

2015-2016



collette

family

Special Offers
Available!

Limited time only. Call for details.



Travel memories to last a lifetime

Leave the planning to us!

Putting together any trip takes time and expertise. It's even more important on a family tour. From finding the perfect hotels to developing an itinerary that keeps everyone happy, Collette handles all the details for you. And that includes extraordinary benefits like our professional tour managers, Collette's

Travel Protection Plan & Our Sedan Service,

which takes you to and from the airport (see page 23 for details).

Welcome...

“Family adventures are about so much more than the destination. My family has always found they are a chance to come together in new ways and reconnect. As you make your way through the following pages, I wish the same for you and your family.”

Daniel J. Sullivan, Jr.
President & CEO



where to next?

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through the
kids' eyes



explore
new places



memories you never forget



thrilling
adventures



1st time
rafting



up close
with
amazing



an adventure in another part of the world

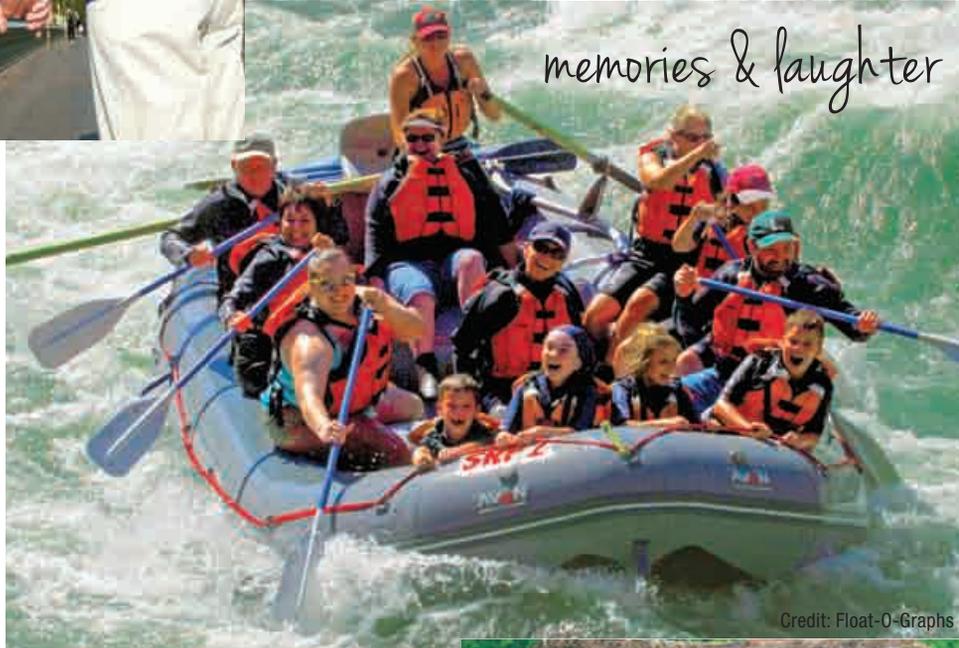
New countries. New friendships. New *fun*. These tours are designed with *fun* in mind, to make traveling the world as awesome as it should be. In Italy, sample homemade pizza and explore the ancient Colosseum; in Ireland, spend the night on the grounds of a magnificent castle; in London, ride a giant Ferris wheel over the city and – how awesome is this – visit the real-life movie sets from the *Harry Potter* movies. One thing's for sure: this is way more than just a family vacation.



the adults'
point of view

They'll never forget the time
you showed them the world.

Amazing family moments included



Whether it's laughing together in an Irish village, rafting through a rollicking river, or exploring a Costa Rican rainforest, these are the memories the children in your life will never forget. Because **the times we spend together are the times we carry with us throughout our lives.**



tour highlight:
**London
& Paris**



Elaine, Ken, & Tori

A Love of Travel

When Elaine was just a little girl, her parents would pack up her Massachusetts-based family, hitch the trailer to their car, and head out on the eleven-hour car ride to Prince Edward Island. It's one of Elaine's fondest memories. In those days, travel didn't come easy to Elaine's family. Her mother, Marion, a secretary for the United States Postal Service, worked the entire year to provide their family with a vacation. It was important to her and her husband, Eugene, a letter carrier,

to offer education and experiences to their five children. "My mother has always had a passion for travel, and now she has passed it on to her five children and eleven grandchildren, says Elaine.

“ With life moving so quickly, traveling as a family is really the glue that has held us together all these years. ”

Going Guided

Elaine first heard about Collette from her mother, who began traveling with Collette on a twenty-five-day tour to Australia in 1990. "We've always liked Collette because my parents had such an amazing trip down under. They were so impressed with the attention to detail they received from everyone. We get brochures from other tour operators with similar

destinations, but we keep going back to Collette. Their trip to Australia almost twenty-five years ago went off without a hitch, and we've all been loyal ever since."

A Family Tradition

Elaine and her husband, Ken, recently took their fifteen-year-old daughter, Tori, on the London & Paris Family Adventure tour. "Whenever we can, we all travel together. It really brings us joy – we have so many pictures and memories to share." Elaine wanted to take this family tour to spend time together while they could – college is coming up fast for Tori. It was the perfect choice: the family absolutely loved that the hotel was centrally located to the Tower Bridge in London. Elaine was able to stroll

there in the morning with her daughter to take photos and head back in the evening for sunset. "I can't say enough about the London and Paris tour. Most of all, I loved that the kids were just so happy."

The Ease of Touring

It's any parent's dream, to have your kids in a safe environment when they are having the time of their life. " The kids instantly connected on tour – they were best friends by the end. I didn't need to worry about them, and my husband and I enjoyed chatting with the other adults each day. We could relax because our kids were so relaxed. ” Like every parent or grandparent, Elaine just wants her child to have every experience she can give her.



special moments with new friends



and time for the adults, too



*"As a child, my family took a trip every year.
Now it's my turn to show my daughter the world and make
memories together. We were celebrating her birthday,
but also just celebrating time together."*

-Elaine, Massachusetts





Arc De Triomphe

London & Paris Family Adventure

What's Included

- 8 Days from \$2599
- 9 Meals
- Sedan service & airport transfers when you purchase our air. See page 23 for details.

Travel Dates

May 2015 - April 2016	Double
June 25	\$2699
July 2	\$2699
July 16, 23, 30	\$2599
August 6, 13, 20	\$2599
April 14	\$2599

Single Room Supplement	(+) \$600 - \$900
Triple Room Reduction	(-) \$30
Child Rate Reduction	(-) \$300 - \$400

Rates are land only, per person. Call about additional dates.

Accommodations

- **London, 3 nights**
Grange City Hotel
- **Paris, 3 nights**
Marriott Rive Gauche Hotel

On some dates alternate hotels may be used.

Pre/Post-night stay

Start your tour rested with a pre-night stay in London. Relax after your tour with an extra night in Paris; call for details.

If you are purchasing your own airfare, arrival flights must arrive prior to 3:30 p.m.



Day 1: Overnight Flight Make your way through two of the world's most lively and popular cities on one tour. Discover two cities rich in history, castles and kings – London and Paris. Begin your tour with an overnight flight.

Day 2: London, England - Tour Begins Your tour officially begins today in London, a city so rich with history that every step reveals a new piece in its long, compelling story. Join your fellow travelers for a welcome dinner. (D)

Day 3: London Begin your exploration into British history with a panoramic sightseeing tour of London. See St. Paul's, Big Ben, Westminster Abbey and Trafalgar Square. Stop at Buckingham Palace and – when available – see the Changing of the Guard. Next, soar above the city on the London Eye, one of the most iconic landmarks in London and an engineering marvel. Cap off your day with a theatre performance in London's vibrant theatre district! (B)

Day 4: London Begin your day in the world of show business with a visit to the Warner Bros. Studio Tour London. Enjoy a behind-the-scenes walking tour featuring authentic sets, costumes and props from the *Harry Potter* film series, located at the studios where they were filmed. The rest of the day is yours to spend with your family independently exploring London. Perhaps you'll join us on an optional tour to meet Henry VIII at Hampton Court Palace; visit the British Museum or the London Zoo; or stop by Harrods famous food court – create your best London experience! (B)

Day 5: London - Eurostar Train - Paris, France Sit back and relax as you are whisked from London to Paris aboard the innovative Eurostar High-Speed Train via the Channel Tunnel. Say "bonjour" to Paris with a locally guided tour, where you will see the world-

famous Arc de Triomphe, Notre Dame Cathedral, Champs-Élysées, Place de la Concorde and the magnificent Place Vendôme. Begin your adventures in French cuisine during dinner in a charming local restaurant, complete with traditional musical entertainment. (B, D)

Day 6: Paris Your day is spent at King Louis XIV's magnificent Palace and Gardens of Versailles, the largest palace in Europe. Relive history as you walk through the various rooms of the State Apartments, including the Queen's bedchamber and the famous Hall of Mirrors. Stroll the incredible gardens, some of the most famous in the world, which took over 40 years to complete. After your return to Paris, the remainder of the day is yours to explore. (B)

Day 7: Paris Enjoy a full day on your own in Paris to do whatever suits your family the best. Perhaps you'll join an excursion to the incomparable Louvre Museum, indulge in the world's best shopping on the Champs-Élysées or stop in a patisserie to sample a chocolate confection...it's a Paris family adventure your way! Tonight, sample delicious French cuisine and breathtaking views of the "City of Lights" during dinner at the Eiffel Tower, the tallest and most famous building in Paris. Following dinner, bid farewell to Paris during a Seine River cruise against a backdrop of the city's magical skyline. (B, D)

Day 8: Paris - Tour Ends Your tour ends, leaving you with many pleasant memories of a wonderful journey. (B)



Tower Bridge

"For our first trip outside of North America, it was awesome. We loved every minute of the tour, especially the Harry Potter movie sets."

