

### **STAYS**

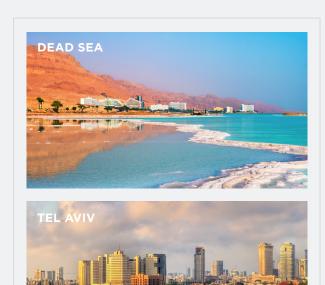
3 Nights Cairo / 3 Night Cruise Aboard the Sonesta St. George / 1 Night Amman / 2 Nights Petra / 2 Nights Dead Sea

**CLICK HERE TO LEARN MORE** 

# explore more

# PRE- & POST-NIGHTS TAKE YOUR TRIP TO THE NEXT LEVEL

Spend more time and see more sights in the city that starts or ends your tour by adding a pre-night or post-night stay to your trip.



# EXTENSIONS TAKE YOUR TRIP TO THE NEXT LEVEL

Add an extension to the start or end of a tour, and make even more unforgettable memories while exploring the world.



JORDAN / 3-NIGHT POST TOUR

CALL FOR DETAILS.

### ALASKA'S NORTHERN LIGHTS

7 DAYS / 11 MEALS

SEE WEBSITE FOR DEPARTURE DATES AND RATES.

# ROAMING COASTAL MAINE

7 DAYS / 9 MEALS

SEE WEBSITE FOR DEPARTURE DATES AND RATES.



Take a snowy peek into Alaska. Visit the friendly local towns of the last frontier and bond with energetic sled dogs.

### **HIGHLIGHTS**

- Search for the northern lights in Fairbanks' star-filled sky.
- Hop in a sled and experience dog mushing like a local.
- Visit Musk Ox Farm and learn about the sustainable domestication project.
- Pass by glaciers on a cruise through Prince William Sound.
- Enjoy a scenic train ride via the Alaska Railroad.

### **STAYS**

2 Nights Anchorage / 1 Night Talkeetna / 3 Nights Fairbanks

**CLICK HERE TO LEARN MORE** 



This is Maine, where rocky shores, infinite nature, and endless lobster forge a coastal New England classic.

### **HIGHLIGHTS**

- Watch how lobster traps are hauled from the ocean.
- Explore Acadia National Park.
- Sample the best vintages at a local winery.
- See Maine's oldest and most famous lighthouse.
- Stroll through the quaint harbour town of Camden.

### **STAYS**

2 Nights Portland / 2 Nights Bar Harbor / 2 Nights Southport

### COSTA RICA: A WORLD OF NATURE

12 DAYS / 23 MEALS / STARTING AT \$3,649\* PP
PRICE BASED ON 18 SEPTEMBER 2022 DEPARTURE.

# MACHU PICCHU & GALÁPAGOS WONDERS

**14 DAYS / 27 MEALS** 

SEE WEBSITE FOR DEPARTURE DATES AND RATES.



By land and by sea, thrilling journeys await as you seek to discover the essence of Pura Vida. Step inside the rainforest and experience life unfiltered.

### **HIGHLIGHTS**

- Explore Arenal during a captivating 3-night stay.
- Stay in Tortuguero National Park, surrounded by wildlife.
- Hop aboard a river boat for a jungle crocodile safari.
- See the process of converting cacao from bean to bar.
- Enjoy a cooking class and tasting featuring local flavours.

### **STAYS**

1 Night San José / 2 Nights Tortuguero / 2 Nights San Carlos / 3 Nights Arenal / 3 Nights Playa Herradura / 1 Night San José



Journey from the Land of the Incas to the Galápagos archipelago, enjoying a 4-night cruise aboard a personal yacht.

### **HIGHLIGHTS**

- Meet tortoises at the Charles Darwin Research Station.
- Wind through the Andes in a domed train.
- Visit the Equatorial Line Monument and Museum.
- Cruise the Galápagos Islands with a naturalist guide.
- Explore the fabled ruins of Machu Picchu.

### **STAYS**

2 Nights Lima / 2 Nights Yucay / 1 Night Aguas Calientes / 2 Nights Cuzco / 2 Nights Quito / 4 Night Cruise Aboard the M/Y Passion

**CLICK HERE TO LEARN MORE** 

### PATAGONIA: EDGE OF THE WORLD

**13 DAYS / 24 MEALS** 

SEE WEBSITE FOR DEPARTURE DATES AND RATES.

# MYSTERIES OF INDIA

**14 DAYS / 26 MEALS** 

SEE WEBSITE FOR DEPARTURE DATES AND RATES.



Take a step into a world of pure nature in Patagonia, where crystal-clear waters meet mountainside glaciers.

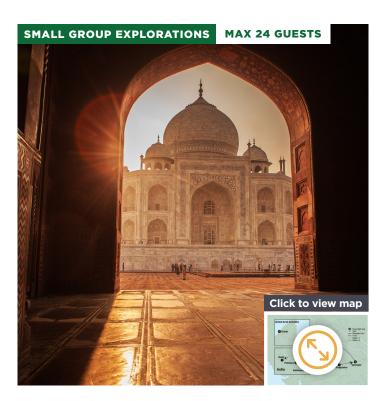
### **HIGHLIGHTS**

- Embrace Argentine culture at a tango performance.
- Embark on a 4-night cruise through Patagonia.
- Hike the "End of the Earth" at Cape Horn.
- Meet with local gauchos, Patagonia cowboys.
- Venture to Argentina's Perito Moreno Glacier.

### **STAYS**

2 Nights Buenos Aires / 2 Nights El Calafate / 2 Nights Puerto Natales / 4 Night Cruise Aboard the Stella Australis / 1 Night Ushuaia / 1 Night Buenos Aires

**CLICK HERE TO LEARN MORE** 



Welcome to India — a perfect synthesis of nature, spirituality, and regal legacy. Breathe new life into the soul and resurrect the senses on this electrifying plunge into India's stunningly vibrant culture.

### **HIGHLIGHTS**

- Marvel at the illuminated Ganga Aarti ceremony.
- Venture through the streets of Old Delhi via rickshaw.
- Behold the Taj Mahal at sunrise.
- Watch for tigers during game drives in Ranthambore Park.
- Learn the secrets to preparing Indian food at a homehosted dinner.

### **STAYS**

3 Nights Delhi / 3 Nights Jaipur / 2 Nights Ranthambore / 2 Nights Agra / 1 Night Khajuraho / 2 Nights Varanasi / 1 Night Delhi

# KINGDOMS OF SOUTHEAST ASIA

18 DAYS / 31 MEALS

SEE WEBSITE FOR DEPARTURE DATES AND RATES.

# SMALL GROUP EXPLORATIONS MAX 24 GUESTS Click to view map

Enrich yourself in the distinctive culture, history, and cuisine of Vietnam, Laos and Cambodia. From ancient cities, to lush jungles, to sandstone temples, Southeast Asia is an adventure for the senses.

### **HIGHLIGHTS**

- Take part in a blessing ceremony with the local monks.
- Visit the Pak Ou Caves, home to hundreds of Buddhas.
- See the underground maze of the Cu Chi Tunnels.
- Explore ancient Angkor Wat, the "City of Temples."
- Sample famous Vietnamese dishes on a walking food tour.

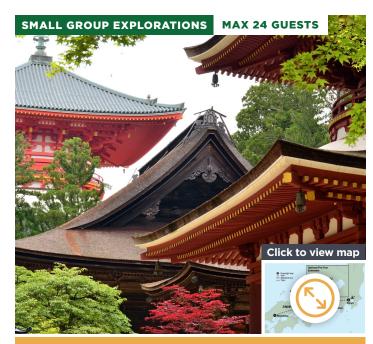
### **STAYS**

3 Nights Hanoi / 1 Night Cruise on *Bhaya Classic* / 3 Nights Hoi An / 3 Nights Ho Chi Minh / 3 Nights Siem Reap / 3 Nights Luang Prabang / 1 Night Bangkok

**CLICK HERE TO LEARN MORE** 

### JAPAN: PAST & PRESENT

13 DAYS / 19 MEALS / STARTING AT \$7,999\* PP
PRICE BASED ON 8 JUNE 2022 DEPARTURE.



ALSO AVAILABLE: 2 Night Tokyo Pre-Tour Extension and 4 Night Seoul Post-Tour Extension

From neon-lit streets filled with people to quiet shrines filled only with silence, come face-to-face with a culture thousands of years in the making.

