


celebrating 100 years of travel together

PREVIEW

2020-2021



EUROPE / ASIA / AFRICA / NORTH AMERICA / SOUTH & CENTRAL AMERICA



THE ROAD AHEAD

WELCOME TO OUR *2020* PREVIEW COLLECTION

This is your chance to expand your horizons and think about travelling to places you might not have considered before. From cities that glow all night to the quiet stillness of the mountains and every unforgettable destination in between, this is your invitation to join us and come see it all.

For over a century, we've been working to bring you more of what you want, creating tours, travel styles and experiences that suit your changing needs and desires. We are pleased to present to you our collection of tours for the year ahead as we continue to create new paths to follow and unique experiences to be had.

Let this preview be your inspiration to plan your *best holiday yet.*

Get a preview of our 2020 tours!



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more included



Make *your* travel experience the most inclusive



More freedom to explore with *It's Your Choice*. With *It's Your Choice*, simply choose an included excursion before departure and personalise your adventure!



They're called "must-sees" for a reason. Our carefully crafted itineraries include those iconic, can't-miss, must-see sights for each of our incredible destinations.



Liven things up by meeting a new culture. Our cultural experiences, hand-crafted by our experts, allow you to truly get to know both the destination and the people who call it home.



Settle in to 4-star accommodation. We carefully choose each hotel to enrich your experience, making sure they're located in strategically selected spots that capture the destination.



Meals become memorable moments. Our meals are culinary experiences that allow you to explore new cultures in an engaging, not to mention flavourful, way.



more flexibility

IT'S YOUR CHOICE

Before your departure, select the included excursions that you want to experience on tour.

OPTIONAL EXPERIENCES

Choose from our optional excursions on tour, each one selected to offer a deeper perspective on your destination.

PRE- & POST-NIGHTS

Spend more time and see more sights in the city that starts or ends your tour by adding a pre-night or post-night stay to your trip.

TOUR EXTENSIONS

Add an extension to the start or end of your tour, and make even more unforgettable memories while exploring the world.

GO BACK-TO-BACK

Many of our tour dates line up perfectly, allowing you to combine two different tours into one grand experience.

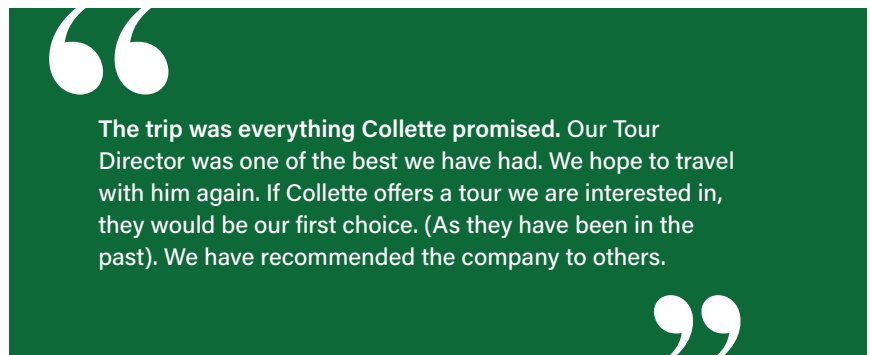
Every traveller is different, so make your trip your own.

traveller insight

We love hearing from you!

Our travellers mean a lot to us, and a ringing endorsement from our travellers is worth its weight in gold. Across Feefo (an independent, third-party review platform), social media and in letters written to our home office, we've gathered a few of our current favourites.

CONNECT WITH US:    



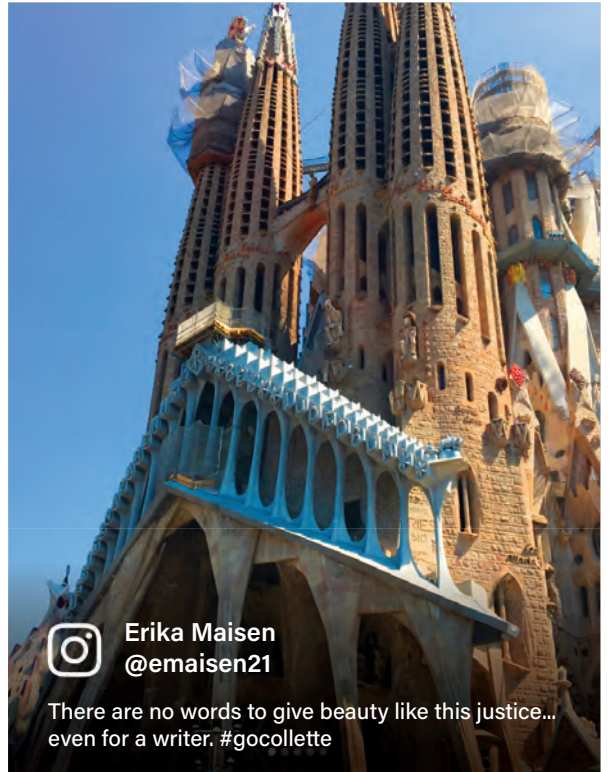
“ This was a trip of a lifetime! Every detail was planned and things ran very smoothly. The tour group leader was very knowledgeable and handled everything perfectly. ”





“

We had wonderful service, from the pickup to the airport, the places we stayed, the restaurants we ate at, the places we visited. ”



“

Wonderful tour manager and tour covered all the sights we wanted to see or experience. The optional trips helped to enhance our total experience. We made some wonderful new friends.

”

TRENDING DESTINATIONS FOR *2020*

GET AN INSIDER'S LOOK

Your exclusive preview of new tours provides you with an insider's look at what's trending for 2020. Let your imagination wander as we reveal what new tours are ready to book today, and what exciting tours are coming soon.

Your next dream destination *awaits.*



CLASSIC TOUR

SICILY & MALTA

NOW FROM
\$3,899

12 DAYS • 18 MEALS
MAY 2020 - APRIL 2021

Rate is per person, land only, double occupancy.

NEW!



Sicily

Discover the true essence of the Mediterranean as you delve into the fascinating mosaic of Sicily and the island paradise of Malta. Get acquainted with Palermo's colourful markets and the city's famous 'street food'. Visit a family-owned farm where you'll hear Sicilian folk music and learn how they make ricotta cheese. Spend 4 nights in Taormina, the jewel of Sicily, perched above the Ionian Sea. On a journey along the Ionian coast, discover the everlasting influences left by ancient Greeks and Romans, Arabs and Normans.

HIGHLIGHTS

- Visit a medieval palace where you're welcomed by a countess.
- Spend 4 nights in Taormina and explore the island's most impressive sights.
- Taste the wines of the region while in Malta.



Malta

For full itinerary, visit gocollette.com.au/355

TOUR ACTIVITY LEVEL
SEE PAGE 72 FOR DETAILS

1 2 3 4 5

CLASSIC TOUR

CROATIA & ITS ISLANDS

NOW FROM
\$4,049

11 DAYS • 19 MEALS
APRIL - OCTOBER 2020

Rate is per person, land only, double occupancy.

NEW!



Dubrovnik, Croatia
© Croatian National Tourist Board

From medieval architecture to ethereal waterfalls, coast along the sparkling Adriatic Sea and experience the best of Croatia.

Begin your journey in Zagreb, the illustrious capital of Croatia. Stand in awe before the cascading waterfalls of Krka National Park. Enjoy a memorable 7-night cruise on the Adriatic Sea along Croatia's coast. Discover the ancient palace of Emperor Diocletian in Split. On Brač Island, take in the "Golden Cape" of Bol. Visit the island of Biševo, home to the mystical Blue Cave. Tour the Old City of Dubrovnik and walk along the picturesque cobblestone streets.

HIGHLIGHTS

- Embark on an excursion in Krka National Park.
- Take a walking tour of Trogir with a local expert.
- Enjoy a riverboat cruise to Skradin.

For full itinerary, visit gocollette.com.au/647



Krka National Park

TOUR ACTIVITY LEVEL
SEE PAGE 72 FOR DETAILS

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CLASSIC TOUR

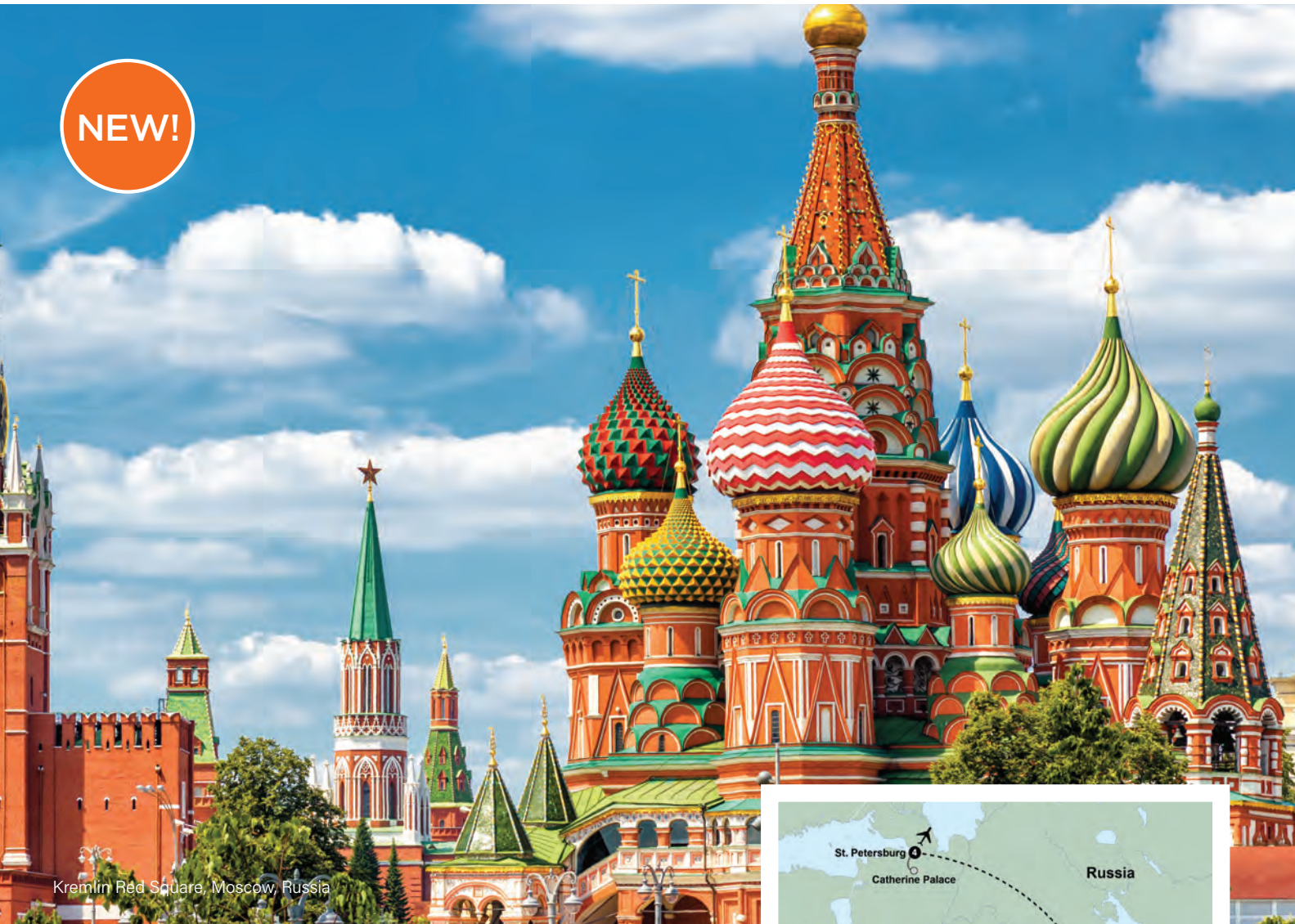
IMPERIAL RUSSIA

NOW FROM
\$3,049

8 DAYS • 11 MEALS
APRIL 2020 - OCTOBER 2020

Rate is per person, land only, double occupancy.

NEW!

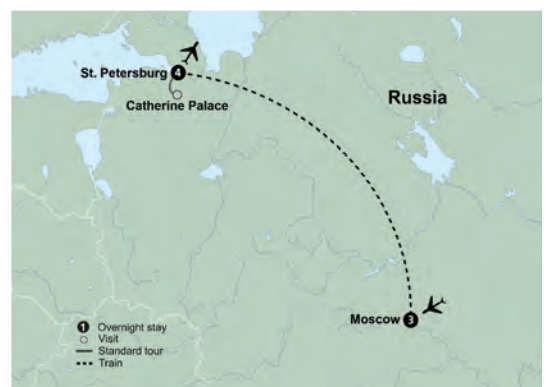


Kremlin Red Square, Moscow, Russia

Get a glimpse into the world's largest country and experience the distinctive allure of Russia, a land abundant with intrigue and history. Begin your journey in Moscow, Russia's dynamic capital city. Enjoy a walking tour of Moscow's historic Kremlin and Red Square where you'll stand in awe of Saint Basil's Cathedral. Get acquainted with Russia's epicurean roots on an immersive food tour. Discover the lavish summer residence of Russian Tsars, the Catherine Palace. Cruise the regal streets of St. Petersburg in a vintage Soviet car. Full of energy, surprises, and grandeur – Russia awaits.

HIGHLIGHTS

- Enjoy a traditional Russian lunch with a local family.
- Take in the marvellous Assumption Cathedral.
- Get around Moscow by taking the Metro.



Moscow Metro Station

For full itinerary, visit gocollette.com.au/637

TOUR ACTIVITY LEVEL
SEE PAGE 72 FOR DETAILS

① ② ③ ④ ⑤

CLASSIC TOUR

PAINTED CANYONS OF THE WEST

NOW FROM
\$3,999

9 DAYS • 11 MEALS
APRIL - OCTOBER 2020

Rate is per person, land only, double occupancy.

NEW!



Mesa Arch

The backdrop of Denver's Rocky Mountains is the starting point of your journey through the mystic colour wheel of America's canyon lands. Among vistas that evoke the spirit of the old west, marvel at the unspoiled beauty of Utah's five national parks as you cross its scenic byways from Arches to Canyonlands to Dead Horse, Zion, and Bryce National Park. In Colorado's wine country, dine with new friends and participate in a tasting at a family-run winery. From stark landscapes to the bright lights of Vegas, discover the painted canyons of the American West – up close and in all their glory.

HIGHLIGHTS

- Enjoy an authentic cowboy-style barbeque.
- Explore Zion National Park by open-air tram.
- Spend a day at leisure in Las Vegas.



Colorado Vinyards

For full itinerary, visit gocollette.com.au/634

TOUR ACTIVITY LEVEL
SEE PAGE 72 FOR DETAILS

① ② ③ ④ ⑤

SPOTLIGHT ON SANTA FE

NOW FROM \$2,199

6 DAYS • 8 MEALS
FEBRUARY 2020 - APRIL 2021

Rate is per person, land only, double occupancy.



Pueblo

Discover why Santa Fe embraces “The City Different” moniker on this Southwestern getaway. Kick off your journey with a locally guided walking tour through the Santa Fe Plaza, the historic heart of the city where you’ll stop at some of the city’s landmark sites like the Santa Fe Indian Market, Palace of the Governors, and Loretto Chapel. Try your hand at making tamales at the Santa Fe School of Cooking. Uncover the sculpted canyons and cliff dwellings once inhabited by the Pueblo Indians at Bandelier National Monument. Santa Fe’s flourishing art scene, Native American roots and welcoming atmosphere await.

HIGHLIGHTS

- Enjoy an authentic New Mexican lunch in Chimayo.
- Take in panorama views of Santa Fe via open-air trolley.
- Walk to dinner along lively Canyon Road.



Basilica of St. Francis

For full itinerary, visit gocollette.com.au/274

TOUR ACTIVITY LEVEL
SEE PAGE 72 FOR DETAILS

① ② ③ ④ ⑤

CLASSIC TOUR

BLUEGRASS COUNTRY & THE SMOKY MOUNTAINS

NOW FROM \$3,349

9 DAYS • 12 MEALS
MARCH 2020 - APRIL 2021

Rate is per person, land only, double occupancy.

NEW!