-Grace and Katie, Canada



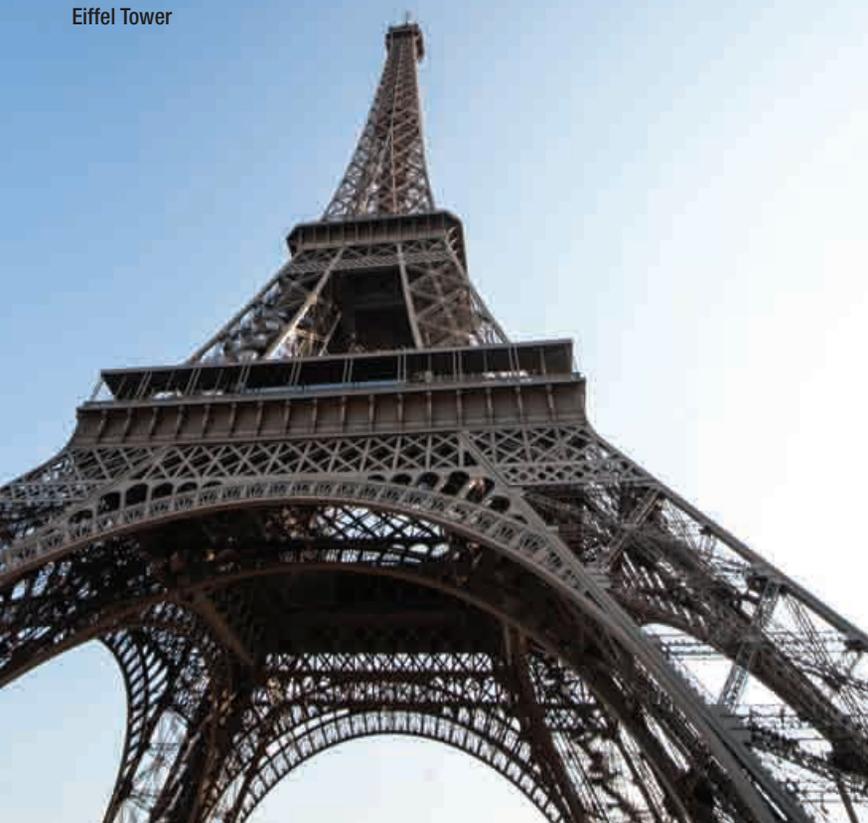
Harry Potter Movie Sets
TM & (c) Warner Bros. Entertainment Inc.



London Eye, London Theatre Performance, Warner Bros. Studio Tour London - The Making of Harry Potter, Eurostar Train, Versailles, Eiffel Tower Dinner, Seine River Cruise

Big Ben

Eiffel Tower



London



Cliffs of Moher

Shades of Ireland Family Discovery

What's Included

- 10 Days from \$2499
- 14 Meals
- Sedan service & airport transfers when you purchase our air. See page 23 for details.

Travel Dates

May 2015 - August 2016	Double
June 23	\$2499
July 11, 21	\$2499
August 1, 8	\$2499
Single Room Supplement	(+) \$400
Triple Room Reduction	(-) \$30
Child Rate Reduction	(-) \$500

Rates are land only, per person. Call about additional dates.

Accommodations

- **Dublin, 2 nights**
Trinity Capital Hotel
- **Waterford, 1 night**
Granville Hotel
- **Killarney, 2 nights**
Killarney Plaza Hotel
- **County Clare, 2 nights**
Inn at Dromoland
- **Kingscourt, 1 night**
Cabra Castle
On some dates alternate hotels may be used.

Pre/Post-night stay

Start your tour rested with a pre-night stay in Dublin, or relax after your tour with an extra night in Kingscourt; call for details.

Air passengers will arrive and depart from Dublin airport. All transfers will arrive into and depart from Dublin airport. On day 10, due to flight schedules, you may require an early morning departure from your hotel. Return flights should not be booked prior to 9:00 a.m.



Day 1: Overnight Flight

Day 2: Dublin, Ireland - Tour

Begins Open your tour in lively Dublin. Tonight, meet your fellow travelers and be immersed in the tastes, sights and sounds of traditional Ireland during a fun-filled Irish evening. (D)

Day 3: Dublin This morning, climb aboard an amphibious vehicle for a truly unique tour of Dublin. The whole family will enjoy wandering through time during your "Viking Splash!" tour that features Grafton Street, Christ Church Cathedral, Dublin Castle and more. Spend the remainder of the day creating your own adventure. (B)

Day 4: Dublin - Kilkenny - Waterford

Journey to Kilkenny and lose yourself in the medieval atmosphere of this city situated on the banks of the River Nore. Then, arrive in the historic city of Waterford. Make a stop at the famous House of Waterford Crystal. Discover the secrets of creating crystal masterpieces on a tour. Complete your day with a stroll through this charming city on a locally guided tour. (B, D)

Day 5: Waterford - Blarney Stone - Killarney

Today's adventure takes you to historic Blarney Castle. Embrace the opportunity to kiss the famous Blarney Stone. Legend has it that those who kiss the stone are bestowed with the gift of eloquence. Arrive in Killarney and get a glimpse into Victorian Ireland's elegant lifestyle on a tour of the beautiful Muckross House and Gardens. Let your imagination bring you back to the 19th century as you explore the restored rooms. (B, D)

Day 6: Killarney - Gap of Dunloe - Killarney

Step into a traditional Irish jaunting car. Delight in your surroundings as you ride past the red sandstone cliffs and gorgeous lake views as you make your way through the Gap of Dunloe. Arrive in Killarney National Park, surrounded by nature. After enjoying a picnic lunch, you board a traditional open boat for a cruise across the Three Lakes of Killarney. Your day comes to a close at the 15th-century

Ross Castle, where you have time to snap photos before returning to your hotel for an evening at leisure. (B, L)

Day 7: Killarney - Limerick - Clare

Discover why Adare is called "Ireland's prettiest village." Continue to Limerick, and while on a panoramic city tour, learn about the city's past and why it is referred to as the "city of the violated treaty." At King John's Castle, medieval guides share the secrets of castle life as you roam through the castle's haunting hallways. Get a taste for royalty when you arrive at your hotel located on the estate of the Dromoland Castle. During a falconry demonstration, sit back and experience the thrill of watching these impressive birds of prey. (B, D)

Day 8: Clare - Cliffs of Moher - Galway - Clare

An exciting day awaits. Journey to the stunning 700-foot-high Cliffs of Moher for awe-inspiring views of the mighty Atlantic. Continue on to the great city of Galway where you will enjoy some free time to explore its colorful streets and get acquainted with the city's friendly atmosphere. The remainder of the day is yours to explore the historic grounds of Dromoland Castle. Take advantage of the many optional activities at your fingertips – take a swim in the pool, enjoy a game of mini-golf, cycle on the many byways of the estate, take a trout fishing adventure on Dromoland Lough, or take an archery lesson or a horseback riding adventure. (B)

Day 9: Clare - Rathbaun Farm - Athlone - Kingscourt

Experience the customs and daily life of a traditional Irish family during a visit to Rathbaun Farm. Drive cross-country to the town of Athlone which, since medieval times, has been an important crossing point of the River Shannon. Top your day off with an overnight stay on the regal grounds of Cabra Castle, where you toast the end of a fabulous trip during your farewell dinner. (B, D)

Day 10: Kingscourt - Tour Ends

Your tour comes to a close in Kingscourt. (B)



"My family and I loved celebrating my 60th birthday in Ireland. It's such a beautiful country, and it was made even better by our extremely knowledgeable tour guide. It was the trip of a lifetime!"

-Lynn F., Connecticut

Dublin, Blarney Castle,
Gap of Dunloe, King John's
Castle, Cliffs of Moher,
Farm Visit, Dromoland
Castle Falconry
Demonstration, Overnight
Stay at Cabra Castle



Carriage Ride



Dublin



The Wild West & Yellowstone Family Adventure

What's Included

- 7 days from \$1849
- 10 Meals
- Sedan service & airport transfers when you purchase our air. See page 23 for details.

Travel Dates

June - August 2015	Double
June 27	\$1849
July 11, 18, 25	\$1849
August 1, 8	\$1849
Single Room Supplement	(+) \$650
Triple Room Reduction	(-) \$30
Child Rate Reduction	(-) \$300

Rates are land only, per person. Call about additional dates.

Accommodations

- **Salt Lake City, 1 night**
Radisson Hotel Salt Lake Downtown
- **Jackson, 4 nights**
The 49er Inn
- **Park City, 1 night**
Park City Marriott

On some dates alternate hotels may be used.

Pre-night stay

Start your tour rested with a pre-night stay in Salt Lake City; call for details.