### **HIGHLIGHTS**

- Stay among Buddhist monks at a monastery on Mount Koya.
- Meet Japan's Ama pearl divers and learn more about their elite profession.
- Visit Hiroshima's Peace Park and Memorial Museum.
- Enjoy a traditional, multi-course kaiseki meal.
- Wander among the swaying trees of the Arashirama bamboo forest.

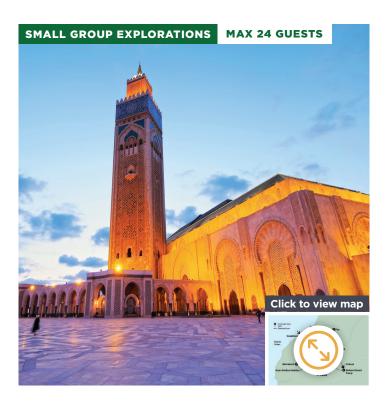
### **STAYS**

3 Nights Tokyo / 2 Nights Ise-Shima / 3 Nights Kyoto / 1 Night Koya / 2 Nights Hiroshima / 1 Night Osaka

# COLOURS OF MOROCCO

**14 DAYS / 24 MEALS** 

SEE WEBSITE FOR DEPARTURE DATES AND RATES.



From vibrant cities to the still of the desert, Morocco will enchant you with its deep history, unique atmosphere and welcoming people.

### **HIGHLIGHTS**

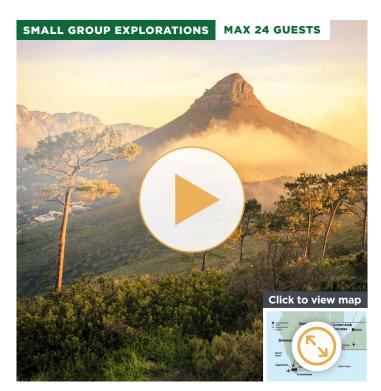
- Stroll through ancient markets and medinas.
- Visit Fes, one of the holiest Muslim cities.
- Traverse the Sahara Desert by 4x4 to your tented camp.
- Feel Moroccan hospitality during dinner at your riad.
- Take a culinary workshop at a local women's cooperative.

### **STAYS**

- 2 Nights Rabat / 3 Nights Fes / 1 Night Erfoud /
- 2 Nights Sahara Desert / 1 Night Boumaine du Dades /
- 3 Nights Marrakech / 1 Night Casablanca

EXPLORING SOUTH AFRICA, VICTORIA FALLS & BOTSWANA

14 DAYS / 29 MEALS / STARTING AT \$7,594\* PP
PRICE BASED ON 11 JUNE 202 DEPARTURE.



Thread by thread, the tapestry of South African life comes alive before your very eyes. From the "Big 5" to connecting with the people who call this place home, this is a journey to remember.

### **HIGHLIGHTS**

- Explore the vineyards of the Cape wine lands.
- Interact with incredibly intelligent African elephants.
- Seek the elusive "Big 5" on eight wildlife safaris.
- Climb to the top of Table Mountain in a cable car.
- Witness the beauty and power of Victoria Falls.

### **STAYS**

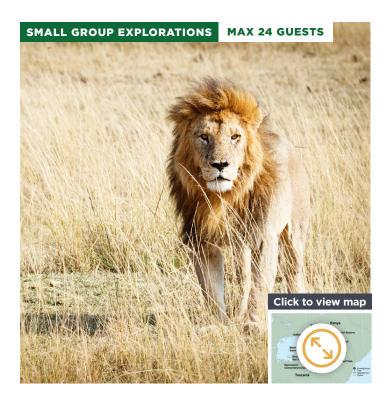
1 Night Johannesburg / 3 Nights Pilanesberg National Park / 2 Nights Victoria Falls / 2 Nights Kasane / 2 Nights Stellenbosch / 3 Nights Cape Town

**CLICK HERE TO LEARN MORE** 

# THE PLAINS OF AFRICA

**13 DAYS / 33 MEALS** 

SEE WEBSITE FOR DEPARTURE DATES AND RATES.



Prepare to see an Africa you've only known in your dreams, and one you never knew existed. Explore Kenya's wildlife, up close and personal, against a stunningly untamed backdrop.

## HIGHLIGHTS

- Feed Rothschild giraffes up-close at a sanctuary.
- Learn about the Samburu people during a tribe member visit.
- Experience the Masai culture during a village visit.
- Go on numerous game drives in search of the "Big 5."
- See wildlife from your treetop lodge, The Ark.

## **STAYS**

1 Night Nairobi / 1 Night Nyeri / 2 Nights Shaba Reserve / 1 Night Nyeri / 2 Nights Lake Nakuru / 2 Nights Masai Mara / 1 Night Nairobi / 2 Nights Amboseli

**CLICK HERE TO LEARN MORE** 

## AFRICAN SAFARI: KENYA & TANZANIA

14 DAYS / 38 MEALS

SEE WEBSITE FOR DEPARTURE DATES AND RATES.



In the shadow of Mt. Kilimanjaro, embark on 12 lively safaris to seek out the elusive "Big 5" – Africa's "bucket list" of animals.

## **HIGHLIGHTS**

- See how a local workshop empowers citizens with disabilities.
- Get a peek into the daily lives of 2 local tribes at Lake Eyasi.
- Visit Karen Blixen's *Out of Africa* farmhouse and feed the sanctuary's Rothschild giraffes.
- Spend 3 nights on the legendary Serengeti.
- Enjoy 5 picnic lunches on your game drives.

## STAYS

2 Nights Nairobi / 2 Nights Amboseli / 2 Nights Karatu / 3 Nights Serengeti / 2 Nights Lake Eyasi / 2 Nights Tarangire National Park

**CLICK HERE TO LEARN MORE** 

## **EXPLORATIONS TOURS**

# AUSTRALIA & NEW ZEALAND UNCOVERED

**20 DAYS / 31 MEALS** 

SEE WEBSITE FOR DEPARTURE DATES AND RATES.



Uncover the core of Maori culture in New Zealand. Dive into the unparalleled Outback of Australia. This is Oceania, a paradise in the South Pacific.

## **HIGHLIGHTS**

- Explore New Zealand's wilderness and coastlines.
- Join a local Kiwi family for a home-cooked dinner.
- Sail through the Abel Tasman National Park.
- Get behind-the-scenes at the Sydney Opera House.
- Spend a day up close with the Great Barrier Reef.

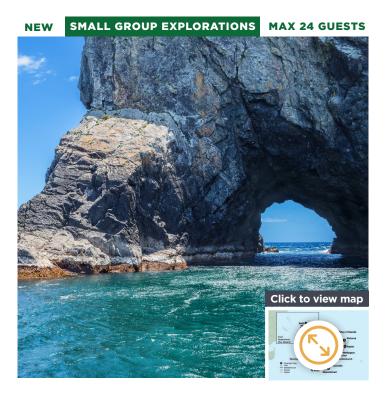
## **STAYS**

2 Nights Wellington / 2 Nights Nelson / 1 Night Hokitika / 2 Nights Franz Josef / 3 Nights Queenstown / 3 Nights Sydney / 2 Nights Hahndorf / 1 Night Ayers Rock / 3 Nights Cairns

**CLICK HERE TO LEARN MORE** 

# **EXPLORING NEW ZEALAND'S WONDERS**

17 DAYS / 25 MEALS / STARTING AT \$6,749\* PP
PRICE BASED ON 6 MAY 2022 DEPARTURE.



From geothermal springs to stunning fjords and Maori culture, experience New Zealand at its best. The vibrant lifestyle of the Pacific Islands welcomes you.

## **HIGHLIGHTS**

- Cruise through the Bay of Islands' famous "Hole in the Rock."
- Overnight in the Mt. Cook region, blanketed by ice fields and glaciers.
- Visit a farm and learn about life in New Zealand's high country.
- Explore Te Puia, a Maori cultural and geothermal experience.
- Experience an Hangi dinner and learn about Maori culture.