Gatlinburg and the Smoky Mountains

Take a delightful trip through the heart of Appalachia, discovering the equestrian culture of Kentucky, the pioneer spirit of Tennessee, and the mountainous beauty of North Carolina. Get a taste of Bourbon, baseball, and Thoroughbreds in Louisville and Lexington, Kentucky. Explore the natural wonders of Great Smoky Mountains National Park. Travel on to Asheville, North Carolina, and enjoy the city's historic architecture, engaging neighbourhoods and robust arts districts.

HIGHLIGHTS

- Travel through Daniel Boone National Forest.
- Tap your toes during Dolly Parton's Stampede and Dinner Show.
- Tour George Vanderbilt's Biltmore Estate.



Biltmore Estate

For full itinerary, visit gocollette.com.au/59

TOUR ACTIVITY LEVEL
SEE PAGE 72 FOR DETAILS

1 2 3 4 5

CLASSIC TOUR

WASHINGTON D.C., NIAGARA FALLS & NYC

NOW FROM
\$3,349

9 DAYS • 11 MEALS
APRIL 2020 - OCTOBER 2020

Rate is per person, land only, double occupancy.

NEW!



Niagara Falls

Get better acquainted with this iconic region of North America on a tour that features Washington, D.C.; Pittsburgh, Pennsylvania; Niagara Falls and New York, New York. Begin your journey in America's capital city, Washington, D.C. Continue on to Pittsburgh, commonly known as "Steel City" and "the City of Bridges." In Niagara Falls, get an up-close look at the mighty falling waters. Your East Coast journey ends in New York City, where you'll immerse yourself in the energizing bustle of the "Big Apple." Return home knowing you've seen the best of these iconic destinations.

HIGHLIGHTS

- Take a guided tour of the U.S. Capitol Visitor Centre.
- Cruise to the base of powerful Niagara Falls.
- Explore New York City with a local guide.



Lincoln Memorial

For full itinerary, visit gocollette.com.au/643

TOUR ACTIVITY LEVEL
SEE PAGE 72 FOR DETAILS

① ② ③ ④ ⑤

GET A FIRST LOOK AT CAN'T-MISS DESTINATIONS FOR *2020-2021*

Take a sneak peek at tours that are coming out soon. Get excited and be on the lookout for your next must-visit destination.



CLASSIC TOUR

Sip in the Wonders of Northern Portugal & Spain with Douro River Valley

Discover the full-bodied beauty of Northern Portugal & Spain as you enjoy port wine tastings, delight in Galician cuisine, and cruise your way through Douro Valley.

HIGHLIGHTS

- Explore Douro River Valley by land.
- See Porto through the eyes of a local.
- Shop at a local market in Spain.



CLASSIC TOUR

Travel in the Footsteps of Norsemen in Norway

Discover a land of mountains, glacial fjords, legends and charming people in Norway. Dive into the culture of the region, connecting with layers of Viking history, attention-grabbing nature and a sense of refined traditions.

HIGHLIGHTS

- Experience one of the most beautiful countries on earth.
- Enjoy traditional Norwegian cuisine made with locally sourced ingredients.
- Catch a glimpse of the elusive Northern Lights.



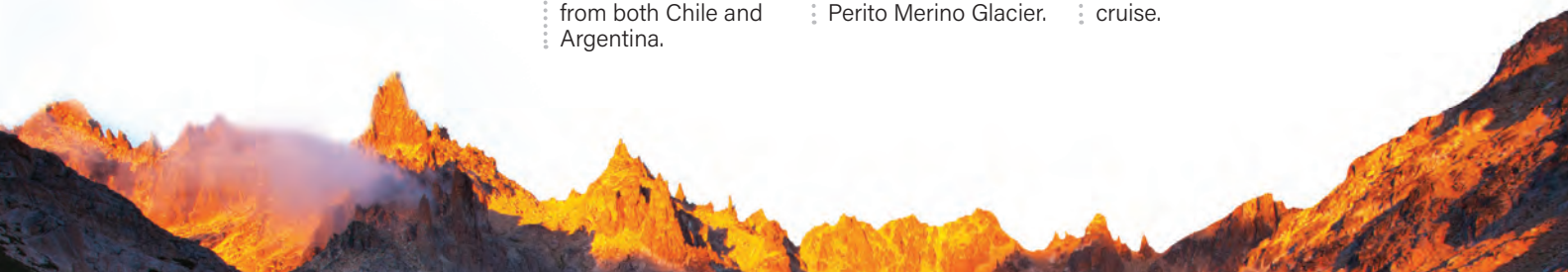
CLASSIC TOUR

Be Enchanted by Patagonia's Natural Wonders

Explore Patagonia, a nature lover's dream come true. Get plenty of fresh air and magnificent views as you take in soaring mountain peaks, vast glaciers, icefields and pristine national parks.

HIGHLIGHTS

- Explore Patagonia from both Chile and Argentina.
- Take in the magnificent Perito Merino Glacier.
- Embark on a 4-night cruise.





EXPLORATIONS

small group travel, *reinvented*



Journey Through Jordan & Egypt

Delve into the desert landscapes and World Heritage sites of Jordan and Egypt, taking in the wonders of the Nile, the sienna-hued majesty of Petra and the new Egypt Museum in Giza.

HIGHLIGHTS

- Stand before the Pyramids of Giza.
- Take an Arabic cooking class.
- Embark on a 3-night cruise down the Nile river.



Roaming Coastal Maine

From winding mountain roads and scenic ocean overlooks to oyster shucking and lobster hauling, this New England getaway beckons you to come and explore.

HIGHLIGHTS

- Enjoy lunch at a traditional Maine lobster shack
- Stroll through nature at the Coastal Maine Botanical Gardens.
- Sample the vintages at a wine-tasting at Cellardoor Winery.



Be Enchanted by the Baltics

Discover the fairytale landscapes, charming castles and glassy lakes of Lithuania, Latvia, and Estonia.

HIGHLIGHTS

- Take in Lithuania, the southernmost Baltic state.
- Prepare traditional food with a modern twist in a Latvian cooking class.
- Revel in Estonia's medieval architecture, pristine nature and wonderful cuisine.



Explore the Azores **Now Trending!**

Traverse the entire rim of the Sete Cidades caldera. Sample delicious volcanic vineyard vinho. Descend into an ancient lava tube. The Azores is truly the "Hawaii of Europe."

HIGHLIGHTS

- Traverse the rim of the Sete Cidades caldera and gaze upon the twin lakes from Lagoa do Canario viewpoint.
- Discover Pico's volcanic vineyards and sample its exclusive wines.
- Sample cheeses and get an inside look at a family-owned cheese factory.

EXPLORING BRITAIN & IRELAND

NOW FROM
\$4,449

14 DAYS • 20 MEALS
MARCH 2020 – APRIL 2021

Rate is per person, land only, double occupancy.



Ring of Kerry



Travel to some of the world's most magnificent cities and through the magical countryside of Britain and Ireland.

This comprehensive journey takes you through rolling farmland and across the Irish Sea, through England, Ireland, Scotland and Wales. The best of Britain and Ireland can all be yours.

HIGHLIGHTS

- Behold the sights of Killarney on a traditional jaunting car.
- Overnight within the medieval walls in York.
- Walk in the footsteps of William Shakespeare at his birthplace.



Stonehenge

For full itinerary, visit gocollette.com.au/62

TOUR ACTIVITY LEVEL
SEE PAGE 72 FOR DETAILS

① ② ③ ④ ⑤

CLASSIC TOUR

SHADES OF IRELAND

NOW FROM
\$2,749

9 DAYS • 13 MEALS
MARCH 2020 – APRIL 2021

Rate is per person, land only, double occupancy.



Cliffs of Moher

From vibrant and history-filled Dublin, across rolling green hills to the dramatic coast, experience all of Ireland's charm on this magical tour of the Emerald Isle. See the Atlantic from the stunning 700-foot Cliffs of Moher. Take in beautiful Killarney from your seat on an Irish jaunting car. Journey to historic Blarney Castle, lean back and kiss its famous stone! Take in every shade of green.

HIGHLIGHTS

- Overnight on the grounds of a regal castle.
- Experience the Ring of Kerry.
- See sheepdogs in action when you visit a working farm.



Dublin

For full itinerary, visit gocollette.com.au/68

TOUR ACTIVITY LEVEL
SEE PAGE 72 FOR DETAILS

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CLASSIC TOUR

SOUTHERN ITALY & SICILY

NOW FROM
\$3,499

11 DAYS • 16 MEALS
JANUARY 2020 - APRIL 2021

Rate is per person, land only, double occupancy.



Taormina Ruins

This journey will take you through a crossroads of civilisations in Sicily and on to the spectacular coastlines of Southern Italy.

Begin your travels in Sicily exploring Greek and Roman ruins. Travel to the historic hilltop town of Taormina. Explore the stunning Amalfi Coast and Sorrento. Walk in the footsteps of ancient Romans in Pompeii. Understand why Italy has captured the hearts of so many.

HIGHLIGHTS

- Discover the amazing mountaintop monastery of Montecassino.
- Sample some local specialties at a family-owned limoncello factory
- Visit the fascinating National Archaeological Museum in Naples.



Amalfi Coast

For full itinerary, visit gocollette.com.au/39

TOUR ACTIVITY LEVEL
SEE PAGE 72 FOR DETAILS

1 2 3 4 5

ITALIAN VISTAS

**NOW FROM
\$4,349**

12 DAYS • 17 MEALS
JANUARY 2020 - APRIL 2021

Rate is per person, land only, double occupancy.



Florence



Experience everything you've ever wanted in a trip to Italy.

Enjoy Rome, Florence, Venice, the Sorrento Coast and Stresa in the Lakes District. Take guided tour of classical Rome. See the gems of the Renaissance in Florence's Academy Gallery, stroll the streets of Verona that were the backdrop for Shakespeare's Romeo and Juliet. Let Italy take hold of your heart.

HIGHLIGHTS

- Get an in-depth tour of the famous Colosseum.
- Relax on a scenic boat ride to the enchanting Isle of Capri.
- Walk in the footsteps of the ancient Romans in Pompeii.



Venice

For full itinerary, visit gocollette.com.au/21

TOUR ACTIVITY LEVEL
SEE PAGE 72 FOR DETAILS

① ② ③ ④ ⑤

CLASSIC TOUR

ROME & THE AMALFI COAST

NOW FROM
\$2,899

9 DAYS • 13 MEALS
JANUARY 2020 - APRIL 2021

Rate is per person, land only, double occupancy.



Amalfi

Join us on a journey through southern Italy and embrace its rich scenery, art, culture, food and wine. Embark on a guided tour of Classical Rome that reveals its iconic treasures. Enjoy an in-depth guided visit to the spectacular Colosseum. Travel amid the breathtaking scenery of the Amalfi Coast. Enjoy a stop to learn how mozzarella cheese is made. Along the way, discover the ruins of Pompeii. Your Italian adventure beckons.

HIGHLIGHTS

- Discover the amazing mountaintop monastery of Montecassino.
- Dine at a popular local restaurant on the Amalfi Coast
- Visit the fascinating National Archaeological Museum in Naples.



Rome

For full itinerary, visit gocollette.com.au/127

TOUR ACTIVITY LEVEL
SEE PAGE 72 FOR DETAILS

① ② ③ ④ ⑤

CLASSIC TOUR

ICELAND: LAND OF FIRE AND ICE

NOW FROM
\$4,599

9 DAYS • 14 MEALS
MARCH - SEPTEMBER 2020
APRIL 2021

Rate is per person, land only, double occupancy.



Gullfoss

An island of dramatic contrasts, Iceland is a landscape forged by fire and ice. Steaming lava fields and hot pools reflect its volcanic nature, whilst massive glaciers continue to sculpt the mountains and valleys, leaving thundering waterfalls and plunging fjords. Choose to soak in the Blue Lagoon, visit the Perlan Centre, take a lava cave hike, or stroll along coastal lava fields whilst admiring natural wildlife. Discover the spectacular landscapes and proud people on this fascinating journey.

HIGHLIGHTS

- Explore Reykjavík on foot with a local guide.
- Travel to the Golden Circle, a great natural treasure.
- Journey to the spectacular Gullfoss Waterfall.



Reynisfjara

For full itinerary, visit gocollette.com.au/463

TOUR ACTIVITY LEVEL
SEE PAGE 72 FOR DETAILS

1 2 3 4 5

ICELAND'S MAGICAL NORTHERN LIGHTS

NOW FROM \$2,899

6 DAYS • 10 MEALS
 JANUARY - MARCH 2020
 OCTOBER 2020 - MARCH 2021

Rate is per person, land only, double occupancy.



Northern Lights over Reykjavik

The “land of fire and ice” is a place of many wonders, including the rare opportunity to see the spectacular northern lights.

Travel to the “Golden Circle,” home to many of Iceland’s most renowned natural wonders. Spend time at Thingvellir National Park, the nation’s most historic area. Gaze at the spectacular Gullfoss waterfall – one of the world’s most incredible cascades. Walk on a black volcanic sand beach. Relax in the warm, mineral-rich water of the natural geothermal pool the Blue Lagoon. Be enchanted by this land of many contrasts.

HIGHLIGHTS

- Search for the dazzling Northern Lights on a cruise.
- Experience the geothermal fields at Geysir and Strokkur.
- See Jokulsárlón glacial lagoon’s floating icebergs.



Strokkur Geysir

For full itinerary, visit gocollette.com.au/563

TOUR ACTIVITY LEVEL
 SEE PAGE 72 FOR DETAILS

1 2 3 4 5

CLASSIC TOUR

SPAIN'S CLASSICS

NOW FROM
\$3,599

10 DAYS • 14 MEALS
FEBRUARY 2020 - APRIL 2020

Rate is per person, land only, double occupancy.



Park Güell, Barcelona

Embark on an adventure featuring the best of Spain's colourful pageant of art, history and culture. Set against a backdrop that spans sunny Mediterranean shores and grand mountain ranges, this stunning destination is dotted with white pueblos and groves of oranges and olives. Visit the exotic and expansive Alhambra palace, resplendent with Moorish regal flair. Explore Madrid, Valencia, Barcelona, Granada, Cordoba and Toledo. The very best of Spain is calling.

HIGHLIGHTS

- Feel the energy of Spain at a flamenco performance in Seville.
- In Cordoba, take a walking tour of the Mezquita, a religious marvel.
- Become part of an authentic "paella experience".



Flamenco Dancer

For full itinerary, visit gocollette.com.au/263

TOUR ACTIVITY LEVEL
SEE PAGE 72 FOR DETAILS

① ② ③ ④ ⑤

CLASSIC TOUR

SUNNY PORTUGAL

NOW FROM
\$2,249

9 DAYS • 12 MEALS
FEBRUARY 2020 - APRIL 2021

Rate is per person, land only, double occupancy.



Algarve

Explore sunny Portugal, with its miles of dramatic shoreline and legacy of global discovery. Discover Lisbon your way with a choice of included sightseeing. Enjoy a three-night stay in a beautiful resort town on the Portuguese Riviera. Travel to Portugal's scenic "Silver Coast," dotted with charming villages and castles. Indulge in Portugal's regional wines during two winery tours. Experience Algarve's soft sandy beaches and classic fishing villages.

HIGHLIGHTS

- Spend three nights on the sunny coast of the Algarve.
- Venture to Lagos, where Prince Henry the Navigator began his explorations.
- Stop in historic Évora, known as the "Museum City of Portugal."



Evora Square

For full itinerary, visit gocollette.com.au/51

TOUR ACTIVITY LEVEL
SEE PAGE 72 FOR DETAILS

1 2 3 4 5

CLASSIC TOUR

PORTUGAL & ITS ISLANDS

NOW FROM
\$3,994

12 DAYS • 18 MEALS
MARCH 2020 - APRIL 2021

Rate is per person, land only, double occupancy
and includes internal flights on tour.

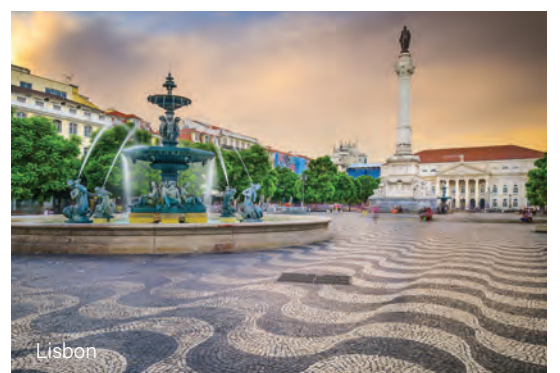


Azores

Discover the true gems of Portugal. Enjoy multi-night stays on the remote islands of São Miguel, Azores and Madeira, the "Pearl of the Atlantic." Marvel at the geothermal wonders of the Furnas Valley. Take in the beauty of the twin lakes of Sete Cidades and Lagoa do Fogo (Fire Lake). Enjoy charming coastal villages, beautiful botanical gardens and a wine tasting in Madeira. Indulge in local cuisine, regional wines and traditional entertainment.