Day 1: Salt Lake City, Utah - Tour Begins

Set off on a Wild West adventure to explore some of America's most amazing treasures. Your first stop is the "City of the Saints" – Salt Lake City! Upon arrival at your hotel, take a dip in the indoor pool or explore Salt Lake, the beautiful city surrounded by the massive Wasatch and Oquirrh mountains. (D)

Day 2: Salt Lake City - Montpelier, Idaho - Jackson, Wyoming

Make your way into the Wild West today as you journey north through the rugged scenic beauty of Idaho and Wyoming. Visit the Oregon Trail Museum in Montpelier, Idaho for an interpretive adventure. Enjoy a 1850s simulated wagon train experience; learn about the history of the area; and dive into the lives of the explorers who lived here. Next, arrive in the cowboy town of Jackson Hole, Wyoming, the "Crown Jewel" of the Northern Rockies. Jackson Hole packs more scenery, adventure, culture and excitement per square mile than anywhere in the country. Settle in for a four-night stay at your mountain resort. (B)

Day 3: Jackson - Grand Teton National Park - Jenny Lake - Jackson

Prepare for a day of adventure and countless photo ops! Set off for the awe-inspiring Teton Mountain Range. Grand Teton National Park showcases the youngest peaks in the Rockies and contains some of North America's oldest rock formations. Twelve Teton peaks rise above 12,000 feet and support a dozen mountain glaciers. As impressive as they are, none can compare to the Grand Teton, stretching 13,770 feet into the sky – more than a mile – above the valley of Jackson Hole. Take in the beauty of this majestic landscape. After a quick ferry ride across Jenny Lake, enjoy a hike to Inspiration Point for a spectacular look out and an amazing waterfall. This afternoon, take to the water and hold on tight when you embark on a white water rafting trip down the Snake River! This evening join your fellow travel companions for a

finger-licking barbecue dinner complete with cowboy entertainment. (B, L, D)

Day 4: Jackson - Yellowstone National Park - Jackson

Today is the day you've been waiting for – visit the incomparable Yellowstone National Park, the first and oldest national park in the world! Yellowstone sprawls across 3,470 square miles and touches three western states. Famous for its geysers and hot springs, you'll spot incredible wildlife like free-roaming herds of buffalo that call this wonderland home. When you arrive, a ranger/guide brings the park's natural splendor to life. How far does the famous Old Faithful geyser erupt into the air? How many buffalo can you spot? Yellowstone is an experience for the whole family. (B)

Day 5: Jackson Hole

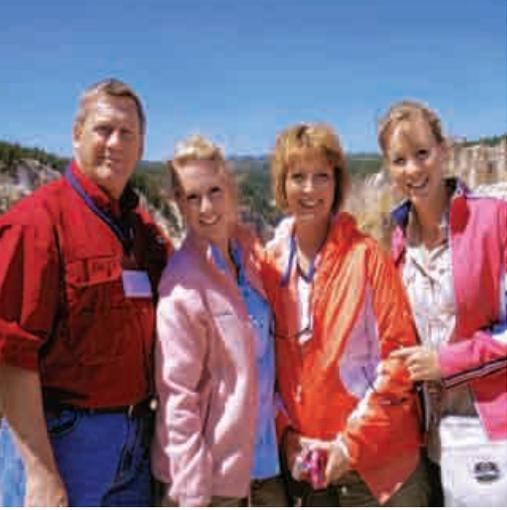
Enjoy a free day to explore the beauty of Jackson Hole. There are hiking trails to explore and many other activities to pursue independently. This evening, gather on Main Street for an old-fashioned "shoot out." Then, the Wild West comes to life as you attend the exciting rodeo. (B)

Day 6: Jackson - Park City, Utah

Travel to Park City, home of the 2002 Winter Olympics and one of the most spectacular settings in North America. Visit the Utah Olympic Park and enjoy a movie that features the Game's highlights. Then, visit the museum filled with memorabilia from the Olympic Games where Apolo Ohno won eight medals. Before leaving you'll marvel at how high the ski slopes are. Enjoy a stroll down Main Street filled with over 64 historic buildings, charming shops, galleries and boutiques. (B, D)

Day 7: Park City - Tour Ends

Your tour ends today, leaving you with many wonderful memories. (B)

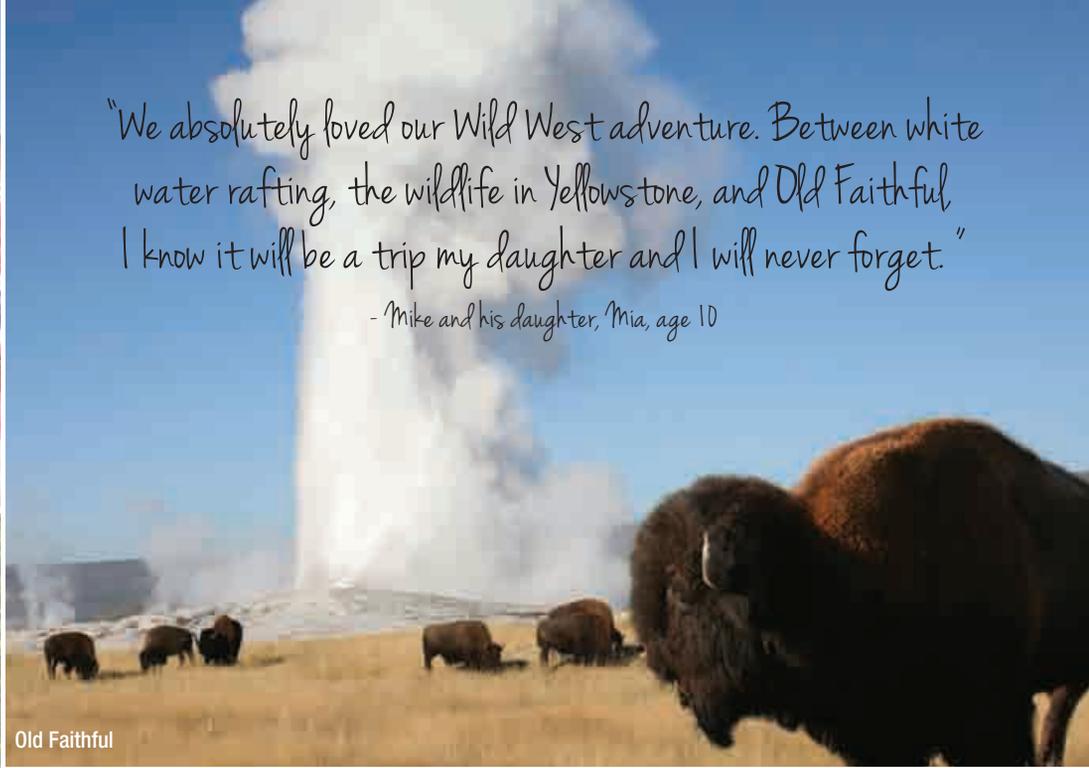


"We absolutely loved our Wild West adventure. Between white water rafting, the wildlife in Yellowstone, and Old Faithful I know it will be a trip my daughter and I will never forget."

- Mike and his daughter, Mia, age 10



Grand Teton National Park



Old Faithful

Salt Lake City,
Jackson Hole, Grand
Teton National Park,
Yellowstone National
Park, Old Faithful,
Jackson Hole Rodeo,
Park City



Yellowstone





Costa Rica Family Adventure

What's Included

- **8 Days from \$1499**
- **13 Meals**
- **Sedan service & airport transfers** when you purchase our air. See page 23 for details.

Travel Dates

February - April 2015	Double
February 14	\$1499
April 11, 18	\$1499

Itinerary featured is for May 2015 - April 2016 tour departures. Departures prior to this date will vary. Please confirm at time of reservation.

June 2015 - April 2016	Double
June 27	\$1499
July 11, 18, 25	\$1499
August 1, 8	\$1499
February 20	\$1749
April 16	\$1599
Single Room Supplement	(+) \$500
Triple Room Reduction	(-) \$30
Child Rate Reduction	(-) \$200 - \$500

Rates are land only, per person. Call about additional dates.

Accommodations

- **San Jose, 1 night**
Wyndham San José Herradura or Doubletree by Hilton Cariari
- **Guanacaste, 2 nights**
Hotel RIU Guanacaste
- **Monteverde Cloud Forest, 2 nights**
El Establo Hotel
- **Arenal, 2 nights**
Arenal Springs Resort, Mountain Paradise Hotel, or Hotel Manoa
On some dates alternate hotels may be used.

Pre-night stay

Start your tour rested with a pre-night stay in San Jose; call for details.

Flights home must be booked after 2:00 PM.



Day 1: San Jose, Costa Rica - Tour Begins Come together on an adventure surrounded by lush forests and stunning waterfalls...exotic wildlife and endless coastlines...Costa Rica is truly a slice of paradise the whole family will enjoy. Your tour opens in the colorful capital city of San Jose. Upon arrival, relax and soak up the sights of your new surroundings.

Day 2: San Jose - Tárcoles - Guanacaste Explore the exotic wildlife on Tárcoles River aboard a jungle crocodile safari and bird-watching boat trip. Discover the awesome mangrove ecosystem and one of the world's largest crocodile populations in the wild. This afternoon, arrive in the Guanacaste region, known for its laid-back atmosphere and endless sandy beaches. Here, fun and relaxation go hand-in-hand with pristine ocean waters and lush tropical greenery. Settle in for a relaxing two-night stay at your beachfront all-inclusive resort. (B, D)

Day 3: Guanacaste Fun in the sun is in store for you as you enjoy this paradise. Explore the nearby town and beaches or simply relax by the pool or beach and take advantage of the many amenities offered at your resort. (B, L, D)

Day 4: Guanacaste - Monteverde You won't believe your eyes as you travel into the secluded Monteverde Cloud Forest, where trees grow to heights of 100 feet! Upon arrival in Monteverde, take a nature walk through this spectacular ecosystem and learn about the varieties of plants and trees that make this place so special. This forest is the home of the world's largest population of the endangered quetzal, celebrated for its gorgeous jewel-toned feathers. Keep your eyes peeled and you may be lucky enough to spot this elusive bird! (B, D)

Day 5: Monteverde Begin your day at Selvatura Park, a cloud forest reserve in the heart of Monteverde. Venture into an enchanting, colorful world as you explore one of the world's largest butterfly gardens with more than 30 species of