## **STAYS**

2 Nights Auckland / 2 Nights Bay of Islands / 2 Nights Rotorua / 2 Nights Wellington / 2 Nights Christchurch / 1 Night Mount Cook / 2 Nights Dunedin / 3 Nights Oueenstown

CLICK HERE TO LEARN MORE



## IT'S YOUR CHOICE

Choose an excursion before departure, and personalise your adventure

## ON EXPLORING NEW ZEALAND'S WONDERS, SEE QUEENSTOWN YOUR WAY:



GO BIRD WATCHING AT THE KIWI BIRDLIFE PARK

OR TAKE A GONDOLA TO BOB'S PEAK FOR STUNNING VIEWS

Before you leave for your trip, select the included **It's Your Choice** excursions that you like the best. On select days during your tour, you'll set out on these customised included experiences.

CHOOSE YOUR EXPERIENCE EARLY! IT'S YOUR CHOICE EXCURSIONS FILL UP FAST!

# FREQUENTLY ASKED questions

## accommodation

What is the difference between a twin room and a double room? A double room is designed to accommodate two people, but may not have two separate beds. A twin bedded room has two separate beds of any size, and is the type most commonly utilised.

What size is a triple room? A triple room is the same size as a twin bedded room and beds will accommodate three people, but we cannot guarantee three separate beds. If there are only two beds, a rollaway may be requested but cannot be guaranteed due to size of room and fire codes. Please inquire at time of reservation.

**Can my children travel on tour?** Children over the age of 5 may travel on a Collette tour accompanied by an adult. Child land rates are valid for ages 5-12, sharing a room with two full-paying adults on certain tours only. If you are travelling with a child, it is your sole responsibility to ensure the child follows all safety rules of the tour.

Are single and triple rooms always available? Triple and single rooms are limited and are available on a first come, first served basis. Be advised that single rooms are often smaller.

When can I check into my hotel? Normal check-in time is late afternoon. If you do have an early arrival, rooms may not always be available for immediate check-in.

## air

Can Collette book our airline reservations? Collette is happy to assist you in accommodating your flight needs. Due to tour scheduling and limited availability, you are strongly encouraged to take advantage of Collette's air packages. We are not responsible for air arrangements you have made on your own. On occasion, it is necessary to change tour dates. In this case, we can only protect air reservations booked through Collette. For all air reservations, it is strongly recommended to reconfirm flights before departure, in the event that the airline has an unexpected schedule change. We cannot assume responsibility for schedule changes, routings or flight cancellations involving the airlines.

## attractions & sightseeing

Are attractions always available? Access to some attractions or Collette Foundation sites may be affected by local holidays, weather conditions or other circumstances. As a result, the days and order of sightseeing may change to best utilise your time on tour. Boat rides are weather permitting. Some attractions may not be available during the "off-season" months. When attractions are unavailable, other similar attractions will be substituted. Wildlife sightings are not guaranteed.

Is there a lot of walking on tour? Our itineraries include many activities and some may consist of walking on uneven terrain or significant walking at times. Some of the most unique sightseeing can mean accessing locations that restrict coaches. Some hotels/lodges in remote locations may not have elevators. For your comfort, we recommend bringing walking shoes. See our "Tour Pacing" and "Tour Activity Level" section on page 95.

Can you tell me more about the safaris? For a fuller wildlife experience you will be travelling by custom-built safari vehicle which requires climbing in and out frequently and sometimes travels on bumpy roads. To experience Africa fully, we recommend a good fitness level and to prepare properly.

How can I plan for shore landings? Special clothing is required for the shore landings (Antarctica, Galapagos); please refer to your predeparture documents for important details.

**Are all theatre performances suitable for children?** Some theatre performances may be unsuitable for children – please consult your tour manager.

## documentation

**Do I need a passport?** A valid passport is required for all trips. All passengers should check with the appropriate foreign consulate for entry and validity requirements as well as other laws that may affect your ability to travel. We recommend that your passport has six months validity, and at least three blank pages. Passports and visas are the responsibility of each traveller.

## extending your stay

Can I extend my tour to see more of a region? Yes! You may enhance your tour by purchasing either an extension or pre/post hotel stays when offered. Extensions may be "hosted" rather than escorted. When hosted, passengers will be greeted upon arrival by a local tour manager who will be available on-call during the duration of the stay. A minimum number of passengers may be required to operate some extensions. Extensions not purchased at time of deposit are subject to availability and applicable charges at time of request.

Collette also offers pre and post hotel nights before and/or after a tour. Should you purchase additional nights, your tour manager will not be available during this time.

## extras

What is not included in the tour price? The land price does not include international air travel from Australia, travel insurance, airline fees, airport or departure taxes, transfers, visas, customary end-of-trip gratuities for your tour manager, driver, local guides, hotel housekeepers, cruise ship waitstaff, government guarantine fees, and any incidental charges.

## gratuities

**Are gratuities included?** From the 1st of January 2020, Collette is pleased to offer a pre-paid tipping option for guests travelling after 1st May 2020. This allows guests to purchase the package up to 45 days prior to departure and know that all tipping is covered.

Gratuities are not included in the tour price and should be extended on a voluntary basis. Customary gratuities have not been included for hotel housekeeping staff, local sightseeing guides, transfer drivers, motor coach drivers and Tour Managers. Gratuities should be given in direct proportion to the level of professionalism and personal service extended to you. With this in mind, we have created a guide for you:

- Tour Manager: 5-8 US Dollars (or equivalent in local currency) per person for each travel day
- Local Guide: 2-3 US Dollars (or equivalent in local currency) per person
- Motor Coach Driver: 3-5 US Dollars (or equivalent in local currency) per person for each travel day
- Hotel Housekeeping Staff: 2-3 US Dollars (or equivalent in local currency) per room per day
- Applicable gratuities for bellmen, doormen and dining room staff for group meals have been included.

## late bookings

**Do you accept late bookings?** Yes, tour sales normally close 7 days prior to departure. Late bookings are on request and must be guaranteed with full payment if within 60 days of departure date.



## on-tour experience

Where do I meet my tour manager? Our tour manager will make contact with you at your first hotel. The hotel's address and phone number will be included in your documents.

Can I pre purchase optional excursions/activities? Yes, the majority of optional excursions and activities are available for advance purchase provided that you make your options purchase 15 days or more prior to the tour start date. Collette makes it convenient to reserve presold options by visiting our website for a full listing of activities and excursions or when your reservation is made with our team. In addition, there are benefits to prepurchasing options including a price guarantee once your tour is paid in full, so once payment is received in full, your preselected options are guaranteed by Collette. Although you can still purchase options while on tour, reserving them ahead of time ensures you a spot in the event that the activity sells out. Collette will provide a refund if you cancel a presold option prior to tour departure. Any presold options cancelled while on tour are nonrefundable.

## revisions/changes

**Would my tour date ever be changed?** While it is unlikely, Collette does reserve the right to cancel any tour prior to departure. Should this happen, Collette will make every effort to put you on another departure date. If an alternate cannot be found, a **full refund will be made**. Air booked through Collette will be protected. We cannot be held responsible for penalties incurred if you secured your own air.

**Can I make changes to my reservation?** Should you decide to change your reservation after initial booking, a handling fee of \$25 per transaction will be charged. A change of tour date or tour itinerary within the guidelines of the cancellation policy will be treated as a cancellation and regular cancellation fees may apply.

Revisions to air tickets are subject to the rules and regulations of the airline. See our Cancellation Policy for more details.

## tour pacing

How can I be best prepared for the pacing and physical requirements on a Collette tour? Tour pacing varies by itinerary, and each destination's sightseeing and activities are unique. Pacing is subject to personal interpretation. At Collette, we do include the best a destination has to offer, enhancing your overall tour experience. For overnight pacing of a tour, as well as day-by-day descriptions of the tour, please refer to our website.

The Tour Activity Level Ranking is featured on each tour itinerary webpage in a circle. The definition of each activity level is listed here. If you have additional questions regarding a specific tour, please enquire at time of reservation. For your comfort, we recommend packing comfortable walking shoes so you can fully enjoy every aspect of your tour.

**Level 1:** You're a leisurely traveller. You like to discover the energy of a new place, but typically take it easy. You can handle at least one flight of stairs, board a coach, and walk for 15-30 minutes at a time with little difficulty.