HIGHLIGHTS

- Discover the bountiful crops of the region at pineapple and tea plantations.
- Experience a truly unique "cozido das furnas" lunch in Furnas valley.
- Tour Lisbon and discover its treasures including the impressive Tower of Belem.



Lisbon

For full itinerary, visit gocollette.com.au/414

TOUR ACTIVITY LEVEL
SEE PAGE 72 FOR DETAILS

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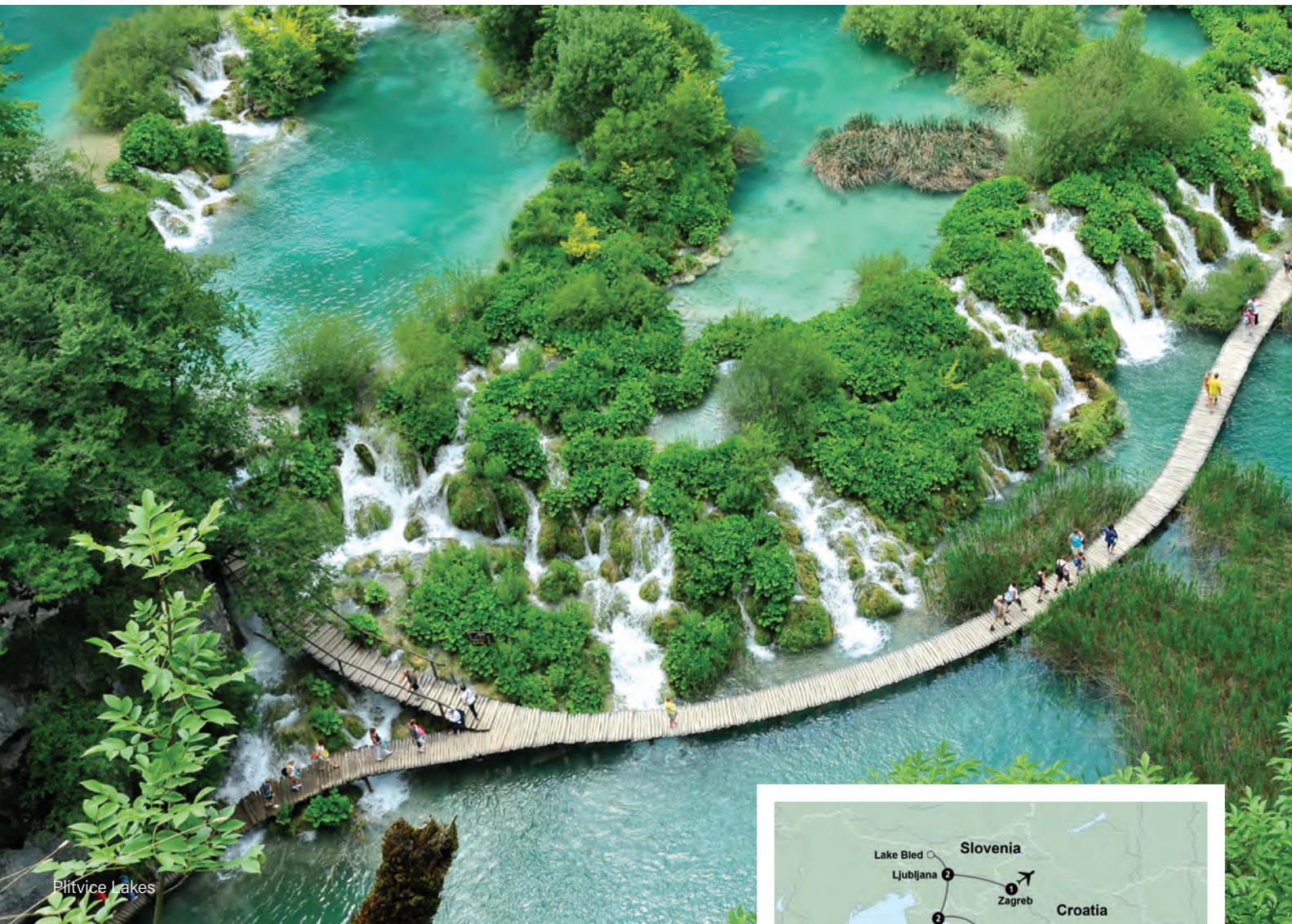
CLASSIC TOUR

DISCOVER CROATIA

NOW FROM
\$2,999

11 DAYS • 16 MEALS
JANUARY 2020 - APRIL 2021

Rate is per person, land only, double occupancy.



Medieval architecture, tranquil lakes, local villages and Croatian charm will delight you on this tour featuring Dubrovnik, Lake Bled, Ljubljana, and the pearls of the stunning Dalmatian coast. Spend two nights in Opatija, the "Riviera of Croatia." Explore Plitvice National Park. Explore Ljubljana, Slovenia's quaint capital city. Enchanting Croatia awaits.

HIGHLIGHTS

- Visit Europe's oldest pharmacy at Dubrovnik's Franciscan Monastery.
- Visit the famous Diocletian's Palace in Split.
- Board a Pletna boat ride to the centre of Lake Bled.



For full itinerary, visit gocollette.com.au/258

TOUR ACTIVITY LEVEL
SEE PAGE 72 FOR DETAILS

① ② ③ ④ ⑤

CLASSIC TOUR

ALPINE LAKES & SCENIC TRAINS

NOW FROM
\$4,349

8 DAYS • 11 MEALS
SEPTEMBER - OCTOBER 2020
APRIL 2021

Rate is per person, land only, double occupancy.



GoldenPass Train

Experience the enchanting Alpine cultures of Switzerland and Italy as you journey through spectacular mountain scenery and picturesque towns. Ride aboard three legendary Alpine railways – the GoldenPass Panoramic Train from Gstaad to Montreux; the Glacier Express from Zermatt to St. Moritz; and the Bernina Pass Train, which takes you into Italy. Explore Lucerne, the “Swiss Paradise on the Lake.” Enjoy traditional regional cuisine.

HIGHLIGHTS

- Cruise Lake Como on a traditional open-air commuter ferry.
- Soak up the mountain air with two nights in the Alpine village of Zermatt.
- Savour a wine and cheese pairing at an Italian family farm.



Lucerne

For full itinerary, visit gocollette.com.au/416

TOUR ACTIVITY LEVEL
SEE PAGE 72 FOR DETAILS

1 2 3 4 5

CLASSIC TOUR

EXPLORING THE ALPINE COUNTRIES

**NOW FROM
\$4,199**

12 DAYS • 17 MEALS
APRIL - OCTOBER 2020
APRIL 2021

Rate is per person, land only, double occupancy.



Discover storybook castles and glittering palaces amidst stunning Alpine vistas as you explore Austria, Germany and Switzerland. Begin in Vienna with a visit to Schoenbrunn Palace. Enjoy a Mozart Dinner Concert in the Baroque Hall of centuries-old St. Peter's Restaurant in Salzburg. Enjoy a scenic train ride aboard the Matterhorn Gotthard Bahn into the relaxing pedestrian village of Zermatt. Relax during two nights in Lucerne, "the Swiss Paradise on the Lake."

HIGHLIGHTS

- Take a lovely cruise along the Danube River.
- Make a stop at the impressive Benedictine Melk Abbey.
- Discover the fascinating city of Munich and its world-famous Glockenspiel.



For full itinerary, visit gocollette.com.au/56

TOUR ACTIVITY LEVEL
SEE PAGE 72 FOR DETAILS

① ② ③ ④ ⑤

CLASSIC TOUR

MAGNIFICENT CITIES OF CENTRAL & EASTERN EUROPE

NOW FROM
\$3,699

13 DAYS • 18 MEALS
MARCH 2020 - APRIL 2021

Rate is per person, land only, double occupancy.

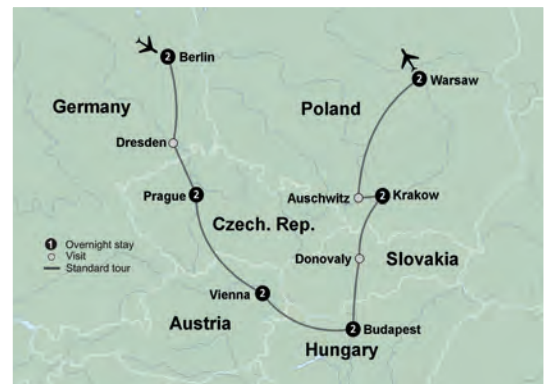


Budapest

Explore the historic and culturally rich cities of the Czech Republic, Germany, Austria, Hungary and Poland. Enjoy two-night stays, guided tours and local restaurants in Berlin, Prague, Vienna, Budapest, Krakow and Warsaw. Make the most of your adventure with a perfect balance of included sightseeing excursions and leisure time. Magnificent cities await your discovery.

HIGHLIGHTS

- Dine at one of Vienna's most beloved restaurants.
- Take a poignant journey through history at Auschwitz.
- Pay a visit to the remarkable Hradčany Castle in Prague.



For full itinerary, visit gocollette.com.au/135

TOUR ACTIVITY LEVEL
SEE PAGE 72 FOR DETAILS

① ② ③ ④ ⑤

CLASSIC TOUR

SPECTACULAR SCANDINAVIA

NOW FROM
\$5,774

13 DAYS • 20 MEALS
MAY - OCTOBER 2020

Rate is per person, land only, double occupancy and includes internal flights on tour.



Copenhagen

Join us on an incredible journey to a land of unparalleled beauty – Scandinavia. This fabulous adventure brings together Scandinavia’s natural wonders, history and culture. Discover why Copenhagen, Denmark is dubbed the “gastro capital of Scandinavia.” Experience Norway’s breathtaking fjord region as you travel across the dramatic Sognefjord to the Briksdal Glacier. An incredible journey to a land of unparalleled beauty awaits you in Scandinavia, where history and culture intersect with stunning natural wonders.

HIGHLIGHTS

- Visit a Swedish country farmstead for a traditional fika.
- See the intricately-designed Borgund Stave Church, erected in 1180.
- Overnight in a historic manor house in the Swedish countryside.



Aurlandsfjord

For full itinerary, visit gocollette.com.au/102

TOUR ACTIVITY LEVEL
SEE PAGE 72 FOR DETAILS

① ② ③ ④ ⑤

CLASSIC TOUR

ISLANDS OF NEW ENGLAND

NOW FROM
\$3,099

8 DAYS • 11 MEALS
MAY - OCTOBER 2020

Rate is per person, land only, double occupancy.



Newport

New England's miles of sandy beaches, majestic coasts, and rolling surf invite relaxation. Visit Boston and Providence, the Gilded Age mansions of Newport, the lively artist colony of Provincetown, and the beautiful islands of Martha's Vineyard and Nantucket. See Plymouth Rock and step back in time in the town where the Pilgrims landed in 1620. Complete your New England experience as you indulge in a traditional seafood and lobster feast.

HIGHLIGHTS

- Visit a working New England cranberry bog, a thriving crop of Cape Cod.
- Travel Newport's breathtaking Ocean Drive past the mansions of Bellevue Avenue.
- Learn to cook like a New Englander during a chef-led demonstration.



Cranberry Bog

For full itinerary, visit gocollette.com.au/61

TOUR ACTIVITY LEVEL
SEE PAGE 72 FOR DETAILS

1 2 3 4 5

CLASSIC TOUR

COLOURS OF NEW ENGLAND

NOW FROM
\$3,999

8 DAYS • 10 MEALS
SEPTEMBER - OCTOBER 2020

Rate is per person, land only, double occupancy.



Stowe

Be charmed by the colours of New England on this 8-day tour that brings you from the heart of historic Boston to the farms, coast and mountains of the north. Learn about the maple sugaring industry of New England on a farm tour of the Rocks Estate. Admire Maine's dramatic coast and discover the seaside communities of Boothbay Harbor and Kennebunkport. This is New England at its finest.

HIGHLIGHTS

- Watch apples transform into cider the old-fashioned way.
- Enjoy a locally guided tour of Boston featuring its famed Faneuil Hall Marketplace.
- Embark on a cruise of stunning Lake Winnepesaukee.



Faneuil Hall

For full itinerary, visit gocollette.com.au/358

TOUR ACTIVITY LEVEL
SEE PAGE 72 FOR DETAILS

1 2 3 4 5

CLASSIC TOUR

HERITAGE OF AMERICA

NOW FROM
\$3,499

9 DAYS • 12 MEALS
APRIL - NOVEMBER 2020
APRIL 20221

Rate is per person, land only, double occupancy.



Gettysburg

Follow the epic story of American democracy. Head to Philadelphia to view the Liberty Bell and see Independence Hall. Walk the hallowed battlefield at Gettysburg and tour the National Military Park & Museum. Visit Washington D.C.'s National Mall and view the moving World War II Memorial, the Vietnam Veterans Memorial and the Korean War Memorial. Visit Arlington National Cemetery. Uncover the fascinating heritage of America.

HIGHLIGHTS

- Stroll the grounds of historic Colonial Williamsburg.
- Journey back in time at dinner in a tavern specialising in colonial fare.
- Embark on a tour of Philadelphia, "the Birthplace of a New Nation."



TOUR ACTIVITY LEVEL
SEE PAGE 72 FOR DETAILS

1 2 3 4 5

For full itinerary, visit gocollette.com.au/82

SOUTHERN CHARM

NOW FROM
\$2,699

7 DAYS • 9 MEALS
JANUARY 2020 - APRIL 2021

Rate is per person, land only, double occupancy.



Charleston

Experience the history, charm and singular hospitality of the Low Country in Georgia and South Carolina. Choose to explore one of America's oldest plantations, Boone Hall, or the Patriots Point Naval & Maritime Museum. Discover the history of Savannah and antebellum Charleston with two-night stays in each city. You will uncover a magic that you can only find in America's friendly South.

HIGHLIGHTS

- Explore the 19th-century Andrew Low House and Gardens.
- Spend time at quaint St. Simons Island with a 106-foot tall lighthouse.
- Enjoy a cooking demonstration and dinner of regional specialties in Savannah.



Savannah

For full itinerary, visit gocollette.com.au/20

TOUR ACTIVITY LEVEL
SEE PAGE 72 FOR DETAILS

① ② ③ ④ ⑤

SPOTLIGHT ON NEW YORK CITY

NOW FROM
\$2,699

5 DAYS • 5 MEALS
JANUARY 2020 - APRIL 2021

Rate is per person, land only, double occupancy.



New York City

Experience the best of “the Big Apple” in this spectacular tour.

Spend four nights in the heart of Midtown close to Central Park and Times Square. Take your seat and watch the curtain rise for two exciting Broadway shows. Ferry to the Statue of Liberty and Ellis Island. See the Empire State Building and Central Park. Visit the poignant 9/11 Museum and Memorial. Get ready to “start spreading the news!”

HIGHLIGHTS

- Join a local guide for a tour of New York City's time-honoured landmarks.
- Enjoy breakfast at the famous Ellen's Stardust Diner, featuring a singing wait staff.
- Embark on a voyage to experience “Lady Liberty” up-close.

For full itinerary, visit gocollette.com.au/83



Central Park

TOUR ACTIVITY LEVEL
SEE PAGE 72 FOR DETAILS

① ② ③ ④ ⑤

CLASSIC TOUR

AMERICA'S MUSIC CITIES

NOW FROM
\$3,249

8 DAYS • 10 MEALS
FEBRUARY 2020 - APRIL 2021

Rate is per person, land only, double occupancy.



Jazz Musicians

Enjoy a finger-snapping, toe-tapping time on this tour of America's most famed musical cities. Visit New Orleans, Memphis and Nashville to revel in the sounds of the blues, jazz, country and rock 'n' roll. Experience jazz, food and fun in New Orleans. Spend two nights in Memphis, "birthplace of the blues." Enjoy reserved seats at the Grand Ole Opry in Nashville. Return home with a song in your heart.