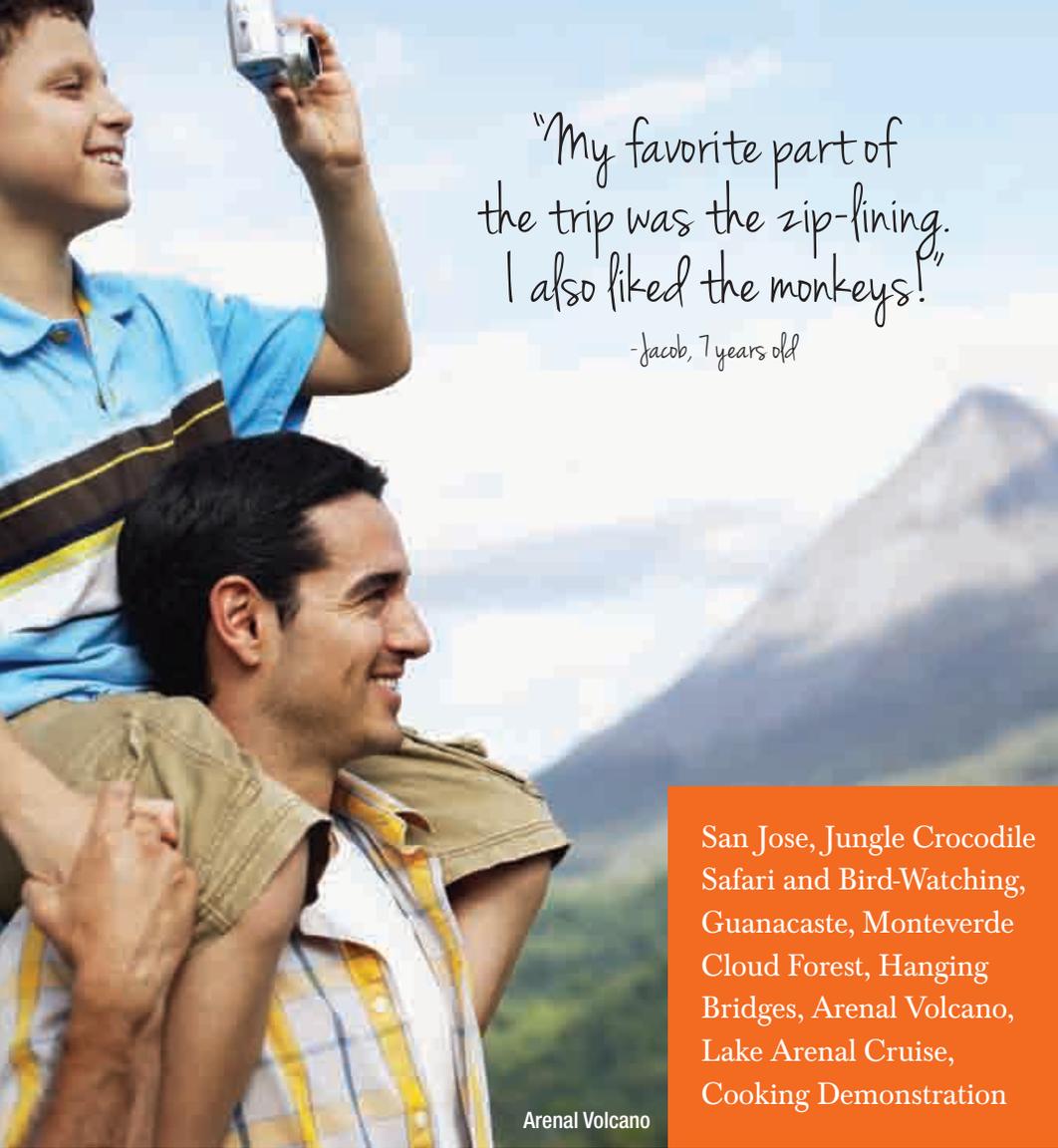
tropical butterflies. Next, you will be dazzled in a nearby gallery containing more than 100 beautiful hummingbirds. Embark on a guided walking tour above the forest floor on a leisurely paced "Hanging Bridges" tour. Get a different perspective of the cloud forest, its mammals, birds, plants and flowers. This evening, learn many interesting facts about the migratory birds that flock to Costa Rica every year from a local expert. (B)

Day 6: Monteverde - Lake Arenal Cruise - Arenal Discover the importance of conservation in Costa Rica during a visit to a tree nursery and learn about Monteverde's reforestation efforts of indigenous trees. Traverse through the beautiful mountainous landscapes of Monteverde to Arenal, where breathtaking views of the volcano await you. Be surrounded by tranquility on a delightful cruise on Lake Arenal, the largest and most important lake in Costa Rica. Later, check in for a two-night stay at a typical lodge overlooking the majestic Arenal Volcano, which has been generating lava for the past 30 years. Before dinner, enjoy a cooking demonstration and learn how native, exotic vegetables and plants contribute to the unique flavors of Costa Rican cuisine. (B, D)

Day 7: Arenal - River Rafting - Arenal Embark on a guided river rafting trip down the Penas Blancas River. Pause along the way to observe and photograph the wildlife that surrounds you, which may include caimans, monkeys, sloths, river turtles, exotic birds and rare butterflies – all known to live in the area. The afternoon is yours to enjoy the amenities of the hotel, watch the wildlife that frequents the resort grounds, or simply marvel at the view of the volcano. This evening, enjoy a wonderful farewell dinner. (B, D)

Day 8: Arenal - San Jose - Tour Ends Today you depart for home with fabulous memories of your adventure in Costa Rica. (B)

Extend your trip! Complete your trip with a jungle adventure! Enjoy a fascinating visit to Tortuguero National Park, the Amazon of Costa Rica. Call for details.



"My favorite part of the trip was the zip-lining. I also liked the monkeys!"

-Jacob, 7 years old

San Jose, Jungle Crocodile Safari and Bird-Watching, Guanacaste, Monteverde Cloud Forest, Hanging Bridges, Arenal Volcano, Lake Arenal Cruise, Cooking Demonstration

Arenal Volcano





Italy Family Discovery

What's Included

- 9 Days from \$2499
- 12 Meals
- Sedan service & airport transfers when you purchase our air. See page 23 for details.

Travel Dates

February - April 2015	Double
February 21	\$2299
April 11	\$2499

Itinerary featured is for May 2015 - April 2016 tour departures. Departures prior to this date will vary. Please confirm at time of reservation.

May 2015 - April 2016	Double
June 20	\$2799
June 27	\$2749
July 11, 25	\$2649
August 1, 15	\$2649
February 13	\$2499
April 16	\$2749

Single Room Supplement	(+) \$350 - \$550
Triple Room Reduction	(-) \$30
Child Rate Reduction	(-) \$600

Rates are land only, per person. Call about additional dates.

Accommodations

- **Venice, 2 nights**
LaGare, Murano
- **Tuscany, 2 nights**
Borgo di Artimino Apartment Hotel
- **Rome, 3 nights**
Crowne Plaza St. Peter's
On some dates alternate hotels may be used.

Post-night stay

Relax after your tour with an extra night in Rome; call for details.



Day 1: Overnight Flight Join us for an unforgettable family adventure through Italy's most magical cities – Venice, Florence and Rome.

Day 2: Venice, Italy - Tour Begins Your tour opens in Venice – the city of gondolas, canals and hundreds of islands connected by bridges. Tonight, join your new friends for a special welcome dinner featuring some famous Italian specialties and fine Italian wines. (D)

Day 3: Venice Explore Venice's enchanting spots. This morning, on Murano Island, you'll receive an up-close demonstration on how Murano glass is made. Next, take a boat trip to Venice and visit charming St. Mark's Square, the lively hub of the city's activity and events for more than a millennium. A local expert guides you on a walking tour of the area featuring St. Mark's Basilica, the Bridge of Sighs and the Clock Tower with its famous Moors. This afternoon, lead your family on a discovery of Venice, scavenger hunt-style. You may choose to see the city by gondola – there is no better way to experience the magic of Venice. Or, perhaps come to know the artistry behind the symbol of Venice during an optional Venetian mask-making workshop. (B)

Day 4: Venice - Florence - Tuscan Estate Climb aboard the trendy Eurostar Italia train this morning and head to Florence, the spectacular capital of Tuscany. Discover the great city of Florence with the help of a local expert. Enjoy a leisurely paced walking tour featuring the Piazza Del Duomo. Then, taste one of Italy's sweetest treasures – gelato, a frozen treat for the whole family. This afternoon, set off on a scenic drive to nearby Artimino, a historic town on the hills overlooking Florence. Check into your very own apartment, located in the ancient hamlet and within the city walls, for a two-night stay. Prior to dinner, enjoy an after-hours visit to the 16th-century Medici Villa. Revel in the beauty that lurks inside, experiencing the villa's magnificence and its intriguing history. Your evening continues in the estate's charming restaurant. Experience an authentic and traditional Tuscan dinner. (B, D)

Day 5: Tuscan Estate - Pisa - Tuscan Estate Have your camera handy for your visit to the Leaning Tower of Pisa so you, too, can take a picture that makes it appear as if you are holding this iconic building up! Explore the many historic sites in the ancient maritime Republic of Pisa. Afterwards, enjoy a guided visit to the Museo Leonardiano. Enter the world of one of history's greatest minds as you discover Leonardo da Vinci's fascinating inventions. Returning to the estate, enjoy a lesson on the art of pasta making! Afterwards, enjoy a traditional dinner of local specialties and wines at the winery. (B, D)

Day 6: Tuscan Estate - Rome Say farewell to Tuscany as you travel through Italy's gorgeous low-lying hills towards the "Eternal City" of Rome. Walk along the Spanish Steps. Tonight, your family joins in a fun-filled cooking class. Roll up your sleeves and learn to make an Italian favorite – pizza! Discover the art of tossing the dough as you work to create your own pizza. Then sit down together to enjoy the results. (B, D)

Day 7: Rome Step back in time to the days when all roads led to Rome on a locally guided city tour. View the Piazza Venezia, the Circus Maximus and the Arch of Constantine. A visit to Rome's most renowned structure – the Colosseum – teaches about its dramatic history when gladiators were pitted against the lions. This afternoon, explore the splendors of Vatican City, the Vatican Museums and St. Peter's Basilica on a guided tour. (B)