**Level 2:** You like a balanced approach to travel. You feel confident walking at least 30-45 minutes at a time over a variety of terrains – from cobblestone streets to easy straightaways to a couple hills or flights of stairs. You're comfortable walking a few city blocks at a time, but need some time to unwind and relax.

Level 3: You're an on-the-go traveller. You don't want to miss a thing, so walking and standing for longer periods of time (1-2 hours) isn't a big deal. You can navigate hills and uneven ground, climb into various modes of transportation (tuktuk, cable car, zodiac, etc.), and could possibly anticipate changes in elevation. You can expect some longer days balanced with free-time to recharge or set out on your own adventure.

Level 4: You're ready to seize the day, whatever it may bring. You lead an active life at home (walking, biking, and hiking are things you may enjoy) and few thousand steps a day isn't out of the norm. You can handle longer walking tours (more than 90 minutes), traversing dusty or uneven terrain, standing for periods of time, varying altitudes and temperatures, and don't mind being on the go with some early starts, late-night experiences, and full days. Unfortunately, this level is not appropriate for individuals who use wheelchairs or walkers.

## transfers

Are airport and hotel transfers available? Roundtrip airport-to-hotel transfers are provided for all passengers who purchase airfare through Collette. These transfers also apply to pre- and post-night stays. Passengers who do not purchase airfare through Collette can purchase transfers (for the first and last day of the tour) at an additional cost from \$120 per person, roundtrip. Some restrictions may apply. All transfers leave at prescheduled times.

What is the private chauffeur service? It's your ticket to and from the airport if you purchase international air through Collette. This personalised service is included within a 40km radius from Sydney, Melbourne, Brisbane, Adelaide, Perth, Canberra, Darwin, Cairns and Hobart airport gateways.\* Service is available between 41-70 kms for a small fee. Not valid on group travel.

\* One transfer per room booking. Additional stops are not permitted on route.

Visit gocollette.com.au/chauffeur for a video and more details on this amazing service!

## travel loyalty

What is the Collette Passport Club? Collette Passport Club members receive a \$150 travel credit for each trip they take\* along with various other benefits.

† Full credit is valid for your next tour when you travel within 12 months of the original trip. \$100 of the credit remains valid for travel within 13-24 months, and the entire credit expires 24 months after the original trip.







Copyright 2021 Collette, Mailing Address: PO Box 7327, Alexandria, NSW, 2015. Registered Address (no visitors): Collette Level 11, 309 Kent Street, Sydney, NSW, 2000 Effective dates August 2021 - April 2023. Printed in Australia. ABN 32 600 161 671 | The material contained herein (including photos) is copyright and cannot be scanned, copied or duplicated.



# ADDING FLIGHTS TO YOUR COLLETTE TOUR

Enjoy the benefits of air-inclusive bookings. Allow us to be your liaison with the airlines and to handle all the details.

	Flex Economy Airfare	Instant Purchase Economy Class <sup>3</sup>	Premium Economy, Business & First Class <sup>4</sup>
Roundtrip home to airport transfers included <sup>1</sup>	•	•	•
Roundtrip airport to hotel destination transfers included <sup>2</sup>	•	•	•
Dedicated Concierge Service			•
Lounge Passes <sup>5</sup>			•
Express Check-In <sup>5</sup>			•
Eligible for Collette's Travel Protection Plan	•		
Benefit from our flexible change and refund policies	•		<i>w</i>
Deposit now, pay the balance later <sup>6</sup>	•		•
Eliminates future surcharges by locking in price		•	
All the perks of upgraded air (more space, comfort and service	<del>)</del>		•

## treat yourself & enjoy

Experience the added comfort and convenience when you upgrade your air. Features such as express check-in, airport lounge access, additional legroom and in-flight services enhance your international flight experience. Whichever option you choose, you'll enjoy the ease and peace of mind that comes with booking your flights with Collette.

<sup>&</sup>lt;sup>1</sup>Roundtrip home to airport transfers included for guests within 40kms of an Australian international airport when you purchase an air-inclusive tour. One transfer per room booking. Additional stops not permitted on route. Not valid on group travel. <sup>2</sup> These are available on the first and last day of the actual tour dates and when you are travelling on select flights. Land only clients may purchase transfers on the first and last day of the actual tour dates for an additional cost (some restrictions may apply). Clients who purchase pre/post hotel nights may purchase transfers to/ from the pre/post hotel. <sup>3</sup> Instant Purchase Airfare is offered on select dates; consult your booking agent. <sup>4</sup> Upgrade Your Air status is only included with the purchase of a First Class, Business Class or Premium Economy ticket with either Flex or Instant Purchase Air only on the international/long haul portion of your flight itinerary. <sup>5</sup> Lounge Passes & Express Check-In are based on airline and airport availability for Business Class and First Class passengers only; Premium Economy tickets do not qualify. <sup>6</sup> Payment date is subject to the airline ticket terms and conditions. Not applicable with Instant Purchase Airfare.



## RESERVATION information

### 1. Booking Conditions

These booking conditions, together with our privacy policy, and any other written information we brought to your attention before we confirmed your booking, form the basis of your contract with Collette Pty Ltd (ACN 600 161 671) of Level 11, 309 Kent Street, Sydney, NSW, 2000 (not receiving visitors) ('we' or 'us'). Please read them carefully as they set out your respective rights and obligations. References to 'you' and 'your' include the first named person on the booking and all persons on whose behalf a booking is made or any other person to whom a booking is transferred.

By making a booking, the first named person on the booking agrees on behalf of all persons detailed on the booking that:

- · he/she has read these terms and conditions and has the authority to and does agree to be bound by them;
- · he/she consents to our use of information in accordance with our privacy policy; and
- he/she is over 18 years of age and resident in Australia and where placing an order for services with age
  restrictions declares that he/she and all members of the party are of the appropriate age to purchase those
  services.

## 2. Making A Booking And Paying For Your Holiday

When you confirm your booking you must pay the applicable deposit or full payment detailed in the table below. If the arrangements you wish to book are available we will issue a confirmation invoice and send this to you or your travel agent. A binding contract will come into existence between you and us as soon as we have issued you with this confirmation invoice. Upon receipt, if you believe that any details on the confirmation invoice (or any other document) are wrong you must advise us immediately as changes cannot be made later and it may harm your rights if we are not notified of any inaccuracies in any document within 10 days of us sending it out (5 days for tickets).

The balance of the cost of your arrangements is due in accordance with the table in section 3 below. If we do not receive all payments in full and on time, we reserve the right to treat your booking as cancelled by you in which case the cancellation charges set out in the tables in section 7 below will become payable.

In the case of international payments you must ensure that the full Australian dollars amount is received by us after all bank charges have been levied.

### 3. Deposits & Balances

Further to section 2, in order to confirm your chosen arrangements, you must pay a deposit. The deposit payable and the time that the balance of the cost of your arrangements (including any surcharge where applicable) will become due will vary depending on the holiday you book.

## Land Package Deposit

- · A \$300 non-refundable deposit is due with your land only reservation.
- For Antarctica, Cruises and Oberammergau reservations, a non-refundable \$500 deposit is required. An
  additional \$1000 is due 180 days prior to departure for Antarctica. An additional \$1500 is due one year prior
  to departure for Oberammergau.

## Internal Air Inclusive Package Deposit

- A \$600 non-refundable deposit is due with your internal air inclusive reservation.
- For Antarctica, Cruise and Oberammergau internal air inclusive reservations, a non-refundable \$750 deposit is required. An additional \$1000 is due 180 days prior to departure for Antarctica. An additional \$1500 is due one year prior to departure for Oberammergau.