HIGHLIGHTS

- Take in historic Ryman Auditorium.
- Indulge in a king cake tasting during a visit at Mardi Gras World.
- Taste a true New Orleans favourite—beignets at Café Du Monde.



New Orleans Jazz Festival

For full itinerary, visit gocollette.com.au/376

TOUR ACTIVITY LEVEL
SEE PAGE 72 FOR DETAILS

1 2 3 4 5

CLASSIC TOUR

AMERICA'S NATIONAL PARKS & DENVER

NOW FROM
\$6,499

14 DAYS • 21 MEALS
MAY - OCTOBER 2020

Rate is per person, land only, double occupancy.



Zion National Park

Experience the grandeur of the American West as you explore six fantastic national parks on this exciting journey. Experience Yellowstone National Park and stay in a National Historic Landmark at the Grand Canyon. Marvel at the magnitude and colour of Zion's cliffs. Enjoy two-night stays in Salt Lake City and Jackson Hole. Complete your adventure with a stay in Denver and a visit to Rocky Mountain National Park.

HIGHLIGHTS

- Explore the Buffalo Bill Centre of the West, a tribute to Buffalo Bill Cody.
- Meet Native Americans and discuss their unique and colourful culture.
- Experience a chuck wagon dinner and cowboy entertainment.



Chuck Wagon Dinner

For full itinerary, visit gocollette.com.au/93

TOUR ACTIVITY LEVEL
SEE PAGE 72 FOR DETAILS

1 2 3 4 5

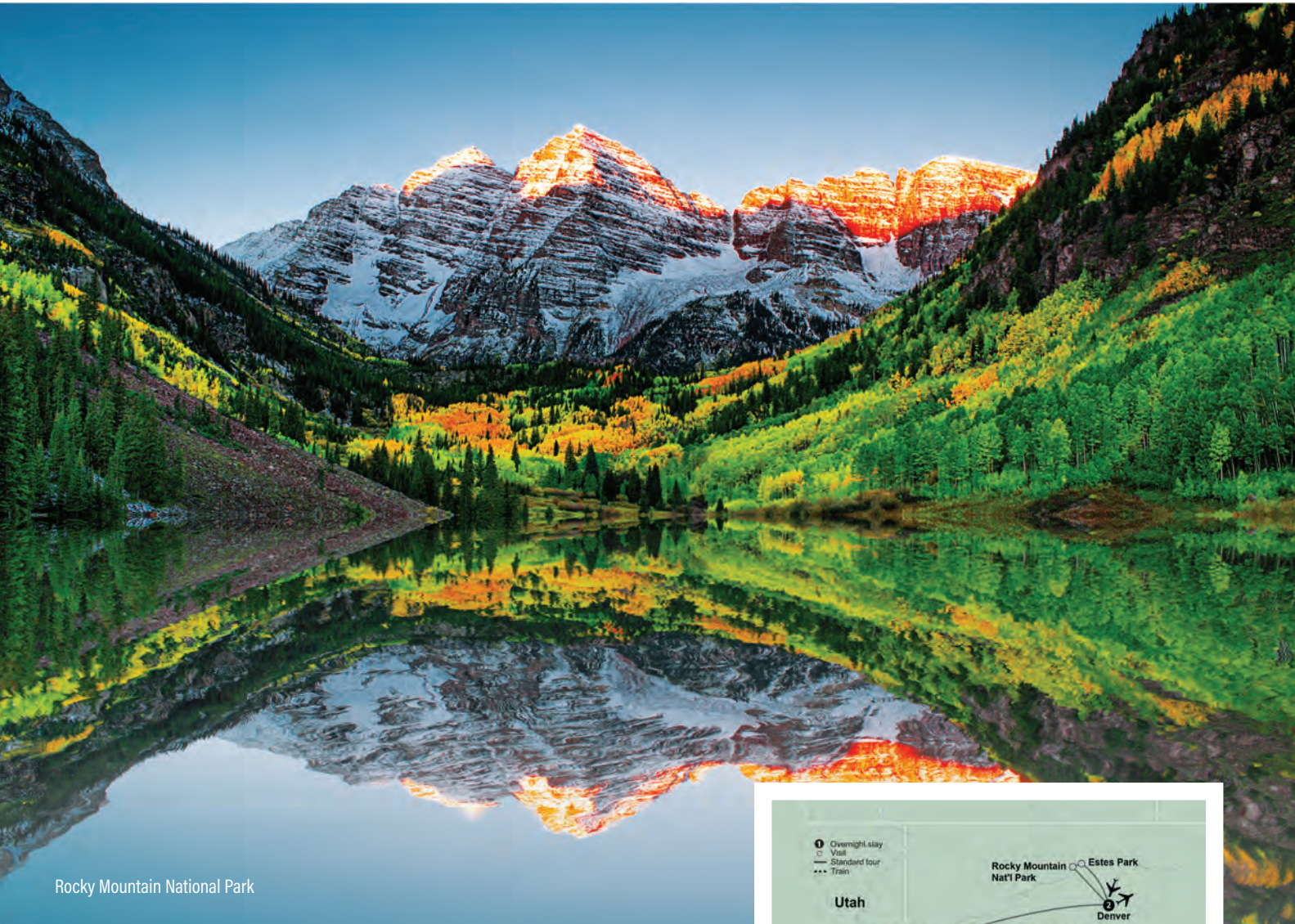
CLASSIC TOUR

THE COLORADO ROCKIES

NOW FROM
\$3,899

9 DAYS • 11 MEALS
MAY 2020 - SEPTEMBER 2020

Rate is per person, land only, double occupancy.

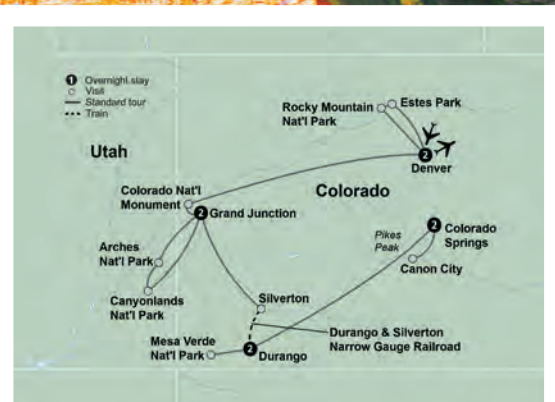


Rocky Mountain National Park

Experience the majesty of the Colorado Rockies, four National Parks and two historic trains that celebrate the can-do spirit of the Old West. Marvel at the diversity and majesty of Arches and Canyonlands National Parks. Climb aboard an 1881 steam train for a journey through the San Juan Mountains. Soak up some authentic cowboy culture during an evening of Western dining and entertainment. From towering peaks to deep canyons and Old West towns to dynamic cities, a region of contrasting beauty and charm awaits.

HIGHLIGHTS

- Explore massive and rugged Rocky Mountain National Park.
- See the world's largest concentration of natural sandstone arches.
- Travel to the Island in the Sky mesa at Canyonlands National Park.



For full itinerary, visit gocollette.com.au/282

TOUR ACTIVITY LEVEL
SEE PAGE 72 FOR DETAILS

1 2 3 4 5

CANYON COUNTRY

**NOW FROM
\$3,749**

8 DAYS • 10 MEALS
MARCH - OCTOBER 2020
MARCH - APRIL 2021

Rate is per person, land only, double occupancy.



Grand Canyon

A journey through Canyon Country brings you into a colourful world of stunning southwestern vistas and the unique topography of three national parks: Zion, Bryce and the Grand Canyon. Spend a night on the South Rim of the magnificent Grand Canyon. Luxuriate at the Lake Powell Resort for two nights. Then it's off to the neon-lit spectacle of Las Vegas.

HIGHLIGHTS

- Behold the breathtaking views of the vast Grand Canyon.
- Climb aboard Zion's open-air tram with an expert guide.
- Explore the most amazing spires of Bryce Canyon National Park.



Bryce Canyon

For full itinerary, visit gocollette.com.au/91

TOUR ACTIVITY LEVEL
SEE PAGE 72 FOR DETAILS

1 2 3 4 5

PACIFIC NORTHWEST & CALIFORNIA

NOW FROM
\$3,499

8 DAYS • 10 MEALS
MARCH 2020 - APRIL 2021

Rate is per person, land only, double occupancy.



Bandon Rocks

Explore the majestic Pacific Northwest and California on this 8-day adventure, from the wilds of Mount St. Helens and the Columbia River Gorge to the sophistication of Portland, Seattle and San Francisco. Book your Pacific Northwest holiday and travel along Oregon's beautiful Pacific coast. Visit Redwood National Park. Explore Eureka, a historic timber and fishing village. Cross the Golden Gate Bridge and discover the "City by the Bay," San Francisco.

HIGHLIGHTS

- Visit the lively Pike Place Market, Seattle's famous fish and vegetable market.
- Venture to Mount St. Helens Visitor Centre to learn about its eruptions.
- Enjoy dinner on Pier 39 with views of San Francisco's Golden Gate Bridge.



Golden Gate Bridge

For full itinerary, visit gocollette.com.au/66

TOUR ACTIVITY LEVEL
SEE PAGE 72 FOR DETAILS

① ② ③ ④ ⑤

CLASSIC TOUR

ALASKA & THE YUKON

See gocollette.com.au
for date and prices

13 DAYS • 18 MEALS
JUNE - AUGUST 2020

Rate is per person, land only, double occupancy.



Denali Mountain

Surround yourself in unspoiled landscapes, ancient glaciers and an array of wildlife on your Alaskan and Yukon adventure.

Take a trip through breathtaking Prince of William Sound to view its glaciers. Set out for the "Gateway of the Klondike" – Skagway. Enjoy breakfast and savour first-class Goldstar service on the Alaska Railroad on an adventure into Denali National Park and travel deep into the park on a backcountry adventure Tundra Wilderness tour. Along the way come to know all of the treasures of "the last frontier."

HIGHLIGHTS

- Board a scenic sternwheeler for a cruise on the peaceful Chena River.
- Stop in the village of Carmacks to see the famous Five Finger Rapids.
- Marvel at the incredible views along the renowned Top of the World Highway.



Denali Dome Car

For full itinerary, visit gocollette.com.au/575

TOUR ACTIVITY LEVEL
SEE PAGE 72 FOR DETAILS

① ② ③ ④ ⑤

MARITIMES COASTAL WONDERS

**NOW FROM
\$4,149**

11 DAYS • 16 MEALS
MAY - OCTOBER 2020

Rate is per person, land only, double occupancy.

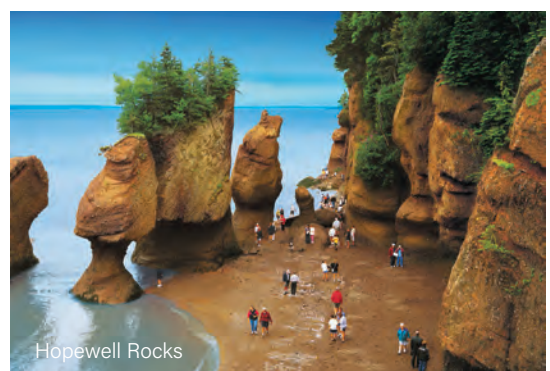


Cabot Trail

Uncover the treasures of the Canadian Maritimes, from the Cabot Trail to the amazing Fundy tides, Nova Scotia's Peggy's Cove and beautiful Prince Edward Island. See the four-story high flowerpot-shaped Hopewell Rocks. Savour a traditional Maritimes lobster feast. Immerse yourself in the rich seafaring history of the amazing Canadian Maritimes.

HIGHLIGHTS

- Experience local life at the celebrated Saint John City Market.
- Visit the Anne of Green Gables Museum.
- Learn a few handy Gaelic phrases and join in the fun of a "milling frolic."



Hopewell Rocks

For full itinerary, visit gocollette.com.au/493

TOUR ACTIVITY LEVEL
SEE PAGE 72 FOR DETAILS

① ② ③ ④ ⑤

CLASSIC TOUR

BEST OF EASTERN CANADA

NOW FROM
\$2,849

8 DAYS • 10 MEALS
MARCH 2020 - APRIL 2021

Rate is per person, land only, double occupancy.



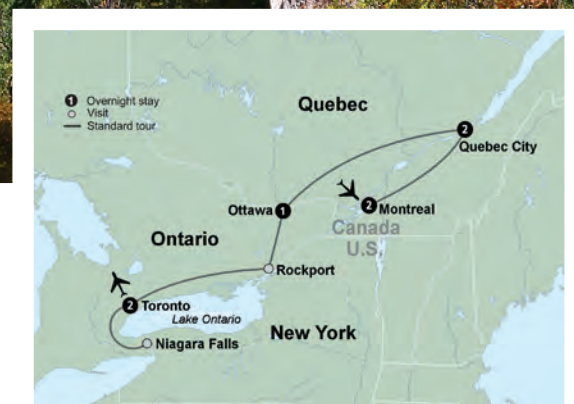
Niagara Falls

From the European-styled, old world elegance of Quebec City to the thundering magnificence of Niagara Falls, you'll love every moment of this tour of Eastern Canada. Enjoy stays in Montreal, Quebec City and Toronto. Board a boat to experience Niagara Falls up-close. From picturesque countryside to glistening skyscrapers, a truly unforgettable cultural and historical experience awaits you in the heart of Eastern Canada.

HIGHLIGHTS

- Savour breakfast at a local sugar shack nestled in the Quebec countryside.
- Enjoy a memorable cruise through unspoiled 1000 Islands.
- Stroll through bustling Byward Market.

Itinerary may change after April 2020 departures.



Old Quebec

For full itinerary, visit gocollette.com.au/5

TOUR ACTIVITY LEVEL
SEE PAGE 72 FOR DETAILS

① ② ③ ④ ⑤

CANADIAN ROCKIES BY TRAIN

See gocollette.com.au for date and prices

9 DAYS • 12 MEALS
MAY - OCTOBER 2020

Rate is per person, land only, double occupancy.

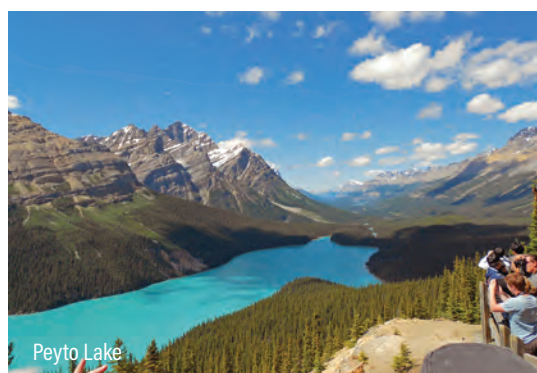


VIA Rail

Climb aboard as VIA Rail's *The Canadian*, as it takes you between Vancouver and Jasper on a once-in-a-lifetime overnight train journey. Relax in the dome car and experience panoramic views of snow-capped mountains, glacial lakes, rushing rivers and the sheer unspoiled wilderness of Canada. Journey along the unforgettable Icefields Parkway. Discover the natural beauty of Moraine Lake, the powerful Bow Falls.

HIGHLIGHTS

- Experience a day on a ranch in the Alberta plains, complete with a wagon ride in search of buffalo and a BBQ lunch in the great outdoors.
- In Jasper and see the dramatic Maligne Canyon and its picture-perfect lake, where you enjoy breakfast with a view!
- Experience the beautiful city of Vancouver with a sightseeing tour.



Peyto Lake

For full itinerary, visit gocollette.com.au/371

TOUR ACTIVITY LEVEL
SEE PAGE 72 FOR DETAILS

① ② ③ ④ ⑤

CLASSIC TOUR

CANADIAN ROCKIES FEATURING ROCKY MOUNTAINEER

See gocollette.com.au
for date and prices

7 DAYS • 11 MEALS
MAY - OCTOBER 2020

Rate is per person, land only, double occupancy.



©Rocky Mountaineer

Set out to explore the best of Western Canada on a tour that opens in Vancouver and takes you to Banff aboard the famous Rocky Mountaineer Train. Enjoy a sightseeing tour of Vancouver. Take a scenic ferry to Vancouver Island and visit Butchart Gardens. Board your train and travel among the fields of Fraser Valley and the scenic Fraser River. During your time in Banff, stop at stunning Peyto Lake and admire Bow Falls.

HIGHLIGHTS

- Enjoy breakfast at Capilano Suspension Bridge.
- Enjoy one night at the Fairmont Chateau Lake Louise and two nights in Banff.
- Take a scenic drive through Banff featuring the powerful Bow Falls.