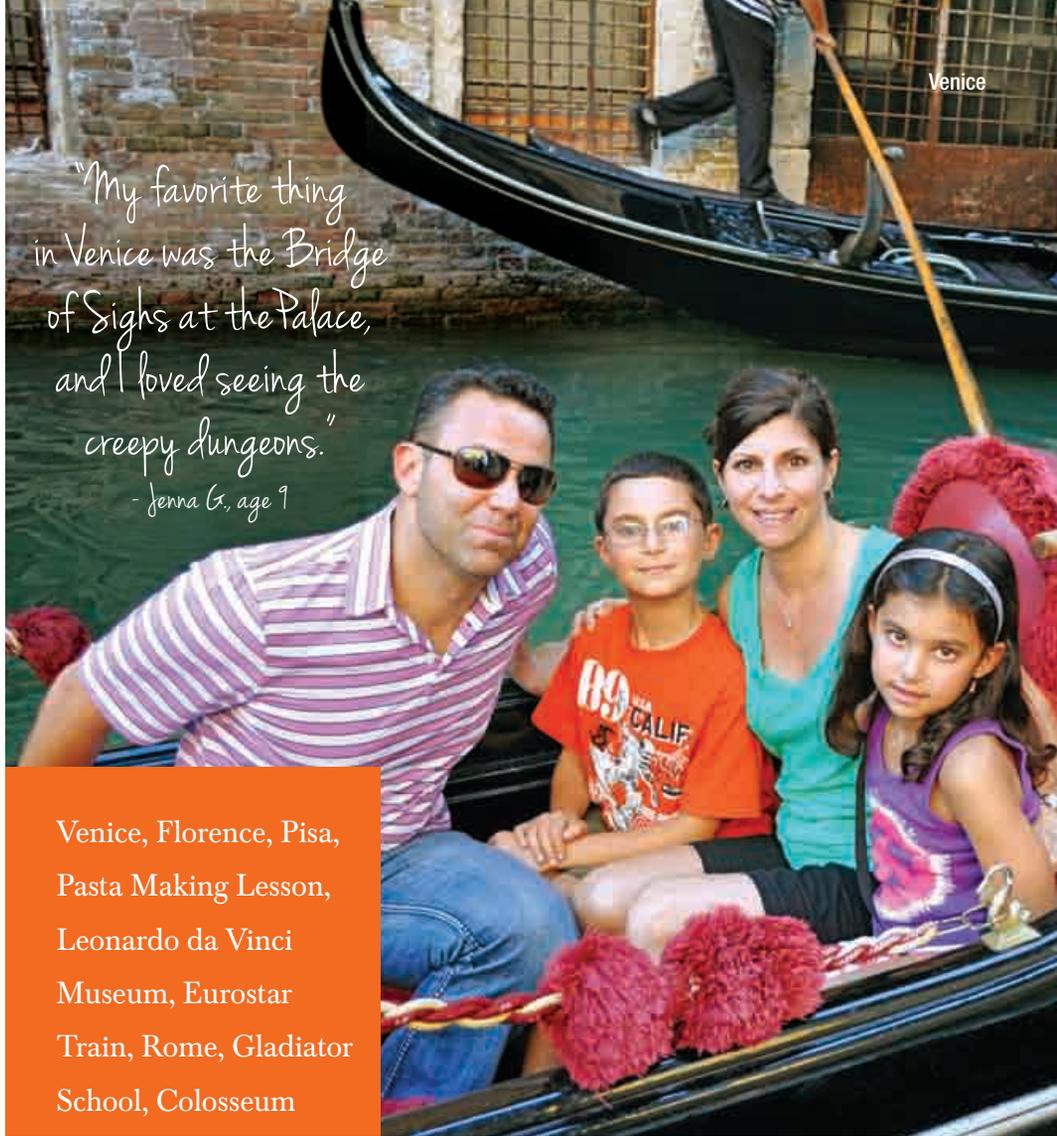
Day 8: Rome This morning, walk in the footsteps of gladiators as you learn how to battle like these legendary warriors! Visit the Roman Gladiator School and the museum where you can try on the official gear of the gladiators. Bring this amazing era to life as you practice different gladiator formations and combat exercises! Return to Rome's city center and enjoy a free afternoon to do as you please. Join your fellow travelers this evening for a farewell dinner at a local restaurant. (B, D)

Day 9: Rome - Tour Ends (B)

Pisa



Venice



"My favorite thing in Venice was the Bridge of Sighs at the Palace, and I loved seeing the creepy dungeons."
- Jenna G., age 9



Venice, Florence, Pisa, Pasta Making Lesson, Leonardo da Vinci Museum, Eurostar Train, Rome, Gladiator School, Colosseum



Gladiator School

Rome



Florence





Tommy C.

This summer, we could have done a lot of things. I'm so lucky that my parents decided to take us to Italy.



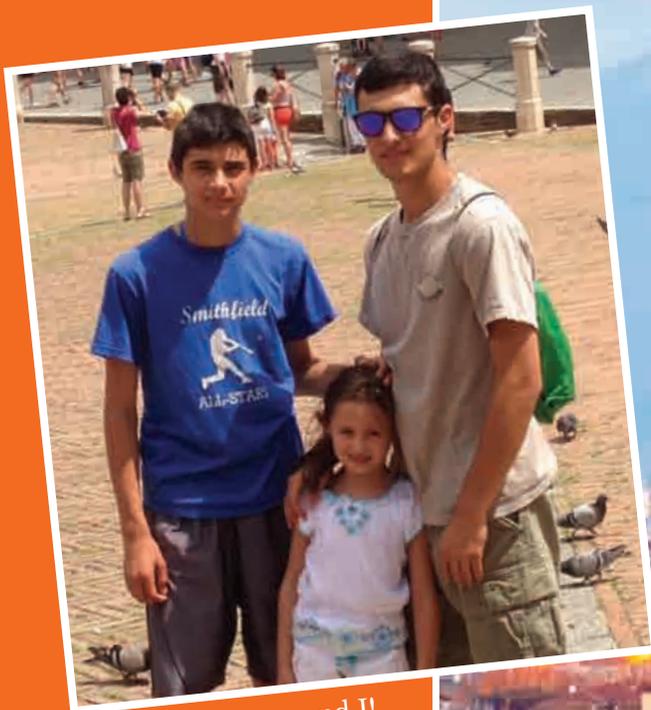
learning to make pizza



thumbs up for this trip!



thankfully it didn't fall over!



my brother, sister and I!



Snapshots from my summer trip to Italy...

we cruised along the canals of Venice



the Colosseum was better than any history class!



my sis and dad in Rome



FREQUENTLY ASKED QUESTIONS

ACCOMMODATIONS

What is the difference between a twin room and a double room?

In certain countries, hotel rooms tend to be smaller than U.S. standard accommodations. A double room is designed to accommodate two people, but may not have two separate beds. A twin bedded room has two separate beds of any size, and is the type most commonly utilized.

What size is a triple room? A triple room is the same size as a twin bedded room and beds will accommodate three people, but we cannot guarantee that there will be three separate beds. If there are only two beds, a rollaway may be requested but cannot be guaranteed due to size of room and fire codes. This will vary for our Family tours. Please inquire at time of reservation.

Can my children travel on tour? Children over the age of 5 may travel on a Collette tour accompanied by an adult. Child land rates are valid for ages 5-12, sharing a room with two full-paying adults. Children ages 4 and over may travel on a Collette Family trip, accompanied by an adult. Child land rates for Collette Family are valid for ages 4-14, sharing a room with at least one adult. If you are traveling with a child, it is your sole responsibility to ensure that the child follows all safety rules of the tour. Please note: A single adult traveling with a child on a Family tour will be charged the single rate.

Are single and triple rooms always available? On many tours, triple and single accommodations are limited and are available on a first come, first served basis. Be advised that single rooms are often smaller.

When can I check into my hotel? Normal check-in time is late afternoon in most locations. Due to early arrival times into some cities, rooms may not always be available for immediate check-in.

AIR

Can Collette book our airline reservations? Collette is happy to assist you in accommodating your flight needs. Due to tour scheduling and limited availability you are strongly encouraged to take advantage of Collette's air packages. We are not responsible for air arrangements you have made on your own. On occasion, it is necessary to change tour dates. In this case, we can only protect air reservations booked through Collette. For all air reservations, it is strongly recommended to reconfirm flights before departure, in the event that the airline has an unexpected schedule change. We cannot assume responsibility for schedule changes, routings or flight cancellations involving the airlines.

ATTRACTIONS & SIGHTSEEING

Are attractions always available? Access to some attractions or Collette Foundation sites may be affected by the observance of holidays, weather conditions or other circumstances. As a result, the days and order of sightseeing may change to best utilize your time on tour. Boat rides are weather permitting. Some attractions may not be available during the "off-season" months. When attractions are unavailable, other similar attractions will be substituted. Wildlife sightings are not guaranteed.

Is there a lot of walking on tour? We pride ourselves on bringing travelers the very best experiences a destination offers. Our itineraries include many activities and may consist of walking on uneven terrain or significant walking at times. Some of the most unique sightseeing can mean accessing locations that restrict motorcoaches, especially in historic areas. Some hotels/lodges in remote locations may not have elevators. For your comfort, we recommend bringing walking shoes. Review each tour's "Tour Activity Level" and "Tour Pacing" (pg 23) for details.

Can you tell me more about the safaris? In order to most fully experience the wildlife, you will be traveling by custom-built safari vehicle which requires climbing in and out frequently and sometimes travels on bumpy roads. To experience Africa fully we recommend that all travelers be in reasonably good health and prepare properly.

How can I plan for shore landings? Special clothing is required for the shore landings (Antarctica, Galapagos); please refer to your predeparture documents for important details.

Are all theater performances suitable for children? Some theater performances may be unsuitable for children – consult your tour manager.

DOCUMENTATION

Do I need a passport? Government-issued identification is required for all air travel. A valid passport is required for all trips outside the USA. All passengers should check with the appropriate foreign consulate for entry and validity requirements. We recommend that your passport has six months validity, and at least 3 blank pages. Passports and visas are the responsibility of each client.