## International Instant Purchase Air

- If you have selected International Instant Purchase Air, the deposit required is the full cost of the airfare plus the land package deposit noted above, all of which is non-refundable.
- For Antarctica, Cruise and Oberammergau International Instant Purchase Air reservations, the full cost of the airfare plus a \$750 deposit is required all of which is non-refundable. An additional \$1,000 is due 180 days prior to departure for Antarctica. An additional \$1,500 is due one year prior to departure for Oberammergau.
- International Instant Purchase Non-refundable Airfare includes round trip airport /hotel transfers. International Instant Purchase, Non-refundable Airfare requires full payment at the time of booking. If you purchase the waiver it does not provide a refund for the airline tickets in the event of a cancellation. Tickets will be issued immediately and, once issued are non-refundable, may only be changed for a fee up to \$300 plus any difference in airfare for travel in the following 12 months; specific fees and policies may vary by airline. These tickets include an administration fee and round trip airport to hotel transfers of which both hold no airline reissue value. Once issued, there can be no fluctuation in price due to an increase in government taxes or in airline fuel surcharges.

The balance is due 60 days before departure on all tours, except cruises, Antarctica, Galapagos and Oberammergau. The balance is due 120 days before departure for cruises, Antarctica, Galapagos and Oberammergau. Payment may be made by Direct Credit, bank account details on invoice, charging to clients' MasterCard, Visa, or by sending a cheque or bank transfer. All land rates are guaranteed upon deposit.

The price of your travel arrangements has been calculated using exchange rates as at the date of

## TRAVEL PROFESSIONALS PLEASE CONTACT:

Retail phone: 1300 792 195 Email: AUSales@collette.com Groups phone: 1300 062 731 Email: AUGroups@collette.com

## PLEASE SEND CHEQUE OR MONEY ORDER PAYMENTS TO:

PO Box 7327, Alexandria, NSW, 2015

## THE PRICE OF YOUR HOLIDAY

advertisement of the holiday.

We reserve the right to amend the price of unsold holidays at any time and correct errors in the prices of confirmed holidays.

The price of your confirmed holiday is subject at all times to changes in transport costs such as fuel, scheduled airfares and any other airline cost changes which are part of our contracts with airlines (and their agents), cruise ship operators and any other transport provider; to cost changes arising from government action such as changes in GST or any other government imposed changes; and to changes in currency exchange rates and to dues, taxes or fees chargeable for services such as landing taxes or embarkation or disembarkation fees at ports and airports any or all of which may result in a variation of your holiday price. We will absorb and you will not be charged for any increase equivalent to 2% of the price of your travel arrangements, which excludes insurance premiums and any amendment charges and/or additional services or travel arrangements. You will be charged for the amount over and above that, plus an administration charge of \$25 per person together with an amount to cover agents' commission. If this means that you have to pay an increase of more than 10% of the price of your travel arrangements (excluding any insurance premiums, amendment charges and/or additional services or travel arrangements), you will have the options set out in section 9 below. There will be no change made to the price of your holiday within 30 days of your departure nor will refunds be paid during this period.

## 4. Cutting Your Holiday Short

If you are forced to return home early, we cannot refund the cost of any services you have not used. If you cut short your holiday and return home early in circumstances where you have no reasonable cause for complaint about the standard of accommodation and services provided, we will not offer you any refund for that part of your holiday not completed, or be liable for any associated costs you may incur. Depending on the circumstances, your travel insurance may offer cover for curtailment and we suggest that any claim is made directly with your insurer.

## 5. Changes By You

If you wish to alter your booking after your holiday has been confirmed, we will try to make the necessary arrangements provided we receive written confirmation of the change from the person who signed the booking form, or your travel agent, before the date on which the final balance of the cost of your holiday is due. If you are prevented from travelling it may be possible to transfer your booking to another suitable person provided that written notice is given no later than 28 days before you are due to depart.

Whilst we will do our best to assist, we cannot guarantee that we will be able to meet your requested change. Changes and transfers will be subject to an administrative fee as well as any applicable rate changes or extra costs incurred by ourselves and any costs or charges incurred or imposed by any of our suppliers. You should be aware that these costs could increase the closer to the departure date that changes are made and you should contact us as soon as possible. Where we are unable to assist you and you do not wish to proceed with the original booking we will treat this as a cancellation by you. A cancellation fee may be payable.

Note: Certain arrangements may not be amended after they have been confirmed and any alteration could incur a cancellation charge of up to 100% of that part of the arrangements.

## 6. Cancellation Waiver

To assist you to avoid cancellation fees, we offer an optional cancellation waiver policy. Payment of a per person waiver fee guarantees a full refund of all payments (including deposit), except for the waiver fee itself, in case of cancellation of your travel plans for any reason prior to the day of departure. Exception: If you originally purchased nonrefundable airline tickets, the cancellation waiver fee does not provide a refund for the airline tickets, taxes or fees, in the event of a cancellation. Tickets may only be changed for a fee up to \$300 plus any difference in airfare for travel in the following 12 months; specific fees and policies may vary by airline.

The cancellation waiver protects you from forfeiting payments made in advance if you cancel your entire inclusive holiday package up to the day prior to departure. The cancellation waiver does not indemnify you from penalties if you chose to cancel partial tour components or air. If you elect to partially cancel your holiday, you will be responsible for a revision fee as well as any penalties that are incurred at the time of the cancellation.

The cancellation waiver does not cover any single supplement charges which arise from an individual's travelling companion electing to cancel for any reason prior to departure. In this case, the single supplement will be deducted from the refund of the person who cancels. Division of this charge between the two passengers involved is solely their responsibility. If insufficient funds are deducted from the cancelling client, the travelling client will be charged the remaining portion of the single supplement.

Payment of the cancellation waiver fee (if chosen) must be received by us with your deposit. The cancellation waiver is non-transferable and valid for each applicant only.

## Collette Waiver

Land Only Air-Inclusive (purchased through Collette)

• \$95 • \$195

For all cruises and the Canadian Rockies Train tours Land Only Air-Inclusive (purchased through Collette)

\$290 • \$390

## For all Oberammergau tours

Land Only Air-Inclusive (purchased through Collette)

- \$450 · \$55



## RESERVATION information

## 7. If You Cancel

If you or any other member of your party decides to cancel your confirmed booking you must notify us in writing. Your notice of cancellation will only take effect when it is received in writing or by email by us at our offices. Cancellation charges to compensate us for estimated losses and expenses are calculated from the date we receive your written notification of cancellation and will be payable up to the maximum shown in the tables below (assuming you did not purchase our Cancellation Waiver). The cancellation charge detailed below is calculated on the basis of the total cost payable by the person(s) cancelling excluding insurance premiums and amendment charges which are not refundable in the event of the person(s) to whom they apply cancelling:

Cancellations of confirmed bookings and transfers to new travel dates both result in penalties and fees assessed by travel suppliers. If you need to transfer or cancel for any reason prior to tour departure, the following cancellation fees will be assessed on your land or cruise product (assuming you did not purchase our Cancellation Waiver). Air is 100% non-refundable once paid in full.

More than 60 days prior to departure: a non-refundable deposit will be retained

- 60 16 days prior to departure: 30% of land or cruise price
- 15 1 day prior to departure: 50% of land or cruise price
- Day of departure and after: 100% of land or cruise price

## **Exceptions:**

- More than 90 days prior to departure, a nonrefundable deposit will be retained.
- 90 61 days prior to departure: 35% of land or cruise price
- 60 31 days prior to departure: 60% of land or cruise price
- 30 0 days prior to departure: 100% of land or cruise price

River Cruises: including Europe, Russia, Egypt and China

- More than 90 days prior to departure, a nonrefundable deposit will be retained.
- 90 61 days prior to departure: 50% of land or cruise price
- 60 31 days prior to departure: 85% of land or cruise price
- 30 0 days prior to departure: 100% of land or cruise price

## Galapagos & Antarctica:

- More than 120 days prior to departure: nonrefundable deposits will be retained.
- 120 90 days prior to departure: 60% of land or cruise price
- 89 0 days prior to departure: 100% of land or cruise price

## Oberammergau Passion Play 2022

- More than 120 days prior to departure a nonrefundable deposit will be retained.
- 120 91 days prior to departure 75% of total price
- 90 days 0 days prior to departure -100% of total price
- \* Instant Purchase air and its associated taxes, fees and surcharges are 100% nonrefundable at time of

Upon cancellation of transportation or travel services where you, the customer, are not at fault and have not cancelled in violation of the terms and conditions above, you will be refunded 100%.

Note: Certain arrangements may not be amended after they have been confirmed and any alteration or cancellation could incur a cancellation charge of up to 100% of that part of the arrangements in addition to the charge above.