Glacier Skywalk ©Rocky Mountaineer

For full itinerary, visit gocollette.com.au/609

TOUR ACTIVITY LEVEL
SEE PAGE 72 FOR DETAILS

① ② ③ ④ ⑤

WONDERS OF NEWFOUNDLAND

NOW FROM
\$5,299

12 DAYS • 18 MEALS
MAY - SEPTEMBER 2020

Rate is per person, land only, double occupancy.



Gros Morne National Park ©Courtesy Newfoundland & Labrador Tourism



Stunning natural beauty, quaint villages, and deep cultural roots. Get ready to explore the best of Newfoundland and Labrador. Explore dazzling Gros Morne National Park and the famous Tableland Mountains. Visit an active archaeological dig and take a private tour of Cupid's Cove and Legacy Center. Visit Labrador's UNESCO-designated Red Bay and take in sweeping views at Long Point Lighthouse, where you're likely to spot an iceberg or two.

HIGHLIGHTS

- Search for marine life on a cruise of Witless Bay Ecological Reserve.
- Enjoy a traditional "Jiggs dinner."
- Come to know St. John's, North America's oldest and easternmost city.



Cape Spear Lighthouse

For full itinerary, visit gocollette.com.au/538

TOUR ACTIVITY LEVEL
SEE PAGE 72 FOR DETAILS

① ② ③ ④ ⑤

PERU: ANCIENT LAND OF MYSTERIES

NOW FROM
\$4,779

11 DAYS • 17 MEALS
JANUARY 2020 - APRIL 2021

Rate is per person, land only, double occupancy and includes internal flights on tour.



Machu Picchu

Fantastic archeological treasures set amidst the soaring Andean peaks – this can only be Peru. Explore Andean art forms and the local way of life from ancient times through present day during your stay in the Sacred Valley. Travel to Machu Picchu aboard the famed Vistadome train. Discover the exquisite cuisine of Peru, which has been awarded the top food travel destination in the world four years in a row.

HIGHLIGHTS

- Explore the colourful markets of Peru, including the famous Pisac village market.
- Meet the indigenous Uros people of the floating islands on Lake Titicaca.
- Discover Lima's fascinating history during a tour of the city centre.



Lima, Peru

For full itinerary, visit gocollette.com.au/454

TOUR ACTIVITY LEVEL
SEE PAGE 72 FOR DETAILS

① ② ③ ④ ⑤

DISCOVER PANAMA

NOW FROM
\$2,449

9 DAYS • 15 MEALS
JANUARY 2020 - APRIL 2021

Rate is per person, land only, double occupancy.



Explore the colours and natural beauty of Panama – a land between the seas. Cruise through the canal aboard the Pacific Queen on a partial transit and stay at the Gamboa Rainforest Resort. Visit the historic district in Panama City, Casco Viejo, and the Miraflores Locks Visitor Centre. Stay in Anton Valley, a community nestled entirely within a volcano crater. Complete your Panama experience with a final night in your resort overlooking Playa Bonita.

HIGHLIGHTS

- Join your guide for a nature walk through the jungle forest.
- Travel by dugout canoe to an Emberá village to learn about indigenous culture.
- Sample fresh Panamanian ceviche at the Mercado de Mariscos.



For full itinerary, visit gocollette.com.au/381

TOUR ACTIVITY LEVEL
SEE PAGE 72 FOR DETAILS

① ② ③ ④ ⑤

CLASSIC TOUR

THE COMPLETE SOUTH AMERICA

NOW FROM
\$8,449

23 DAYS • 35 MEALS
JANUARY 2020 - MARCH 2020

Rate is per person, land only, double occupancy and includes internal flights on tour.



Machu Picchu

From the mystical Machu Picchu and a journey through Patagonia to three nights in cosmopolitan Rio de Janeiro, this is the trip of a lifetime across South America. In Peru, visit Lima, the Sacred Valley, Machu Picchu and Cuzco to learn about the mystical Inca Empire. In rugged Patagonia, cruise through the Chilean fjords and take in the breathtaking sites at Torres Del Paine. South America is spectacular.

HIGHLIGHTS

- Embrace the art of tango at a live performance.
- Venture to Argentina's famous Perito Moreno Glacier.
- Craft caipirinhas - Brazil's famous cocktail.



Perito Moreno Glacier

For full itinerary, visit gocollette.com.au/550

TOUR ACTIVITY LEVEL
SEE PAGE 72 FOR DETAILS

① ② ③ ④ ⑤

CULTURAL TREASURES OF JAPAN

NOW FROM
\$6,099

13 DAYS • 21 MEALS
JANUARY 2020 - APRIL 2021

Rate is per person, land only, double occupancy.



Fushimilnari

Immerse yourself in the ancient and modern cultures of Japan.

Experience the electric city of Tokyo and take in cosmopolitan vistas. Take part in a peaceful and meditative tea ceremony. Visit the Japanese Alps. Experience Kyoto, the cultural capital of Japan. Explore Kyoto's Nijo Castle, home of the first Shogun. Experience one of the world's most compelling destinations.

HIGHLIGHTS

- Stop for sushi in Tokyo's famous fish market.
- Take a cruise on serene Lake Ashi.
- Travel to the Geisha quarters of Kanazawa.



Geishas

For full itinerary, visit gocollette.com.au/607

TOUR ACTIVITY LEVEL
SEE PAGE 72 FOR DETAILS

① ② ③ ④ ⑤

CLASSIC TOUR

WONDERS OF CHINA & YANGTZE RIVER

NOW FROM
\$4,684

15 DAYS • 35 MEALS
APRIL - NOVEMBER 2020

*Rate is per person, land only, double occupancy
and includes internal flights on tour.*



Great Wall of China

Experience China's marvels, ancient and modern, rural and cosmopolitan, on this fantastic 15-day tour that features a relaxing 4-night upstream cruise of the Yangtze River. Walk a section of the Great Wall, tour the old, narrow streets of Beijing by rickshaw. Interact with China's national treasure at the Panda Breeding Sanctuary. Experience both old and ultra-modern China in Shanghai.

HIGHLIGHTS

- Explore Old Town Shanghai and tranquil Yuyuan Garden.
- Discover the mysterious Forbidden City and the immense Tiananmen Square.
- Stand before the 8,000 warriors in the life-size terracotta army in Xian.



Shanghai

For full itinerary, visit gocollette.com.au/88

TOUR ACTIVITY LEVEL
SEE PAGE 72 FOR DETAILS

① ② ③ ④ ⑤

ICONIC ISRAEL

**NOW FROM
\$3,149**

9 DAYS • 15 MEALS
JANUARY 2020 - APRIL 2021

Rate is per person, land only, double occupancy.



Western Wall

Journey to Israel, discovering some of the most significant sites of the ancient world including Bethlehem, Nazareth, and Caesarea. Visit historic sites such as Baha'i Shrine & Gardens, Acre, and Jerusalem's Old City. Step into the culture and get a taste for Israeli cuisine on a walking food tour in Carmel market. No matter where you look, the legendary stories of mankind's collective history come to life.

HIGHLIGHTS

- Ascend the ancient walls of Masada by cable car.
- Enjoy the wonders of the Dead Sea.
- Get a taste of the local flavour when you enjoy lunch at a kibbutz.



Masada Cable Car

For full itinerary, visit gocollette.com.au/238

TOUR ACTIVITY LEVEL
SEE PAGE 72 FOR DETAILS

① ② ③ ④ ⑤

CLASSIC TOUR

SPECTACULAR SOUTH AFRICA

NOW FROM
\$4,609

12 DAYS • 21 MEALS
JANUARY 2020 - APRIL 2021

Rate is per person, land only, double occupancy.



Elephants

South Africa's cosmopolitan cities, posh resorts, expansive desert, magnificent wildlife and fertile wine country combine with a harmonious mix of many cultures to create a fascinating tour. Ponder history during a visit to the Apartheid Museum. Search out the "Big Five" during an open-air safari game drive. Relax during a leisurely stay in Cape Town, one of the most beautiful cities in the world.

HIGHLIGHTS

- Marvel at the breathtaking Drakensberg Mountains.
- Enjoy an unforgettable African "Boma" dinner.
- Experience a thrilling cable car ride rising more than 3,000 feet.

For full itinerary, visit gocollette.com.au/163



Cape Town

TOUR ACTIVITY LEVEL
SEE PAGE 72 FOR DETAILS

1 2 3 4 5

• OBERAMMERGAU • *Passion Play 2020*

The next Passion Play in the tiny Bavarian hamlet of Oberammergau, Germany will be happening in 2020.

THE FOLLOWING TOURS INCLUDE OBERAMMERGAU AND THE PASSION PLAY:

IMPERIAL CITIES

10 DAYS • 16 MEALS

Set out on an exciting cultural experience in the imperial cities of Central Europe.

NOW FROM \$5,599 PP

AUSTRIAN DELIGHT

9 DAYS • 13 MEALS

Embrace the quaint villages and pristine lakes of the Austrian Alps.

NOW FROM \$4,549 PP

DISCOVER SWITZERLAND, AUSTRIA & BAVARIA

9 DAYS • 14 MEALS

Explore the alpine vistas and picturesque cities of three magnificent countries.

NOW FROM \$4,899 PP

ALPINE EXPLORER & THE GLACIER EXPRESS TRAIN

11 DAYS • 18 MEALS

Breathtaking Alpine scenery awaits as you travel through Italy, Switzerland, Austria, and Germany.

NOW FROM \$6,699 PP

EXPLORING THE ALPINE COUNTRIES

12 DAYS • 19 MEALS

Discover storybook castles and glittering palaces amidst Alpine vistas.

NOW FROM \$6,899 PP

GERMANY'S CULTURAL CITIES & THE ROMANTIC ROAD

12 DAYS • 19 MEALS

This enchanting journey offers the best of Germany.

NOW FROM \$6,649 PP

CLASSIC DANUBE

10 DAYS • 24 MEALS

On this journey you'll sail past breathtaking scenery, pausing along the way in quaint villages on a timeless trip down the Danube.

NOW FROM \$6,699 PP

Reserve your spot now to see this highly-anticipated performance at:

GOCOLLETTE.COM.AU

Starting at rates from per person, land only, double occupancy.



Oberammergau

2020







spark
YOUR SENSE OF WANDER

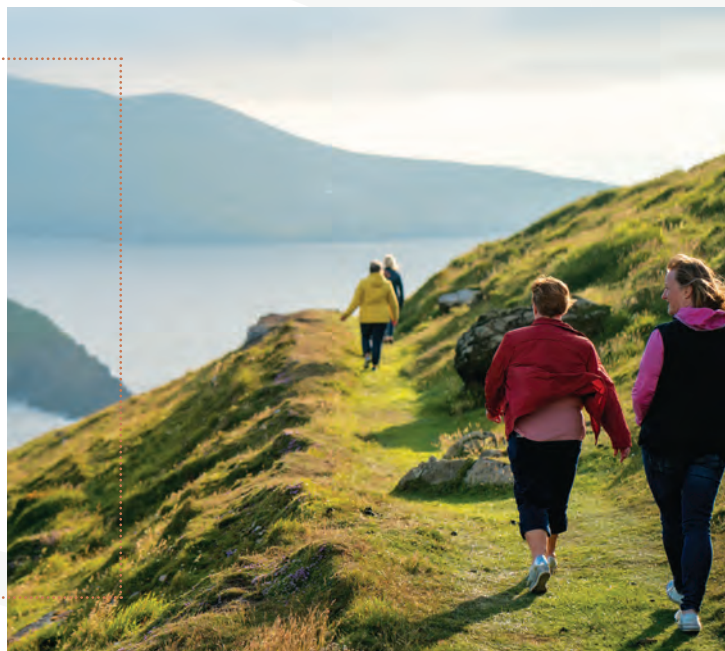
This is your time to head off the well-known path and appreciate all the extraordinary moments held in the everyday. It's time to wander, to wonder, and to awaken your soul.

**It's time to experience
small group travel, reinvented.**

THE NEW EXPLORATIONS EXPERIENCE

Small Group Travel *reinvented*

You'll share the road, a few meals, and a variety of special moments with a small, tight-knit group averaging about 15 people. You won't be one of the crowd with Explorations, you'll be an integral part of a cultural expedition. Every Explorations traveller is unique, but you all share a similar agenda—to travel and connect to the world in a more authentic way.



What You'll Do *unique* experiences

It's often said that **experience is the best teacher and we couldn't agree more.** Experiences help educate us as travellers about cultures, traditions, and the human spirit. It's why we take the time to include truly exceptional experiences on Explorations. Some experiences are active and even a little adventurous, some are designed to reveal the heart of a culture, and some may even have the power to change your life.

Hard to replicate, and impossible to forget, these experiences will help shape your understanding of a destination, and shape your vision of the world.





Where You'll Stay *authentic* surroundings

Explorations includes a variety of unique places to rest up and rejuvenate during your travels. Each hotel (4-star and above) is carefully chosen to ensure that your exploration never stops, even while you're relaxing after a full day, or lingering over a morning coffee. Whether it's the history, the view, the location, or the amenities, your hotels will capture the spirit of your destination.

These are but a few of the types of places you can expect to stay with Explorations. Visit [explorations.com](https://www.explorations.com) to see specific hotel details for your trip.



Feel the Freedom to *explore*

No one has travelled the same path as you. And no one will experience the world just as you do. While there's no "one size fits all" travel experience, the travel experiences we craft include a good balance of unique, hard-to-replicate experiences, cultural connections, and plenty of opportunities for "you" time.



What's on the Menu *culinary* adventures

Local cuisine is so much more than taste and texture. It's about the experience and ambiance served up alongside a mouthwatering meal.

Explorations seeks to delight the entire palate, creating an unforgettable and hard-to-replicate epicurean adventure. From home-hosted meals to hands-on cooking classes, intimate local restaurants to street food tours, you will savour the many local flavours your destination has to offer.

TUSCAN & UMBRIAN COUNTRYSIDE

**NOW FROM
\$3,799**

10 DAYS • 16 MEALS
MARCH - NOVEMBER 2020
MARCH - APRIL 2021

Rate is per person, land only, double occupancy.



Tuscany, Italy



Winery

See another side of Italy. Explore Tuscany and Umbria's smaller, more authentic towns. Learn the secrets of Umbrian cuisine. Stop in Siena, a medieval town with one of Tuscany's most beautiful squares. Explore San Gimignano, known as the "City of Beautiful Towers." Along the way, savour regional specialties and enjoy Italian wine with every dinner.

HIGHLIGHTS

- Join locals in Umbria for a home-cooked meal.
- Participate in a cooking class in a 16th-century Umbrian farmhouse.
- Tour a family estate and winery and indulge in a Tuscan lunch.

ACTIVITY LEVEL

1 2 3 4 5

SEE PAGE 72 FOR DETAILS



For full itinerary, visit [explorations.com/390](https://www.explorations.com/390)

COLOURS OF MOROCCO

NOW FROM
\$3,149

10 DAYS • 18 MEALS
JANUARY 2020 - APRIL 2021

Rate is per person, land only, double occupancy.



Hassan II Mosque Casablanca, Morocco



Moroccan Tea

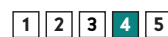
Get to know the vibrant culture and colourful backdrops that are distinctively Morocco. Spend time in the capital city of Rabat. Explore Fes, one of the holiest cities in the world. In Marrakech, get a true taste of Moroccan hospitality during lunch and tea with a local family. Enchanting Morocco will dazzle you with its deep history, unique atmosphere and welcoming people.

HIGHLIGHTS

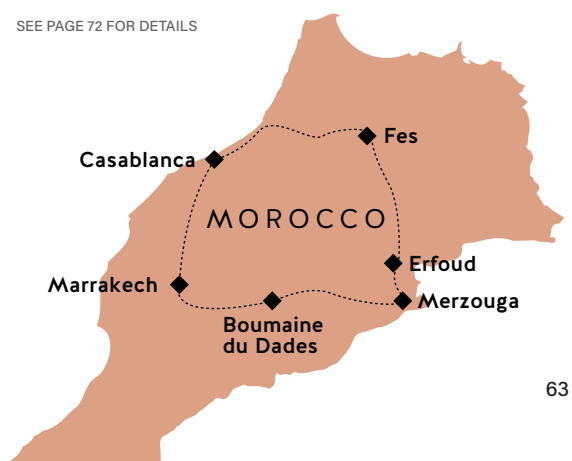
- Witness the brilliantly hued honeycomb of vats at Fes' leather tanneries.
- Prepare a lunch and help local women stand strong.
- Experience two nights of serenity in the desert.