International Borders Any child under age 16 (traveling without a parent or legal guardian to Canada) must have written permission from a parent or legal guardian.

Please be advised that if you have been convicted of an offense, or have committed a criminal act that is an offense under the laws where it occurred and would be an offense in Canada, you may be inadmissible into Canada. You will need to apply for a Minister's Permit of Approval of Rehabilitation at a Canadian Consulate. All other travelers should contact the appropriate consulate for entry requirements in other international destinations.

EXTENDING YOUR STAY

Can I extend my tour to see more of a region? Yes! You may enhance your tour by purchasing either an extension or pre/post hotel stays, offered on select tours. Extensions may be "hosted" rather than escorted. When hosted, passengers will be greeted upon arrival by a local tour manager who will provide all included services and be available on-call during the duration of the extension. A minimum number of passengers may be required to operate some extensions. Extensions not purchased at time of deposit are subject to availability and applicable charges at time of request.

Collette also offers pre and post hotel nights before and/or after a tour for you to explore the destination independently. Should you purchase additional nights, please be advised that your tour manager will not be available during this time.

EXTRAS

What is not included in the tour price? The land price does not include air travel, airline fees, airport or departure taxes, transfers, visas, customary end-of-trip gratuities for your tour manager, driver, local guides, hotel housekeepers, cruise ship waitstaff, and any incidental charges.

LATE BOOKINGS

Do you accept late bookings? Tour sales normally close 7 days prior to departure. All late bookings are on request and must be guaranteed with a credit card if within 60 days of departure date.

ON TOUR EXPERIENCE

Where do I meet my tour manager? Your tour will begin at your first hotel. The tour manager will make contact with you at the hotel and will provide details relating to your tour. The hotel's address and phone number will be included in your documents.

Can I prepurchase optional excursions/activities? Yes, the majority of optional excursions and activities are available for advance purchase for applicable tours provided that you make your options purchase prior to 15 days of the tour departure. Collette makes it convenient to reserve presold options by visiting our website for a full listing of activities and excursions or when your reservation is made with our reservations staff. In addition, there are benefits to prepurchasing options including a price guarantee once your

tour is paid in full. So, while the cost of an optional activity may change from the time you book your tour, once payment is received in full, your preselected options are guaranteed by Collette at their original price. Although you can still purchase options while on tour, reserving them ahead of time ensures you a spot in the event that the activity sells out. Collette will provide a refund if you cancel a presold option prior to tour departure. Any presold options cancelled while on tour are nonrefundable.

WHAT DO THESE SYMBOLS MEAN?



Leisure Stay tours are designed to allow for multiple night stays at each hotel. This allows you a more leisurely pace and more time to explore the destinations on your own.



Cruise-Land tours combine the best of both land and sea. These tours feature all the qualities of our traditional escorted tours, including a tour manager, and also include an ocean vessel and a portion on land.



River Cruise tours feature small, intimate vessels for a more personal experience as you travel through a variety of beautiful waterways that are inaccessible to larger cruise ships, and sometimes includes a portion on land.

REVISIONS/CHANGES

Would my tour date ever be changed? While it is unlikely, Collette does reserve the right to cancel a tour prior to departure. Should this happen, Collette will make every effort to put you on another departure date. If an alternate cannot be found, a full refund will be made. Air booked through Collette will be protected. We cannot be held responsible for penalties incurred if you have secured your own air.

Can I make changes to my reservation? Should you decide to change your reservation after initial booking, a handling fee of \$25 per transaction will be charged. A change of tour date, tour itinerary or passenger name, within the guidelines of the cancellation policy, will be treated as a cancellation and regular cancellation fees may apply.

Revisions to air tickets are subject to the rules and regulations of the airline. See our Cancellation Policy for more details.

TOUR PACING

How can I be best prepared for the pacing and physical requirements on a Collette tour? Tour pacing varies by itinerary, and each destination's sightseeing and activities are unique. Pacing is subject to personal interpretation. At Collette, we do include the best a destination has to offer, enhancing your overall tour experience. For overnight pacing of a tour, please refer to the "Accommodations" section on each tour page and on the tour map. These describe the number of nights you will stay in each hotel during your tour. The day-by-day descriptions will provide additional detail about the number of activities included in each day.

The Tour Activity Level Ranking is featured on each tour itinerary in a circle. The definition of each activity level is listed here. If you have additional questions regarding a specific tour, please inquire at time of reservation. For your comfort, we recommend packing comfortable walking shoes so you can fully enjoy every aspect of your tour.

Level 1: At a very leisurely pace, this tour involves minimal physical activity, such as climbing some stairs, boarding a motorcoach, and walking from the hotel reception area to hotel rooms and dining areas.

Level 2: This tour requires average physical activity. You should be in good health, able to climb stairs and walk reasonable distances, possibly over uneven ground and cobblestoned streets.

Level 3: This tour includes moderate physical activity. The itinerary blends some longer days with shorter days and more leisure time. Walking tours, as well as walking slightly longer distances, up stairs or on uneven walking surfaces should be expected.

Level 4: To truly experience the program and destination, you need to be able to participate in physical activities such as longer walking tours, walking over uneven terrain, climbing stairs and periods of standing. Some of the touring days may be longer, with select included activities occurring later in the evening.

Level 5: This tour is very active, requiring participants to be physically fit to fully enjoy all the experiences. This itinerary has more strenuous activities which may include such things as: extensive walking tours, transfers over uneven and dusty terrain, high altitudes, early morning departures, late night activities, or extreme temperatures. All conditions do not apply to all days so please read the itinerary carefully and speak to one of our travel counselors to determine if this tour is right for you. We recommend this program to individuals who are physically fit. Unfortunately, this tour is not appropriate for individuals who use either walkers or wheelchairs. If this trip is not ideally suited for you, our travel counselors can help determine the perfect trip for you.

TRANSFERS

Are airport and hotel transfers available? Roundtrip airport-to-hotel transfers are provided for all passengers who purchase airfare through Collette. These transfers do not apply to pre- and post-night stays. Passengers who do not purchase airfare through Collette can purchase transfers (for the first and last day of the tour) at an additional cost of \$100 per person, roundtrip. Some restrictions may apply. All transfers leave at prescheduled times.

Are airport transfers available for pre/post hotel stays? All passengers who purchase pre and post hotel nights through Collette may also purchase transfers to/from the airport and the pre or post hotel. Please inquire at time of booking.

What is Roundtrip Home to Airport Sedan Service? It's your ticket to and from the airport. This service is available for all air-inclusive tour bookings. This personalized service is included in many U.S. cities within a 50 mile radius from more than 90 airport gateways.* Not valid on group travel.

*One transfer per room booking. Additional stops are not permitted on route.

TRAVEL LOYALTY

What is Travel Loyalty by Collette or TLC? It allows you to automatically receive a \$150 travel credit for each trip you take.[†] It's our way of saying thank you for making us your #1 choice in guided travel. Be sure to enroll in TLC to take advantage of this benefit.

[†] Full credit is valid for travel within 12 months of the original trip. \$100 of the credit remains valid for travel within 13-24 months, and the entire credit expires after 24 months.

OUR AWARDS



The choice is yours. 3 great air options.

Enjoy the benefits of air-inclusive bookings. Allow us to be your liaison with the airlines and to handle all the details. Choose Flex Airfare, Instant Purchase, or Elite Airfare.

	Flex Airfare	Instant Purchase Airfare ³	Elite Airfare ⁴
Receive roundtrip home to airport sedan service – your journey begins at home! ¹	●	●	●
Free roundtrip airport to hotel transfers included ²	●	●	●
Dedicated Concierge Service			●
Lounge Passes ⁵			●
Express Check-In ⁵			●
Eligible for Collette's Travel Protection Plan	●	● part b	● part b
Benefit from our flexible change and refund policies	●		⚡
Deposit now, pay the balance later	●		⚡
Eliminates future surcharges by locking in price		●	
All the perks of upgraded air (more leg room, comfort, and space)			●

Treat yourself and enjoy.

Experience the added comfort and convenience of Collette's Elite Airfare. Features such as dedicated concierge service, lounge passes and express check-in only add to the benefits of your business, premium economy, or first-class ticket.

Whether you select Elite Airfare, Flex, or Instant Purchase Airfare, you'll enjoy the ease and security that comes with reserving your air with Collette.



¹This roundtrip home to airport sedan service is included in many U.S. cities within a 50 mile radius from more than 90 airport gateways when you purchase an air-inclusive tour. One transfer per room booking. Additional stops not permitted on route. Not valid on group travel. ²These transfers are available on the first and last day of the actual tour dates and when you are traveling on select flights (not applicable to pre & post nights). Land only clients may purchase transfers on the first and last day of the actual tour dates for an additional cost of \$100 per person, roundtrip (some restrictions may apply). Clients who purchase pre/post hotel nights may purchase transfers to/from the pre/post hotel. ³Instant Purchase Airfare is offered on select dates; consult your booking agent. ⁴Elite Airfare status is only included with the purchase of a First Class, Business Class or Premium Economy ticket with either Flex or Instant Purchase Air. ⁵Lounge Passes & Express Check-In are based on airline and airport availability and only available for Business Class passengers; not available for Premium Economy Passengers. ⚡ Not applicable with Instant Purchase Airfare.

RESERVATION INFORMATION

LAND RATES

Land rates are per person, double occupancy. Availability of departures at the prices noted in the brochure is limited. For current prices, please see our website. Government taxes and fees are additional. Land rates are guaranteed at time of deposit.