You may be able to reclaim these charges (less any applicable excess) under the terms of your insurance policy. We will deduct the cancellation charge(s) from any monies you have already paid to us. If some, but not all party members cancel, additional charges may be payable by the remaining members, e.g. under occupancy charges or single supplements. No allowance or refund can be made for your meals, rooms, excursions etc., included in the price of your tour but not taken, nor can any refund be made for lost, mislaid, or destroyed travel tickets or vouchers.

If any member of your party is prevented from travelling, that person(s) may transfer their place to someone else (introduced by you and satisfying all the conditions applicable to the arrangements) providing we are notified not less than 28 days before departure and you pay an amendment fee of \$25 per person transferring, meet all costs and charges incurred by us and/or incurred or imposed by any of our suppliers and the transferee agrees to these booking conditions and all other terms of the contract between us. If you are unable to find a replacement, cancellation charges as set out will apply in order to cover our estimated costs. Otherwise, no refunds will be given for passengers not travelling or for unused services.

## 8. Alterations And Cancellations By Us

Occasionally, we may have to make changes to or cancel your holiday arrangements and we reserve the right to do so at any time. Most of these changes will be minor and we will advise you or your travel agent of them at the earliest possible date. We also reserve the right in any circumstances to cancel your travel arrangements. For example, if the minimum number of clients required for a particular travel arrangement is not reached, we may have to cancel it. However, we will not cancel your travel arrangements less than 60 days before your departure date, except for reasons of force majeure (as defined in Section 14) or failure by you to pay your final balance. Most changes will be minor and we will advise you or your travel agent of them at the earliest opportunity. Your rights vary depending on whether we make a 'minor' or 'major' change.

Examples of "minor changes" include the following when made before departure. Any change in the identity of the carrier(s), flight timings, and/or aircraft type is deemed to be a minor change. Other examples of minor changes include alteration of your outward/return flights by less than 12 hours, changes to aircraft type, change of accommodation to another of the same standard. Examples of "major changes" include the following when made before departure; a change of accommodation area for the whole or a major part of your holiday, a change of accommodation to that of a lower official classification for the whole or a major part of your holiday, a change of outward departure time or overall length of your holiday of 12 or more hours, the closure of the only or all advertised swimming pool(s) at your accommodation for an extended

period and, in the case of tours, a significant change of itinerary missing out one or more major destination substantially or altogether.

If we have to make a major change or cancel, we will tell you as soon as possible and if there is time to do so before departure, we will offer you the choice of i) (for major changes) accepting the changed arrangements ii) having a refund of all monies paid or iii) accepting an offer of alternative travel arrangements of comparable standard from us, if available (we will refund any price difference if the alternative is of a lower value). You must notify us of your choice within 7 days of our offer. If you fail to do so we will assume that you have chosen to accept the change or alternative booking arrangements.

If we make a major change or cancel, less than 60 days before departure, we will also pay compensation as

9. Compensation For Major Changes & Cancellations
We reserve the right to cancel or reschedule any holiday departure in accordance with operational requirements or circumstances beyond our control. If a holiday is cancelled prior to the scheduled departure date, our only responsibility will be to refund the amount received for the reservation. Wherever possible, we will offer the same holiday with a different departure date, or an alternative similar holiday. If there is a difference in cost, it will be your expense. For air-inclusive holidays, we will try to confirm air schedules for the selected new dates, subject to availability. We are not responsible for any additional costs or fees relating to the issuance and/or cancellation of air tickets or other travel arrangements not made through us.

The compensation that we offer does not exclude you from claiming more if you are entitled to do so. We will not pay you compensation where we make a major change or cancel more than 60 days before departure or in the event that we are forced to make a change or cancel as a result of unusual and unforeseeable circumstances beyond our control, the consequences of which we could not have avoided even with all due care. All holidays operate subject to a minimum number of bookings.

Very rarely, we may be forced by "force majeure" (see section 14) to change or terminate your arrangements after departure. If this situation does occur, we regret we will be unable to make any refunds (unless we obtain any from our suppliers), pay you compensation or meet any costs or expenses you incur as a result.

## 10. Passports, Visas & Health Requirements

Passport and visa requirements vary depending on your destination. The information which we provide is for guidance only, and we cannot accept any liability. We recommend that you contact the relevant consulate to check any restrictions that may apply. Requirements do change and you must check the up to date position in good time before departure. Please contact your doctor for advice on health requirements. It is your responsibility to ensure that you have a proper passport and visa and that no personal circumstances such as a criminal offence or travel to another country will affect your individual visa requirements, and that you have the required vaccinations to gain entry to any country which you are visiting.

Most countries now require passports to be valid for at least 6 months after your return date. If your passport is in its final year, you should check with the Embassy of the country you are visiting. For further information contact the Australian Passport Office (www.passports.gov.au).

Up to date travel advice can be obtained from the Department of Foreign Affairs and Trade, visit www.dfat.gov.au or www.smarttraveller.gov.au.

If you fail to take the necessary steps, we have no liability to you and you will have to pay us any costs which we incur through helping you because of such failure on your part. Further, we are not liable to you for any illness or discomfort you suffer through failure to have required vaccinations or to follow medical

## 11. Single Traveller Occupancy

We levy a single traveller supplement for those travelling on their own because our contract with hotels is based on a price per room, while our holidays are sold per person including flights and other elements. Therefore, the per person price for a single traveller includes the entire room cost. It is not our intention to penalise anyone who is under occupying the accommodation we provide and we certainly do not make additional or excessive profits from these sales: the price we charge merely reflects the real cost to us. If a hotel is able to offer accommodation designed for single occupancy only, we will normally charge a reduced supplement, considerably smaller than the one we apply when a single traveller occupies a double room. Allocation of rooms is at the discretion of each individual hotel and not something that we can influence.

## 12. Dealing With Complaints

We will make every effort to make your holiday as enjoyable and trouble free as possible. Most problems can be sorted out straight away if we know about them. If you have a complaint, you must advise our representatives straight away and the supplier of the service(s) in question. Any verbal notification must be confirmed in writing as soon as possible. You may also contact us directly using the emergency telephone number enclosed with your travel documents. That number will put you in touch with one of our employees who will take all reasonable steps to help you.

If you feel that a complaint has not been dealt with satisfactorily, you must write within 28 days of your return from holiday to: Customer Services Department, PO Box 7327, Alexandria, NSW, 2015, Australia, quoting your booking reference number. We will need to investigate your complaint. An acknowledgement shall be sent no later than 14 days from the date of receipt of correspondence. A detailed reply, or a reply containing a detailed explanation for any delay, shall be sent no later than 28 days from the date of receipt of correspondence. The final date for dealing in full with such correspondence shall be 56 days from the date of receipt of that correspondence. Failure to follow the procedure set out in this section may reduce or even extinguish any right which you may have to compensation.

## 13. Behaviour

You must not behave in a way which may cause distress or annoyance to others. If, in our opinion or the opinion of any airline personnel, accommodations manager or other person in authority, you are behaving in such a way as to cause danger, distress or annoyance to others or damage to property, your holiday arrangements may be terminated by us or the supplier concerned. In this situation, our liability to you and/or your party will cease and you and/or your party will be required to leave your accommodation or other



service immediately. We will not be responsible for making any refunds, paying any compensation or meeting any costs or expenses you incur as a result. You and/or your party may also be required to pay for loss and/or damage caused by your actions and we will hold you and each member of your party jointly and individually liable for any damage or losses caused by you or any member of your party. Full payment for any such damage or losses must be paid directly to the hotel manager or other supplier prior to departure from the hotel. If you fail to make payment, you will be responsible for meeting any claims (including legal costs) subsequently made against us as a result of your actions together with all costs we incur in pursuing any claim against you. We cannot be held responsible for the actions or behaviour of other guests or individuals who have no connection with your booking arrangements or with us.