For full itinerary, visit explorations.com/564

ACTIVITY LEVEL



SEE PAGE 72 FOR DETAILS



TASTE OF VIETNAM

**NOW FROM
\$3,099**

13 DAYS • 21 MEALS
JANUARY 2020 - APRIL 2021

*Rate is per person, land only, double occupancy
and includes internal flights on tour.*



Halong Bay, Vietnam

Delve into an ancient and mysterious world as you explore Vietnam's rich culture and complex history. At the Vietnam War Memorial park, tour the Cu Chi Tunnels – underground hideouts used during the war. Experience life on the Mekong Delta. Behold the nation's imperial past at the Thien Mu Pagoda and marvel at the haunting ruins of My Son. A new colourful mosaic unfolds every day as you make your way through this fascinating land.

HIGHLIGHTS

- Overnight on a luxury junk boat cruise in Halong Bay.
- Participate in an immersive lantern making experience.
- Learn about the country's unique culinary traditions during a cooking demonstration in rural Ky Son.

For full itinerary, visit [explorations.com/597](https://www.explorations.com/597)

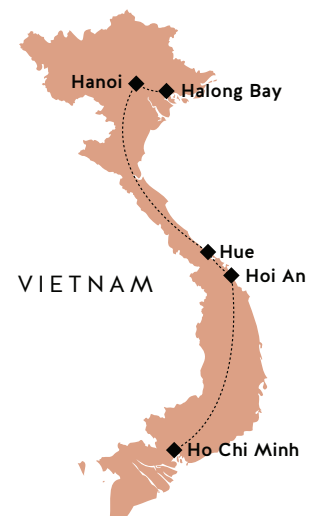


Lanterns

ACTIVITY LEVEL

1 2 3 4 5

SEE PAGE 72 FOR DETAILS



KINGDOMS OF SOUTHEAST ASIA

NOW FROM
\$4,209

13 DAYS • 20 MEALS
JANUARY 2020 - APRIL 2021

Rate is per person, land only, double occupancy and includes internal flights on tour.



Angkor Wat



Laos Monk

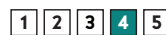
Delve into an ancient and mysterious world. Begin in Vietnam and explore its complex relationship with the West. Learn unique culinary secrets in the ancient town of Hội An. Find inspiration at Cambodia's Angkor Wat temple, the world's largest religious structure. From contemplating the Fall of Saigon to exploring a once forgotten temple deep in the jungle, each day paints a new picture of the rich cultures of Southeast Asia.

HIGHLIGHTS

- Mingle with the monks of a local monastery.
- See the Cu Chi Tunnels, a maze of underground Viet Cong passageways.
- See where young locals learn traditional arts.

For full itinerary, visit explorations.com/425

ACTIVITY LEVEL



SEE PAGE 72 FOR DETAILS



THE PLAINS OF AFRICA

NOW FROM
\$5,944

13 DAYS • 33 MEALS
JANUARY 2020 - APRIL 2021

Rate is per person, land only, double occupancy.



Africa



Masai people

On a fascinating safari adventure, explore the scenic vistas and magnificent wildlife of Kenya. Numerous safari game drives bring you in search of the "Big 5"- lion, elephant, buffalo, leopard, and rhinoceros. You'll also visit the Rothschild Giraffe Sanctuary. Make a stop at a Masai village to get to know the people. See all the stunning sights and gorgeous beauty of Kenya on this unforgettable adventure.

HIGHLIGHTS

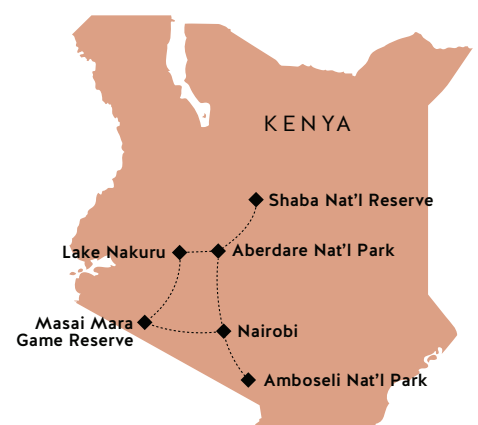
- Set out on numerous game drives in search of lions, elephants, buffalo, leopards and rhinos.
- Spend an afternoon connecting with Masai culture.
- Spend two nights in a deluxe tented camp.

For full itinerary, visit explorations.com/146

ACTIVITY LEVEL

1 2 3 4 5

SEE PAGE 72 FOR DETAILS



EXPLORING SOUTH AFRICA, VICTORIA FALLS & BOTSWANA

**NOW FROM
\$8,500**

13 DAYS • 23 MEALS
JANUARY 2020 - APRIL 2021

*Rate is per person, land only, double occupancy
and includes internal flights on tour.*



Victoria Falls, Zimbabwe



Chobe, Botswana

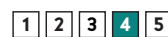
From cosmopolitan Cape Town, to the power of Victoria Falls, to the remote wilds of Botswana, this is the complete African travel experience. Explore the tip of the continent at the Cape of Good Hope. Search out legendary wildlife along the remote Chobe River. Marvel at the bio-diversity of the Entabeni Conservancy. Sample wines at a vineyard. Multiple game drives and unique culinary experiences provide the perfect blend of culture and thrills.

HIGHLIGHTS

- Stand in awe before Victoria Falls
- Experience three different ways to safari.
- Explore a local village and chat with the village elder.

For full itinerary, visit explorations.com/466

ACTIVITY LEVEL



SEE PAGE 72 FOR DETAILS



MACHU PICCHU & THE GALAPAGOS ISLANDS

**NOW FROM
\$11,559**

15 DAYS • 30 MEALS
JANUARY 2020 - APRIL 2020

*Rate is per person, land only, double occupancy
and includes internal flights on tour.*



Machu Picchu, Peru



The past comes alive as you travel from the Land of the Incas to the Galapagos archipelago. Explore the Spanish colonial cities of Lima, Quito and Cuzco. Set foot in two hemispheres at the Equatorial Line Monument. After delving into ancient cultures, you'll connect with one-of-a-kind wildlife as you cruise the pristine Galapagos Islands, made famous by Charles Darwin.

HIGHLIGHTS

- Embark on a 4-night cruise with a naturalist guide.
- Explore the fabled ruins of Machu Picchu.
- Try your hand at making world-renowned cuisine.

ACTIVITY LEVEL

1 2 3 4 5

SEE PAGE 72 FOR DETAILS



For full itinerary, visit [explorations.com/366](https://www.explorations.com/366)

COSTA RICA: A WORLD OF NATURE

**NOW FROM
\$3,799**

12 DAYS • 24 MEALS
JANUARY 2020 - APRIL 2021

Rate is per person, land only, double occupancy.



Costa Rica



Red Eyed Frog

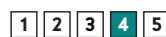
Immerse yourself in this vibrant, living Eden on the Central American isthmus. Visit the green turtle research station. Stay at a secluded nature resort, nestled on the edge of the San Carlos River. Take in the spectacular views of Arenal Volcano. Choose to go zip-lining or hiking the lava fields and walk among the treetops on a guided tour of Arenal's hanging bridges. Soak up the sweeping view of the Pacific during a resort stay at Manuel Antonio and explore the unforgettable white sandy beaches.

HIGHLIGHTS

- Stay in Tortuguero National Park surrounded by wildlife.
- Enjoy your stay just outside Manuel Antonio National Park.
- Hop aboard a river boat for a bird watching expedition.

For full itinerary, visit explorations.com/294

ACTIVITY LEVEL



SEE PAGE 72 FOR DETAILS



MYSTERIES OF INDIA

NOW FROM
\$4,799

14 DAYS • 25 MEALS
JANUARY 2020 - APRIL 2021

*Rate is per person, land only, double occupancy,
and includes internal flights on tour.*



Taj Mahal, India

The Taj Mahal, temples and tigers – experience all the spice of India on this tour. See the Taj Mahal bathed in the light of sunrise. Enjoy magnificent views of the Jag Mandir Palace. See the City Palace in Jaipur. Experience two game drives in Ranthambore National Park. Take an early morning ride on the holy River Ganges. Discover the many ways in which this mysterious land dazzles the senses.

HIGHLIGHTS

- Experience sunrise at the Taj Mahal.
- Witness the powerful Ganga Aarti ceremony on the banks of the River Ganges.
- Indulge in a delicious sampling of street food in Old Delhi.

For full itinerary, visit explorations.com/292



ACTIVITY LEVEL

1 2 3 4 5

SEE PAGE 72 FOR DETAILS



INSIDE EXPLORATIONS

Get a feel for what an Explorations travel experience is like by visiting us online to explore our **video collection** and blog, **The Traveller's Muse**.



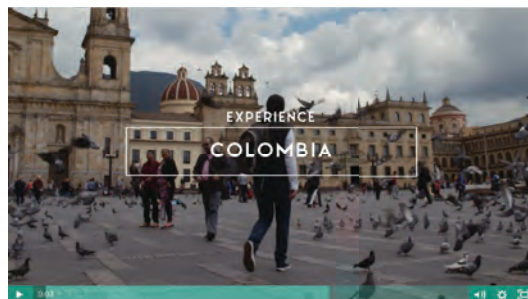
EXPLORATIONS

Set out. Travel the path less-known, and allow yourself to wonder, to wander and awaken your soul.



THE NORTHERN LIGHTS OF FINLAND

Watch as Chad, self-described thrill-seeker and adventurer, travels through Finland on a dynamic and intriguing journey.



EXPERIENCE COLOMBIA

Travel Colombia with Kelsie as she unveils the country's many treasures on a sensory expedition through thriving cities and remote jungles.

VISIT [EXPLORATIONS.COM/EN-AU/VIDEOS](https://explorations.com/en-au/videos) TO WATCH MORE.

READ MORE ABOUT IT

THE TRAVELLER'S *muse*



World explorer and travel blogger Sherry Ott shares how travel has improved her well-being.



It's hard to know what to pack for a visit to the Arctic Circle, but adventurer Judy Freedman has a list of must-haves to keep you covered.



Learn how the Charles Darwin Research Station helps preserve the unique ecosystem of the Galapagos Islands.

VISIT THE TRAVELLER'S MUSE AT [EXPLORATIONS.COM/EN-AU/BLOG](https://explorations.com/en-au/blog) FOR MORE.

Frequently Asked Questions

Accommodation

What is the difference between a twin room and a double room? A double room is designed to accommodate two people, but may not have two separate beds. A twin bedded room has two separate beds of any size, and is the type most commonly utilised.

What size is a triple room? A triple room is the same size as a twin bedded room and beds will accommodate three people, but we cannot guarantee three separate beds. If there are only two beds, a rollaway may be requested but cannot be guaranteed due to size of room and fire codes. Please inquire at time of reservation.

Can my children travel on tour? Children over the age of 5 may travel on a Collette tour accompanied by an adult. Child land rates are valid for ages 5-12, sharing a room with two full-paying adults. If you are travelling with a child, it is your sole responsibility to ensure the child follows all safety rules of the tour.

Are single and triple rooms always available? Triple and single rooms are limited and are available on a first come, first served basis. Be advised that single rooms are often smaller.

When can I check into my hotel? Normal check-in time is late afternoon. If you do have an early arrival, rooms may not always be available for immediate check-in.

Air

Can Collette book our airline reservations? Collette is happy to assist you in accommodating your flight needs. Due to tour scheduling and limited availability, you are strongly encouraged to take advantage of Collette's air packages. We are not responsible for air arrangements you have made on your own. On occasion, it is necessary to change tour dates. In this case, we can only protect air reservations booked through Collette. For all air reservations, it is strongly recommended to reconfirm flights before departure, in the event that the airline has an unexpected schedule change. We cannot assume responsibility for schedule changes, routings or flight cancellations involving the airlines.

Attractions & Sightseeing

Are attractions always available? Access to some attractions or Collette Foundation sites may be affected by local holidays, weather conditions or other circumstances. As a result, the days and order of sightseeing may change to best utilise your time on tour. Boat rides are weather permitting. Some attractions may not be available during the "off-season" months. When attractions are unavailable, other similar attractions will be substituted. Wildlife sightings are not guaranteed.

Is there a lot of walking on tour? Our itineraries include many activities and some may consist of walking on uneven terrain or significant walking at times. Some of the most unique sightseeing can mean accessing locations that restrict coaches. Some hotels/lodges in remote locations may not have elevators. For your comfort, we recommend bringing walking shoes.

Can you tell me more about the safaris? For a fuller wildlife experience you will be travelling by custom-built safari vehicle which requires climbing in and out frequently and sometimes travels on bumpy roads. To experience Africa fully, we recommend a good fitness level and to prepare properly.

How can I plan for shore landings? Special clothing is required for the shore landings (Antarctica, Galapagos); please refer to your predeparture documents for important details.

Are all theatre performances suitable for children? Some theatre performances may be unsuitable for children – please consult your tour manager.

Documentation

Do I need a passport? A valid passport is required for all trips. All passengers should check with the appropriate foreign consulate for entry and validity requirements as well as other laws that may affect your ability to travel. We recommend that your passport has six months validity, and at least three blank pages. Passports and visas are the responsibility of each traveller.

Extending Your Stay

Can I extend my tour to see more of a region? Yes! You may enhance your tour by purchasing either an extension or pre/post hotel stays when offered. Extensions may be "hosted" rather than escorted. When hosted, passengers will be greeted upon arrival by a local tour manager who will be available on-call during the duration of the stay. A minimum number of passengers may be required to operate some extensions. Extensions not purchased at time of deposit are subject to availability and applicable charges at time of request.

Collette also offers pre and post hotel nights before and/or after a tour. Should you purchase additional nights, your tour manager will not be available during this time.

Extras

What is not included in the tour price? The land price does not include international air travel from Australia, airline fees, airport or departure taxes, transfers, visas, customary end-of-trip gratuities for your tour manager, driver, local guides, hotel housekeepers, cruise ship waitstaff, and any incidental charges.

Late Bookings

Do you accept late bookings? Yes, tour sales normally close 7 days prior to departure. Late bookings are on request and must be guaranteed with full payment if within 60 days of departure date.

On-Tour Experience

Where do I meet my tour manager? Our tour manager will make contact with you at your first hotel. The hotel's address and phone number will be included in your documents.

Can I pre purchase optional excursions/activities? Yes, the majority of optional excursions and activities are available for advance purchase provided that you make your options purchase 15 days or more prior to the tour start date. Collette makes it convenient to reserve presold options by visiting our website for a full listing of activities and excursions or when your reservation is made with our team. In addition, there are benefits to pre-purchasing options including a price guarantee once your tour is paid in full, so once payment is received in full, your preselected options are guaranteed by Collette. Although you can still purchase options while on tour, reserving them ahead of time ensures you a spot in the event that the activity sells out. Collette will provide a refund if you cancel a presold option prior to tour departure. Any presold options cancelled while on tour are nonrefundable.

Revisions / Changes

Would my tour date ever be changed? While it is unlikely, Collette does reserve the right to cancel any tour prior to departure. Should this happen, Collette will make every effort to put you on another departure date. If an alternate cannot be found, a full refund will be made. Air booked through Collette will be protected. We cannot be held responsible for penalties incurred if you secured your own air.

Can I make changes to my reservation? Should you decide to change your reservation after initial booking, a handling fee of \$25 per transaction will be charged. A change of tour date or tour itinerary within the guidelines of the cancellation policy will be treated as a cancellation and regular cancellation fees may apply.

Revisions to air tickets are subject to the rules and regulations of the airline. See our Cancellation Policy for more details.

Tour Pacing

How can I be best prepared for the pacing and physical requirements on a Collette tour? Tour pacing varies by itinerary, and each destination's activities are unique. Pacing is subject to personal interpretation. For overnight pacing of a tour, please refer to the "Accommodation" section on each tour page and on the tour map. The day-by-day descriptions will provide additional detail about the number of activities included in each day.

The Tour Activity Level Ranking is featured on each tour itinerary in a circle. The definition of each activity level is listed here. If you have additional questions regarding a specific tour, please inquire at time of reservation.