PAYMENTS

A \$250 nonrefundable deposit is required at time of booking to secure your reservation. If you have selected Instant Purchase nonrefundable air, you are required to pay the full air cost in addition to the \$250 deposit at time of booking (all of which is nonrefundable). For Antarctica, a \$500 per person deposit is required at time of booking. An additional deposit of \$1,000 is due 180 days prior to departure for Antarctica. Should you decide to purchase our Travel Protection Plan, you must do so at the time of booking. Payment of a per person Travel Protection Plan fee guarantees a full refund of all payments (including deposit), except for the Travel Protection Plan fee itself, in case of cancellation of your travel plans for any reason prior to the day of departure. If you originally purchased nonrefundable airline tickets, Collette's Travel Protection Plan does not provide a refund for the airline tickets, taxes, or fees in the event of a cancellation. This air ticket is covered by our Travel Protection Plan under Part B, if you cancel your trip for covered reasons (see Part B for more details). The balance is due 60 days before departure on all tours, except cruises. The balance is due 120 days before departure for cruises. Payment may be made by charging to clients' Mastercard, Visa, American Express, or Discover (card imprint and signature required) or by sending a check or money order. All land rates are guaranteed upon deposit.

TRAVEL PROFESSIONALS PLEASE CONTACT:

Collette: 1-800-611-3361

PLEASE SEND PAYMENTS TO:

Collette, 162 Middle Street, Pawtucket, RI 02860
Attn: Accounts Receivable

REVISION FEES

A handling fee of \$25.00 per transaction will be assessed for any change or revision made to a reservation. A change of departure date within 11 months of departure will be treated as a cancellation, and cancellation charges will apply.

CANCELLATION CHARGES

Cancellations of confirmed bookings and transfers to new travel dates both result in penalties and fees assessed by travel suppliers. If you have not purchased our Travel Protection Plan, and you need to transfer or cancel for any reason prior to tour departure, the following cancellation fees will be assessed on your land or cruise product. Air is 100% nonrefundable once paid in full. If cancelled prior to being paid in full, the following cancellation fees will also apply to air. (*see cancellation and unused services Travel Protection Plan fees and exceptions):

- More than 60 days prior to departure: a nonrefundable deposit will be retained
- 60 - 16 days prior to departure: 30% of land or cruise price
- 15 - 1 day prior to departure: 50% of land or cruise price
- Day of departure and after: 100% of land or cruise price

Exceptions:

Ocean Cruises:

- More than 90 days prior to departure, a nonrefundable deposit will be retained.
- 90 - 61 days prior to departure: 35% of land or cruise price
- 60 - 31 days prior to departure: 60% of land or cruise price
- 30 - 0 days prior to departure: 100% of land or cruise price

River Cruises: including Europe, Russia, Egypt and China

- More than 90 days prior to departure, a nonrefundable deposit will be retained.
- 90 - 61 days prior to departure: 50% of land or cruise price
- 60 - 31 days prior to departure: 85% of land or cruise price
- 30 - 0 days prior to departure: 100% of land or cruise price

Galapagos & Antarctica:

- More than 120 days prior to departure: nonrefundable deposits will be retained.
- 120 - 90 days prior to departure: 60% of land or cruise price
- 89 - 0 days prior to departure: 100% of land or cruise price

* Instant Purchase air and its associated taxes, fees and surcharges are 100% nonrefundable at time of reservation.

Upon cancellation of transportation or travel services where you, the customer, are not at fault and have not cancelled in violation of the terms and conditions above, you will be refunded 100%.

COLLETTE'S TRAVEL PROTECTION PLAN

Payment of a per person Travel Protection Plan fee guarantees a full refund of all payments (including deposit), except the Travel Protection Plan fee itself, made to Collette for travel arrangements in case of cancellation of your travel plans for any reason prior to the day of departure. The Travel Protection Plan fee with air only covers airline tickets you have purchased from Collette.

Exception: If you originally purchased nonrefundable airline tickets, the Travel Protection Plan does not provide a refund for the airline tickets, taxes or fees, in the event of a cancellation. This air ticket is covered by Collette's Travel Protection Plan under Part B, if you cancel your trip for covered reasons (see Part B for more details).

Collette's Travel Protection Plan protects you from penalties in the event you have a need to cancel your entire inclusive tour package up to the day prior to departure. The Travel Protection Plan does not indemnify you from penalties if you choose to cancel partial tour components or air. If you choose to partially cancel your tour, you will be responsible for a revision fee as well as any penalties that are incurred at the time of the cancellation.

Collette's Travel Protection Plan does not cover any single supplement charges which arise from an individual's traveling companion electing to cancel for any reason prior to departure. In this case, the single supplement will be deducted from the refund of the person who cancels. (However, the Part B travel insurance includes a single supplement benefit of \$1,000 for certain covered reasons, as detailed in Part B.) Division of this charge between the two passengers involved is solely their responsibility. If insufficient funds are deducted from the canceling client, the traveling client will be charged the remaining portion of the single supplement.

Payment of the Travel Protection Plan Fee (if chosen) must be received by Collette with your deposit. The fee is nontransferable and valid for each applicant only.

Collette can assume no responsibility for and cannot be held liable for any wrongful, negligent or unauthorized acts or omissions of any travel agent or travel agency other than that of Collette Travel Service, Inc. itself, and its own employees. On tour, insurance benefits are provided if you: must interrupt your trip or return home early for a covered reason; incur medical expenses for a covered sickness or injury; need medical assistance or evacuation; suffer a baggage loss or delay of more than 24 hours; or are delayed on tour for 12 hours or more for a covered reason.

Following is a schedule of the Part B insurance benefits provided.

SCHEDULE OF COVERAGES

PART A – Benefits Provided By Collette

Predeparture Travel Protection Plan Fee	Trip Cost
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PART B – Benefits Provided by the Insurance Company Listed Below

• Accidental Death & Dismemberment	\$25,000
• Medical Expense/Emergency Assistance	
Accident & Sickness Medical Expense	\$25,000
Emergency Evacuation & Repatriation	\$50,000
One Call 24-Hour Assistance Services	Included
• Trip Cancellation	Amount Purchased*
• Trip Interruption	150% of Trip Cost
• Single Supplement	\$1,000
• Missed Connection	\$1,500
• Travel Delay (Maximum of \$100 per Day)	\$1,500
• Baggage and Personal Effects	\$1,500
• Baggage Delay	\$200

*This benefit is only applicable to Instant Purchase (nonrefundable) air tickets and does not cover any other land, air or water travel arrangements.

PART B Conditions & Limitations

Certain exclusions and limitations apply and are detailed in the Travel Insurance Certificate which will be included with your documents and is also available to you online at www.tripmate.com/wpF430C, or by request from our travel consultants. For example, coverage does not apply to: any sickness or condition of yourself, a Traveling Companion, Family Member, or Business Partner traveling with you that existed during the 60 days prior to the effective date of the coverages (this exclusion is waived if your premium is received with your initial deposit/payment for your trip); suicide; normal pregnancy; war or any act of war; or mental or nervous disorders. A Traveling Companion is defined as a person with whom you have coordinated travel arrangements and intend to travel with during the trip.

Part B of the plan is underwritten by: United States Fire Insurance Company, Eatontown, NJ

Where to Present Part A Claims

To request a refund under the Travel Protection Plan, please call Collette and send any unused airline tickets to:

Collette

ATTN: Customer Service Department
162 Middle Street, Pawtucket, RI 02860

If cancellation occurs prior to departure, contact the Collette Reservations Department. When a client cancels prior to departure, any refunds are processed through the booking agent. All Inquiries and Claims under Part B should be reported to the Plan Administrator:

Trip Mate, Inc.*

www.tripmate.com

9225 Ward Parkway, Suite 200, Kansas City, MO 64114
Tel: 800-888-7292

* In CA, dba Trip Mate Insurance Agency

COLLETTE'S TRAVEL PROTECTION PLAN PRICING (per person)

Land Only Clients:

- \$70 adult/\$70 child for all domestic escorted tours under 6 days
- \$160 adult/\$90 child for all domestic escorted tours of 6 days or more
- \$160 adult/\$90 child for all international tours 8 days or under (except cruises, Canadian Rockies train tours, Australia, New Zealand, South America, Africa, South Africa & Egypt)
- \$230 adult/\$115 child for all international tours 9 days or more (except cruises, Canadian Rockies train tours, Australia, New Zealand, South America, Africa, South Africa & Egypt tours)
- \$270 adult/\$135 child for all Australia, New Zealand, South America, Africa & South Africa tours
- \$285 adult/\$140 child for all cruises & Canadian Rockies train tours

When purchasing pre- and post-night accommodations, including optional extensions, the number of days will be added to the total number of tour days, and may subsequently alter your Travel Protection Plan fees. Please confirm with your reservation agent at time of booking.

Air-Inclusive Clients (Collette Flex Airfare is purchased through Collette)

- \$100 adult/child for all domestic tours under 6 days
- \$205 adult/child for all domestic tours of 6 days or more
- \$215 adult/child for all international tours 8 days or under (except cruises, Canadian Rockies train tours, Australia, New Zealand, South America, Africa, South Africa & Egypt tours)
- \$260 adult/child for all international tours 9 days or more (except cruises, Canadian Rockies train tours, Australia, New Zealand, South America, Africa, South Africa & Egypt tours)
- \$300 adult/child for all Australia, New Zealand, South America, Africa & South Africa tours
- \$345 adult/child for all cruises & Canadian Rockies train tours

Collette's Travel Protection Plan can only be purchased by individuals who have purchased Collette Flex Airfare or Instant Purchase nonrefundable air through Collette. Instant Purchase air and its associated taxes, fees and surcharges require full payment at time of reservation and are 100% nonrefundable. This air ticket is covered by Collette's Travel Protection Plan under Part B if you cancel your trip for

covered reasons. Tickets may only be changed for a fee up to \$300 plus any difference in airfare for travel in the following 12 months; specific fees and policies may vary by airline.

CONSUMER PROTECTION PLANS

Collette is a member of the following organizations: The National Tour Association, The United States Tour Operators Association, The Alliance of Canadian Travel Associations, the Travel Industry Council of Ontario, and the Association of British Travel Agents. Some of these associations operate a consumer protection plan to cover deposits placed with any tour operator member. In the case of USTOA, the consumer protection bond is \$1 million. Full details are available from the organizations or Collette. Collette is pleased to give this additional protection to our clients.