## 14. Force Majeure

Except where otherwise expressly stated in these booking conditions we will not be liable or pay you compensation if our contractual obligations to you are affected by any event which we or the supplier(s) of the service(s) in question could not, even with all due care, foresee or avoid. These events can include, but are not limited to war, threat of war, civil strife, terrorist activity and its consequences or the threat of such activity, riot, the act of any government or other national or local authority including port or river authorities, industrial dispute, lock closure, natural or nuclear disaster, fire, chemical or biological disaster and adverse weather, sea, ice and river conditions and all similar events outside our or the relevant supplier(s) control. Advice from the Department of Foreign Affairs and Trade to avoid or leave a particular country may constitute Force Majeure. We will follow the advice given by the Department of Foreign Affairs and Trade.

### 15. Liability

To the fullest extent permitted by law, we exclude any liability for any loss, death, injury or damage which you may suffer (directly or indirectly) in connection with or arising out of your participation in a holiday that is caused or contributed by:

- the act(s) and/or omission(s) of the person(s) affected;
- the act(s) and/or omission(s) of a third party unconnected with the provision of the services contracted for and which were unforeseeable or unavoidable;
- unusual or unforeseeable circumstances beyond ours or our supplier(s) control, the consequences of which could not have been avoided even if all due care had been exercised; or
- an event which either ourselves, our employees, agents or suppliers and subcontractors could not, even with all due care, have foreseen or forestalled.

You release us and our officers, employees, agents and representatives from any liability and expressly waive any claims you may have against us arising out of or in connection with your participation in a

To the fullest extent permitted by law, any condition or warranty which would otherwise be implied by law into these booking conditions (Implied Warranty), is excluded. Our liability in respect of an Implied Warranty is limited to (in our absolute discretion): (i) providing you with credit for a holiday of an equivalent value; or (ii) a refund of the total amount received by us from you in connection with your booking.

## 16. Prompt Assistance In Resort

If the contract we have with you is not performed or is improperly performed as a result of failures attributable to a third party unconnected with the provision of the services, or as a result of failures due to unusual and unforeseeable circumstances beyond our control, the consequences of which could not have been avoided even if all due care had been exercised, or an event which we or our suppliers, even with all due care, could not foresee or forestall, and you suffer an injury or other material loss, we will offer you such prompt assistance as is reasonable in the circumstances.

## 17. Conditions Of Suppliers

Many of the services which make up your holiday are provided by independent suppliers. Those suppliers provide these services in accordance with their own terms and conditions which will form part of your contract with us. Some of these terms and conditions may limit or exclude the supplier's liability to you, usually in accordance with applicable International Conventions. Copies of the relevant parts of these terms and conditions are available on request from ourselves or the supplier concerned.

## 18. Delays And Other Travel Information

If you or any member of your party miss your flight or other transport arrangement, it is cancelled or you are subject to a delay of over 3 hours for any reason, you must contact us and the airline or other transport supplier concerned immediately.

Where you experience a delay which is not owing to any failure by us, we will use reasonable endeavours to assist in locating refreshments, accommodation and communications but we will not pay for them on your behalf. Any airline or other transport supplier may however pay for or provide refreshments and/or appropriate accommodation and you should make a claim directly to them.

Subject to the other terms of these conditions, we will not be liable for any costs, fees or charges you incur in the above circumstances, if you fail to obtain our prior authorisation before making your own travel arrangements.

We cannot accept liability for any delay which is due to any of the reasons set out in section 14 of these booking conditions (which includes the behaviour of any passenger(s) on any flight who, for example, fails to check in or board on time).

The carrier(s), flight timings and types of aircraft shown in this brochure or on our website and detailed on your confirmation invoice are for guidance only and are subject to alteration and confirmation. We shall inform you of the identity of the actual carrier(s) as soon as we become aware of it. The latest flight timings will be shown on your tickets which will be despatched to you approximately two weeks before departure. You should check your tickets very carefully immediately on receipt to ensure you have the correct flight times. If flight times change after tickets have been dispatched we will contact you as soon as we can to let

you know.

This brochure is our responsibility, as your tour operator. It is not issued on behalf of, and does not commit the airlines mentioned herein or any airline whose services are used in the course of your travel arrangements.

## 19. Special Requests

Any special requests must be advised to us at the time of booking e.g. diet, room location, a particular facility at a hotel etc. You should then confirm your requests in writing. Whilst every effort will be made by us to try and arrange your reasonable special requests, we cannot guarantee that they will be fulfilled. We will inform the relevant supplier of such request. The fact that a special request has been noted on your confirmation invoice or any other documentation or that it has been passed on to the supplier is not confirmation that the request will be met. Failure to meet any special request will not be a breach of contract on our part unless the request has been specifically confirmed. We do not accept bookings that are conditional upon any special request being met.

## 20. Disabilities And Medical Problems

We are not a specialist disabled holiday company, but we will do our utmost to cater for any special requirements you may have. If you or any member of your party has any medical problem or disability which may affect your stay, please provide us with full details before we confirm your booking so that we can try to advise you as to the suitability of your chosen arrangements. We may require you to produce a doctor's certificate certifying that you are fit to participate in the tour. Acting reasonably, if we are unable to properly accommodate the needs of the person(s) concerned, we will not confirm your booking or if you did not give us full details at the time of booking, we will cancel it and impose applicable cancellation charges when we become aware of these details.

### 21. Advance Passenger Information

A number of Governments are introducing new requirements for air carriers to provide personal information about all travellers on their aircraft before the aircraft leaves the country of origin. The data will be collected either at the airport when you check in or in some circumstances when, or after you make your booking. Accordingly, you are advised to allow extra time to check in for international flights.

### 22. DFAT Advice

You are responsible for making yourself aware of warnings issued by the Department of Foreign Affairs and Trade in regard to the safety of the countries and areas in which you will be travelling and to make your decisions accordingly. Advice from the Department of Foreign Affairs and Trade to avoid or leave a particular country may constitute Force Majeure (see section 14).

## 23. Law & Jurisdiction

These booking conditions and any agreement to which they apply are governed in all respects by the laws of New South Wales, Australia. We both agree that any dispute, claim or other matter which arises between us out of or in connection with your contract or booking will be dealt with by the Courts of New South Wales only.

## 24. Accuracy Of Prices & Information

We endeavour to ensure that all the information and prices both on our website and in our brochures are accurate, however occasionally changes and errors occur and we reserve the right to correct prices and other details in such circumstances. You must check the current price and all other details relating to the arrangements that you wish to book before your booking is confirmed.

## 25. Insurance

It is a condition of your contract with us that you have adequate insurance in place. You must be satisfied that your insurance fully covers all your personal requirements including medical expenses, repatriation, helicopter rescue and air ambulance in the event of accident or illness. The insurance cover should extend for the planned duration of the holiday and at least an additional day. If you choose to travel without adequate insurance cover, we will not be liable for any losses howsoever arising, in respect of which insurance cover would otherwise have been available.

The insurance policy and the receipt of premiums paid there under should be provided to us prior to departure. If you join the holiday without adequate insurance you may not be allowed to continue on the holiday, with no right to refund. If circumstances give rise to a claim the client will forthwith pursue his remedies under such policy(ies).

We will also ask you for details of the name, address and telephone numbers of their next of kin or persons to be notified in the event of an emergency.

## 26. Baggage Disclaimer

Although every effort is made to handle passengers' luggage as carefully as possible, Collette is not responsible for and does not assume liability or accept claims for loss of or damage to luggage due to breakage, theft or wear and tear through hotel and group carrier handling. It is recommended for your own self interest and protection that you have adequate insurance to cover these eventualities. Check with your sales agent for low cost insurance to cover these risks.

## 27. Checked Baggage Charges

Some airlines may impose additional charges if you choose to check any baggage. Please contact your airline or refer to its website for detailed information regarding your airline's checked baggage policies.

## 28. Holiday & Museum Closures

Museum visits and personal shopping time may be disrupted due to unforeseen circumstances or many religious, state and local holidays observed throughout the world.

## 29. Motorcoach Washrooms

Most motorcoaches used on our tours are equipped with washrooms (except safari vehicles, exotic locations, and some of our Explorations tours). These are typically for emergency use, as we make plenty of comfort stops, allowing you the opportunity to use public restrooms and/or stretch your legs.