Level 1: At a very leisurely pace, this tour involves minimal physical activity, such as climbing some stairs, boarding a motorcoach, and walking from the hotel reception area to hotel rooms and dining areas.

Level 2: This tour requires average physical activity. You should be in good health, able to climb stairs and walk reasonable distances, possibly over uneven ground and cobblestoned streets.

Level 3: This tour includes moderate physical activity. The itinerary blends some longer days with shorter days and more leisure time. Walking tours, as well as walking slightly longer distances, up stairs or on uneven walking surfaces should be expected.

Level 4: To truly experience the tour and destination, you need to be able to participate in physical activities such as longer walking tours, walking over uneven terrain, climbing stairs and periods of standing. Some of the touring days may be longer, with select included activities occurring later in the evening.

Level 5: This tour is very active, requiring participants to be physically fit to fully enjoy all the experiences. This itinerary has more strenuous activities which may include such things as: extensive walking tours, transfers over uneven and dusty terrain, high altitudes, early morning departures, late night activities, or extreme temperatures. All conditions do not apply to all days, so please read the itinerary carefully and speak to one of our customer care agents to determine if this tour is right for you. We recommend this programme to individuals who are physically fit. Unfortunately, this tour is not appropriate for individuals who use either walkers or wheelchairs.

Transfers

Are airport and hotel transfers available? Roundtrip airport-to-hotel transfers are provided for all passengers who purchase airfare through Collette. These transfers also apply to pre- and post-night stays purchased through Collette. Passengers who do not purchase airfare through Collette can purchase transfers (for the first and last day of the tour) at an additional cost from \$120 per person, roundtrip. Some restrictions may apply. All transfers leave at prescheduled times.

What is the private chauffeur service? It's your ticket to and from the airport. This personalised service is included within a 40km radius from Sydney, Melbourne, Brisbane, Adelaide, Perth, Canberra, Darwin, Cairns and Hobart airport gateways.* Service is available between 41-70 kms for a small fee. Not valid on group travel. * One transfer per room booking. Additional stops are not permitted on route.

Visit gocollette.com/chauffeur for a video and more details on this amazing service!

Travel Loyalty

What is the Collette Passport Club? Formerly Travel Loyalty by Collette, the Collette Passport Club recognises past guests and allows you to automatically receive a \$150 travel credit for each trip you take.[†] It's our way of saying thank you for making us your #1 choice in guided travel.

[†] Full credit is valid for your next tour when you travel within 12 months of the original trip. \$100 of the credit remains valid for travel within 13-24 months, and the entire credit expires 24 months after the original trip.

Reservation Information

1. Booking Conditions

These booking conditions, together with our privacy policy, and any other written information we brought to your attention before we confirmed your booking, form the basis of your contract with Collette Pty Ltd (ACN 600 161 671) of **Level 9, Suite 01, 46 Market Street, Sydney NSW 2000 Australia** ('we' or 'us'). Please read them carefully as they set out your respective rights and obligations. References to 'you' and 'your' include the first named person on the booking and all persons on whose behalf a booking is made or any other person to whom a booking is transferred. By making a booking, the first named person on the booking agrees on behalf of all persons detailed on the booking that:

- he/she has read these terms and conditions and has the authority to and does agree to be bound by them;
- he/she consents to our use of information in accordance with our privacy policy; and
- he/she is over 18 years of age and resident in Australia and where placing an order for services with age restrictions declares that he/she and all members of the party are of the appropriate age to purchase those services.

2. Making A Booking And Paying For Your Holiday

When you confirm your booking you must pay the applicable deposit or full payment detailed in the table below. If the arrangements you wish to book are available we will issue a confirmation invoice and send this to you or your travel agent. **A binding contract will come into existence between you and us as soon as we have issued you with this confirmation invoice.** Upon receipt, if you believe that any details on the confirmation invoice (or any other document) are wrong you must advise us immediately as changes cannot be made later and it may harm your rights if we are not notified of any inaccuracies in any document within 10 days of us sending it out (5 days for tickets).

The balance of the cost of your arrangements is due in accordance with the table in section 3 below. If we do not receive all payments in full and on time, we reserve the right to treat your booking as cancelled by you in which case the cancellation charges set out in the tables in section 7 below will become payable.

In the case of international payments you must ensure that the full Australian dollars amount is received by us after all bank charges have been levied.

3. Deposits & Balances

Further to section 2, in order to confirm your chosen arrangements, you must pay a deposit. The deposit payable and the time that the balance of the cost of your arrangements (including any surcharge where applicable) will become due will vary depending on the holiday you book.

Land Package Deposit

- A \$250 non-refundable deposit is due with your land only reservation.
- For Antarctica, Cruises and Oberammergau reservations, a non-refundable \$500 deposit is required. An additional \$1000 is due 180 days prior to departure for Antarctica. An additional \$1500 is due one year prior to departure for Oberammergau.

Internal Air Inclusive Package Deposit

- A \$500 non-refundable deposit is due with your internal air inclusive reservation.
- For Antarctica, Cruise and Oberammergau internal air inclusive reservations, a non-refundable \$750 deposit is required. An additional \$1000 is due 180 days prior to departure for Antarctica. An additional \$1500 is due one year prior to departure for Oberammergau.

International Flex Air Inclusive Package Deposit

- A \$500 non-refundable deposit is due with your International Flex air inclusive reservation.
- For Antarctica, Cruise and Oberammergau International Flex air inclusive reservations, a non-refundable \$750 deposit is required. An additional \$1,000 is due 180 days prior to departure for Antarctica. An additional \$1,500 is due one year prior to departure for Oberammergau.

International Instant Purchase Air

- If you have selected International Instant Purchase Air, the deposit required is the full cost of the airfare plus the land package deposit noted above all of which is non-refundable.
- International Instant Purchase Non-refundable Airfare includes round trip airport /hotel transfers (excluding pre or post days and extensions). International Instant Purchase, Non-refundable Airfare requires full payment at the time of booking. If you purchase the waiver it does not provide a refund for the airline tickets in the event of a cancellation. Tickets will be issued immediately and, once issued are non-refundable, may only be changed for a fee up to \$300 plus any difference in airfare for travel in the following 12 months; specific fees and policies may vary by airline. These tickets include an administration fee and round trip airport to hotel transfers of which both hold no airline reissue value. Once issued, there can be no fluctuation in price due to an increase in government taxes or in airline fuel surcharges.

The balance is due 60 days before departure on all tours, except cruises, Antarctica, Galapagos and Oberammergau. The balance is due 120 days before departure for cruises, Antarctica, Galapagos and Oberammergau. Payment may be made by Direct Credit, bank account details on invoice, charging to clients' MasterCard, Visa, American Express, (card imprint and signature required) or by sending a cheque or money order. All land rates are guaranteed upon deposit.

TRAVEL PROFESSIONALS PLEASE CONTACT:

Retail phone: 1300 792 195 Email: AUSales@collette.com
Groups phone: 1300 062 731 Email: AUGroups@collette.com

PLEASE SEND CHEQUE OR MONEY ORDER PAYMENTS TO:

Collette, Level 9, Suite 01, 46 Market Street, Sydney NSW 2000, Australia

THE PRICE OF YOUR HOLIDAY

The price of your travel arrangements has been calculated using exchange rates as at the date of advertisement of the holiday.

We reserve the right to amend the price of unsold holidays at any time and correct errors in the prices of confirmed holidays.

The price of your confirmed holiday is subject at all times to changes in transport costs such as fuel, scheduled airfares and any other airline cost changes which are part of our contracts with airlines (and their agents), cruise ship operators and any other transport provider; to cost changes arising from government action such as changes in GST or any other government

imposed changes; and to changes in currency exchange rates and to dues, taxes or fees chargeable for services such as landing taxes or embarkation or disembarkation fees at ports and airports any or all of which may result in a variation of your holiday price. We will absorb and you will not be charged for any increase equivalent to 2% of the price of your travel arrangements, which excludes insurance premiums and any amendment charges and/or additional services or travel arrangements. You will be charged for the amount over and above that, plus an administration charge of \$25 per person together with an amount to cover agents' commission. If this means that you have to pay an increase of more than 10% of the price of your travel arrangements (excluding any insurance premiums, amendment charges and/or additional services or travel arrangements), you will have the options set out in section 9 below. There will be no change made to the price of your holiday within 30 days of your departure nor will refunds be paid during this period.

4. Cutting Your Holiday Short

If you are forced to return home early, we cannot refund the cost of any services you have not used. If you cut short your holiday and return home early in circumstances where you have no reasonable cause for complaint about the standard of accommodation and services provided, we will not offer you any refund for that part of your holiday not completed, or be liable for any associated costs you may incur. Depending on the circumstances, your travel insurance may offer cover for curtailment and we suggest that any claim is made directly with your insurer.

5. Changes By You

If you wish to alter your booking after your holiday has been confirmed, we will try to make the necessary arrangements provided we receive written confirmation of the change from the person who signed the booking form, or your travel agent, before the date on which the final balance of the cost of your holiday is due. If you are prevented from travelling it may be possible to transfer your booking to another suitable person provided that written notice is given no later than 28 days before you are due to depart.

Whilst we will do our best to assist, we cannot guarantee that we will be able to meet your requested change. Changes and transfers will be subject to an administrative fee as well as any applicable rate changes or extra costs incurred by ourselves and any costs or charges incurred or imposed by any of our suppliers. You should be aware that these costs could increase the closer to the departure date that changes are made and you should contact us as soon as possible. Where we are unable to assist you and you do not wish to proceed with the original booking we will treat this as a cancellation by you. A cancellation fee may be payable.

Note: Certain arrangements may not be amended after they have been confirmed and any alteration could incur a cancellation charge of up to 100% of that part of the arrangements.

6. Cancellation Waiver

To assist you to avoid cancellation fees, we offer an optional cancellation waiver policy. Payment of a per person waiver fee guarantees a full refund of all payments (including deposit), except for the waiver fee itself, in case of cancellation of your travel plans for any reason prior to the day of departure. Exception: If you originally purchased non-refundable airline tickets, the cancellation waiver fee does not provide a refund for the airline tickets, taxes or fees, in the event of a cancellation. Tickets may only be changed for a fee up to \$300 plus any difference in airfare for travel in the following 12 months; specific fees and policies may vary by airline.

The cancellation waiver protects you from forfeiting payments made in advance if you cancel your entire inclusive holiday package up to the day prior to departure. The cancellation waiver does not indemnify you from penalties if you chose to cancel partial tour components or air. If you elect to partially cancel your holiday, you will be responsible for a revision fee as well as any penalties that are incurred at the time of the cancellation.

The cancellation waiver does not cover any single supplement charges which arise from an individual's travelling companion electing to cancel for any reason prior to departure. In this case, the single supplement will be deducted from the refund of the person who cancels. Division of this charge between the two passengers involved is solely their responsibility. If insufficient funds are deducted from the cancelling client, the travelling client will be charged the remaining portion of the single supplement.

Payment of the cancellation waiver fee (if chosen) must be received by us with your deposit. The cancellation waiver is non-transferable and valid for each applicant only.

The prices below include waiver and on-tour insurance; based on a basic cover, for travellers below 69 years, with a \$250 excess, \$3000 cancellation cover (outside of Collette's waiver) and do not allow for any pre-existing medical condition cover or extra item cover. Contact Collette for a full quotation.

When purchasing pre and post night accommodations, including optional extensions, the number of days will be added to the total number of tour days, and may subsequently alter your waiver fees. Please confirm with your reservation agent at time of booking.

Collette Waiver with on-tour Insurance - Land Only Clients

- \$235 adult/\$140 child for all tours up to 11 days
 - \$285 adult/\$170 child for all tours up to 12-15 days
 - \$345 adult/\$205 child for all tours up to 16-21 days
 - \$375 adult/\$223 child for all tours up to 22-28 days
- (All above rates exclude cruises, Canadian Rockies Train tours, Australia, New Zealand and Oberammergau)
- \$420 adult/\$288 child for all cruises & Canadian Rockies Train tours
 - \$550 adult/child for Oberammergau (nonrefundable and must accompany 1st deposit)

Collette Waiver with on-tour Insurance - Air Inclusive Clients (Collette Flex Airfare is purchased through Collette)

- \$335 adult/\$215 child for all tours up to 11 days
 - \$385 adult/\$245 child for all tours up to 12-15 days
 - \$445 adult/\$277 child for all tours up to 16-21 days
 - \$475 adult/\$295 child for all tours up to 22-28 days
- (All above rates exclude cruises, Canadian Rockies Train tours, Australia, New Zealand and Oberammergau)

- \$520 adult/\$360 child for all cruises & Canadian Rockies Train tours
 - \$650 adult/child for Oberammergau (non-refundable and must accompany 1st deposit)
- Air inclusive cancellation waiver can only be purchased by individuals who have purchased Collette Flex Airfare. Instant purchase air and its associated taxes, fees and surcharges require full payment at time of reservation and are 100% non-refundable. Tickets may only be changed for a fee up to \$300 plus any difference in airfare for travel in the following 12 months; specific fees and policies may vary by airline.

Collette Waiver Only

Land Only

- \$95

Air-Inclusive (purchased through Collette)

- \$195

For all cruises and the Canadian Rockies Train tours

Land Only

- \$290

Air-Inclusive (purchased through Collette)

- \$390

For all Oberammergau tours

Land Only

- \$450

Air-Inclusive (purchased through Collette)

- \$550

On tour, travel protection benefits may be purchased and can provide coverage if you: must interrupt your trip or return home early for a covered reason; incur medical expenses for a covered sickness or injury; need medical assistance or evacuation; suffer a baggage loss or delay; or are delayed on tour for 12 hours or more for a covered reason

7. If You Cancel

If you or any other member of your party decides to cancel your confirmed booking you must notify us in writing. Your notice of cancellation will only take effect when it is received in writing or by email by us at our offices. Cancellation charges to compensate us for estimated losses and expenses are calculated from the date we receive your written notification of cancellation and will be payable up to the maximum shown in the tables below (assuming you did not purchase our Cancellation Waiver). The cancellation charge detailed below is calculated on the basis of the total cost payable by the person(s) cancelling excluding insurance premiums and amendment charges which are not refundable in the event of the person(s) to whom they apply cancelling:

Cancellations of confirmed bookings and transfers to new travel dates both result in penalties and fees assessed by travel suppliers. If you need to transfer or cancel for any reason prior to tour departure, the following cancellation fees will be assessed on your land or cruise product (assuming you did not purchase our Cancellation Waiver). Air is 100% non-refundable once paid in full.

More than 60 days prior to departure: a non-refundable deposit will be retained

- 60 - 16 days prior to departure: 30% of land or cruise price
- 15 - 1 day prior to departure: 50% of land or cruise price
- Day of departure and after: 100% of land or cruise price

Exceptions:

Ocean Cruises:

- More than 90 days prior to departure, a nonrefundable deposit will be retained.
- 90 - 61 days prior to departure: 35% of land or cruise price
- 60 - 31 days prior to departure: 60% of land or cruise price
- 30 - 0 days prior to departure: 100% of land or cruise price

River Cruises: including Europe, Russia, Egypt and China

- More than 90 days prior to departure, a nonrefundable deposit will be retained.
- 90 - 61 days prior to departure: 50% of land or cruise price
- 60 - 31 days prior to departure: 85% of land or cruise price
- 30 - 0 days prior to departure: 100% of land or cruise price

Galapagos & Antarctica:

- More than 120 days prior to departure: nonrefundable deposits will be retained.
- 120 - 90 days prior to departure: 60% of land or cruise price
- 89 - 0 days prior to departure: 100% of land or cruise price

Oberammergau

- More than 120 days prior to departure – a nonrefundable deposit will be retained.
- 120 - 91 days prior to departure - 75% of total price
- 90 days - 0 days prior to departure - 100% of total price

* Instant Purchase air and its associated taxes, fees and surcharges are 100% nonrefundable at time of reservation.

Upon cancellation of transportation or travel services where you, the customer, are not at fault and have not cancelled in violation of the terms and conditions above, you will be refunded 100%.

Note: Certain arrangements may not be amended after they have been confirmed and any alteration or cancellation could incur a cancellation charge of up to 100% of that part of the arrangements in addition to the charge above.

You may be able to reclaim these charges (less any applicable excess) under the terms of your insurance policy. We will deduct the cancellation charge(s) from any monies you have already paid to us. If some, but not all party members cancel, additional charges may be payable by the remaining members, e.g. under occupancy charges or single supplements. No allowance or refund can be made for your meals, rooms, excursions etc., included in the price of your tour but not taken, nor can any refund be made for lost, mislaid, or destroyed travel tickets or vouchers.