AIRFARE

For your convenience, we offer airfare for purchase with all tours packages. If you purchase an air-inclusive program, your airfare will be quoted inclusive of all fuel, taxes and fees. Your rates are subject to change until paid in full. Seats are limited and may not be available on every flight or departure date.

Instant Purchase Nonrefundable Airfare includes roundtrip airport/hotel transfers (excluding pre- or post- days and extensions). Instant Purchase nonrefundable airfare requires full payment at the time of booking. If you purchase the Travel Protection Plan, it does not provide a refund for the airline tickets in the event of a cancellation (there is coverage under Part B for Instant Purchase airline tickets if you cancel your trip for covered reasons – see Part B for more details). Tickets will be issued immediately and once issued are nonrefundable, and may only be changed for a fee up to \$300 plus any difference in airfare for travel in the following 12 months; specific fees and policies may vary by airline. These tickets include an administration fee and roundtrip airport-to-hotel transfers, of which both hold no airline reissue value. Once issued, there can be no fluctuation in price due to an increase in government taxes or in airline fuel surcharges.

Aircraft Cabin Disinsection Disclaimer

Some countries may require aircraft cabin insecticide treatment for inbound foreign flights. Information about aircraft disinsection requirements and a list of countries requiring such disinsection are available online at <http://www.dot.gov/office-policy/aviation-policy/aircraft-disinsection-requirements>.

TRAVELERS NEEDING SPECIAL ASSISTANCE

You must report any disability requiring special attention to Collette at the time the reservation is made.* Collette will make reasonable efforts to accommodate the special needs of tour participants. Such participants, however, should be aware that the Americans with Disabilities Act is inapplicable outside of the United States and facilities outside the United States for disabled individuals are limited. It is strongly recommended that persons requiring assistance be accompanied by a companion who is capable of and totally responsible for providing the assistance. Neither Collette nor its personnel, nor its suppliers, may physically lift or assist clients into transportation vehicles. If a traveler thinks he or she might need assistance during a trip, he or she should call Collette to determine what assistance might reasonably be given. Collette cannot provide special individual assistance to tour members with special needs for walking, dining or other routine activities.

*To request a wheelchair accessible room on a cruise, the traveler or person sharing the room must have a recognized disability that alters a major life function and requires the use of a mobility device and the use of the accessible features provided in the wheelchair accessible stateroom.

BAGGAGE DISCLAIMER

Although every effort is made to handle passengers' luggage as carefully as possible, Collette is not responsible for and does not assume liability or accept claims for loss of or damage to luggage due to breakage, theft or wear and tear through hotel and group carrier handling. It is recommended for your own self-interest and protection that you have adequate insurance to cover these eventualities. Check with your sales agent for low-cost insurance to cover these risks.

Checked Baggage Charges: Some airlines may impose additional charges if you choose to check any baggage. Please contact your airline or refer to its website for detailed information regarding your airline's checked baggage policies. Please be advised there is a \$25 USD/CAD charge (per piece) for checked baggage on most transborder flights between U.S. & Canada. This is a fee levied by the airlines, not Collette, and may be subject to change.

HOLIDAY AND MUSEUM CLOSURES

Museum visits and personal shopping time may be disrupted due to unforeseen circumstances or many religious, state and local holidays observed throughout the world.

MOTORCOACH WASHROOMS

Most motorcoaches used on our tours are equipped with washrooms except safari vehicles, exotic locations, and some of our Explorations tours. These are typically for emergency use, as we make plenty of comfort stops, allowing you the opportunity to use public restrooms and/or stretch your legs.

MAPS AND PHOTOS

Maps shown on tour pages are current at the time of printing and may not reflect actual tour routing should the tour change. Photos shown on tour pages are reflective of the area(s) visited, but may not be included in the actual tour itinerary.

EXPLANATION OF RESPONSIBILITIES AND TOUR CONDITIONS FOR COLLETTE

Each client is responsible for proper documentation and inoculations that may be required and/or recommended to participate on tour. Please contact your local travel clinic or personal physician for specific details on the destinations you are traveling to and from. Any person reserving or purchasing any Collette product published in this brochure accepts the condition that Collette reserves to itself the exclusive right to change or cancel itineraries, hotels, and other tour components whenever it is deemed necessary. If this occurs, every effort will be made to offer alternate dates and/or programs. Published times on itineraries are as accurate as possible but subject to change due to traffic, weather, mechanical and any other conditions beyond Collette's control that prevent Collette from operating as scheduled. Collette expressly disclaims any liability for any damages that may be incurred for any changes, cancellations or delays on any itinerary on any Collette tour.

All rates on foreign tours are subject to fluctuations of currency and may be changed when necessary without advance notice prior to deposit.

All rates published are per person as indicated and are based on double occupancy when only one rate is shown. Reservations will be accepted subject to availability at the time of request and will be considered confirmed only upon receipt of a minimum deposit. Child land rates are available and are valid for ages 5-12, sharing a room with two full-paying adults. Children ages 4 and over may travel on a Collette Family trip, accompanied by an adult. Child land rates for Collette Family are valid for ages 4-14, sharing a room with at least one adult.

Collette does not accept liability in the case of any passenger being denied boarding by any airline carrier due to the carrier's overbooking of a flight. All cancellation charges, fees and refunds for any tour within this brochure are in effect as of the effective date as indicated on page 23 and supersede any other previously printed policies relating to these same charges.

GENERAL DISCLAIMER

Neither Collette Travel Service, Inc., its affiliated entities and its and their employees, shareholders, officers, directors, successors, agents, and assigns (collectively "Collette"), own or operate any person or entity which is to or does provide goods or services for these trips. Collette does not maintain control or operate the personnel, equipment, or operations of these suppliers it uses and as such Collette assumes no responsibility for and cannot be held liable for any personal injury, death, property damage or other loss, accident, delay, inconvenience, or irregularity which may be occasioned by reason of (1) any wrongful, negligent, willful or unauthorized acts or omissions on the part of any of the suppliers or other employees or agents, (2) any defect in or failure of any vehicle, equipment, or instrument owned, operated or otherwise used by any of these suppliers, or (3) any wrongful, willful or negligent act or omission on the part of any other party not under the supervision and control of Collette.

Additionally, responsibility is not accepted for losses or expenses due to sickness, lack of appropriate medical facilities or practitioners, weather, strikes, theft or other criminal acts, war, terrorism, computer problems, or other such causes. All services and accommodations are subject to the laws of the country in which they are provided. Collette reserves the right to make changes in the published itinerary whenever, in their sole judgment, conditions warrant, or if Collette

deems it necessary for the comfort, convenience, or safety of the tour. Collette reserves the right to withdraw any tour announced. Collette reserves the right to decline to accept any person as a member of the tour, or to require any participant to withdraw from the tour at any time, when such action is determined by the tour manager to be in the best interests of the health, safety, and general welfare of the tour group or of the individual participant. Neither does Collette accept liability for any carrier's cancellation penalty incurred by the purchase of a nonrefundable airline or other ticket to the tour departure city and return or otherwise. Baggage and personal effects are the sole responsibility of the owner at all times.

Participants may be photographed for the promotional purposes of Collette. Payment of the deposit to Collette constitutes acceptance of these terms and conditions.

ARBITRATION

I agree that any dispute concerning, relating, or referring to this contract, the brochure or any other literature concerning my trip, or the trip itself, shall be resolved exclusively by binding arbitration according to the then existing rules of the American Arbitration Association in the State of Rhode Island. Such proceedings will be governed by and in accordance with substantive Rhode Island law. The arbitrator and not any federal, state, or local court or agency shall have exclusive authority to resolve any dispute relating to the interpretation, applicability, enforceability, conscionability, or formation of this contract, including but not limited to any claim that all or any part of this contract is void or voidable.

FORUM SELECTION

This Agreement shall be governed and interpreted pursuant to the laws of the State of Rhode Island by mutual agreement of the parties hereto and the Federal and State Courts in Rhode Island shall have exclusive and sole jurisdiction over any dispute, controversy or suit arising relative to this Agreement.

Family Tours Disclaimer

Any minor child (under the age of majority) who shall participate in a Collette Family tour program must be accompanied by an adult and supervised by an adult during the entire length of the tour. Collette will make reasonable efforts to accommodate the special needs of any minor child during the tour. However, Collette cannot provide special individual assistance to any minor tour participant. The adult travel companion shall be primarily responsible for the conduct and care of the minor tour participant. Collette will not accept any parental responsibility for the minor tour participant.

COLLETTE'S TRAVEL PROTECTION

Rest assured that at Collette we do everything within our power to provide you with an enjoyable and safe tour. However, there are times when unforeseen events will occur. To avoid incurring costly charges should this happen, we strongly urge you to invest in Collette's comprehensive, single-package insurance program that will cover you in the event of illness, accidents or travel delay. Unlike most other coverage, you also receive a full refund for cancellations any time, for any reason, prior to the day of departure. At Collette, your safety is always our primary concern. One price, one package, complete protection.

Collette is proud to be a member of USTOA (United States Tour Operators Association), an association that represents the tour operator industry. The USTOA logo on our brochures signifies that Collette is a member in good standing and is backed by their \$1 Million Travelers Assistance Program.

Collette, as an Active Member of USTOA, is required to post \$1 million with USTOA to be used to reimburse, in accordance with the terms and conditions of the USTOA Travelers Assistance Program, the advance payments of Collette customers in the unlikely event of Collette's bankruptcy, insolvency or cessation of business. Further, you should understand that the \$1 million posted by Collette may be sufficient to provide only a partial recovery of the advance payments received by Collette. Complete details of the USTOA Travelers Assistance Program may be obtained by email to information@ustoa.com or by visiting their website at www.USTOA.com.



For more information, seek out the expert advice of your travel professional

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