## a world of opportunity





## **EUROPE**

## **ICELAND & SCANDINAVIA**

Iceland's Magical Northern Lights, 6 days Iceland: Land of Fire and Ice, 8 days Icelandic Adventure, 9 days The Northern Lights of Finland, 7 days Spectacular Scandinavia, 13 days Norwegian Coastal Voyage, 11 days Highlights of Norway, 8 days

## **IRELAND & THE UNITED KINGDOM**

Shades of Ireland, 9 days
Shades of Ireland featuring Northern Ireland, 12 days
Irish Splendour, 7 days
Countryside of the Emerald Isle, 9 days
Shrines of Ireland, 8 days
Exploring Britain & Ireland, 14 days
British Landscapes, 9 days
Exploring Scotland & Ireland, 12 days
Discover Scotland, 9 days
Spotlight on London, 6 days
Scotland: Isles of Lore & Legend, 11 days
The Best of Ireland, 14 days
Scottish Adventure, 9 days

Journey through Scotland and England, 13 days

## **FRANCE**

France Magnifique, 14 days Spotlight on Paris, 6 days Journey Through Southern France, 9 days La Belle Seine, 8 days Spotlight on the French Riviera, 8 days Shrines of France, 10 days

## **SPAIN & PORTUGAL**

Spain's Classics, 11 days
Spain's Classics & Portugal, 14 days
Spain & Morocco, 13 days
Spain and Portugal: Costa del Sol to the Portuguese Riviera, 11 days
Sunny Portugal, 9 days
Portugal & Its Islands, 12 days
Pilgrimage to Fatima & Lourdes, 9 days
The Azores: Jewels of Portugal, 9 days

## **ITALY**

Italian Vistas, 12 days Reflections of Italy, 9 days Rome & The Amalfi Coast, 9 days Tuscany and the Italian Riviera, 7 days Southern Italy & Sicily, 11 days Italy's Treasures, 11 days Rome, Florence & Venice, 7 days Spotlight on Tuscany, 8 days Sicily and Its Isles, 13 days Old World Sicily & Malta, 14 days Italy: Amalfi Coast to Puglia, 13 days Tuscan & Umbrian Countryside, 10 days Shrines of Italy, 10 days Northern Italy & Its Lakes, 8 days

**CENTRAL & EASTERN EUROPE** Imperial Cities, 10 days Exploring the Alpine Countries, 12 days Discover Switzerland, Austria & Bavaria, 9 days Alpine Lakes & Scenic Trains, 8 days Switzerland: Hidden Trails & Majestic Peaks, 9 days Germany's Cultural Cities featuring the Romantic Road, 10 days Magical Rhine & Moselle, 9 days Holland & Belgium Springtime River Cruise, 8 days Discover Croatia, Slovenia & the Adriatic Coast, 11 days Croatia & its Islands, 11 days Magnificent Cities of Central & Eastern Europe, 13 days Classic Christmas Markets, 8 days Magical Christmas Markets, 7 days Discovering Poland, 11 days Classic Danube, 10 days Christmas on the Danube, 8 days Imperial Russia, 8 days The Baltics Revealed, 10 days The Balkans, 15 days Peaks of Europe: The Alps to the Dolomites, 12 days

## **GREECE & THE EASTERN MEDITERRANEAN**

Exploring Greece & Its Islands, 14 days
Greece: In the Footsteps of Paul the Apostle, 10 days
Classical Greece, 9 days
Greece Island Hopper, 10 days
Iconic Israel, 9 days
Israel: A Journey of Faith, 8 days
Israel: Pilgrimage to the Holy Land, 8 days
Jordan & Israel: Cultural Crossroads, 12 days

## **ACROSS EUROPE**

London & Paris, 7 days
Treasures of Europe, 11 days
Netherlands, Belgium & France, 11 days
Europe's Cosmopolitan Cities, 9 days
Chelsea Flower Show ft. Floriade, 8 days
Peaks of Europe: The Alps to the Dolomites, 12 days

## 2022 OBERAMMERGAU PASSION PLAY

Imperial Cities, 10 days Alpine Explorer & the Glacier Express Train, 11 days

## **COMPLETE LIST OF TOURS FOR 2022 - 2023**

(INFORMATION ON THIS PAGE IS SUBJECT TO CHANGE.)





Discover Switzerland, Austria and Bavaria, 9 days Exploring the Alpine Countries, 12 days Classic Danube, 10 days Germany's Cultural Cities & the Romantic Road, 12 days Switzerland & Germany, 8 days

## SOUTH & CENTRAL AMERICA PLUS ANTARCTICA

Tropical Costa Rica, 9 days
Costa Rica: A World of Nature, 12 days
Peru: From Lima to Lake Titicaca, 10 days
Machu Picchu & Galapagos Wonders, 14 days
Journey through South America with Peru, 22 days
Journey through South America, 16 days
Journey to Antarctica, 14 days
Patagonia: Edge of the World, 14 days

## **AUSTRALIA & NEW ZEALAND**

Australia's Outback to New Zealand's South Island, 19 days The Complete South Pacific, 25 days South Pacific Wonders, 13 days South Pacific Wonders with New Zealand's North Island, 16 days Exploring New Zealand's Wonders, 17 days Australia and New Zealand Uncovered, 20 days

## **ASIA**

Cultural Treasures of Japan, 14 days Mysteries of India, 15 days Kingdoms of Southeast Asia, 21 days Japan: Past and Present, 13 days

## **AFRICA**

The Plains of Africa, 14 days Spectacular South Africa, 13 days Exploring South Africa, Victoria Falls & Botswana, 14 days Treasures of Egypt, 12 days Journey through Egypt & Jordan, 13 days Colours of Morocco, 14 days African Safari: Kenya and Tanzania, 14 days

## **USA**

## **ALASKA**

Alaska: America's Last Frontier, 9 days Alaska's Northern Lights, 7 days

## USA - EAST

Islands of New England, 8 days

Colours of New England, 8 days Roaming Coastal Maine, 7 days Autumn in Vermont, 7 days Heritage of America, 9 days Spotlight on New York City, 5 days Spotlight on New York City Holiday, 5 days Spotlight on Washington D.C., 6 days

## **USA - MIDWEST & WEST**

Mackinac Island, 8 days Spotlight on San Antonio, 5 days Spotlight on San Antonio Holiday, 5 days Canyon Country, 8 days Painted Canyons of the West, 9 days National Parks of America, 12 days America's National Parks & Denver, 14 days America's Cowboy Country, 8 days The Colorado Rockies, 9 days Spotlight on South Dakota, 7 days Pacific Northwest & California, 8 days Hawaiian Adventure, 10 days Albuquerque Balloon Fiesta, 6 days Spotlight on Santa Fe, 6 days Spotlight on Santa Fe Holiday, 6 days California Dreamin': Monterey, Yosemite & Napa, 8 days

## USA - SOUTH

Southern Charm, 7 days
Southern Charm Holiday, 7 days
Spotlight on Nashville, 5 days
America's Music Cities, 8 days
America's Music Cities Holiday, 8 days
Spotlight on New Orleans, 5 days
Spotlight on New Orleans Holiday, 5 days
Bluegrass Country & the Smoky Mountains, 9 days
Nashville & the Smoky Mountains Holiday, 8 days

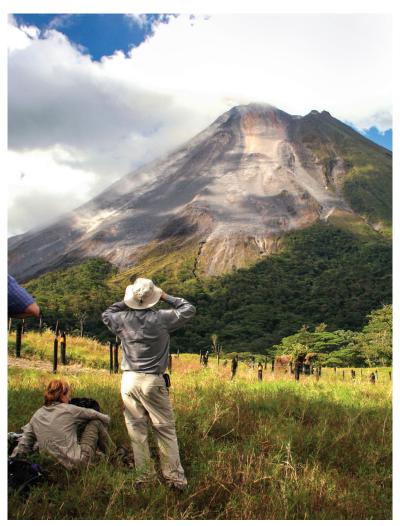
## **CANADA**

## CANADA - WEST

Canadian Rockies by Train, 9 days Canadian Rockies with Rocky Mountaineer\*, 8 days Canadian Rockies & Glacier National Park, 7 days Western Canada's Rockies, Lakes, and Wine Country, 9 days

## CANADA — EAST

The Best of Eastern Canada, 9 days Maritimes Coastal Wonders, 11 days





## **FOR RESERVATIONS:**

Call Collette at **1300 792 195** or speak to your Travel Agent

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