If any member of your party is prevented from travelling, that person(s) may transfer their place to someone else (introduced by you and satisfying all the conditions applicable to the arrangements) providing we are notified not less than 28 days before departure and you pay an amendment fee of \$25 per person transferring, meet all costs and charges incurred by us and/or incurred or imposed by any of our suppliers and the transferee agrees to these booking conditions and all other terms of the contract between us. If you are unable to find a replacement, cancellation charges as set out will apply in order to cover our estimated costs. Otherwise, no refunds will be given for passengers not travelling or for unused services.

8. Alterations And Cancellations By Us

Occasionally, we may have to make changes to or cancel your holiday arrangements and we reserve the right to do so at any time. Most of these changes will be minor and we will advise you or your travel agent of them at the earliest possible date. We also reserve the right in any circumstances to cancel your travel arrangements. For example, if the minimum number of clients required for a particular travel arrangement is not reached, we may have to cancel it. However, we will not cancel your travel arrangements less than 60 days before your departure date, except for

reasons of force majeure (as defined in Section 14) or failure by you to pay your final balance. Most changes will be minor and we will advise you or your travel agent of them at the earliest opportunity. Your rights vary depending on whether we make a 'minor' or 'major' change.

Examples of "minor changes" include the following when made before departure. Any change in the identity of the carrier(s), flight timings, and/or aircraft type is deemed to be a minor change. Other examples of minor changes include alteration of your outward/return flights by less than 12 hours, changes to aircraft type, change of accommodation to another of the same standard. Examples of "major changes" include the following when made before departure; a change of accommodation area for the whole or a major part of your holiday, a change of accommodation to that of a lower official classification for the whole or a major part of your holiday, a change of outward departure time or overall length of your holiday of 12 or more hours, the closure of the only or all advertised swimming pool(s) at your accommodation for an extended period and, in the case of tours, a significant change of itinerary missing out one or more major destination substantially or altogether.

If we have to make a major change or cancel, we will tell you as soon as possible and if there is time to do so before departure, we will offer you the choice of i) (for major changes) accepting the changed arrangements ii) having a refund of all monies paid or iii) accepting an offer of alternative travel arrangements of comparable standard from us, if available (we will refund any price difference if the alternative is of a lower value). You must notify us of your choice within 7 days of our offer. If you fail to do so we will assume that you have chosen to accept the change or alternative booking arrangements.

If we make a major change or cancel, less than 60 days before departure, we will also pay compensation as detailed in section 9 below.

9. Compensation For Major Changes & Cancellations

We reserve the right to cancel or reschedule any holiday departure in accordance with operational requirements or circumstances beyond our control. If a holiday is cancelled prior to the scheduled departure date, our only responsibility will be to refund the amount received for the reservation. Wherever possible, we will offer the same holiday with a different departure date, or an alternative similar holiday. If there is a difference in cost, it will be your expense. For air-inclusive holidays, we will try to confirm air schedules for the selected new dates, subject to availability. We are not responsible for any additional costs or fees relating to the issuance and/or cancellation of air tickets or other travel arrangements not made through us.

The compensation that we offer does not exclude you from claiming more if you are entitled to do so. We will not pay you compensation where we make a major change or cancel more than 60 days before departure or in the event that we are forced to make a change or cancel as a result of unusual and unforeseeable circumstances beyond our control, the consequences of which we could not have avoided even with all due care. All holidays operate subject to a minimum number of bookings. We will not, however, cancel for lack of numbers less than 60 days before departure.

Very rarely, we may be forced by "force majeure" (see section 14) to change or terminate your arrangements after departure. If this situation does occur, we regret we will be unable to make any refunds (unless we obtain any from our suppliers), pay you compensation or meet any costs or expenses you incur as a result.

10. Passports, Visas & Health Requirements

Passport and visa requirements vary depending on your destination. The information which we provide is for guidance only, and we cannot accept any liability. We recommend that you contact the relevant consulate to check any restrictions that may apply. Requirements do change and you must check the up to date position in good time before departure. Please contact your doctor for advice on health requirements. It is your responsibility to ensure that you have a proper passport and visa and that no personal circumstances such as a criminal offence or travel to another country will affect your individual visa requirements, and that you have the required vaccinations to gain entry to any country which you are visiting.

Most countries now require passports to be valid for at least 6 months after your return date. If your passport is in its final year, you should check with the Embassy of the country you are visiting. For further information contact the Australian Passport Office (www.passports.gov.au).

Special conditions apply for travel to the USA, and all passengers must have individual machine readable passports. Please check <http://canberra.usembassy.gov>.

Up to date travel advice can be obtained from the Department of Foreign Affairs and Trade, visit www.dfat.gov.au or smartraveller.gov.au.

If you fail to take the necessary steps, we have no liability to you and you will have to pay us any costs which we incur through helping you because of such failure on your part. Further, we are not liable to you for any illness or discomfort you suffer through failure to have required vaccinations or to follow medical advice.

11. Single Traveller Occupancy

We levy a single traveller supplement for those travelling on their own because our contract with hotels is based on a price per room, while our holidays are sold per person including flights and other elements. Therefore, the per person price for a single traveller includes the entire room cost. It is not our intention to penalise anyone who is under occupying the accommodation we provide and we certainly do not make additional or excessive profits from these sales: the price we charge merely reflects the real cost to us. If a hotel is able to offer accommodation designed for single occupancy only, we will normally charge a reduced supplement, considerably smaller than the one we apply when a single traveller occupies a double room. Allocation of rooms is at the discretion of each individual hotel and not something that we can influence.

12. Dealing With Complaints

We will make every effort to make your holiday as enjoyable and trouble free as possible. Most problems can be sorted out straight away if we know about them. If you have a complaint, you must advise our representatives straight away and the supplier of the service(s) in question. Any verbal notification must be confirmed in writing as soon as possible. You may also contact us directly using the emergency telephone number enclosed with your travel documents. That number will put you in touch with one of our employees who will take all reasonable steps to help you.

If you feel that a complaint has not been dealt with satisfactorily, you must write within 28 days of your return from holiday to: Customer Services Department, Collette, Level 9, Suite 01, 46 Market Street, Sydney NSW 2000, Australia, quoting your booking reference number. We will need to investigate your complaint. An acknowledgement shall be sent no later than 14 days from the date of receipt of correspondence. A detailed reply, or a reply containing a detailed

explanation for any delay, shall be sent no later than 28 days from the date of receipt of correspondence. The final date for dealing in full with such correspondence shall be 56 days from the date of receipt of that correspondence. Failure to follow the procedure set out in this section may reduce or even extinguish any right which you may have to compensation.

13. Behaviour

You must not behave in a way which may cause distress or annoyance to others. If, in our opinion or the opinion of any airline personnel, accommodations manager or other person in authority, you are behaving in such a way as to cause danger, distress or annoyance to others or damage to property, your holiday arrangements may be terminated by us or the supplier concerned. In this situation, our liability to you and/or your party will cease and you and/or your party will be required to leave your accommodation or other service immediately. We will not be responsible for making any refunds, paying any compensation or meeting any costs or expenses you incur as a result. You and/or your party may also be required to pay for loss and/or damage caused by your actions and we will hold you and each member of your party jointly and individually liable for any damage or losses caused by you or any member of your party. Full payment for any such damage or losses must be paid directly to the hotel manager or other supplier prior to departure from the hotel. If you fail to make payment, you will be responsible for meeting any claims (including legal costs) subsequently made against us as a result of your actions together with all costs we incur in pursuing any claim against you. We cannot be held responsible for the actions or behaviour of other guests or individuals who have no connection with your booking arrangements or with us.

14. Force Majeure

Except where otherwise expressly stated in these booking conditions we will not be liable or pay you compensation if our contractual obligations to you are affected by any event which we or the supplier(s) of the service(s) in question could not, even with all due care, foresee or avoid. These events can include, but are not limited to war, threat of war, civil strife, terrorist activity and its consequences or the threat of such activity, riot, the act of any government or other national or local authority including port or river authorities, industrial dispute, lock closure, natural or nuclear disaster, fire, chemical or biological disaster and adverse weather, sea, ice and river conditions and all similar events outside our or the relevant supplier(s) control. Advice from the Department of Foreign Affairs and Trade to avoid or leave a particular country may constitute Force Majeure. We will follow the advice given by the Department of Foreign Affairs and Trade.

15. Liability

To the fullest extent permitted by law, we exclude any liability for any loss, death, injury or damage which you may suffer (directly or indirectly) in connection with or arising out of your participation in a holiday that is caused or contributed by:

- the act(s) and/or omission(s) of the person(s) affected;
- the act(s) and/or omission(s) of a third party unconnected with the provision of the services contracted for and which were unforeseeable or unavoidable;
- unusual or unforeseeable circumstances beyond ours or our supplier(s) control, the consequences of which could not have been avoided even if all due care had been exercised; or
- an event which either ourselves, our employees, agents or suppliers and subcontractors could not, even with all due care, have foreseen or forestalled.

You release us and our officers, employees, agents and representatives from any liability and expressly waive any claims you may have against us arising out of or in connection with your participation in a holiday.

To the fullest extent permitted by law, any condition or warranty which would otherwise be implied by law into these booking conditions (Implied Warranty), is excluded. Our liability in respect of an Implied Warranty is limited to (in our absolute discretion): (i) providing you with credit for a holiday of an equivalent value; or (ii) a refund of the total amount received by us from you in connection with your booking.

16. Prompt Assistance In Resort

If the contract we have with you is not performed or is improperly performed as a result of failures attributable to a third party unconnected with the provision of the services, or as a result of failures due to unusual and unforeseeable circumstances beyond our control, the consequences of which could not have been avoided even if all due care had been exercised, or an event which we or our suppliers, even with all due care, could not foresee or forestall, and you suffer an injury or other material loss, we will offer you such prompt assistance as is reasonable in the circumstances.

17. Conditions Of Suppliers

Many of the services which make up your holiday are provided by independent suppliers. Those suppliers provide these services in accordance with their own terms and conditions which will form part of your contract with us. Some of these terms and conditions may limit or exclude the supplier's liability to you, usually in accordance with applicable International Conventions. Copies of the relevant parts of these terms and conditions are available on request from ourselves or the supplier concerned.

18. Delays And Other Travel Information

If you or any member of your party miss your flight or other transport arrangement, it is cancelled or you are subject to a delay of over 3 hours for any reason, you must contact us and the airline or other transport supplier concerned immediately.

Where you experience a delay which is not owing to any failure by us, we will use reasonable endeavours to assist in locating refreshments, accommodation and communications but we will not pay for them on your behalf. Any airline or other transport supplier may however pay for or provide refreshments and/or appropriate accommodation and you should make a claim directly to them.

Subject to the other terms of these conditions, we will not be liable for any costs, fees or charges you incur in the above circumstances, if you fail to obtain our prior authorisation before making your own travel arrangements.

We cannot accept liability for any delay which is due to any of the reasons set out in section 14 of these booking conditions (which includes the behaviour of any passenger(s) on any flight who, for example, fails to check in or board on time).

The carrier(s), flight timings and types of aircraft shown in this brochure or on our website and detailed on your confirmation invoice are for guidance only and are subject to alteration and confirmation. We shall inform you of the identity of the actual carrier(s) as soon as we become aware of it. The latest flight timings will be shown on your tickets which will be despatched to

you approximately two weeks before departure. You should check your tickets very carefully immediately on receipt to ensure you have the correct flight times. If flight times change after tickets have been despatched we will contact you as soon as we can to let you know.

This brochure is our responsibility, as your tour operator. It is not issued on behalf of, and does not commit the airlines mentioned herein or any airline whose services are used in the course of your travel arrangements.

19. Special Requests

Any special requests must be advised to us at the time of booking e.g. diet, room location, a particular facility at a hotel etc. You should then confirm your requests in writing. Whilst every effort will be made by us to try and arrange your reasonable special requests, we cannot guarantee that they will be fulfilled. We will inform the relevant supplier of such request. The fact that a special request has been noted on your confirmation invoice or any other documentation or that it has been passed on to the supplier is not confirmation that the request will be met. Failure to meet any special request will not be a breach of contract on our part unless the request has been specifically confirmed. We do not accept bookings that are conditional upon any special request being met.

20. Disabilities And Medical Problems

We are not a specialist disabled holiday company, but we will do our utmost to cater for any special requirements you may have. If you or any member of your party has any medical problem or disability which may affect your stay, please provide us with full details before we confirm your booking so that we can try to advise you as to the suitability of your chosen arrangements. We may require you to produce a doctor's certificate certifying that you are fit to participate in the tour. Acting reasonably, if we are unable to properly accommodate the needs of the person(s) concerned, we will not confirm your booking or if you did not give us full details at the time of booking, we will cancel it and impose applicable cancellation charges when we become aware of these details.

21. Advance Passenger Information

A number of Governments are introducing new requirements for air carriers to provide personal information about all travellers on their aircraft before the aircraft leaves the country of origin. The data will be collected either at the airport when you check in or in some circumstances when, or after you make your booking. Accordingly, you are advised to allow extra time to check in for international flights.

22. DFAT Advice

You are responsible for making yourself aware of warnings issued by the Department of Foreign Affairs and Trade in regard to the safety of the countries and areas in which you will be travelling and to make your decisions accordingly. Advice from the Department of Foreign Affairs and Trade to avoid or leave a particular country may constitute Force Majeure (see section 14).

23. Law & Jurisdiction

These booking conditions and any agreement to which they apply are governed in all respects by the laws of New South Wales, Australia. We both agree that any dispute, claim or other matter which arises between us out of or in connection with your contract or booking will be dealt with by the Courts of New South Wales only.

24. Accuracy Of Prices & Information

We endeavour to ensure that all the information and prices both on our website and in our brochures are accurate, however occasionally changes and errors occur and we reserve the right to correct prices and other details in such circumstances. You must check the current price and all other details relating to the arrangements that you wish to book before your booking is confirmed.

25. Insurance

It is a condition of your contract with us that you have adequate insurance in place. You must be satisfied that your insurance fully covers all your personal requirements including medical expenses, repatriation, helicopter rescue and air ambulance in the event of accident or illness. The insurance cover should extend for the planned duration of the holiday and at least an additional day. Details of a policy suitable to cover the arrangements you book are available by contacting us as detailed below. If you choose to travel without adequate insurance cover, we will not be liable for any losses howsoever arising, in respect of which insurance cover would otherwise have been available.

The insurance policy and the receipt of premiums paid there under should be provided to us prior to departure. If you join the holiday without adequate insurance you may not be allowed to continue on the holiday, with no right to refund. If circumstances give rise to a claim the client will forthwith pursue his remedies under such policy(ies).

We will also ask you for details of the name, address and telephone numbers of their next of kin or persons to be notified in the event of an emergency.

26. Baggage Disclaimer

Although every effort is made to handle passengers' luggage as carefully as possible, Collette is not responsible for and does not assume liability or accept claims for loss of or damage to luggage due to breakage, theft or wear and tear through hotel and group carrier handling. It is recommended for your own self interest and protection that you have adequate insurance to cover these eventualities. Check with your sales agent for low cost insurance to cover these risks.

27. Checked Baggage Charges

Some airlines may impose additional charges if you choose to check any baggage. Please contact your airline or refer to its website for detailed information regarding your airline's checked baggage policies.

28. Holiday & Museum Closures

Museum visits and personal shopping time may be disrupted due to unforeseen circumstances or many religious, state and local holidays observed throughout the world.

29. Motorcoach Washrooms

Most motorcoaches used on our tours are equipped with washrooms (except safari vehicles, exotic locations, and some of our Explorations tours). These are typically for emergency use, as we make plenty of comfort stops, allowing you the opportunity to use public restrooms and/or stretch your legs.

For dates & prices see
gocollette.com.au

- Watch our latest tour videos
- Explore our destination pages
- Chat with an expert
- Find a travel agent...**and more!**



Booking your Collette tour is easy! Call **1300 792 195**, visit your travel agent and ask for **Collette**, or email **AUsales@collette.com**

 **collette**

Level 9, Suite 01
46 Market Street,
Sydney, NSW, 2000

gocollette.com.au



For reservations or more information, contact your local travel agent: